Exhibit No.:

Issue(s): Publicity and Customer Notice/

Debit Acquisition Adjustment/ Additional Standing Offers

to Acquire OWC

Witness/Type of Exhibit: Roth/Rebuttal Sponsoring Party: Public Counsel WA-2019-0185

REBUTTAL TESTIMONY

OF

KERI ROTH

Submitted on Behalf of the Office of the Public Counsel

OSAGE UTILITY OPERATING COMPANY, INC.

CASE NO. WA-2019-0185

**

Denotes Confidential Information that has been Redacted

August 13, 2019

Non-Proprietary

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Application of Osage Utility Operating Company, Inc. to Acquire Certain Water and Sewer Assets and for a Certificate of Convenience and Necessity))))	Case No.:	WA-2019-0185 & SA-2019-0186
<u>AFFIDAVIT</u>	OF KEF	RI ROTH	

Keri Roth, of lawful age and being first duly sworn, deposes and states:

SS

- 1. My name is Keri Roth. I am a Public Utility Accountant III for the Office of the Public Counsel.
- 2. Attached hereto and made a part hereof for all purposes is my rebuttal testimony.
- 3. I hereby swear and affirm that my statements contained in the attached testimony are true and correct to the best of my knowledge and belief.

Keri Roth

Public Utility Accountant III

Subscribed and sworn to me this 13th day of August 2019.

NOTARY OF MOTOR MO

STATE OF MISSOURI)

COUNTY OF COLE

JERENE A. BUCKMAN My Commission Expires August 23, 2021 Cole County Commission #13754037

Jerene A. Buckman Notary Public

My Commission expires August 23, 2021.

TABLE OF CONTENTS

Testimony	Page
Introduction	1
Staff Memorandum – Publicity and Customer Notice	2
Debit Acquisition Adjustment	5
Additional Standing Offers to Acquire OWC	13

REBUTTAL TESTIMONY

OF

KERI ROTH OSAGE UTILITY OPERATING COMPANY, INC.

		OSAGE UTILITY OPERATING COMPANY, INC.
		CASE NO. WA-2019-0185
1	I.	INTRODUCTION
2	Q.	Please state your name and business address.
3	A.	Keri Roth, P.O. Box 2230, Jefferson City, Missouri 65102-2230.
4	Q.	By whom are you employed and in what capacity?
5 6	A.	I am employed by the Missouri Office of the Public Counsel ("OPC") as a Public Utility Accountant III.
7	Q.	On whose behalf are you testifying?
8	A.	I am testifying on behalf of the OPC.
9	Q.	What is the nature of your duties at the OPC?
10	A.	My duties include performing audits and examinations of the books and records of public
11		utilities operating within the state of Missouri. I have performed audits in water, sewer,
12		electric and gas cases and have performed audits or accounting analysis in acquisition cases,
13		complaint cases, and rate cases.
14	Q.	Please describe your educational background.
15	A.	I graduated in May 2011 from Lincoln University in Jefferson City with a Bachelor of Science
16		Degree in Accounting.
17	0	Have you received specialized training related to public utility accounting?

1 2

Yes. In addition to being employed by the OPC since September 2012, I have also attended the NARUC Utility Rate School held by Michigan State University.

3

4

5

6

7

8 9 10

11 12

13 14

15

16

17

18 19 A.

20 21

22

Q. Have you previously filed testimony before the Missouri Public Service Commission ("Commission" or "PSC")?

A. Yes. Please refer to Schedule KNR-1, attached to this testimony, for a listing of cases in which I have submitted testimony.

What is the purpose of your rebuttal testimony? Q.

A. The purpose of my rebuttal testimony is to respond to the direct testimony of Missouri Public Service Commission Staff ("Staff") witness, Ms. Natelle Dietrich, regarding Staff's Memorandum filed as part of Staff's Recommendation regarding its position on Osage Utility Operating Company, Inc.'s ("OUOC") application to acquire Osage Water Company ("OWC") and Reflections Condominiums ("Reflections") water and sewer systems; specifically, the Publicity and Customer Notice section of Staff's Memorandum. I will also respond to OUOC's witness, Mr. Josiah Cox, and Ms. Dietrich regarding OUOC's request for a debit acquisition adjustment.

II. STAFF MEMORANDUM – PUBLICITY AND CUSTOMER NOTICE

Q. What does Staff's Memorandum state regarding publicity and customer notice?

Staff's Memorandum states, "According to the OUOC, initial customer notifications were mailed during the week of March 11, 2019. A sample letter was provided by OUOC, which advises customers that rates will not change as a result of this acquisition however, the application states that the current rates do not reflect current costs and a rate increase will be necessary following substantial investment into repairs and upgrades of these water and

2

3

4

5

6

7

8

9

10

11

12

15

17

18

19

20

wastewater systems. As of the date of this report, zero public comments have been entered in the Commission's Electronic Filing Information System concerning this case."

- Q. Did OPC request a copy of the customer notification provided by OUOC to Staff as stated previously in Staff's Memorandum?
- A. Yes, OPC data request 0027 requested Staff to provide a copy of the initial customer notice if a copy was received by Staff.
- Q. Did OPC receive a copy of the customer notice from Staff?
- A. No. Staff stated in its response to OPC data request 0027 that Staff did not receive a copy of the initial customer notice, as shown in Schedule KNR-2, which is inconsistent with Staff's Memorandum stating a sample letter was provided by OUOC.² Staff also states it believes a copy of the notice was provided to OPC in data request 1106.
- Q. Did OPC request a copy of the customer notification from OUOC?
- 13 A. Yes. OUOC responded to OPC data request 1106 with a copy of the customer notification, attached as Schedule KNR-3.
 - Q. Has OPC reviewed the customer notice prepared and sent out by OUOC?
- 16 A. Yes.
 - Q. Does OPC take issue with any statements contained inside the Staff Memorandum related to the OUOC notice?
 - A. Yes. OPC takes issue with three specific items discussed in the Publicity and Customer Notice section of Staff's Memorandum attached to Ms. Dietrich's direct testimony.

¹ Direct Testimony, Natelle Dietrich, Staff Memorandum, page 23

² Direct Testimony, Natelle Dietrich, Staff Memorandum, page 24

- Q. Please describe OPC's first issue with Staff's Memorandum regarding "Publicity and Customer Notice" after reviewing the customer notification provided by OUOC.
- A. First, as previously mentioned, Staff states in its Memorandum that a sample letter of the customer notification was provided to Staff, but responded to OPC data request 0027 that Staff did not receive a copy of the customer notice. This is not consistent with statements provided in Staff's Memorandum.
- Q. Please describe OPC's second issue with Staff's Memorandum regarding "Publicity and Customer Notice" after reviewing the customer notification provided by OUOC.
- A. Second, Staff's states in its Memorandum that the sample letter provided to Staff advised customers that rates will not change as a result of the acquisition, but the application filed by OUOC with the Missouri Public Service Commission states a rate increase will be necessary following substantial investment of the water and sewer systems.
 - Staff is correct in stating the customer notice explained that customer rates will not change as a result of the acquisition. However, the notice does not provide customers information regarding how to access OUOC's application with the Missouri Public Service Commission. Therefore, customers have not been made aware of the likely rate increase to occur after substantial investment has been made in the water and sewer systems. The customer notice only explains that all necessary repairs and upgrades to provide safe and reliable service to the community will be made if the purchase is approved the Missouri Public Service Commission. This is misleading to customers.
- Q. Did OUOC's customer notice provide sufficient information informing customers how to file public comments with the Missouri Public Service Commission?
- A. No. The only information provided about the Missouri Public Service Commission is the official website www.psc.mo.gov with zero instructions of how to follow the docket or provide public comments.

Q. Did Staff make any statements regarding public comments?

A. Yes. Staff explains in its Memorandum that zero public comments have been filed as of the date of the Staff report, which is OPC's third issue.

If Staff had actually reviewed the sample letter it stated was provided by OUOC, Staff should have noticed that the notification contained no information informing customers how to file public comments in the case. Therefore, it is unlikely that customer comments will be filed. Customers have not been provided the proper information to voice their opinions regarding OUOC's application.

Q. Please summarize OPC's position regarding Staff's Memorandum regarding "Publicity and Customer Notice."

A. It is unclear if Staff actually reviewed a copy of the notice. Staff appears to be under the impression that customers could have easily filed customer comments in the case and would know that a rate increase is likely in the future. However, OPC's review of the notice provided by OUOC in response to OPC data request 1106, clearly shows no information was provided to customers regarding how to file a customer comment, or that a customer comment could be filed, and no information was provided to customers regarding how to view the application filed by OUOC, which indicated substantial investment would result in a rate increase. OUOC only informed customers that repairs would be made to ensure safe and reliable service, with no indication of how those repairs will be paid, which is misleading to customers. OUOC's customer notification states, "For information regarding the Missouri Public Service Commission including its regulation of utilities you may visit its website at: www.psc.mo.gov." This statement is very vague and provides no guidance to customers.

III. DEBIT ACQUISITION ADJUSTMENT

Q. Please describe the debit acquisition adjustment requested by OUOC.

2 3

4

5

6

7 8

9

10

11

13

12

14 15

16 17

18

19

20

OUOC has requested a debit acquisition adjustment under 4 CSR 240-10.085 Incentives for Acquisition of Nonviable Utilities. Per the rule, a debit acquisition adjustment is an adjustment to a portion or all of an acquiring utility's rate base to reflect a portion or all of the excess acquisition cost over depreciated original cost of the acquired system.³

Q. What is the amount of the debit acquisition adjustment requested by OUOC?

- OUOC has not requested a specific amount. However, Mr. Cox states in his direct testimony, "OUOC requests...a debit acquisition adjustment equal to the difference between the total purchase prices and the total rate base values for the OWC and Reflections systems."⁴
- Q. Has Staff calculated a recommended debit acquisition adjustment for OUOC?
- A. Yes.
- Please describe Staff's calculation. 0.
- Staff has calculated the debit acquisition adjustment based on the combined purchase prices A. of the OWC and Reflections system of ** **. Staff calculated rate base of the OWC systems at December 31, 2018 to be \$341,508. Staff proposes the rate base value of the Reflections systems be set at \$313,440, provided by OUOC in its Asset Valuation Report⁵, attached as Schedule KNR-4 - Confidential, as of December 31, 2018. Based on the values above, Staff proposes the debit acquisition adjustment be the difference between the combined ****** 6 purchase prices and combined rate base values, equaling **
- O. Please describe the debit acquisition adjustment amount if reviewed by each system individually.

³ 4 CSR 240-10.085(1)(B)

⁴ Direct Testimony, Josiah Cox, page 24, lines 8 – 10

⁵ OUOC response to Staff data request 0013

⁶ Direct Testimony, Natelle Dietrich, Staff Memorandum, pages 21 - 22

2

3

4

5

6

7

8

9

10

11

12

13

1415

16

18

19

20

21

- A. The difference between the purchase price of the OWC systems, \$800,000, and Staff's calculated rate base of \$341,508, is \$458,492.
 - The difference between the purchase price of the Reflections systems, ** **, and OUOC's rate base using its Asset Valuation Report⁵, \$313,440, is ** **.
- Q. Does OPC have concerns regarding Staff's use of OUOC's Asset Valuation Report to determine the rate base value for the Reflections systems?
- A. Yes. OPC has concerns about Staff relying on OUOC's numbers for the Reflections systems since OUOC's Asset Valuation Report rate base numbers for the OWC systems⁷ is much more inflated than Staff's calculated numbers using rate base values determined in the most recent rate cases and using annual reports to update rate base values.⁸ However, Staff has included a footnote in its Staff Memorandum that rate base values reviewed in this case are for information only and subject to change. OPC will review the rate base value further in the next general rate case.
- Q. Does OPC have concerns regarding the purchase price paid over the rate base value of the OWC systems?
- A. Yes.
- 17 Q. Please explain OPC's concerns.
 - A. 4 CSR 240-10.085 Incentives for Acquisition of Nonviable Utilities states that the acquiring utility has the burden of proof to demonstrate that the acquisition would be unlikely to occur without the probability of obtaining an acquisition incentive. 9 OPC does not believe OUOC has met its burden of proof.

⁹ 4 CSR 240-10.085(4)(I)

⁷ OUOC response to Staff data request 0016, attached as Schedule KNR-5 - Confidential

⁸ Direct Testimony, Natelle Dietrich, Staff Memorandum, page 21

Q. Does Staff believe the acquisitions requested by OUOC would be unlikely to occur without the probability of obtaining acquisition incentives?

- A. In response to OPC data request 0023, attached as Schedule KNR-6, Staff states it does not take a position, which appears to be another inconsistency with its recommendation that the Commission approve an acquisition adjustment. Per the rule, the acquisition adjustment cannot be approved unless the acquiring utility has met its burden of proof that the acquisition would be unlikely to occur without the probability of obtaining an acquisition incentive. Staff continues to explain that its recommendation is based on an evaluation of each of the criteria of 4 CSR 240-10.085; however, that logic does not seem reasonable considering the history of acquisitions.
- Q. Does OUOC's parent company, CSWR LLC ("CSWR"), formerly First Round CSWR, LLC, have a history of acquiring failing or troubled systems?
- A. Yes. OUOC's response to OPC data request 1108, attached as Schedule KNR-7, explains that to date, CSWR affiliated companies have acquired several failing or troubled systems in Missouri and Arkansas.
- Q. Have CSWR affiliates filed dockets in other states to acquire systems?
- A. Yes. Mr. Cox explains in his direct testimony that CSWR has acquisition cases pending before the Tennessee Public Utility Commission for three systems, the Kentucky Public Service Commission for eight systems, and the Louisiana Public Service Commission for approximately 170 systems.¹⁰
- Q. Is OPC aware of the conditions of the systems is Arkansas, Tennessee, Kentucky, and Louisiana?

 $^{^{10}}$ Direct Testimony, Josiah Cox, page 5, lines 21-23, and page 6, lines 1-2

9

10 11

1213

14

15 16

17

18 19

20

A. Yes. Mr. Cox utilizes the words "distressed" and "failing" when describing some repairs to the Arkansas systems.¹¹

Also, in Mr. Cox's pre-filed testimony in Tennessee docket number 19-00062, attached as Schedule KNR-8, he explains his business plan to "acquire and recapitalize failing systems". ¹² Mr. Cox's pre-filed testimony states:

In late 2010, after working on several small, failing water and wastewater systems, I created a business plan to acquire and recapitalize failing systems as investor-owned regulated water and wastewater utility companies.¹²

Mr. Cox also states:

In 2018, I was able to attract an additional large institutional private equity investor, which allowed me to expand the scope of my business plan beyond Missouri and Arkansas. This new investor is allowing CSWR to form companies for the purpose of acquiring distressed water and wastewater systems in additional states including Tennessee.¹³

The same is described in Tennessee docket number 19-00035, attached as Schedule KNR-8.14

The same scenario is also described in Kentucky docket number 2019-00104, attached as Schedule KNR-9:

7. CSWR Group was created to acquire and recapitalize failing systems as investor-owned regulated water and wastewater utility companies...In 2018,

¹¹ Direct Testimony, Josiah Cox, page 5, lines 11 - 21

¹² http://share.tn.gov/tra/orders/2019/1900062a.pdf - Exhibit 11 - Prefiled Testimony of Josiah Cox, page 2

http://share.tn.gov/tra/orders/2019/1900062a.pdf - Exhibit 11 - Prefiled Testimony of Josiah Cox, page 3 (emphasis added)

¹⁴ http://share.tn.gov/tra/orders/2019/1900035.pdf - Exhibit 11 - Prefiled Testimony of Josiah Cox, pages 3 – 4

2

1

4 5

6

7

8

10 11

1213

14

1516

17

18 19

20

CSWR Group attracted an additional, large institutional private equity investor, enabling the expansion of its business beyond Missouri and Arkansas, and allowing the Group to form affiliates for the purpose of acquiring and professionalizing distressed water or wastewater systems in other states, including Tennessee and Kentucky.¹⁵

Additionally, the application in the Kentucky docket states:

As typical among systems acquired and then operated by the CSWR Group, many of the transferring utilities are out of compliance with Commission rules and with federal or state pollution laws and regulations. Many do not have the permits required to lawfully operate the systems; most have not adjusted their rates for a decade or more and do not have the financial resources necessary to build, maintain, and replace facilities used to provide service or to bring operations into compliance with rapidly-changing environmental and water-quality regulations.¹⁶

Once again, the same scenario is described in the numerous acquisition applications filed in Louisiana dockets.¹⁷ For example, Louisiana docket number S-35282, attached as Schedule KNR-10, states:

The affiliated group of which Magnolia and CSWR are members is the type of buyer small system operators like Jones Rolling Ridge have sought out. The group's business plan is to pursue the purchase and recapitalization of

¹⁵ https://psc.ky.gov/pscecf/2019-00104/kyunker%40mcbrayerfirm.com/04162019035651/JA_JtApp_with_Exhs_A-N.pdf - Application, page 4, item 7

¹⁶ https://psc.ky.gov/pscecf/2019-00104/kyunker%40mcbrayerfirm.com/04162019035651/JA_JtApp_with_Exhs_A-N.pdf - Application, page 5, item 11

http://lpscstar.louisiana.gov/star/portal/lpsc/page/Dockets/portal.aspx - Docket Nos. S-35282, S-35284, S-35285, S-35286, S-35287, S-35288, S-35289, S-35290, S-35291, S-35292, S-35293, S-35294, S-35295, S-35296, S-35297

3

4 5

6

7 8

9 10

11

12

13 14

16

15

17 18

19

20 21

small water and wastewater systems, many of which are financially distressed. 18

CSWR Group's application additionally states:

All the systems CSWR and its affiliates have acquired this far reflect some degree of operational neglect, with several recording numerous, oftentimes ongoing, violations of applicable health and environmental regulations.¹⁸

Finally, the application states:

The system Magnolia proposes to acquire has, in the past, failed to satisfy one or more health or environmental regulations. As detailed elsewhere in the petition, Magnolia has identified capital investments and expenditures necessary to correct past problems and ensure that in the future the system would be operated in full compliance with all applicable regulations.

Similar language is included in every docket filed with the Louisiana Public Service Commission by CSWR. See Schedule KNR-10.

- Does Arkansas, Tennessee, Kentucky, or Louisiana have acquisition incentives in place Q. for the purchase of non-viable systems?
- Based on my research, Tennessee, Kentucky, and Louisiana do not have acquisition A. incentives for the purchase of non-viable systems. The Arkansas systems do not appear to be regulated by the Arkansas Public Service Commission due to revenue thresholds. 19
- Q. Considering CSWR's history of affiliates in Missouri, Arkansas, Tennessee, Kentucky, and Louisiana acquiring or in the process of acquiring non-viable systems without

¹⁸ http://lpscstar.louisiana.gov/star/portal/lpsc/page/Dockets/portal.aspx - Docket No. S-35282, page 2

9 10

11

12

13

15 16

14

17 18

19 20

21 22

23

acquisition incentives, has OUOC met its burden of proof as required in 4 CSR 240-10.085?

- No, OPC is not convinced OUOC has met its burden of proof when considering CSWR's acquisition history. It has been clearly stated in dockets in other states that CSWR's business plan is to acquire failing or distressed water and wastewater systems, which is the same practice seen in Missouri. Neither CSWR, nor OUOC, need or require an acquisition incentive to pursue acquisitions of failing or distressed systems, because such practice is the business plan used in the past and will continue to be in the future.
- O. Does OPC have any other reason to believe OUOC has not met its burden of proof as required in 4 CSR 240-10.085?
- Yes. OUOC's purchase price of the OWC systems causes concern for OPC.
- Q. Please explain.
- As discussed in my affidavit attached to Public Counsel's Response to Staff Recommendation A. and Memorandum and Request for a Procedural Conference, CSWR repeatedly raised its bid price to purchase the OWC systems. CSWR was identified as a "Stalking Horse Purchaser" by the bankruptcy Trustee. CSWR and the Trustee negotiated an asset purchase agreement ("APA") in the amount of \$465,000.20 Prior to becoming the "Stalking Horse Purchaser" at some point after October 26, 2017, CSWR submitted bids to the court appointed receiver of OWC as early as 2015,²¹ prior to the acquisition incentive rule becoming effective. CSWR was aware the OWC systems were troubled and distressed long before the acquisition incentive rule was available. Therefore, I am convinced the acquisition would have occurred without the probability of obtaining the incentive. Additionally, CSWR's APA price of \$465,000 when compared to Staff's calculated rate base of \$341,508 originated at

²⁰ Direct Testimony, Natelle Dietrich, Schedule ND-d2, Spencer Fane letter, page 3

²¹ Direct Testimony, Natelle Dietrich, Schedule ND-d2, Spencer Fane letter, page 2

approximately 36% over rate base. After continuing to match bids from Missouri American Water Company of \$600,000²² and Public Water Supply District #5 of Camden County, Missouri, Missouri Water Association, Inc., and Lake Area Waste Water Association, Inc. of \$800,000²², see Schedule KNR-11²², CSWR's bid increased to approximately 134% above rate base. CSWR's behavior to repeatedly match higher bids, driving its original bid from \$465,000 up to the final bid of \$800,000 during the bankruptcy bidding process convinces me that the acquisition would occur regardless of a debit acquisition adjustment, or that CSWR would stop matching bids at no number to attempt to collect the largest premium possible on OWC assets at a later date utilizing the new acquisition incentive rule. The fact that there were multiple bidders for the system, willing to purchase the system at a lower price, is a clear indication that the sale would have occurred without the probability of obtaining an acquisition incentive.

IV. ADDITIONAL STANDING OFFERS TO ACQUIRE OWC

- Q. Does Staff acknowledge the other interested interveners in the current case whom are interested in acquiring the OWC systems?
- A. No.
 - Q. Please explain.
 - A. Staff states in its memorandum, "For its reviews, Staff also considers whether or not other utility entities are available to provide similar service." Per Staff's response to OPC data request 0025, attached as Schedule KNR-12, this language specifically addresses the applicable criteria for investigation into the application for acquisition of Reflections. However, Staff's evaluation of the technical, managerial and financial criteria applied to the application for acquisition of the OWC systems does not include such language. It is unclear to OPC why Staff would consider other available entities for Reflections, which has no

²² Spencer Fane letter Exhibit C – Notice of Auction Results, pages 1 - 3

1 2

3

4

5

6

7

8

9

10

1112

13

14

interested interveners, but not consider other available entities for OWC, which has three interested interveners in the current case.

Q. Who are the interested interveners with a standing offer to purchase the OWC systems?

A. Public Water Supply District #5 of Camden County, Missouri, Missouri Water Association, Inc., and Lake Area Waste Water Association, Inc. ("Joint Bidders") have a standing offer to purchase the OWC systems.

Q. Does the offer match OUOC's purchase price of \$800,000?

A. Yes. However, the Joint Bidders believe it is in the ratepayer's best interest that the systems be acquired by them at lower costs. This is explained further in the direct testimony of the Joint Bidders, and OPC urges the Commission to not ignore other available, and potentially cheaper, options. The Joint Bidders are also offering to purchase the systems without the use of an acquisition incentive.

Q. Does this conclude your rebuttal testimony?

A. Yes.