

**FINAL CUSTOMER NOTICE**


April 29, 2011

Dear Customer:

On April 12, 2011, the Missouri Public Service Commission (Commission) approved an increase in the annual water operating revenues of Tri-States Utility, Inc. (Company), under the provisions of the Commission's small utility rate case procedure. The Commission has decided an increase of \$88,024 in the Company's annual water operating revenues is warranted, effective May 1, 2011. Set out at the end of this notice is a table that summarizes the approved revisions to the Company's rates that includes a monthly bill comparison for a residential customer using 6,000 gallons of water.

If you have any questions about this notice, or about anything else with which I may be of assistance, please feel free to contact me at (417) 334-4189.

Sincerely,

  
Cece Garceau  
Office Manager

<u>Type of Charge 5/8"</u> <u>Meter</u>	<u>Current Rates Nov -</u> <u>April*</u>	<u>Current Rates</u> <u>May - Oct*</u>	<u>Approved Rates Year</u> <u>Round</u>
Monthly Minimum Charge	\$6.60	\$6.60	\$7.45
Usage per 1,000 gallons	\$ 1.87	\$ 3.58	\$ 3.11
Total Monthly Bill (at 6,000 gallons usage)	\$14.08	\$20.92	\$26.11

<u>Type of Charge 3/4"</u> <u>Meter</u>	<u>Current Rates Nov -</u> <u>April*</u>	<u>Current Rates</u> <u>May - Oct*</u>	<u>Approved Rates Year</u> <u>Round</u>
Monthly Minimum Charge	\$11.43	\$11.43	\$8.20
Usage per 1,000 gallons	\$ 1.87	\$ 3.58	\$ 3.11
Total Monthly Bill (at 6,000 gallons usage)	\$18.91	\$25.75	\$26.86

\*The current monthly minimum customer charge includes 2,000 gallons. The approved minimum customer charge does not include any gallons.