



February 17, 2000

Via Overnight

210 N. Park Ave.
Winter Park, FL
32789

Mr. Dale Roberts, Executive Secretary
Missouri Public Service Commission
Harry S. Truman State Office Building
Jefferson City, MO 65102

FILED³

FEB 18 2000

Missouri Public
Service Commission

P.O. Drawer 200
Winter Park, FL
32790-0200

RE: ACN Communication Services, Inc.
Case No. TA-20000459
File No. 200000653

Tel: 407-740-8575
Fax: 407-740-0613
tmi@tminc.com

Dear Mr. Roberts:

Enclosed for filing are the original and fourteen (14) copies of replacement pages for the proposed tariff of ACN Communication Services, Inc. This filing is made pursuant to discussion with Sara Buyak of Staff and makes all requested modifications.

The following pages are included with this filing:

Original Sheet 7
Original Sheet 13
Original Sheet 23

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for this purpose. Questions regarding this notice can be directed to me at (407) 740-8575 or at the address provided above.

Sincerely,

Monique Byrnes
Consultant to
ACN Communication Services, Inc.

MB/sp

cc: Missouri Office of Public Counsel
J. Newberry - Reboul, MacMurray, Hewitt, Maynard & Kristol
P. Manning - ACN
file: ACN - MO
tms: moi0000

TR20000653

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of ACN Communication Services, Inc.

The Company provides long distance message telecommunications service to Customers for their direct transmission of voice, data and other types of telecommunications.

Communications originate when the Customer accesses the Company directly or through the facilities of another carrier via one or more access lines, equal access or on a dial-up basis. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to the Company's network. The Customer shall be responsible for all charges due for such service arrangements.

The Company's services are to business and residential Customers, provided on a monthly basis, unless otherwise stated in this tariff. Services are available twenty-four (24) hours per day, seven (7) days per week.

The Company will comply with Commission rules and statutes applicable to the Company. All charges and fees, subject Commission jurisdiction, except taxes and franchise fees, will be submitted to the Commission for prior approval.

2.2 Use

2.2.1 Services provided under this tariff may be used by the Customer for any lawful telecommunications purpose for which the service is technically suited.

2.2.2 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.3 The Company may require applicants for service who intend to use the Company's offerings for resale, shared and/or joint use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and the Commission's regulations, policies, orders, and decisions.

2.2.4 A Customer may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

ISSUED: January 21, 2000

EFFECTIVE: March 8, 2000

ISSUED BY: Caroline Roberts, Vice President Business & Product Development
ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, MI 48333

moi0000

4

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.6 Customer Responsibility, (Cont'd.)****2.6.2 Billing and Payment For Service****A. Responsibility for Charges**

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. In particular and without limitation to the foregoing, the Customer is responsible for any and all cost(s) incurred as the result of:

- .1 any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company;
- .2 any and all use of the services provided by the Company, including calls which the Customer did not individually authorize;
- .3 any calls placed by or through the Customer's equipment via any remote access feature(s);

Charges for installations, service connections, moves and rearrangements are payable upon demand to the Company or its authorized agent. Billing thereafter will include recurring charges and actual usage as defined in this tariff.

B. Disputed Charges

Any objections to billed charges must be reported to the Company or its billing agent verbally or in writing within twenty (20) days of the closing date printed on the invoice or statement issued to the Customer. Adjustments to Customers' account shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

ISSUED: January 21, 2000

EFFECTIVE: March 8, 2000

ISSUED BY: Caroline Roberts, Vice President Business & Product Development
ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, MI 48333

moi0000

SECTION 3 - SERVICE DESCRIPTIONS

3.1 General

ACN provides direct dialed outbound, inbound, calling card and access to directory assistance for communications originating and terminating within the state. The Company's services are available twenty-four hours per day, seven days a week. Intrastate service is offered in conjunction with interstate service.

Customers are charged individually for each call placed through the Company's network. Charges may vary by service offering, mileage band, class of call, time of day, day of week and/or call duration. Customers are billed based on their use of ACN's services and network.

ISSUED: January 21, 2000

EFFECTIVE: March 8, 2000

ISSUED BY: Caroline Roberts, Vice President Business & Product Development
ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, MI 48333

moi0000