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FILED

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Mr. Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
P.O. Box 360
Jefferson City, MO 65102

Missouri Public
Service Commission

Re: CTC Corp. -- Substitute Tariff Sheets, Case No. TO-2000-161

Dear Mr. Roberts:

Enclosed for filing please find the original and five (5) copies of substitute tariff sheets in Case No. TO-2000-161. CTC Corp. is also withdrawing Original Sheet No. 29.

If you should have any questions, please do not hesitate to contact me. Thank you.

Very truly yours,

HENDREN AND ANDRAE, L.L.C.



Patricia D. Perkins

PDP:st

ENC

cc: Office of Public Counsel
Thomas F. Bardo

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TARIFF FORMAT (cont'd)

- D. Check Sheets - When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheet contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the Commission.
- E. Explanation of Symbols -
- (D) Delete or Discontinue
 - (I) Change Resulting In An Increase to a Customer's Bill
 - (M) Moved From Another Tariff Location
 - (N) New
 - (R) Change Resulting in a Reduction to a Customer's Bill
 - (T) Change in Text or Regulation But No Change in Rate or Charge

Issue Date: August 18, 1999

Effective Date: September 17, 1999

Michael Donnellan
Vice President
CTC
360 Second Avenue
Waltham, Massachusetts 02451

SECTION 2 - REGULATIONS (cont'd)

2.6 Use of Recording Devices

Customers and Authorized Users who use recording devices do so at their own risk. A Customer or Authorized User may only use a recording device if the Customer or Authorized User complies with the requirements of this section and only if the Customer or Authorized User is able to connect or disconnect the recording device, or turn the recording device on or off, at will.

2.6.1 A Customer or Authorized User may record a conversation if the Customer or Authorized User obtains written or verbal consent to the recording of all parties to the conversation prior to or at the beginning of the conversation.

2.6.2 A distinctive recorder tone must be repeated at intervals of approximately fifteen (15) seconds to alert all parties to the conversation that a recording device is being used.

2.6.3 The requirements of 2.6.1 and 2.6.2 are waived for Broadcast licensees who use a recording device to record a conversation for broadcast if all parties to the conversation are aware that the conversation will be broadcast.

2.7 Taxes, Surcharges and Utility Fees

All state and local taxes, including but not limited to gross receipts taxes, sales taxes, and municipal utilities taxes, or associated surcharges, are listed as separate line items and are not included in the rates listed in this tariff for postpaid services. All other charges and fees are subject to Commission approval.

SECTION 2 - REGULATIONS (cont'd)

2.8 Payment for Service (cont'd)

2.8.6 The Customer shall be responsible for all calls placed by or through Customer's equipment by any person, including all charges placed against Personal Account Codes. Customers are responsible for the security and usage of all Personal Account Codes. The Customer is responsible for all calls placed via their Personal Account Code as a result of the Customer's intentional or negligent disclosure of the authorization code. Customers claiming that five (5) or more calls on any one statement were unauthorized may be required to accept a Travel Card number change issued by CTC.

2.8.7 The Company will provide credit on charges disputed by Customer verbally or in writing that are verified as incorrect by Company. If objection in writing is not received by Company within two months after the bill is rendered, the account shall be deemed correct and binding upon the Customer. Customer questions, complaints and disputes regarding billing or service should be referred to CTC's Customer Service Department at 800-883-6300.

2.9 Deposits

Deposits may be required from commercial Customers or potential commercial Customers whose credit or payment history is unsatisfactory or unknown to the Company.

2.10 Advance Payments

The Company does not intend to ask for an advance payment from a Customer. Monthly recurring charges may be billed to the Customer one (1) month in advance.

SECTION 4 - PROMOTIONS**4.1 Promotional Offerings - General**

From time to time, the Company may provide promotional offerings to introduce a current or potential Subscriber to a service not being used by the Subscriber. These offerings may be limited to certain dates, times or locations and may waive or reduce recurring or non-recurring charges. All promotional offerings are subject to prior Commission approval.

4.1.1 Competitive Response Promotion

CTC will, at its discretion, match certain standard or promotional offerings of other interexchange carriers or resellers in order to acquire new Customers. The Customer must demonstrate to the Company's satisfaction that 1) an alternative service offering is valid and currently available from a competing interexchange carrier or reseller and 2) the customer intends to either subscribe to or remain with the competing interexchange carrier or reseller. The Company reserves the right to verify that the alternative offering is an approved tariff on file with the Commission.

4.1.2 Best Rate Guarantee Promotion

CTC will, at its discretion, match certain standard non-promotional offerings of other interexchange carriers or resellers in order to retain existing accounts. The competing rate must be provided in writing and be listed in an approved tariff on file with the Commission and must result in a lower overall bill for the same service offered by the Company.

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