

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

STATE OF MISSOURI
PUBLIC SERVICE COMMISSION
TRANSCRIPT OF PROCEEDINGS
PREHEARING CONFERENCE
May 31, 2012
St. Louis, Missouri
Volume 1

ROBERT J. CLANCY, III,)
)
Complainant,)
)
Vs.) File No. WC-2012-0283
)
MISSOURI AMERICAN WATER)
COMPANY,)
Respondent.)

KENNARD JONES, Presiding
SENIOR REGULATORY LAW JUDGE

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

A P P E A R A N C E S

For the Complainant:
Mr. John Ammann
Mr. Benjamin Yousef, Law Student
St. Louis University - School of Law
321 North Spring
Saint Louis, MO 63108
(314) 977-2796

For Missouri American Water Company:
Ms. Tracy Diekemper Elzemeyer
727 Craig Road
St. Louis, MO 63141
(314) 996-2279

For Missouri American Water Company: (Via phone)
Mr. Dean Cooper
312 E. Capitol
P.O. Box 456
Jefferson City, Missouri 65102
(573) 635-7166

For Staff of the Missouri Public
Service Commission: (Via phone)
Ms. Rachel Lewis
Public Service Commission
200 Madison Street
P.O. Box 360
Jefferson City, MO 65102
(573) 526-6715

REPORTED BY:
Angie Kelly, CCR, CSR
Midwest Litigation Services
711 N. 11th Street
St. Louis, MO 62101
(314) 644-2191

1 P R O C E E D I N G S

2 JUDGE JONES: We on the record with case no
3 WC-2012-0283, Robert Clancy verses Missouri American Water
4 Company. My name is Kennard Jones, I'm the administrative law
5 judge assigned to this case.

6 At this time, we will take entry of appearances,
7 beginning with plaintiff's attorneys.

8 MR. AMMANN: Judge, I'm John Ammann A-M-M-A-N-N. I'm a
9 law professor at St. Louis University Law School, and licensed
10 attorney, and I'm here with Benjamin Yousef Y-O-U-S-E-F. Mr.
11 Yousef is a Rule 13 law student, has a student license and I
12 would like to ask that he can conduct the hearing, conference
13 with you today under my supervision.

14 JUDGE JONES: That's fine. I want it known for the
15 record that the Mr. Clancy, the plaintiff is here with us today.

16 For Missouri American Water?

17 MS. ELZEMEYER: Here in the conference room this is
18 Tracy Elzemeyer with Missouri American Water Company.

19 MR. COOPER: And Dean Cooper, P.O. Box 456, Jefferson
20 City, Missouri 65102. Appear on behalf of Missouri American
21 Water Company.

22 JUDGE JONES: Okay. Has staff counsel made it in the
23 room yet?

24 MR. COOPER: Your Honor, I just talked to Ms. Lewis,
25 and she is on her way as of two minutes ago.

1 JUDGE JONES: You talked to her in person?

2 MR. COOPER: Yes, I did. Here she is.

3 MS. LEWIS: Hi Judge, I'm very sorry.

4 JUDGE JONES: That's okay, go ahead and enter your
5 appearance.

6 MS. LEWIS: Hello?

7 JUDGE JONES: Yes. You're the last one to enter your
8 appearance.

9 MS. LEWIS: Rachel Lewis, P.O. Box 360, Jefferson City
10 Missouri, on behalf of the Missouri Public Service Commission.

11 JUDGE JONES: All right. Now, some of you have been in
12 this arena before, and know the purpose of the prehearing
13 conference. And on the record, I'll point it out again. It's to
14 facilitate discussion to be sure the parties have at least once
15 met before we move on to any procedural schedule of hearing,
16 discoveries, fights and whatnot. So most of your time is going
17 to be spent talking to one another, trying to see if we can work
18 things out. Have you all talked at all before today?

19 MS. LEWIS: No.

20 MR. YOUSEF: We had an opportunity to speak with Mr.
21 Cooper, but we haven't had a chance to.

22 JUDGE JONES: Did you make any progress?

23 MR. YOUSEF: We submitted an initial offer and we are
24 just waiting to hear back. We heard back from Mr. Cooper
25 earlier today saying that he was still waiting to hear back.

1 JUDGE JONES: So that's a starting point.

2 MR. COOPER: I can confirm that too.

3 JUDGE JONES: Just to be clear, what the dispute is
4 about, Mr. Clancy moved into a place, paid the water bill over a
5 number of years, felt it was too high, had it changed out,
6 amount of usage dramatically changed. His concern is that he's
7 been paying too much for all those previous years, is that
8 pretty much it?

9 MR. CLANCY: Yes.

10 JUDGE JONES: And Mr. Cooper, is that your
11 understanding of the nature of the complaint?

12 MR. COOPER: That's my understanding of the
13 allegations, yes, Your Honor.

14 JUDGE JONES: I also know that you also are moving,
15 Missouri American is moving the Commission to dismiss the
16 complaint? In their answer I believe you move to dismiss?
17 Maybe you can respond to that.

18 And I think it was on jurisdiction, I think it was a
19 failure to state a claim.

20 MS. EIZEMEYER: I think that's right. It didn't appear
21 that there was any violation cited. We were trying to figure
22 out what the nature was.

23 JUDGE JONES: By use of your word appear, you weren't
24 certain in your request?

25 MS. EIZEMEYER: Right, so we're preserving that.

1 JUDGE JONES: And I know Miss Lewis, I haven't asked
2 staff to follow recommendations and just so that everyone,
3 normally we would do that in a lot of those cases, staff by this
4 time would have filed a recommendation, but I'm certain that
5 when the complaint was filed, staff looked at it and had an
6 opinion. But to use their resources to file a recommendation,
7 they're a neutral party in this, so you understand staff is a
8 neutral. To use their resources to file a recommendations in
9 this matter, when it could be futile and if there's a settlement
10 counsel agrees to file a recommendation for no reason, so I
11 don't want to use their resources unless it's necessary.

12 MR. AMMANN: Judge, if I could just clarify, at some
13 point, you would ask staff for a recommendation?

14 JUDGE JONES: If it looks like we're going to go to
15 hearing.

16 MR. AMMANN: In the meantime, Mr. Yousef and I will
17 talk to Miss Lewis, I presume that's permitted, to see what, and
18 data requested that we're going to talk to you about in a
19 minute, but we can make that data request of the staff as well?

20 JUDGE JONES: Sure, you can talk to her, certainly.
21 It's just that little bit of more effort that would have to put
22 into write a recommendation that may not be needed.

23 MR. AMMANN: And just so Mr. Cooper and Miss Elzemeyer
24 and Miss Lewis know, we did have a conversation with Mr. Cooper,
25 it was my advice to Mr. Yousef to go cautious and not contact

1 the staff counsel until we had this not knowing, all the
2 normalities that the Commission uses.

3 JUDGE JONES: You should have asked, I could have told
4 you that informally. You can talk to staff counsel of course,
5 but not to staff, like think are a party in the case, which is
6 somewhat of an oddity of the commission that they're called a
7 party, but they don't have an interest, other than to advise
8 commission.

9 MR. AMMANN: If I may Judge, I would just tell Miss
10 Lewis while she's on the line we will contact her in the next
11 couple of days to discuss the case more with her, with your
12 permission.

13 JUDGE JONES: That's fine.

14 MS. LEWIS: That's fine.

15 JUDGE JONES: Now, if we move towards a hearing, you
16 anticipate this being anymore than a day?

17 MR. Yousef: No, Your Honor.

18 JUDGE JONES: How many witnesses do you anticipate?

19 MR. Yousef: We are anticipating around four.

20 JUDGE JONES: Four?

21 MR. Yousef: Yes, Your Honor. Tracy, have you had a
22 chance to talk to Dean, or which one of you is on top of
23 something like that?

24 MS. EIZEMEYER: I could envision possibly two.

25 JUDGE JONES: Okay.

1 MS. EIZEMEYER: Absent knowing whether they want to
2 call anyone from the company.

3 MS. LEWIS: I'm sorry Judge?

4 JUDGE JONES: We're talking about the number of
5 witnesses.

6 MS. LEWIS: And I heard that the complainant's
7 representatives said four witnesses, I couldn't understand what
8 Miss Eizemeyer said?

9 JUDGE JONES: Two.

10 MS. LEWIS: Two?

11 MS. EIZEMEYER: Dean, do you have any other opinion?

12 MR. COOPER: No, that would have been my answer as
13 well, as a best guess, suggestion at this point in time.

14 JUDGE JONES: And from now, I guess a lot of these
15 answers to questions on my half you won't know until after we've
16 had a chance to really talk with them.

17 MS. LEWIS: Right.

18 JUDGE JONES: There was something else you wanted to
19 talk about about on the record, discovery?

20 MR. Yousef: Yeah, talking about some data requests.

21 JUDGE JONES: You want to request that of Missouri
22 American or of staff?

23 MR. Yousef: We would like to request everybody, if
24 that's permissible.

25 JUDGE JONES: Well, staff isn't here to receive it, you

1 can just hand it.

2 MS. EIZEMEYER: Is that what you handed me?

3 JUDGE JONES: You already have it?

4 MR. AMMANN: Do you need the original judge? I talked
5 to Mr. Cooper about it briefly. We weren't sure if that data
6 request should be electronically filed or not.

7 JUDGE JONES: No, you can just send it to a party, if
8 it becomes an issue, then it will have to be filed or may not
9 then even have to be filed, but of course then look at it in
10 discovery and what dispute you all have. I don't anticipate
11 you'd have, you just got that today, right?

12 MS. EIZEMEYER: Yes, just now yes.

13 JUDGE JONES: If you have a problem with the data
14 request during this conference, my office is right here, so you
15 might just hail me and I'll come see if we can solve the problem
16 now, or maybe not. I don't know, but we can certainly try.

17 MS. LEWIS: Since we haven't seen the data request, we
18 done don't know if we're going to have any objection or any
19 answer to it, so I don't know that you would need to rule on
20 anything from our end for sure judge.

21 JUDGE JONES: Okay. Most of the information you're
22 asking for is information that Missouri American would have, I'm
23 guessing that?

24 MR. AMMANN: Yes.

25 JUDGE JONES: Staff may not even have information, you

1 can talk to them about that.

2 MR. AMMANN: And when we get back to the office, we'll
3 e-mail to Miss Lewis so she has it.

4 MS. LEWIS: Thank you.

5 JUDGE JONES: Is there anything else that needs to be
6 discussed on the record?

7 MS. LEWIS: Not from staff perspective. If I
8 understood you Judge, and you're not going to issue an order at
9 this time, giving us a date to file recommendation?

10 JUDGE JONES: No, if you all weren't moving in that
11 way, and in setting a procedural schedule for a hearing, I'll
12 also order staff to file a recommendation at some time prior to
13 the evidentiary hearing.

14 MR. COOPER: How if you did that judge, how far in
15 advance of the hearing would you be trying to?

16 JUDGE JONES: How much time would you need?

17 MR. COOPER: Well, I guess my question is: Would you
18 want to see the staff a couple of weeks before the hearing?

19 JUDGE JONES: Yeah, at least a couple of weeks. I'm
20 sure your ability to prepare is going to be affected by the time
21 of the staff.

22 MR. COOPER: Absolutely.

23 JUDGE JONES: So at least a couple weeks.

24 MR. COOPER: Okay.

25 JUDGE JONES: And now, Mr. Cooper, I'll have to talk

1 with other people about where we're going to hold the hearing,
2 naturally, we normally hold it in Jefferson City, but well most
3 of the people are here, so we'll figure that out. This room
4 isn't, I don't think this room is adequate for evidentiary
5 hearing, we might have to have it in Jeff City, but we'll cross
6 that bridge when there's a need.

7 MR. COOPER: Okay.

8 JUDGE JONES: Is there anything else? Okay, with that
9 being, I'll leave you all to figure things out, good luck.

10 (Whereupon, the hearing ended at 2:41 p.m.)

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

REPORTER'S CERTIFICATE

STATE OF MISSOURI)

)Ss.

COUNTY OF ST. LOUIS)

I, Angie Kelly, Certified Shorthand Reporter,
Certified Court Reporter #1010, and Notary Public, within and
for the State of Missouri, do hereby certify that I was
personally present at the proceedings as set forth in the
caption sheet hereof; that I then and there took down in
stenotype the proceedings had at said time and was
thereafter transcribed by me, and is fully and accurately
set forth in the preceding pages.

Angie Kelly, CSR, CCR #1010

PREHEARING CONFERENCE 5/31/2012

<p style="text-align: center;">A</p> <p>ability 10:20 about 5:4 6:18 8:4,19,19,20 9:5 10:1 11:1 Absent 8:1 Absolutely 10:22 accurately 12:13 adequate 11:4 administrative 3:4 advance 10:15 advice 6:25 advise 7:7 affected 10:20 after 8:15 again 4:13 ago 3:25 agrees 6:10 ahead 4:4 allegations 5:13 already 9:3 American 1:17 2:6,9 3:3,16,18 3:20 5:15 8:22 9:22 Ammann 2:2 3:8,8 6:12,16 6:23 7:9 9:4,24 10:2 amount 5:6 Angie 2:21 12:7 12:20 another 4:17 answer 5:16 8:12 9:19 answers 8:15 anticipate 7:16 7:18 9:10 anticipating 7:19 anymore 7:16 anyone 8:2 anything 9:20 10:5 11:8 appear 3:20 5:20,23</p>	<p>appearance 4:5 4:8 appearances 3:6 arena 4:12 around 7:19 asked 6:1 7:3 asking 9:22 assigned 3:5 attorney 3:10 attorneys 3:7 A-M-M-A-N-N 3:8</p> <hr/> <p style="text-align: center;">B</p> <p>back 4:24,24,25 10:2 becomes 9:8 before 4:12,15 4:18 10:18 beginning 3:7 behalf 3:20 4:10 being 7:16 11:9 believe 5:16 Benjamin 2:3 3:10 best 8:13 bill 5:4 bit 6:21 Box 2:10,16 3:19 4:9 bridge 11:6 briefly 9:5</p> <hr/> <p style="text-align: center;">C</p> <p>C 2:1 3:1 call 8:2 called 7:6 Capitol 2:10 caption 12:11 case 3:2,5 7:5,11 cases 6:3 cautious 6:25 CCR 2:21 12:20 certain 5:24 6:4 certainly 6:20 9:16 CERTIFICATE 12:1 Certified 12:7,8</p>	<p>certify 12:9 chance 4:21 7:22 8:16 changed 5:5,6 cited 5:21 City 2:11,17 3:20 4:9 11:2,5 claim 5:19 Clancy 1:11 3:3 3:15 5:4,9 clarify 6:12 clear 5:3 come 9:15 commission 1:2 2:13,14 4:10 5:15 7:2,6,8 company 1:18 2:6,9 3:4,18,21 8:2 Complainant 1:13 2:2 complainant's 8:6 complaint 5:11 5:16 6:5 concern 5:6 conduct 3:12 conference 1:6 3:12,17 4:13 9:14 confirm 5:2 contact 6:25 7:10 conversation 6:24 Cooper 2:9 3:19 3:19,24 4:2,21 4:24 5:2,10,12 6:23,24 8:12 9:5 10:14,17 10:22,24,25 11:7 counsel 3:22 6:10 7:1,4 COUNTY 12:5 couple 7:11 10:18,19,23 course 7:4 9:9</p>	<p>Court 12:8 Craig 2:7 cross 11:5 CSR 2:21 12:20</p> <hr/> <p style="text-align: center;">D</p> <p>D 3:1 data 6:18,19 8:20 9:5,13,17 date 10:9 day 7:16 days 7:11 Dean 2:9 3:19 7:22 8:11 Diekemper 2:6 discoveries 4:16 discovery 8:19 9:10 discuss 7:11 discussed 10:6 discussion 4:14 dismiss 5:15,16 dispute 5:3 9:10 done 9:18 down 12:11 dramatically 5:6 during 9:14</p> <hr/> <p style="text-align: center;">E</p> <p>E 2:1,1,10 3:1,1 earlier 4:25 effort 6:21 Eizemeyer 5:20 5:25 7:24 8:1,8 8:11 9:2,12 electronically 9:6 Elzemeyer 2:6 3:17,18 6:23 end 9:20 ended 11:10 enter 4:4,7 entry 3:6 envision 7:24 even 9:9,25 everybody 8:23 everyone 6:2 evidentiary 10:13 11:4</p>	<p>e-mail 10:3</p> <hr/> <p style="text-align: center;">F</p> <p>facilitate 4:14 failure 5:19 far 10:14 felt 5:5 fight 4:16 figure 5:21 11:3 11:9 file 1:15 6:6,8,10 10:9,12 filed 6:4,5 9:6,8 9:9 fine 3:14 7:13,14 follow 6:2 forth 12:10,14 four 7:19,20 8:7 from 4:24 8:2,14 9:20 10:7 fully 12:13 futile 6:9</p> <hr/> <p style="text-align: center;">G</p> <p>G 3:1 giving 10:9 go 4:4 6:14,25 going 4:16 6:14 6:18 9:18 10:8 10:20 11:1 good 11:9 guess 8:13,14 10:17 guessing 9:23</p> <hr/> <p style="text-align: center;">H</p> <p>hail 9:15 half 8:15 hand 9:1 handed 9:2 hear 4:24,25 heard 4:24 8:6 hearing 3:12 4:15 6:15 7:15 10:11,13,15,18 11:1,5,10 Hello 4:6 her 3:25 4:1 6:20 7:10,11</p>
------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

PREHEARING CONFERENCE 5/31/2012

<p>hereof 12:11 Hi 4:3 high 5:5 hold 11:1,2 Honor 3:24 5:13 7:17,21</p> <hr/> <p style="text-align: center;">I</p> <p>III 1:11 informally 7:4 information 9:21,22,25 initial 4:23 interest 7:7 issue 9:8 10:8</p> <hr/> <p style="text-align: center;">J</p> <p>J 1:11 Jeff 11:5 Jefferson 2:11 2:17 3:19 4:9 11:2 John 2:2 3:8 Jones 1:21 3:2,4 3:14,22 4:1,4,7 4:11,22 5:1,3 5:10,14,23 6:1 6:14,20 7:3,13 7:15,18,20,25 8:4,9,14,18,21 8:25 9:3,7,13 9:21,25 10:5 10:10,16,19,23 10:25 11:8 judge 1:22 3:2,5 3:8,14,22 4:1,3 4:4,7,11,22 5:1 5:3,10,14,23 6:1,12,14,20 7:3,9,13,15,18 7:20,25 8:3,4,9 8:14,18,21,25 9:3,4,7,13,20 9:21,25 10:5,8 10:10,14,16,19 10:23,25 11:8 jurisdiction 5:18 just 3:24 4:24 5:3 6:2,12,21</p>	<p>6:23 7:9 9:1,7 9:11,12,15</p> <hr/> <p style="text-align: center;">K</p> <p>Kelly 2:21 12:7 12:20 Kennard 1:21 3:4 know 4:12 5:14 6:1,24 8:15 9:16,18,19 knowing 7:1 8:1 known 3:14</p> <hr/> <p style="text-align: center;">L</p> <p>last 4:7 law 1:22 2:3,3 3:4,9,9,11 least 4:14 10:19 10:23 leave 11:9 Lewis 2:13 3:24 4:3,6,9,9,19 6:1,17,24 7:10 7:14 8:3,6,10 8:17 9:17 10:3 10:4,7 license 3:11 licensed 3:9 like 3:12 6:14 7:5,23 8:23 line 7:10 Litigation 2:22 little 6:21 look 9:9 looked 6:5 looks 6:14 lot 6:3 8:14 Louis 1:8 2:3,4,7 2:24 3:9 12:5 luck 11:9</p> <hr/> <p style="text-align: center;">M</p> <p>made 3:22 Madison 2:15 make 4:22 6:19 many 7:18 matter 6:9 may 1:7 6:22 7:9</p>	<p>9:8,25 maybe 5:17 9:16 met 4:15 Midwest 2:22 might 9:15 11:5 minute 6:19 minutes 3:25 Miss 6:1,17,23 6:24 7:9 8:8 10:3 Missouri 1:1,8 1:17 2:6,9,11 2:12 3:3,16,18 3:20,20 4:10 4:10 5:15 8:21 9:22 12:3,9 MO 2:4,7,17,24 more 6:21 7:11 most 4:16 9:21 11:2 move 4:15 5:16 7:15 moved 5:4 moving 5:14,15 10:10 much 5:7,8 10:16</p> <hr/> <p style="text-align: center;">N</p> <p>N 2:1,23 3:1 name 3:4 naturally 11:2 nature 5:11,22 necessary 6:11 need 9:4,19 10:16 11:6 needed 6:22 needs 10:5 neutral 6:7,8 next 7:10 normalities 7:2 normally 6:3 11:2 North 2:4 Notary 12:8 number 5:5 8:4</p> <hr/> <p style="text-align: center;">O</p> <p>O 3:1</p>	<p>objection 9:18 oddity 7:6 offer 4:23 office 9:14 10:2 okay 3:22 4:4 7:25 9:21 10:24 11:7,8 once 4:14 one 4:7,17 7:22 opinion 6:6 8:11 opportunity 4:20 order 10:8,12 original 9:4 other 7:7 8:11 11:1 out 4:13,18 5:5 5:22 11:3,9 over 5:4</p> <hr/> <p style="text-align: center;">P</p> <p>P 2:1,1 3:1 pages 12:14 paid 5:4 parties 4:14 party 6:7 7:5,7 9:7 paying 5:7 people 11:1,3 permissible 8:24 permission 7:12 permitted 6:17 person 4:1 personally 12:10 perspective 10:7 phone 2:9,13 place 5:4 plaintiff 3:15 plaintiff's 3:7 point 4:13 5:1 6:13 8:13 possibly 7:24 preceding 12:14 prehearing 1:6 4:12 prepare 10:20 present 12:10 preserving 5:25 Presiding 1:21</p>	<p>presume 6:17 pretty 5:8 previous 5:7 prior 10:12 problem 9:13,15 procedural 4:15 10:11 proceedings 1:4 12:10,12 professor 3:9 progress 4:22 Public 1:2 2:12 2:14 4:10 12:8 purpose 4:12 put 6:21 p.m 11:10 P.O 2:10,16 3:19 4:9</p> <hr/> <p style="text-align: center;">Q</p> <p>question 10:17 questions 8:15</p> <hr/> <p style="text-align: center;">R</p> <p>R 2:1 3:1 Rachel 2:13 4:9 really 8:16 reason 6:10 receive 8:25 recommendati... 6:4,6,10,13,22 10:9,12 recommendati... 6:2,8 record 3:2,15 4:13 8:19 10:6 REGULATO... 1:22 REPORTED 2:20 Reporter 12:7,8 REPORTER'S 12:1 representatives 8:7 request 5:24 6:19 8:21,23 9:6,14,17 requested 6:18</p>
------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

PREHEARING CONFERENCE 5/31/2012

<p>requests 8:20 resources 6:6,8 6:11 respond 5:17 Respondent 1:19 right 4:11 5:20 5:25 8:17 9:11 9:14 Road 2:7 Robert 1:11 3:3 room 3:17,23 11:3,4 rule 3:11 9:19</p> <hr/> <p style="text-align: center;">S</p> <p>S 2:1 3:1 Saint 2:4 saying 4:25 schedule 4:15 10:11 School 2:3 3:9 see 4:17 6:17 9:15 10:18 seen 9:17 send 9:7 SENIOR 1:22 Service 1:2 2:13 2:14 4:10 Services 2:22 set 12:10,14 setting 10:11 settlement 6:9 sheet 12:11 Shorthand 12:7 Since 9:17 solve 9:15 some 4:11 6:12 8:20 10:12 something 7:23 8:18 somewhat 7:6 sorry 4:3 8:3 speak 4:20 spent 4:17 Spring 2:4 Ss 12:4 St 1:8 2:3,7,24 3:9 12:5</p>	<p>staff 2:12 3:22 6:2,3,5,7,13,19 7:1,4,5 8:22,25 9:25 10:7,12 10:18,21 starting 5:1 state 1:1 5:19 12:3,9 stereotype 12:12 still 4:25 Street 2:15,23 student 2:3 3:11 3:11 submitted 4:23 suggestion 8:13 supervision 3:13 sure 4:14 6:20 9:5,20 10:20</p> <hr/> <p style="text-align: center;">T</p> <p>take 3:6 talk 6:17,18,20 7:4,22 8:16,19 10:1,25 talked 3:24 4:1 4:18 9:4 talking 4:17 8:4 8:20 tell 7:9 Thank 10:4 their 5:16 6:6,8 6:11 things 4:18 11:9 think 5:18,18,20 7:5 11:4 time 3:6 4:16 6:4 8:13 10:9,12 10:16,20 12:12 today 3:13,15 4:18,25 9:11 told 7:3 top 7:22 towards 7:15 Tracy 2:6 3:18 7:21 transcribed 12:13 TRANSCRIPT 1:4</p>	<p>try 9:16 trying 4:17 5:21 10:15 two 3:25 7:24 8:9,10</p> <hr/> <p style="text-align: center;">U</p> <p>under 3:13 understand 6:7 8:7 understanding 5:11,12 understood 10:8 University 2:3 3:9 unless 6:11 until 7:1 8:15 usage 5:6 use 5:23 6:6,8,11 uses 7:2</p> <hr/> <p style="text-align: center;">V</p> <p>verses 3:3 very 4:3 Via 2:9,13 violation 5:21 Volume 1:9 Vs 1:15</p> <hr/> <p style="text-align: center;">W</p> <p>waiting 4:24,25 want 3:14 6:11 8:1,21 10:18 wanted 8:18 water 1:17 2:6,9 3:3,16,18,21 5:4 way 3:25 10:11 WC-2012-0283 1:15 3:3 weeks 10:18,19 10:23 well 6:19 8:13 8:25 10:17 11:2 were 5:21 weren't 5:23 9:5 10:10 we'll 10:2 11:3,5</p>	<p>we're 5:25 6:14 6:18 8:4 9:18 11:1 we've 8:15 whatnot 4:16 while 7:10 witnesses 7:18 8:5,7 word 5:23 work 4:17 write 6:22</p> <hr/> <p style="text-align: center;">Y</p> <p>Yeah 8:20 10:19 years 5:5,7 Yousef 2:3 3:10 3:11 4:20,23 6:16,25 7:17 7:19,21 8:20 8:23 Y-O-U-S-E-F 3:10</p> <hr/> <p style="text-align: center;">#</p> <p>#1010 12:8,20</p> <hr/> <p style="text-align: center;">1</p> <p>1 1:9 11th 2:23 13 3:11</p> <hr/> <p style="text-align: center;">2</p> <p>2:41 11:10 200 2:15 2012 1:7</p> <hr/> <p style="text-align: center;">3</p> <p>31 1:7 312 2:10 314 2:5,8,25 321 2:4 360 2:16 4:9</p> <hr/> <p style="text-align: center;">4</p> <p>456 2:10 3:19</p> <hr/> <p style="text-align: center;">5</p> <p>526-6715 2:18 573 2:11,18</p>	<p style="text-align: center;">6</p> <hr/> <p>62101 2:24 63108 2:4 63141 2:7 635-7166 2:11 644-2191 2:25 65102 2:11,17 3:20</p> <hr/> <p style="text-align: center;">7</p> <hr/> <p>711 2:23 727 2:7</p> <hr/> <p style="text-align: center;">9</p> <hr/> <p>977-2796 2:5 996-2279 2:8</p>
--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------