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October 20, 1999

**VIA OVERNIGHT DELIVERY**

Ms. Natelle Anna  
Missouri Public Service Commission  
301 W. High Street, Suite 530  
Jefferson City, Missouri 65102

**FILED<sup>2</sup>**

TA2000239 OCT 21 1999

Re: Ozark Telecom, Inc.

Missouri Public  
Service Commission

Dear Ms. Anna:

Pursuant to your request, enclosed please find an original and five (5) copies of Ozark Telecom, Inc.'s replacement tariff sheet 15.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self addressed, postage prepaid envelope.

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me.

Respectfully submitted,

*Charlotte Lacey*

Charlotte Lacey  
Legal Assistant to Lance J.M. Steinhart  
Attorney for Ozark Telecom, Inc.

Enclosures

200000256

- 2.4.10 The Customer must use the services offered in this tariff in a manner consistent with the terms of this tariff and the policies and regulations of all state, federal and local authorities having jurisdiction over the service.

2.5 Cancellation or Interruption of Services

- 2.5.1 Ozark may discontinue services to a Customer or may withhold the provision of ordered or contracted services:
- 2.5.1.A For nonpayment of any undisputed sum due Ozark for more than thirty (30) days after issuance of the bill for the amount due,
  - 2.5.1.B For violation of any of the provisions of this tariff,
  - 2.5.1.C For violation of any law, rule, regulation, policy of any governing authority having jurisdiction over services, or
  - 2.5.1.D By reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting Ozark from furnishing its services.

Without incurring liability, upon five (5) working days' (defined as any day on which the company's business office is open and the U.S. Mail is delivered) Ozark will provide written notice to the Customer. Within 24 hours prior to discontinuance, Ozark will make reasonable efforts to try to contact the Customer.

A telephone utility shall make a responsible effort to contact the customer to advise them of the proposed discontinuance and what steps must be taken to avoid it.