BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

| In the Matter of Missouri-American Water Company' | 's) | |
|---------------------------------------------------|------|-----------------------|
| request for a variance from |) | File No. WE-2010-0136 |
| certain requirements set forth in 4 CSR 240-2.050 |) | |

NOTICE OF APPLICATION AND ORDER DIRECTING FILING

Issue Date: November 16, 2009 Effective Date: November 16, 2009

The Missouri Public Service Commission is giving notice of an application for variance ("application") and directing the parties to file responses to the application. On October 30, 2009, Missouri-American Water Company filed the application. The application seeks a variance from the Commission's regulations regarding residential service, relates to Missouri-American Water Company's tariffs proposing a general rate increase and consolidated operating standards in File No. WR-2010-0131, and certifies compliance with the Commission's regulation on notice of the application. Therefore, the Commission will direct notice, and require responsive filings, as follows.

THE COMMISSION ORDERS THAT:

- The Data Center of the Missouri Public Service Commission shall serve a copy of this notice and order upon the county commission of each county in Missouri-American Water Company's Missouri water service area.
- 2. The Missouri Public Service Commission's Public Information Office shall make this notice and order available to the members of the General Assembly representing the

¹ 4 CSR 240-13.065(1).

residents of Missouri-American Water Company's Missouri service area and to the news media serving those residents.

- 3. Missouri-American Water Company shall give notice of the application to each customer affected by the application in the manner to be set forth in a separate order in File No. in WR-2010-0131.
- 4. No later than December 17, 2009, the Office of the Public Counsel shall file an answer to the application.
- 5. No later than December 17, 2009, the Commission's staff shall file a recommendation on the application.
 - 6. This order shall become effective immediately upon issuance.

BY THE COMMISSION

Steven C. Reed Secretary

(SEAL)

Daniel Jordan, Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 16th day of November, 2009.