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Fidelity Communications Services I, Inc.

May 8, 2000

VIA UPS OVERNIGHT

Mr. Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
301 West High Street, Room 530
Jefferson City, MO 65102

FILED

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**Missouri Public
Service Commission**

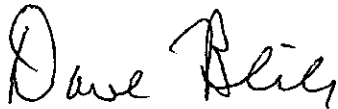
RE: Fidelity Communications Services I, Inc.
Local Exchange Tariff and Intrastate Access Tariff (Case No. TA-2000-191)

Dear Mr. Roberts:

Enclosed are original and five (5) copies of substitute tariff sheets for the Fidelity Communications Services I, Inc. Local Exchange Tariff, PSC Mo. NO. 1 and Intrastate Access Tariff, PSC Mo. No. 2 as agreed to by the Commission staff. Sherri Murphy is familiar with these changes. Please distribute accordingly. The substitute sheets filed herewith contain 8 pages and 1 page, respectively.

Thank you for your attention to this matter.

Sincerely,



Dave Beier
Director of Regulatory

Enclosures

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2000000900

ACCESS TARIFF CONCURRENCE – Continued

Intrastate Access Services – Continued

D. Exceptions to the Access Services Tariff of the Fidelity Telephone Company

4. Cont'd

b. Cont'd

The Company will review the requested change, notify the customer whether the changes can be accommodated and specify if a new service date is required. If the customer authorizes the Company to proceed with the design change, a Design Change Charge will apply.

The Design Change Charge will apply on a per ASR per occurrence basis, for each ASR requiring a design change.

5. Miscellaneous charges – Premium charges will apply all day Sunday and on all Telephone Company approved holidays.

6. Primary Interexchange Carrier (PIC) Change Charge

A Primary Interexchange Carrier is available for Inter and IntraLata services. The end user customer may choose a carrier for Inter and/or IntraLata MTS services. Should the end user or agent change the carrier of choice, a PIC change charge and the appropriate local tariff service order charges will be applicable. See PIC change charge at Section 6.E.5.

Initial end user and agent selection of a PIC by ballot or appearing on an IC list will not incur a charge. A change of PIC selection prior to the end office conversion will not incur a charge. Notification of a change in a PIC may be coordinated by the end user or agent with either the IC selected or the Company.

Should an end user or agent dispute authorization of the change in PIC assignment and if the IC cannot produce a letter of agency or confirmation from the end user or agent, the IC will be billed a change charge (see Section 6.E.6) for restoring the end user's or agent's prior IC assignment. If the IC produces the letter of agency or confirmation of choice within 15 days of the Company request, the end user or agent will be billed two PIC charges in lieu of charges to the IC. Charges are only applicable if a change in an end user's or agent's IC selection has actually been implemented in the switch.

End users and agents who fail to select an IC will be served by the Company's long distance affiliate, Fidelity Networks, Inc.

7. The Company will not apply the CCL additive as set out in section 3.7(E) of the Fidelity Telephone Company tariff.

Issued: April 3, 2000
Issued By:

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Fidelity Communications Services I, Inc.
64 N. Clark
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Effective: June 1, 2000

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STATEMENT OF CUSTOMER'S RIGHTS AND RESPONSIBILITIES

Pursuant to Missouri Public Service Commission Rule 240-33.060 (3), the company will provide its Customers with the following information, at the time service is established:

A. Rights and Responsibilities of Missouri Residential Telephone Customers

This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential telephone Customer.

B. Your Telephone Bill

You will receive a telephone bill from us each month. FCSI provides basic local telephone service (including access to 911, where available) and certain custom calling services. Payment in full is due within 21 days of the date of the bill. If we do not receive your payment within 21 days, your service is subject to disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

C. Payment Arrangements

Payment may be sent to FCSI. Payment for service may be made by check, or may be paid in cash at an authorized location. If you are temporarily having difficulty paying your telephone bill, please call FCS I immediately at 1-800-392-8070. By doing this, you may avoid having your phone service disconnected or terminated.

D. Disconnection or Termination of Telephone Service

Your telephone service is subject to disconnection or termination for any of the reasons listed below. If service is terminated, a new telephone number will be assigned and you will be required to pay installation charges again. If service is disconnected, your telephone number is reserved for 10 days and you will not be charged installation charges again.

1. Nonpayment of an undisputed delinquent account. Your service will not be discontinued for nonpayment of a delinquent charge until FCSI has notified you in writing at least 10 days in advance of the discontinuance.. Additionally, FCS I will make reasonable efforts to contact you at least 24 hours in advance prior to disconnecting your telephone service.
2. Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.

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LOCAL EXCHANGE SERVICE

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company using the Company's local loop or electronics on a leased loop and switching facilities, including touch tone service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using resale or unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate</u>
Residence	\$11.00
Business	\$20.00

B.2 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate</u>
-resale or lease of unbundled local loops from the ILEC	
Residence	\$44.00
Business	\$54.00

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LOCAL OPERATOR SERVICES

Local Directory Assistance Service

A. General Regulations

Directory Assistance service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer within Missouri requests the telephone numbers of other customers within the same LATA. Directory assistance call completion charges apply when the directory assistance operator automatically completes the call to the requested number.

B. Conditions

1. All accounts are entitled to one free direct dialed call per month to Directory Assistance service for each individual access line.
2. Call allowances are not transferable between accounts.
3. For the purposes of administering this tariff the full allowance will apply for service on record as of the customer's billing date.
4. Rates specified in C.1. below are not applicable to:
 - Calls placed from hotels and motels.
 - Calls placed from hospitals.
 - Calls placed from residence telephones where a member of the customer's household has been certified by a qualified authority as unable to use a directory or from the business telephone of a certified customer where other assistance is not available. A qualified authority is defined as including doctors of medicine, ophthalmologists, optometrists, registered nurses, therapists, professional staff of hospitals, institutions and public welfare agencies. Certification of physical disability sufficiently severe to prevent reading or using conventional reading materials may also be made by professional librarians or by any person whose competence in this area is acceptable to the Librarian of Congress of the United States.
 - Calls from certified exempt customers and charged to their Calling Card.

C. Residence and Business Rates

1. Customer originated calls (maximum of two requests per call), each.....\$.55
2. Customer originated calls (maximum of two requests per call) billed to a calling card or third number, each\$1.00.
3. Directory assistance call completion charge, each.....\$.75

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LOCAL OPERATOR SERVICES – Continued

Busy Verification and Interrupt Service

A. General

Upon request of a calling party, the Operator will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

B. Rates

1. A Busy Verification Charge will apply when:

- a. The operator verifies that the line is busy with a call in progress, or
- b. The operator verifies that the line is available for incoming calls.
- c. Both a Busy Verification Charge and an Busy Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.
- d. No charge will apply when the calling party advises that the call is to or from an official public emergency agency.

Rates

Busy Verification Charge(Line Status), each request	\$1.25
Interrupt Charge, each request	\$2.25

Person-to-Person Service

Person-to-Person service is not offered.

Local Operator Assisted Calls

1. Description

Credit card, collect and third number calls are customer dialed "0" calls that are completed by the caller or completed by the operator. The call will be appropriately billed to the caller's credit card, the called party, or a third number instead of the telephone originating the call.

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LOCAL OPERATOR SERVICES – Continued

Local Operator Assisted Calls – Continued

2. Rates (surcharges)

	Fully <u>Automated</u>	Semi and non- <u>Automated</u>
Calling card, per request	\$ 0.50	\$0.75
Collect, per request	\$ 0.75	\$1.00
Third number, per request	\$ 0.75	\$1.00
Sent paid, per request	N/A	\$0.75

3. Conditions

- a. The Company will not bill for incomplete calls where answer supervision is available. The Company will not bill for incomplete calls and will remove any charges for incomplete calls upon subscriber notification or the Company's knowledge.
- b. The caller and billed party, if different from the caller, will be advised that the Company is the operator service provider at the time of the initial contact.
- d. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
- e. Only tariffed rates approved by the Commission for the Company shall appear on any local exchange telephone company (LEC) billings.
- f. The Company shall be listed on the LEC billing if the LEC has multi-company billing ability.
- g. The Company will employ reasonable calling card verification procedures, acceptable to the telephone company issuing the calling card.
- h. The Company will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
- i. Upon request, the Company will transfer calls to other authorized interexchange Companies or to the LEC, if billing can list the caller's actual origination point.
- j. The Company will refuse operator services to traffic aggregators which block access to other companies.

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LOCAL OPERATOR SERVICES – Continued

Local Operator Assisted Calls – Continued

3. Conditions - Continued

- k. The Company will assure that traffic aggregators will post and display information including: (1) that Company is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange Companies.

Intercept Service

A. General

- 1. Intercept Service provides a service to local exchange business and residence customers who have requested their service be discontinued because they have moved to a new location or requested a change in their telephone number. Dialing the customer's former number results in a prerecorded message which announces the new number.
- 2. Intercept Service is offered to residence and business customers subject to the availability of suitable facilities.
- 3. Intercept Service will not be provided to customers disconnected for non-payment.
- 4. On Company initiated telephone number changes, the charge will not apply, and the telephone number will be intercepted for the life of the directory.
- 5. At the time the customer places the request for a change in their telephone number, the customer must notify the Company of the number of days, up to the life of the directory, for calls to be intercepted and referred.

B. Rates and Charges

This service is offered free of charge to all eligible customers for a period of 30 days following the discontinuance of service. The following rate is in addition to any other applicable rates and charges shown in the tariffs of the Company.

	<u>Monthly Rate</u>
Intercept service	\$10.00

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LOCAL OPERATOR SERVICES - Continued

Intrastate IntraLata Operator Service

A. Intrastate IntraLata Operator Service for 0-toll calls

1. The Company will provide Intrastate IntraLata Operator Service for dialed 0-toll calls , which will be provided by its affiliate, Fidelity Networks, Inc., until such time as the Company's Operator Service Provider can direct 0-toll calls to the customer's carrier of choice.

2. Surcharges are applicable to station sent paid, station calling card, station collect, station billed to third party, and person to person 0-calls. Definitions of these types of calls are found in the Southwestern Bell Long Distance Message Telecommunications Service Tariff, P.S.C. MO. No.26.

3. Intrastate IntraLata 0-toll rates will be the Commission approved rates of Fidelity Networks, Inc.

B. Rates and Charges

1. Surcharges:	<u>Fully Automated</u>	<u>Semi and Non- Automated</u>
a. Station Sent Paid	N/A	\$ 0.75
b. Station Calling Card	\$0.50	\$ 0.75
c. Station Collect	\$0.75	\$ 1.00
d. Station Billed to Third Party	\$0.75	\$ 1.00

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