

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Edward and Patricia Nelson,)	
)	
Complainant,)	
)	
v.)	<u>Case No. EC-2005-0352</u>
)	
Ameren Union Electric Company,)	
)	
Respondent.)	

ORDER DIRECTING STAFF INVESTIGATION

Issue Date: May 17, 2005

Effective Date: May 17, 2005

On April 5, 2005, Edward and Patricia Nelson filed a complaint with the Missouri Public Service Commission. Complainant stated that there is an electric pole on Complainant's property that prevents Complainant from moving a trailer onto the property. Complainant further stated that AmerenUE stated that the pole was not supposed to be there and that it would be moved. Additionally, Complainant stated that a second pole is leaning and is close to falling down and that the two poles, which are connected, together create a problem.

Commission rule 4 CSR 240-2.070(10) states that the Commission may direct the Staff of the Commission to investigate this complaint and to file a report of its findings with the Commission. Under this rule the Commission will direct its Staff to investigate this complaint and file a report of its findings.

IT IS THEREFORE ORDERED:

1. That the Staff of the Commission shall investigate this complaint and shall file a report of its finding with the Commission no later than June 16, 2005.
2. That this order shall become effective on May 17, 2005.

BY THE COMMISSION

Colleen M. Dale
Secretary

(S E A L)

Kennard L. Jones, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 17th day of May, 2005.