

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Marlyn Young,)	
)	
Complainant,)	
)	
v.)	<u>Case No. EC-2006-0283</u>
)	
Union Electric Company,)	
d/b/a AmerenUE,)	
)	
Respondent.)	

ORDER SETTING HEARING AND ESTABLISHING
PROCEDURE FOR HEARING

Issue Date: May 12, 2006

Effective Date: May 12, 2006

The Commission will set this matter for evidentiary hearing on June 14, 2006. As Mr. Young is proceeding pro se, the Commission will set forth the procedure it will follow to hear Mr. Young's case.

All testimony will be presented live and in person. Mr. Young will testify first and present his case to the Commission. He will then be subject to cross-examination (questions), first by AmerenUE, then by the Staff of the Commission.

AmerenUE will then present its witness[es] who will be subject to cross-examination, first by Mr. Young, then by the Staff.

The Staff of the Commission will present its witness[es] next, with cross-examination by Mr. Young and AmerenUE to follow.

This case covers several years of account history, several accounts, and several residences. As Mr. Young bears the burden of proof in this case, Mr. Young will be directed to organize each of his allegations in a way that makes it easily understandable by the Commission. For every sum of money Mr. Young believes to be in dispute, he should be able to: identify the account number, provide the address of service for that account, provide the dates at issue, identify the entries in AmerenUE's account records that reflect or fail to reflect the disputed amount, and present evidence to support his claim for the amount. The AmerenUE account records are found attached to AmerenUE's Answer dated February 2, 2006. For each deposit, unauthorized charge, or other amount Mr. Young alleges is in dispute, he should be prepared to offer both testimony and documentation to support his allegation. Such documentation may be canceled checks, receipts, bills, account statements, or any other written document that tends to prove his allegations. Because Mr. Young's allegations reach back to 1999, he is advised to begin collecting any documents he may need as soon as possible.

Mr. Young is directed to bring two (2) copies of any document he intends to present at the hearing.

IT IS ORDERED THAT:

1. This matter is set for hearing on June 14, 2006, beginning at 1:30 p.m. The hearing will be held in Room 310 in the offices of the Missouri Public Service Commission, 200 Madison Street, Jefferson City, Missouri. The hearing will be held in a building that meets accessibility standards required by the Americans with Disabilities Act. If you need additional accommodations to participate in this hearing, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the hearing.

2. Mr. Young shall be prepared to present his case as set for the above.
3. This order shall become effective on May 12, 2006.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a horizontal line.

Colleen M. Dale
Secretary

(S E A L)

Steven C. Reed, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 12th day of May, 2006.