

NEWMAN, COMLEY & RUTH

PROFESSIONAL CORPORATION

ATTORNEYS AND COUNSELORS AT LAW

MONROE BLUFF EXECUTIVE CENTER

601 MONROE STREET, SUITE 301

P. O. BOX 537

JEFFERSON CITY, MISSOURI 65102-0537

TELEPHONE: (573) 634-2266

FACSIMILE: (573) 636-3306

ROBERT K. ANGSTEAD
MARK W. COMLEY
CATHLEEN A. MARTIN
STEPHEN G. NEWMAN
JOHN A. RUTH
D. GREGORY STONEBARGER

July 3, 2000

FILED

JUL 3 2000

The Honorable Dale H. Roberts
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102

Missouri Public
Service Commission

Re: Teligent Services, Inc.
Basic Exchange and Local Exchange Application; Case No. TA-200⁰-578

Dear Mr. Roberts:

The Staff has suggested revisions to the tariffs that were filed in the above-referenced matter, and I enclose the original and five copies of the following tariff sheets:

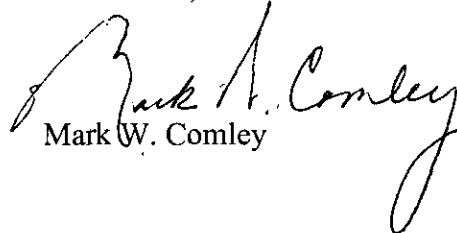
- Mo. P.S.C. No. 2, Original Page 1
- Mo. P.S.C. No. 2, Original Page 5
- Mo. P.S.C. No. 2, Original Page 6
- Mo. P.S.C. No. 2, Original Page 34
- Mo. P.S.C. No. 2, Original Page 38.1 through 38.11
- Mo. P.S.C. No. 2, Original Page 45
- Mo. P.S.C. No. 2, Original Page 53
- Mo. P.S.C. No. 2, Original Page 64
- Mo. P.S.C. No. 2, Original Page 65

Should you have any questions, please do not hesitate to contact me. Thank you very much.

Very truly yours,

NEWMAN, COMLEY & RUTH P.C.

By:


Mark W. Comley

MWC:ab
Enclosure

cc: General Counsel's Office
Carolyn K. Stup
Robert E. Stup, Jr.
Lisa Mahaney

2000000843

Business Customer Local Exchange Services Tariff

TELIGENT SERVICES, INC.

REGULATIONS AND SCHEDULE OF CHARGES

APPLICABLE TO

BUSINESS END USERS

FOR BASIC LOCAL TELECOMMUNICATIONS SERVICES

WITHIN THE STATE OF MISSOURI

This tariff is for a competitive telecommunications company, as defined by Case No. TO-88-142, within the State of Missouri.

Issued: March 8, 2000

Effective April 7, 2000

Issued By:
Terri B. Natoli
Vice President - Law and Regulatory
Teligent Services, Inc.
8065 Leesburg Pike, Suite 400
Vienna, Virginia 22182

15

Business Customer Local Exchange Services Tariff

TARIFF FORMAT SHEET

1. Page Numbering – Page Numbers appear in the upper-right corner of the page. Pages are numbered sequentially. New pages may occasionally be added to the tariff. When a new page is added, the page appears as a decimal. For example, a new page added between pages 34 and 35 would be 34.1.
2. Page Revision Numbers – Page Revision Numbers also appear in the upper-right corner of the page. These numbers are used to determine the most current page revision on file with the Public Service Commission of Missouri. For example, the Fourth Revised Page No. 34 cancels the Third Revised Page No. 34. Because of deferrals, notice periods, etc., the most current page number on file with the Commission is not always the tariff page in effect. Customers should consult with the Check Sheet for the page currently in effect.
3. Paragraph Numbering Sequence – There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level of coding.
 - 1.
 - 1.1
 - 1.1.1
 - 1.1.1.A
 - 1.1.1.A.1
 - 1.1.1.A.1.(a)
 - 1.1.1.A.1.(a)(I)
 - 1.1.1.A.1.(a)(I)(i)
 - 1.1.1.A.1.(a)(I)(i)(1)
4. Symbols Used in this Tariff
 - (C) To signify a changed listing, rule, or condition which may affect rates or charges.
 - (D) To signify discontinued material, including listing, rate, rule, or condition.
 - (I) To signify a rate increase.
 - (L) To signify material relocated from or to another part of the tariff with no change in text, rate, rule, or condition.
 - (N) To signify new material including listing, rate, rule, or condition.
 - (R) To signify a rate reduction.
 - (T) To signify a change in wording of text, but no change in rate, rule, or condition.

Business Customer Local Exchange Services Tariff

COMMISSION APPROVED WAIVERS

Application of the following statutes and regulatory rules have been waived by the Commission, pursuant to Order approving non-switched local exchange service in Case No. TA-98-259 and Order approving basic local exchange service in Case No. TA-98-258.

RULES

4 CSR 240-10.020	-	Depreciation fund income
4 CSR 240-30.010(2)(C)	-	Posting of rate schedules at central offices
4 CSR 240-30.040	-	Uniform system of accounts
4 CSR 240-32.030(4)(C)	-	Filing of exchange boundary maps
4 CSR 240-33.030	-	Inform of lowest price
4 CSR 240-35	-	Reporting of bypass

STATUTES

Section 392.210.2	--	System of Accounts
Section 392.270	--	Property valuation
Section 392.280	--	Depreciation rates
Section 392.290	--	Issuance of securities
Section 392.300.2	--	Stock ownership
Section 392.310	--	Issuance of stocks and bonds
Section 392.320	--	Stock dividends
Section 392.330	--	Issuance of securities; debts and notes
Section 392.340	--	Reorganization(s)

Business Customer Local Exchange Services Tariff

2.15. Taxes and Miscellaneous Charges, Fees

All state and local taxes (e.g., gross receipts tax, sales tax, municipal utilities tax) are not included in the rates under this tariff, but shall be listed as separate line items on the customer's bill.

All charges, other than taxes and franchise fees, will be submitted to the Commission for approval.

2.16. Access to Telephone Relay Service

When required by the Commission, Teligent will participate in telephone relay service for handicapped or hearing-impaired Customers, and will comply with all regulations and requirements relating thereto. Teligent shall impose any monthly surcharge or any other related charge upon its local exchange Customers as may be required by state law.

Business Customer Local Exchange Services Tariff

3.3.2.1 Metropolitan Exchange Service

3.3.2.1.A General

In the Kansas City and St. Louis Metropolitan Exchanges there is a Principal Zone, a group of Metropolitan Calling Area-1 (MCA-1) Zones and a group of Metropolitan Calling Area-2 (MCA-2) Zones.

In the Springfield Metropolitan Exchange there is a Principal Zone and a group of Metropolitan Calling Area-1 (MCA-1) Zones.

The rates specified for each zone in the Metropolitan Exchange entitle the customer to local service within the primary service area specified for that zone.

3.3.2.1.B The following are the zones included in the Kansas City Metropolitan Exchange. Kansas City Metropolitan Exchange

Missouri
Principal

Metropolitan
Calling Area-1
MCA-1) Zones
Gladstone
Independence
Parkville
Raytown
South Kansas City

Metropolitan
Calling Area
MCA-2) Zones
Belton
Blue Springs
East Independence
Lee's Summit
Liberty
Nashua
Tiffany Springs

Kansas
Principal

Metropolitan
Calling Area-1
MCA-1) Zones
Bethel
Melrose

Metropolitan
Calling Area
MCA-2) Zones
Bonner Springs
Olathe
Stanley

Business Customer Local Exchange Services Tariff

<u>Exchange</u>	<u>Exchange Included in Primary Service Area</u>
Principal Kansas City Zone and <u>MCA-1 Zones</u> Gladstone Independence Parkville Raytown South Kansas City	All subscribers in the Kansas City Metropolitan Exchange and Ferrelview (1); plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Farley, Smithville, Grain Valley, Greenwood, Excelsior Springs, Richmond and Archie; the Missouri portion of Southwestern Bell's exchange of Leavenworth; United Telephone Company's exchanges of Platte City, Kearney, Missouri City, Buckner, Lake Lotawana, Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill, Harrisonville, Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg; GTE's exchanges of Trimble, Peculiar, Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freeman; and Basehor, Kansas optional service subscribers.
<u>MCA-2 Zones</u> East Independence Tiffany Springs	All subscribers in the Kansas City Metropolitan Exchange and Ferrelview (1); plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Farley, Smithville, Grain Valley, Greenwood, Excelsior Springs, Richmond and Archie; the Missouri portion of Southwestern Bell's exchange of Leavenworth; United Telephone Company's exchanges of Platte City, Kearney, Missouri City, Buckner, Lake Lotawana, Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill, Harrisonville, Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg; GTE's exchanges of Trimble, Peculiar, Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freeman; and Basehor, Kansas optional service subscribers.

Issued: March 8, 2000

Effective April 7, 2000

Issued By:
Terri B. Natoli
Vice President - Law and Regulatory
Teligent Services, Inc.
8065 Leesburg Pike, Suite 400
Vienna, Virginia 22182

Business Customer Local Exchange Services Tariff

Belton

All subscribers in the Kansas City Metropolitan Exchange, Ferrelview (1) and Greenwood, plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Farley, Smithville, Grain Valley, Excelsior Springs, Richmond and Archie; the Missouri portion of Southwestern Bell's exchange of Leavenworth; United Telephone Company's exchanges of Platte City, Kearney, Missouri City, Buckner, Lake Lotawana, Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill, Harrisonville, Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg; GTE's exchanges of Trimble, Peculiar, Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freeman; and Basehor, Kansas optional service subscribers.

Lee's Summit

All subscribers in the Kansas City Metropolitan Exchange and Ferrelview (1), Greenwood and Lake Lotawana (1); plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Farley, Smithville, Grain Valley, Excelsior Springs, Richmond and Archie; the Missouri portion of Southwestern Bell's exchange of Leavenworth; United Telephone Company's exchanges of Platte City, Kearney, Missouri City, Buckner, Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill, Harrisonville, Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg; GTE's exchanges of Trimble, Peculiar, Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freeman; and Basehor, Kansas optional service customers.

Business Customer Local Exchange Services Tariff

Liberty
Nashua

All subscribers in the Kansas City Metropolitan Exchange, Ferrelview (1) and Smithville, plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Farley, Grain Valley, Greenwood, Excelsior Springs, Richmond and Archie; the Missouri portion of Southwestern Bell's exchange of Leavenworth; United Telephone Company's exchanges of Platte City, Kearney, Missouri City, Buckner, Lake Lotawana, Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill, Harrisonville, Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg; GTE's exchanges of Trimble, Peculiar, Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freeman; and Basehor, Kansas optional service subscribers.

Blue Springs

All subscribers in the Kansas City Metropolitan Exchange, Grain Valley, Lake Lotawana (1), and Ferrelview (1); plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Farley, Smithville, Greenwood, Excelsior Springs, Richmond and Archie; the Missouri portion of Southwestern Bell's exchange of Leavenworth; United Telephone Company's exchanges of Platte City, Kearney, Missouri City, Buckner, Lake Lotawana, Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill, Harrisonville, Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg; GTE's exchanges of Trimble, Peculiar, Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freeman; and Basehor, Kansas optional service subscribers.

Business Customer Local Exchange Services Tariff

3.3.2.1.C The following are the zones included in the St. Louis Metropolitan Exchange:

St. Louis Metropolitan Exchange

Principal Zone

Metropolitan Calling Area-1 (MCA-1) Zones

Ferguson
Ladue
Mehlville
Overland
Sappington
Riverview
Webster Groves

Metropolitan Calling Area-2 (MCA-2) Zones

Bridgeton
Creve Coeur
Florissant
Kirkwood Oakville
Spanish Lake

Exchange

Principal St. Louis Zone

Exchange Areas
Included in Primary Service Area

All subscribers in the St. Louis Metropolitan Exchange; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peter O'Fallon, Dardenne, Winfield, Troy, Old Monro Moscow Mills, Wentzville, Foristell, New Mell Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm. In addition, customers in East St. Louis (1) and Granite City, Illinois (1) who subscribe to Extended Local Area Service.

Business Customer Local Exchange Services Tariff

<u>Exchange</u>	<u>Exchange Areas Included in Primary Service Area</u>
<u>MCA-1 Zones</u> Ferguson Ladue Overland Riverview Webster Groves	All subscribers in the St. Louis Metropolitan Exchange; plus Optional Metropolitan Calling Area service subscribers Southwestern Bell's etchings of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Ceda Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.
Mehlville	All subscribers in the St. Louis Metropolitan Exchange and Maxville; plus Optional Metropolitan Calling Area service subscribers Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Imperial, Harvester, Pond Eureka, High Ridge, Antonia, Herculaneum-Pevely Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.

Issued: March 8, 2000

Effective April 7, 2000

Issued By:
 Terri B. Natoli
 Vice President - Law and Regulatory
 Teligent Services, Inc.
 8065 Leesburg Pike, Suite 400
 Vienna, Virginia 22182

Business Customer Local Exchange Services Tariff

Sappington

All subscribers in the St. Louis Metropolitan Exchange, Fenton and Maxville; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.

MCA-2 Zones

Bridgeton
Florissant
Spanish Lake

All subscribers in the St. Louis Metropolitan Exchange; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.

Business Customer Local Exchange Services Tariff

Kirkwood

All subscribers in the St. Louis Metropolitan Exchange, Manchester, Fenton and Valley Park; plus Optional Metropolitan Calling Area service Subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.

Oakville

All subscribers in the St. Louis Metropolitan Exchange, Maxville and Imperial; plus Optional Metropolitan Calling Area service Subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm

Business Customer Local Exchange Services Tariff

Creve Coeur

All subscribers in the St. Louis Metropolitan Exchange, Chesterfield and Manchester; plus Optional Metropolitan Calling Area service Subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Valley Park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculeum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm

Issued: March 8, 2000

Effective April 7, 2000

Issued By:
Terri B. Natoli
Vice President - Law and Regulatory
Teligent Services, Inc.
8065 Leesburg Pike, Suite 400
Vienna, Virginia 22182

Business Customer Local Exchange Services Tariff

3.3.1.2.D Springfield Metropolitan Exchange

The following area the zones included in the Springfield Metropolitan Exchange:

Springfield Metropolitan Exchange

Principal Zone

Metropolitan Calling Area-1 (MCA-1) Zones

- Fair Grove
- Nixa
- Republic
- Rogersville
- Strafford
- Willard

<u>Exchange Zone</u>	<u>Exchange Areas Included in Primary Service Area</u>
<p>Principal Springfield Zone</p>	<p>All subscribers in the Springfield Metropolitan Exchange, plus Optional Metropolitan Calling Area-2 (MCA-2) subscribers in: Southwestern Bell's exchanges of Ash Grove, Billings, Clever, Marionville, and Walnut Grove; GTE Midwest, Incorporated's (GTE's) exchanges of Elkland, Fordland, Highlandville, Hurley, Marshfield, Ozark and Sparta; Missouri Telephone Company's exchanges of Morrisville and Pleasant Hope; and Choctaw Telephone Company's exchange of Halltown.</p>
<p><u>MCA-1 Zones</u> Fair Grove Nixa Republic Rogersville Strafford Willard</p>	<p>All subscribers in the Springfield Metropolitan Exchange, plus (MCA-2) subscribers in: Southwestern Bell's exchanges of Ash Grove, Billings, Clever, Marionville, and Walnut Grove; GTE's exchanges of Elkland, Fordland, Highlandville, Hurley, Marshfield, Ozark and Sparta; Missouri Telephone Company's exchanges of Morrisville and Pleasant Hope; and Choctaw Telephone Company's exchange of Halltown.</p>

Business Customer Local Exchange Services Tariff

3.3.3 Monthly Network Access Line Charges – A Customer can access Teligent's network via Business Line or Trunk Service.

3.3.3.A Business Line Service – Service provides a Customer with a single, voice-grade communications channel to the public switched telephone network. Business Lines can terminate at a single line set, key set, fax, modem, or key system. Customers that order Business Line Service pay for usage and Custom Calling Features separately. Customers must initially take a minimum of five (5) Business Lines. There is no minimum order requirement for subsequent purchases.

1. Business Line Customer Calling Features – purchased individually or as a package selected by the Customer.

(a) Call Forward – redirects incoming calls to another phone. This service contemplates that normal transmission performance quality cannot be guaranteed for all calls. Calls forwarded are subject to local and long distance message charges. Call Forward is incompatible with Call Waiting.

Business Customer Local Exchange Services Tariff

(h) Call Rejection – allows calls from up to eleven (11) pre-specified telephone numbers to be rejected or blocked. Callers from the pre-specified telephone numbers will receive an announcement that the called party is not accepting calls. For calls from a line within a multi-line-hunting group, the call will be blocked only when the main telephone number is included as one of the pre-specified telephone numbers.

(i) Call Trace

Customers, situated in an area also served by SWBT, receiving annoying or anonymous calls may request (1) a telephone number change, which will be provided at no charge by Teligent or (2) the capability to utilize Call Trace on a per activation basis, as needed. Call Trace allows the customer to dial an access code to automatically request that the following information be recorded:

- a. The originating telephone number
- b. The date and time of the call
- c. The date and time call trace was activated

When Call Trace successfully identifies a calling number, a recording instructs the customer to call a toll-free number, which will activate a Voice Response Script and assist the customer in establishing an open file. Should the customer decide to prosecute the call originating party, the customer should contact Teligent for further instructions. Activation of Call Trace never authorizes Teligent to provide the called party with the name or telephone number of the calling party. In the event that Call Trace is not available or unable to resolve the case it may be necessary to place a manual trap in the customer's telephone line.

Business Customer Local Exchange Services Tariff

3.3.8 Operated Assisted Services

3.3.8.A Operator Handled Calling – Operator Handled Calling Service is provided to Customers and Users of Teligent’s calling services. Teligent’s Operator Services are supplied by a third party and provided to the customer under Teligent’s name.

1. Charge Details

- a. Teligent will not bill for incomplete calls where answer supervision is available. Teligent will not bill for incomplete calls and will remove any charges for incomplete calls upon (i) subscriber notification, or (ii) Teligent’s knowledge.
- b. The caller and billed party, if different from the caller, will be advised that Teligent is the operator service provider at the time of the initial contact.
- c. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
- d. Only tariffed rates approved by the Commission for Teligent shall appear on any local exchange telephone company (LEC) billings.
- e. Teligent will employ reasonable calling card verification procedures, acceptable to the telephone company issuing the calling card.
- f. Teligent will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
- g. Upon request, Teligent will transfer calls to other authorized interexchange companies or to the LEC, if billing can list the caller’s actual origination point.
- h. Teligent will refuse operator services to traffic aggregators that block access to other companies.
- i. Teligent will assure that traffic aggregators will post and display information including: (1) that Teligent is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange companies.
- j. Company shall be listed on the LEC billing if the LEC has multiply Company billing ability.

Business Customer Local Exchange Services Tariff

SECTION 5 – PROMOTIONS AND DISCOUNTS5.1 General

Teligent may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. Teligent will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

5.2 Teligent Site Sign-Up Credit

Offering – Teligent's provision of service through its own facilities requires the use of microwave transmit/receive equipment that must be located on the rooftop of the Customer's premises. Teligent's microwave equipment cannot be installed on the rooftop without the consent of the building owner(s) and/or property manager(s). As an incentive to the Customer for its assistance in obtaining necessary access to install Teligent's facilities, including rooftop space for Teligent's equipment, Teligent will issue Customer a Site Sign-up Credit.

Amount of Incentive - All Customers are eligible for a \$1000 Credit. The amount of the credit shall be increased to one of the following levels when it is determined by Teligent that the customer meets at least one of the factors associated with each credit amount.

\$2,500 Credit

1. If the total building square footage is less than 1,500,000 square feet
2. If the number of potential tenants in the building is less than 5.
3. If the number of lines in the building is less than 25.

\$5,000 Credit

1. If the total building square footage is equal to or greater than 1,500,000 square feet, but less than 2,000,000 square feet
2. If the number of potential tenants in the building is equal to or greater than 5, but less than 50.
3. If the number of lines in the building is equal to or greater than 25, but less than 250.

\$10,000 Credit

1. If the total building square footage is equal to or greater than 2,000,000 square feet
2. If the number of potential tenants in the building is equal to or greater than 50.
3. If the number of lines in the building is equal to or greater than 250

Business Customer Local Exchange Services Tariff

Conditions - In order to receive the Site Sign-up Credit the following conditions must be met:

1. Customer must be the building owner or property manager of the building where Teligent's equipment is located.
2. Customer must be located in the building where Teligent's equipment is located.
3. Customer must cooperate with Teligent in acquiring the necessary access.
4. In order to receive the \$2500, \$5000 or \$10,000 Site Sign-up Credit, Teligent must enter into at least a three (3) year lease with the building owner and/or property manager for the necessary for access.
5. Teligent's equipment must be installed and properly functioning.

Restrictions

1. Only one Site Sign-up Credit will be issued per building.
2. The Site Sign-up Credit shall not be transferred to another customer, divided or otherwise allocated between multiple customers.
3. A Customer is entitled to only one Site Sign-up Credit for all services it receives. That is, a Customer that receives the Site Sign-up Credit under this tariff cannot also get a Site Sign-up Credit for non-tariffed services (internet) and/or services provided under another state or federal tariff.
4. The Site Sign-up Credit will be in the form of a one time credit, applied to the Customer's first bill. Any unused credit can be carried forward indefinitely until used. If the Customer discontinues taking Teligent's services before the credit is completely applied, however, the remaining credit is forfeited and will not be refunded to the Customer.