

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In The Matter of the Application of)	
)	
Windstream Communications, LLC for)	Case No. DA-20__ - ____
Registration to Provide Interconnected)	
Voice over Internet Protocol Service)	
)	

APPLICATION

COMES NOW Windstream Communications, LLC (“Applicant”), pursuant to §392.550 RSMo 2010 (Cum. Supp.), and for its application to the Missouri Public Service Commission (“Commission”) states as follows:

1. The Applicant’s legal name is Windstream Communications, LLC. Applicant is a limited liability company organized in the state of Delaware. Applicant’s street and mailing address, electronic mail address, fax and telephone number are 4001 N. Rodney Parham Road, Little Rock, AR 72212, wci.missouri.govaffairs@windstream.com, (501) 748-7000 (tel.) (330) 486-3561 (fax).
2. The Applicant seeks registration to offer and provide interconnected voice over Internet protocol service.
3. Attached is an affidavit signed by an officer or general partner of the Applicant making the eight statements required by §392.550.3 RSMo, plus confirmation the Applicant’s service meets the criteria of interconnected voice over Internet protocol service as defined by §386.020(23).

WHEREFORE, the Applicant requests the Commission to issue an order granting the Applicant a registration to offer and provide interconnected voice over Internet protocol service throughout the State of Missouri.

Respectfully submitted,

Windstream Communications, LLC.

By: /s/ Carol Keith

Carol Keith MBN 45065
Deputy General Counsel
4001 N. Rodney Parham Road
Mailstop: 1170-B1F03-53A
Little Rock, AR 72212
Telephone: (847) 550-4433
Facsimile: (330) 486-3561
Email: Carol.Keith@windstream.com

Attorney for Windstream
Communications, LLC

January 4, 2018

CERTIFICATE OF SERVICE

I, Carol Keith, hereby certify that a true and correct copy of the above and foregoing document was delivered by first class mail, on this 3rd day of January 2018, to the following parties:

General Counsel
Missouri Public Service Commission
PO Box 360
Jefferson City, MO 65102

Office of Public Counsel
PO Box 7800
Jefferson City, MO 65102

AFFIDAVIT

I, Tim Loken, a natural person, do hereby swear and affirm that I am an officer or general partner of Windstream Communications, LLC (“Applicant”), and that the following statements are true and correct to the best of my knowledge and belief:

(1) The location of the principal place of business and the names of the principal executive officers of the Applicant: Principal place of business: 4001 N. Rodney Parham Road, Little Rock, AR 72212. Principal executive officers: Tony Thomas, President & Chief Executive Officer; Robert E. Gunderman, Chief Financial Officer; and John P. Fletcher, Chief Human Resources Officers & Legal Officer.

(2) Each exchange, in whole or in part, of a local exchange company in which the Applicant proposes to provide interconnected voice over Internet protocol service: throughout the state of Missouri;

(3) That the Applicant is legally, financially, and technically qualified to provide interconnected voice over Internet protocol services;

(4) That the Applicant is ready, willing, able, and will comply with all applicable state and federal laws and regulations imposed upon providers of interconnected voice over Internet protocol services;

(5) That the Applicant will charge and collect from its end user customers on interconnected voice over Internet protocol service, and remit to the appropriate authority, fees and surcharges in the same manner as are charged and collected upon end user customers of local exchange telecommunications service and

remitted by local exchange telecommunications companies, including but not necessarily limited to:

(a) Telecommunications programs under section 209.255, RSMo;

(b) Missouri universal service fund under section 392.248;

(c) Local enhanced 911;

(d) Any applicable license tax;

(6) That the Applicant will remit the annual assessment imposed by the Commission under section 386.370, RSMo;

(7) That the Applicant will file, either directly or indirectly through an affiliated competitive local exchange carrier, with the Commission an annual report at a time and covering the yearly period fixed by the Commission;

(8) That the Applicant has established a process for handling inquiries from customers concerning billing issues, service issues, and other consumer-related complaints. Consumer complaints may be directed to:

Andrea Curtis, Executive Complaints Relations, 1721 N. Galleria Blvd, Charlotte, NC 28270 (704) 845-7464 customerassistance@windstream.com and

(9) The Applicant's interconnected voice over Internet protocol service meets the following criteria:

(a) Enables real-time, two-way voice communications;

(b) Requires a broadband connection from the user's location;

(c) Requires Internet protocol-compatible customer premises equipment; and

(d) Permits users generally to receive calls that originate on the public switched telephone network and to terminate calls to the public switched telephone network.

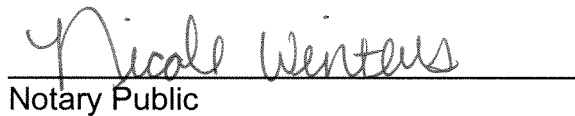
This concludes my affidavit.



Tim Loken
Director – Regulatory Reporting

State of Arkansas)
) ss.
County of Pulaski)

Subscribed and sworn before me this 3rd day of January, 2018.



Notary Public

My Commission expires:

April 8, 2021

