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March 14, 2000

Mr. Dale Hardy Roberts  
Secretary/Chief Regulatory Law Judge  
Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102

**FILED<sup>2</sup>**  
MAR 14 2000  
Missouri Public  
Service Commission

Re: Case No. TA-2000-505, Arrival Communications, Inc.  
Interexchange/Non-Switched Local Exchange Application

Dear Mr. Roberts:

Please find enclosed for filing an original and five copies of substitute tariff sheet nos. 4, 9, 32, 33, 39 and 40 to replace those same numbered tariff sheets previously filed with Applicant's Application and proposed tariff on February 18, 2000. The changes contained in these substitute sheets were first requested by Mr. Phil Garcia of the Staff earlier this morning.

A copy of this filing have been sent this date to the Office of the Public Counsel.  
Thank you.

Sincerely,

*Brent Stewart*  
Brent Stewart

CBS/bt

Enclosure

cc: Office of the Public Counsel  
Phil Garcia  
Hal Stringer

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**TARIFF FORMAT**

- A. Page Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc., the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a).
  - 2.1.1.A.1.(a).I.
  - 2.1.1.A.1.(a).I.(i).
  - 2.1.1.A.1.(a).I.(i).(1).

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EFFECTIVE: April 3, 2000

ISSUED BY: Kevin Timpane  
88 Kearney, Suite 1610  
San Francisco, California 94114

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**SECTION 2 - RULES AND REGULATIONS****2.1 Undertaking of Arrival Communications, Inc.**

- 2.1.1** Arrival Communications' services and facilities are furnished for communications originating and terminating within the State of Missouri under terms of this tariff. The Company's services and facilities are available twenty-four (24) hours per day, seven (7) days per week.
- 2.1.2** Arrival Communications arranges for installation, operation, and maintenance of the communications services provided in this tariff for Customers in accordance with the terms and conditions set forth under this tariff. Arrival Communications may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the Arrival Communications network. The Customer shall be responsible for all charges due for such service arrangement.

**2.2 Use**

- 2.2.1** Services provided under this tariff may be used by the Customer for any lawful telecommunications purpose for which the service is technically suited.
- 2.2.2** The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.3** A Customer may transmit or receive information or signals via the facilities of the Company. The Company's long distance services (e.g., 1+, toll-free, travel card and operator assisted services) are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A user may transmit any form of signal that is compatible with the Company's facilities and equipment, but the Company does not guarantee that its long distance services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

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**SECTION 3 - DESCRIPTION OF SERVICES, (CONT'D)****3.10 Operator Services**

Long Distance Operator Services may be provided to Customers presubscribed to the Company's Outbound Long Distance Services. Arrival Communications' Operator Services allow Customers or Authorized Users to obtain assistance in placing or billing long distance calls. Customers must dial "0" or other access number or code provided by the Company in order to reach a live or automated operator for assistance.

Charges for Operator Services vary based on billing method and type of call. Customer's may bill the charges for a call to the originating line, Calling Card, Commercial Credit Card, Collect to the called party, or to a Third Party. For calls made using a Calling Card or Commercial Credit Card as payment, acceptance of the card will be dependent upon the Company's ability to bill to the card and verify the card as valid. The Company reserves the right to verify acceptance of charges prior to billing Collect or to a Third Party telephone number.

**3.10.1 Types of Operator Assisted Calls**

**Customer Dialed Calling/Credit Card Call** charge applies in addition to usage charges for station to station calls billed to an authorized calling card or commercial credit card. The Customer must dial the destination telephone number and card number where the capability exists for the Customer to do so.

**Operator Dialed Calling/Credit Card Call** charge applies in addition to usage charges for station to station calls billed to an authorized calling card or commercial credit card and the operator dials the destination telephone number at the request of the Customer.

**Operator Station** charges apply in addition to usage charges for non-person-to-person calls placed using the assistance of a Company operator and billed to the originating line, collect, to a third party, by deposit of coins in pay telephones, or via some method other than a calling card or commercial credit card.

**Person-to-Person** rates apply in addition to usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to the originating line, a calling card, commercial credit card, collect, by deposit of coins in pay telephones, or to a third party. Charges do not apply unless the specified party or an acceptable substitute is available.

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**SECTION 3 - DESCRIPTION OF SERVICES, (CONT'D)****3.10 Operator Services (Continued)****3.10.2 Available Billing Arrangements**

- A. **Bill to Line** is a billing arrangement whereby the originating caller may bill the charges for a call to the Company-provided local exchange line from which the call is placed. The terms and conditions of the Company apply to payment arrangements.
- B. **Calling Card** is a billing arrangement whereby the originating caller may bill the charges for a call to an approved local exchange carrier issued calling card. The terms and conditions of the local exchange carrier apply to payment arrangements.
- C. **Collect Billing** - A billing arrangement whereby the originating caller may bill charges for a call to the called party, provided the called party agrees to accept the charges. The terms and conditions of the called party's local exchange company apply to payment arrangements.
- D. **Third Party Billing** - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number. The terms and conditions of the third party's local exchange company apply to payment arrangements.

**3.10.3 Operator Dialed Surcharge**

This charge applies to Operator Station calls for which the caller has the ability to dial the called number, but chooses instead to have the Company operator perform the dialing. This charge is in addition to usage charges and applicable operator service charges.

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**SECTION 4 - RATES AND CHARGES, (CONT'D)****4.5 Operator Services****4.5.1 Rates for Operator Assisted Services**

Per minute usage charges for operator services are equal to the per minute rates for the Outbound Long Distance Service rate plan subscribed to by the Customer.

**4.5.2 Per Call Surcharges**

Customer Dialed Calling Card	\$1.75
Operator Dialed Calling Card	\$3.95
Operator Station	
Billed to Line	\$2.95
Collect	\$2.95
Third Party	\$2.95
Operator Dialed Surcharge	\$1.55
Person to Person	
All Billing Methods	\$6.75

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**SECTION 4 - RATES AND CHARGES, (CONT'D)****4.6 Digital Subscriber Line Service**

Rates and charges for Digital Subscriber Line (DSL) service and DSL channels will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing services and will be made available to Customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis. ICB rates are not offered for switched access service.

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