

*****INITIAL CONTACT*****

OP'S SIDE?:

BOTH

N/A

N/A

9063583000

DAVID RUSSELL

573-620-3363

03 E07 061P1

DATE APPOINTMENT SCHEDULED:

RE: POLE TAG IF PROVIDED:

RE: 911 ADDRESS IF APPLICABLE:

APPOINTMENT TIME:

SERVICE DESIGN NOTES:

3821 STATE HIGHWAY H

1/10/19-called, cell number did not have voicemail set up..LK
 1/10/19- SEMO does not have a 400 amp self contained meter option, his service shows 3 ph 120/208 service..LK
 1/15/19-David Russell left voicemail, said eng never

WORK ORDER#:

LARRY...MEMBER SAID THIS SERVICE IS TOO BIG AND SHOULD HAVE NOT BEEN BUILT THE WAY THAT IT WAS. WANTS TO HAVE A 400 AMP SERVICE PUT IN LIKE HE HAS WITH AMEREN UE. CURRENTLY HAS 3PH, 480V HERE.

CIAC:

DATE PAID:

REFUND:

SENT TO CONSTRUCTION:

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3821 STATE HIGHWAY H

showed up. I will stop by there today..lk
1/16/19- spoke with Mr. Russell, he has a high bill complaint; I told him we would put a RVM at the site and then review the power usage results, spoke to MV & IP about getting RVM installed; spoke to AB

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about the situation and his concerns; he may want to split his service into two separate accounts to get away from the demand charge..LK
1/28/19-received results from RVM for 24 hrs from 1/25/19 at approx noon until 24 hrs later. Will

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contact Mr. Russell to discuss info..lk 2/4/19-met with Mr Russell, went over RVM and his bills the demand charge is making it hard to keep the doors open. How can we help. I suggested he get an electrician and we can

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3821 STATE HIGHWAY H

Russell, went over RVM and his bills the demand charge is making it hard to keep the doors open. How can we help. I suggested he get an electrician and we can work on reducing his load below 50 KW to get out of the rate with demand.