

2031 Tower Drive JEFFERSON CITY, MISSOURI (MO) 65109

WILLIAM D. STEINMEIER ATTORNEY AT LAW REGULATORY CONSULTANT (573) 659-8672 FAX (573) 636-2305

MAILING ADDRESS:
POST OFFICE BOX 104595
JEFFERSON CITY, MISSOURI (MO)
65110-4595

MARY ANN YOUNG ATTORNEY AT LAW OF COUNSEL (573) 634-8109 Fax (573) 634-8224

December 20, 1999

Mr. Dale Hardy Roberts
Executive Secretary-Chief Regulatory Law Judge
Missouri Public Service Commission
P. O. Box 360
Jefferson City, MO 65102-0360

F/LED³
DEC 2 0 1999

Missouri Public Service Commission

RE:

Case No. ____TA-2000-340, Tariff No. 200000479

NetLojix Telecom, Inc., Interexchange Telecommunications Tariff

Dear Mr. Roberts:

Enclosed please find an original and six copies of the following substitute tariff sheet of NetLojix Telecom, Inc.:

Missouri P.S.C. Tariff No. 1, Original Title Page,

Missouri P.S.C. Tariff No. 1, Original Page 4,

Missouri P.S.C. Tariff No. 1, Original Page 8-10,

Missouri P.S.C. Tariff No. 1, Original Page 19-20,

Missouri P.S.C. Tariff No. 1, Original Page 23,

Missouri P.S.C. Tariff No. 1, Original Page 25,

Missouri P.S.C. Tariff No. 1, Original Page 30-31.

These tariff sheets are to be substituted for similarly numbered sheets in the interexchange tariff currently under consideration by the Commission. These revisions are provided per discussion with, and as requested by Staff, for filing with the Commission.

Thank you for your assistance in processing this substitute tariff filing. A copy of this letter accompanies each copy of the substitute tariff sheet. A copy of this filing is being served on Public Counsel this date. If there are any questions, please call me at 634-8109.

Sincerely,

Mary Ann (Garr) Young

Enclosure

cc:

Office of Public Counsel Megan Rha, Swidler Berlin

Lisa Mahaney

200000479

TITLE SHEET

NETLOJIX TELECOM, INC.

RESALE TELECOMMUNICATIONS SERVICES

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of resold interexchange telecommunications services provided by NetLojix Telecom, Inc. ("Carrier") to business customers within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected, during normal business hours, at the Carrier's principal place of business, 501 Bath Street, Santa Barbara, CA 93101, telephone number 1-877-NETLOJIX.

NetLojix Telecom, Inc. operates as a competitive telecommunications company within the State of Missouri.

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TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

<u>Feature Group D (FGD)</u> - The method of "+1" access available through the switched network of the local exchange utility. FGD is also known as equal access.

<u>Holidays</u> - NetLojix Telecom, Inc.'s recognized holidays are New Year's Day, Martin Luther King, Jr. Day, President's Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veteran's Day, Thanksgiving Day and Christmas Day.

NetLojix - NetLojix Telecom, Inc.

<u>Tariff</u> - The entire body of regulated rates, tolls, rentals, changes, classifications, rules, procedures, policies, etc. adopted and filed with the Commission by a telephone utility in fulfilling its role of telecommunications service. The term may also be used in reference to similar documents filed with state regulatory agencies.

<u>Telecommunications</u> - The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or other similar communications.

<u>User</u> or <u>End User</u> - A Customer, Joint User, or any other person(s) authorized by a Customer to use service provided under this tariff.

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Section 1 – <u>APPLICATION OF TARIFF</u>

- 1.1 This tariff contains the regulations and rates applicable to resold intrastate interexchange telecommunications services provided to business customers by Carrier between one or more points within the State of Missouri. Carrier's services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff.
- 1.2 The rates and regulations contained in this tariff apply only to the services furnished by Carrier and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carrier for use in accessing the services of Carrier.
- 1.3 The Subscriber is entitled to limit the use of Carrier's services by Users at the Subscriber's facilities, and may use other common carriers in addition to or in lieu of Carrier.
- 1.4 NetLojix will provide resold intrastate interexchange telecommunications services on a 24 hour basis. NetLojix maintains a highly qualified customer service staff accessible via a toll-free number. When applying for service each prospective customer will be required to furnish NetLojix with the following information:
 - (a) Name of the party who will be responsible for payment for the interexchange service provided.
 - (b) Address or exact location of the premises where interexchange service is to be provided and billed.

Service shall be considered initiated hereunder upon the earlier of the following:

- (a) First use by the customer of the NetLojix service, and,
- (b) The receipt by NetLojix of a customer's initial payment for NetLojix service.
- 1.5 Service is provided and billed on the basis of usage except as otherwise specified beginning on the date that billing becomes effective, and continues to be provided after the initial period until the customer requests cancellation or until NetLojix disconnects service pursuant to the provisions of this Tariff.

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SECTION 2 - REGULATIONS

2.1 Undertaking of the Carrier

2.1.1 <u>Scope</u>

Resold intrastate interexchange telecommunications service is furnished to business customers in accordance with the conditions and regulations which are set forth in the body of this Tariff.

2.1.2 Limitations

- A. Service is offered subject to the availability of facilities as provided under this Tariff.
- B. NetLojix reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond it's control; or when the customer is using service in violation of the law or the provisions of this Tariff.
- C. All facilities provided under this Tariff are controlled by NetLojix and the customer may not transfer or assign the use of service of facilities, except with the express written consent of the Carrier. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- D. Prior written permission from the Carrier is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

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2.5 Advance Payments and Deposits (Cont'd)

2.5.1 Deposits (Cont'd)

B. the charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in the event that a termination charge is applicable.

A deposit may be required in addition to an advance payment.

When a service or a facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, NetLojix may, at its option, return the deposit or credit it to the Customer's account.

Deposits held will accrue interest at a rate of 1% above the prime lending rate as published in the Wall Street Journal for the last business day of September. The rate to be adjusted October 1 of each year. Customers who present a credit risk may also be required, at any time, to provide other assurances of, or security for, the payment of NetLojix's charges for its services as deemed necessary, including without limitation, advance payments for service, third party guarantees or payment, pledges or other grants of security interests in the Customers' assets, and similar arrangements. The required deposits or other security may be increased or decreased by NetLojix, as it deems appropriate in the light of changing conditions.

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2.6 Rendering and Payment of Bills

2.6.1 Rendering of Bills

Regular customer bills are issued monthly. Each bill contains the dates included in the billing period, dates for service charges associated with work performed and the last date for timely payment. Bills include the amount the customer is charged, stated by category, sales tax and excise tax, with separate entries for total amounts current or in arrears. Reasonable customer requested adjustments to monthly bills may be made if the Customer brings the desired adjustment to NetLojix's attention within sixty (60) days of issuance of the bill. NetLojix reserves the right to extend the period for adjustments beyond the sixty (60) day period if, in NetLojix's judgment, the situation so warrants.

2.6.2 Due Dates

Customer payments are considered prompt when received by NetLojix or its agent by the due date on the bill. The due date is twenty (20) days after the bill is rendered. Any Customer not paying within twenty (20) days is considered delinquent.

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2.6 Rendering and Payment of Bills (Cont'd)

2.6.6 <u>Discontinuance of Service</u>

Carrier may terminate Service to a Customer for nonpayment of undisputed charges or other violation of this tariff or provision of law upon written notice, as required below, to the Customer without incurring any liability for damages due to loss of telephone Service to the Customer. Termination of Service will not occur on any Friday, Saturday, Sunday or legal holidays. Charges will not be considered past due until twenty (20) days after the bill is rendered.

The Carrier may refuse or discontinue Service under the following conditions provided that the Customer shall be given five (5) days written notice, excluding Sundays and legal holidays, to comply with any rule or remedy any deficiency:

- A. For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone Service, including, but not limited to, the placement of harassing, annoying or repeated unwanted calls of which the Carrier receives notice.
- B. For use of telephone Service for any purpose other than that described in the application.
- C. For neglect or refusal to provide reasonable access to the Carrier or its agents for the purpose of inspection and maintenance of equipment owned by the Carrier or its agents.
- D. For noncompliance with or violation of Commission regulation or the Carrier's rules and regulations on file with the Commission.

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2.7 Taxes And Fees

Customer is responsible for the payment of all taxes and surcharges. State, federal, local taxes and surcharges (e.g., federal excise tax, gross receipts tax, sales tax, municipal utilities tax, universal service, and dial around compensation surcharges) are listed as separate line items and are not included in the quoted rates. All charges and surcharges other than taxes and franchise fees must have prior Commission approval.

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SECTION 5 - RATES

5.4 <u>Late Payment Charge</u>

Interest charges of 1.5% per month will be assessed on all unpaid balances more than thirty days old.

5.5 Return Check Charge

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds.

5.6 Restoration of Service

A restoration fee of \$25.00 per occurrence is charged when service is reestablished for customers who had been disconnected for non-payment.

5.7 Directory Assistance Charge

Carrier will connect LDS Service Customers to Directory Assistance (DA) for a fee of \$0.75 per occurrence.

5.8 Special Promotions

The Company may, from time to time, engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times (not to exceed one year), and/or locations, and shall be subject to prior notification to and approval by the Commission. The Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion, specifying the terms of the promotion, the location and dates of the promotion.

5.9 Payphone Surcharge

A charge will apply to calls that originate from any payphone used to access Carrier's services.

Rate per Call: \$0.24

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SECTION 5 - RATES

5.10 Special Rates For The Handicapped

5.10.1 Directory Assistance

There shall be no charge for up to fifty (50) calls per billing cycle from lines or trunks serving individuals with disabilities. Carrier shall charge the prevailing tariff rates for every call in excess of fifty (50) calls within a billing cycle.

5.10.2 Telecommunications Relay Service

The charge for intrastate toll calls received from the relay service, will be 50% off of the otherwise applicable rate for a voice nonrelay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60% off of the otherwise applicable rate for a voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

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