MEMORANDUM

TO:

Morris L. Woodruff, Secretary

DATE:

December 4, 2013

RE:

Authorization to File Final Order of Rulemaking with the Office of Secretary of

State

CASE NO:

AX-2013-0091

The undersigned Commissioners hereby authorize the Secretary of the Missouri Public Service Commission to file the following Final Order of Rulemaking with the Office of the Secretary of State, to wit:

Proposed Rule 4 CSR 240-13.010 - General Provisions

Proposed Rule 4 CSR 240-13.015 - Definitions

Proposed Rule 4 CSR 240-13.020 - Billing and Payment Standards

Proposed Rule 4 CSR 240-13.025 - Billing Adjustments

Proposed Rule 4 CSR 240-13.030 - Deposits and Guarantees of Payment

Proposed Rule 4 CSR 240-13.035 - Denial of Service

Proposed Rule 4 CSR 240-13.040 - Inquiries

Proposed Rule 4 CSR 240-13.045 - Disputes

Proposed Rule 4 CSR 240-13.050 - Discontinuance of Service

Proposed Rule 4 CSR 240-13.055 - Cold Weather Maintenance of Service: Provision of Residential Heat-Related Utility Service During Cold Weather

Proposed Rule 4 CSR 240-13.060 - Settlement Agreement and Payment Agreement

Proposed Rule 4 CSR 240-13.070 - Commission Complaint Procedures

Robert S. Kenney, Chairman

Stephen M. Stoll, Commissioner

William P. Kenney, Commissioner