

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of a Repository Docket in which to     )  
Gather Information about the Lifeline Program and     )  
Evaluate the Purposes and Goals of the                 )  
Missouri Universal Service Fund                             )     **File No. TW-2014-0012**

**STAFF REQUEST FOR COMMENT**

COMES NOW the Staff of the Missouri Public Service Commission and requests that the Commission issue an Order or Notice to the participants in this matter that they, and any other entity wishing to do so, have the opportunity to provide comments and states as follows:

1. In its Motion to open this matter, the Staff filed its Lifeline Report, which described the Staff’s understanding of the operation of the low-income portion of the federal Universal Service Program (“Lifeline”) and the Missouri Universal Service fund.

2. Specifically, the Staff asks that Commenters respond to the following questions, as well as stating any position the Commenter wishes to bring to the notice of the Commission or Staff:

- a. What should be the purposes and goals of the Missouri USF?
- b. What problems should be addressed in the administration and operation of the Missouri USF?
- c. What changes should be made to the Missouri USF?
- d. Should wireless carriers be required to contribute to the Missouri USF and also be able to receive Missouri USF support?
- e. Should the Lifeline program be expanded in Missouri to ensure qualifying low-income consumers have access to broadband service? If yes, how should the program be expanded?

f. Should the eligibility criteria for consumers to qualify for the Lifeline program be expanded? If so, how?

g. Should the Missouri USF support amount of \$3.50 be increased, decreased or remain the same?

h. Do you anticipate the FCC's reforms, when fully implemented, will adequately address fraud, abuse and waste within the Lifeline program? Why or why not?

i. What specific compliance efforts would be easy to implement to ensure companies and consumers comply with Lifeline program requirements?

j. Should the State of Missouri strive to implement a data base to confirm Lifeline subscriber eligibility? If yes, how should it be funded?

k. What other issues should be considered in this workshop proceeding?

3. The Staff requests that the Commission issue an Order or Notice that participants and other interested persons may file a response to those questions in this docket on or before August 30, 2013. The Staff has established that deadline so that it can review and respond to the comments prior to determining the next step in the process. It is not meant to be construed as a date after which responses may not be submitted.

**WHEREFORE**, the Staff submits its Request for Commission Order or Notice.

Respectfully submitted,



Colleen M. Dale  
Senior Counsel  
Missouri Bar No. 31624  
Attorney for the Staff of the  
Missouri Public Service Commission  
P. O. Box 360  
Jefferson City, MO 65102  
(573) 751-4255 (Telephone)  
[cully.dale@psc.mo.gov](mailto:cully.dale@psc.mo.gov)

**CERTIFICATE OF SERVICE**

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record this 25<sup>th</sup> day of July, 2013.

A handwritten signature in black ink, appearing to be "Allan D. [unclear]".