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**GENERAL AND LOCAL EXCHANGE TARIFF**

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SPECIALIZED SERVICESE. PRIVATE SWITCH EMERGENCY SERVICE

## 2. Definitions (Continued)

Private Switch ALI Service Trunk - A Centralized Automatic Message Accounting (CAMA)-type trunk, dedicated to routing 911 calls from a PS to a Selective Router, to a Tandem, to a central office serving a PSAP or to a PSAP. The termination of this trunk is determined by the network configuration and PSAP terminating equipment. The Service Trunk is designed with the PS as an equivalent to an end office and transmits the voice and ANI of the 911 caller.

Private Switch End User (PSEU) - An individual authorized to use the telephone services of a private switch via a station line. Each station line is associated and identified with one individual.

Private Switch Provider (PSP) - A private entity that provides telephone service to end users via a private switch.

Private Switch 911 Site Administrator - A person assigned, by the PSP, the responsibility of establishing and maintaining PS 911 Service location information of each PSEU via the CenturyTel PS ALI program.

Public Safety Answering Point (PSAP) - A municipal, county or state operated telecommunications center for answering 911 Emergency Service calls.

Selective Router (SR) - A central office that has the capability of routing incoming 911 calls and ANI to the PSAP serving the caller.

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SPECIALIZED SERVICESE. PRIVATE SWITCH EMERGENCY SERVICE

## 3. Description

Private Switch ALI Service (PS ALI 911 Service) is an offering which enables either (1) Automatic Number Identification (ANI) or (2) ANI and Automatic Location Identification (ALI) to be provided to a Public Safety Answering Point (PSAP) by 911 calls originating from Private Switch stations/lines assigned a directory number that is directly accessible from the public switched network.

The ANI-only option is available if the 911 Customer subscribes to C911 service and has established dedicated routing from the central office serving the PSAP to a Point of Concentration or to the serving PSAP. Also the 911 Customer is responsible for assuring that the Private Switch Provider (PSP):

- a. Orders a block(s) of sequential Directory Numbers (DNs) from which each of the Private Switch End Users (PSEUs) is assigned an individual DN,
- b. Orders a minimum of two (2) PS 911 Service Trunks or the quantity necessary to maintain a P.01 Transmission Grade of Service to connect the PSP's switch to its serving central office and
- c. Has a switch capable of forwarding the ANI of each PSEU's directory number to the 911 Service Trunk when 9-1-1 or 9-9-1-1 is dialed.

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SPECIALIZED SERVICES**E. PRIVATE SWITCH EMERGENCY SERVICE****3. Description (Continued)**

The ANI/ALI Option is available if the 911 Customer subscribes to E911 Service and establishes dedicated routing from the central office serving the PSP to a Point of Concentration or to the serving PSAP. Also the 911 Customer is responsible for assuring that the PSP:

- a. Orders a block(s) of sequential Directory Numbers (DNs) from which each of the Private Switch End Users (PSEUs) is assigned an individual DN,
- b. Orders a minimum of two (2) PS 911 Service Trunks or the quantity necessary to maintain a P.01 Transmission Grade of Service to connect the PSP's switch to its serving central office,
- c. Has a switch capable of forwarding the ANI of each PSEU's directory number to the 911 Service Trunk when 9-1-1 or 9-9-1-1 is dialed,
- d. Uses the CenturyTel PS ALI ENTRY to maintain and forward PS End Users DN's and location information, in the NENA Standard format, to the Company with necessary updates to keep records current.
- e. Responds to requests from the Company to make corrections to record errors by uploading corrected records within one working day.

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SPECIALIZED SERVICES**E. PRIVATE SWITCH EMERGENCY SERVICE****4. Availability of Service**

Service availability is dependent upon the type and configuration of the 911 network in place in the service area.

Private Switch to serving Central Office: The basic requirement is for the Private Switch to be treated as if it is a central office, therefore, dedicated PS 911 Service trunks are required from the Private Switch to its serving central office. There must be a minimum of two PS 911 Service trunks or a quantity that will maintain a P.01 Transmission Grade of Service. The 911 Customer is responsible for ensuring that this standard is met.

Point of Concentration: When the projected addition of PSP 911 trunking to the PSAP reaches an expense that exceeds the cost of adding a selective router or a 911 tandemming feature in the 911 network, the 911 Customer and the Company should consider establishing a network Point of Concentration to reduce the number of dedicated trunks while maintaining a minimum of P.01 transmission grade of service. This can be done by routing the dedicated 911 trunks from the PSP to the Point of Concentration. From the Point of Concentration to the PSAP, only the quantity of 911 trunks that are required to maintain a P.01 transmission grade of service for the expected traffic from the total number of PSPs and central offices are provisioned.

The Point of Concentration may be added by ordering Selective Routing from Schedule A-12 or ordering 911 Tandemming in a central office from this tariff.

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SPECIALIZED SERVICES**E. PRIVATE SWITCH EMERGENCY SERVICE****4. Availability of Service (Continued)**

Termination at the PSAP: If additional lines, trunks or termination are required from the Point of Concentration to the PSAP to handle PS 911 Service and/or if additional local loop connections or terminations are required at the PSAP end, regardless of whether there is a Point of Concentration or not, the cost of these additions is the responsibility of the 911 Customer.

**5. Technical Specifications**

Network interface requirements for the PS 911 Customer access are described in detail in the PS 911 Technical Interface Standards.

**6. Application for Service**

Application for this service must be provided to the Telephone Company in writing from the 911 Customer. Each application must include the following information:

- a. Business name and address of the Private Switch Provider (PSP),
- b. PSP service locations by street address and connectivity arrangements to the Company's network,
- c. Quantity of PS End User stations to be served and
- d. Name, address and telephone number of the PSP's 911 Site Administrator.

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SPECIALIZED SERVICESE. PRIVATE SWITCH EMERGENCY SERVICE

## 7. Customer Obligations

The 911 Customer is responsible for coordinating with the PS Provider to ensure that the private switch is equipped with a minimum of two 911 Service Trunks or a quantity that will maintain a minimum of P.01 Transmission Grade of Service.

The 911 Customer is responsible for coordinating with the PSP to ensure that the Private Switch provides full seven-digit Automatic Number Identification (ANI) according to the technical specifications established by the Company. The Private Switch number information must be approved by the Company prior to implementation to ensure that the service will function properly.

PS 911 Service will function properly only if ANI is in the correct format, if sequential directory numbers are assigned for each station, if there is at least one pair of PS 911 service trunks from the private switch to the central office and if each station can be reached by dialing its DID number from the public switched network.

After the 911 Customer approves the PSP's application, the 911 Customer is responsible for enabling the PSP to establish and maintain a database of Private Switch End User (PSEU) records, and ensuring that those records are transmitted to the Company. This may be accomplished by ordering and installing the CenturyTel PS ALI Entry software.

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## 7. Customer Obligations (Continued)

For each PSP location, a PS 911 Site Administrator must be assigned to perform the PSP's record management tasks. This Site Administrator need not be on the PSP's premises and may be an employee of a third party private switch database service.

The PS Site Administrator is responsible for either (1) installing the CenturyTel PS ALI Entry software and computer at the location appropriate to the tasks and ensuring that an access line connection to the public switched network is available for modem connection, or (2) establishing a third party's private switch database service and transmission facilities, to provide the PSEU records to CenturyTel. The Site Administrator will transmit the file to the Company in accordance with the "CenturyTel PS ALI Entry User's Guide." The transmission requirements are the same regardless of whether the Site Administrator uses CenturyTel's program or a third party's.

For each PSEU's building location, the 911 Customer is responsible for providing the PS 911 Site Administrator the appropriate street address and community name, as stated in the 911 Customer's Master Street Address Guide (MSAG).

The accuracy of the PSEU location information and the transmission of any record change information to the Company, within one working day, is the responsibility of the PSP Site Administrator. The 911 Customer is responsible for ensuring that the PS provider meets the 911 Customer's standard of timeliness in reporting PS End User ALI updates to the Company.

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## 7. Customer Obligations (Continued)

PS 911 Service information consisting of name, address and telephone number of the PS End Users is confidential. The 911 Customer agrees to use such information only for the purpose of responding to emergency calls.

The PS End User forfeits the privacy afforded by nonlisted and nonpublished services to the extent that the telephone number, the address and the name associated with the originating station location are furnished to the PSAP and to the Company.

The PS End User consents to the storage and retention of the PSEU's name, telephone number and address in the database and also consents to access to this information by the PSAP and Emergency Response Agencies to which the call may be transferred for the sole purpose of responding to an emergency call.

The 911 Customer is responsible for coordinating with the PSP for developing and implementing procedures to prevent the unauthorized or illegal use of the End User's name, telephone and address in the database.

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SPECIALIZED SERVICES

E. PRIVATE SWITCH EMERGENCY SERVICE

7. Customer Obligations (Continued)

The rates charged for PS 911 Service do not include, and the Company does not undertake, the tasks of inspection or constant monitoring to discover errors, defects nor malfunctions in the service.

The 911 Customer has the responsibility for reporting all errors, defects and malfunctions to the Telephone Company. The 911 Customer and the Company will jointly establish procedures to facilitate this process.

Cancellation of service in whole or in part by the PS Provider prior to establishment thereof, will require payment to the Company of an amount equal to the cost of engineering, manufacturer's billing resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred by the Company up to the time of cancellation resulting from the customer's order for service.

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## 8. Responsibilities of the Company

The Company's liability for interruption, failure, errors, acts, omissions or other occurrences related to PS 911 Service shall be limited to the same extent as set forth elsewhere in Section 46 of this tariff regarding 911 Service and in other applicable sections of the Company's tariffs.

PS 911 Service is provided solely for the benefit of the PS Provider and the 911 Customer. The provision of PS 911 Service shall not be interpreted, construed or regarded as being either expressly or implied for the benefit of, or creating any obligation toward any person or legal entity other than the PS 911 Provider and the 911 Customer. The Company's tort liabilities, if any, to third parties shall be limited to instances in which the Company's conduct constitutes gross negligence, or willful misconduct.

Terminal equipment at the 911 Customer's site that is used in connection with PS 911 Service, whether such equipment is provided by the Company or the customer, shall be configured so that information cannot be extracted from the database except when related to 911 calls. Any information obtained from the database in connection with an emergency call shall be used solely for the purpose of answering, handling and responding to emergency calls in a manner consistent with the nature of the emergency. Any permanent record associating a PS End User's telephone number with his/her name or address shall be secured by the customer and disposed of in a manner that will retain its security.

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SPECIALIZED SERVICES

E. PRIVATE SWITCH EMERGENCY SERVICE

9. Rates and Charges

	<u>Nonrecurring Charge</u>	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>
Enable 911 Tandeming in CO . . . . .	ICB(1)		ICB(1)	
PS 911 Service Trunk (per trunk . . . . . from the PS to end office) (2)			See E-9-1-1 Special Trunk Rates	
Directory Numbers . . . . .			See DID Service Rates	
Blocks of 100 sequential numbers			Section 5	

- (1) This fee will set up a Central Office to provide some level 911 tandeming, based on the 911 Network requirements. Because the cost is determined on the type switch, the technology used and the level of tandeming desired, rates must be established on an individual case basis (ICB). This is a provisioning function of the 911 Customer.
- (2) A minimum of two PS 911 Service Trunks are required from the Private Switch to the service central office.

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SPECIALIZED SERVICES

E. PRIVATE SWITCH EMERGENCY SERVICE

9. Rates and Charges (Continued)

	<u>Nonrecurring Charge</u>	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>
CenturyTel PS ALI ENTRY ADMIN SITE PACKAGES				
<u>Option 1</u> - Full Service Package (Includes CenturyTel PS ALI, communications software, personal computer, modem and training) . . . . .				
	\$445.80	PSALI1NRC	\$145.96	PSALI1
<u>Option 2</u> (Includes CenturyTel PS ALI software and training only) . . . . .				
	258.21	PSALI2NRC	15.92	PSALI2
<u>Option 3</u> - PS ALI LQ Parallel Printer (Requires Option 1 or 2 Above) . . . . .				
	206.10	PSALI3NRC	33.79	PSALI3

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TARIFF CONCURRENCES

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TARIFF CONCURRENCES

DIGITAL DATA TRANSMISSION SERVICE

1. CenturyTel of Northwest Arkansas, LLC (Missouri) concurs in the Digital Data Transmission Service Tariff as filed by Spectra Communications Group, LLC PSC MO. NO. 6 within the State of Missouri.
2. CenturyTel of Northwest Arkansas, LLC (Missouri) extends this concurrence to any and all changes which may be made subsequent to the effective date of this tariff by the Spectra Communications Group, LLC PSC MO. NO. 6.
3. CenturyTel of Northwest Arkansas, LLC (Missouri) hereby expressly reserves the right to cancel and make void this statement of concurrence at any and such time as it appears to be in the best interest of the Company.
4. This concurrence supersedes and cancels all previous schedules of rates and charges or concurrences issued by the Company or its predecessors.

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TARIFF CONCURRENCES

INTRASTATE ACCESS SERVICES

1. CenturyTel of Northwest Arkansas, LLC concurs in the rules, regulations, rates and charges of the National Exchange Carrier Association Tariff F.C.C. No. 5, Access Services for intrastate access service in the Seligman/ Jacket exchange, in the State of Missouri.
2. CenturyTel of Northwest Arkansas, LLC extends this concurrence to any and all changes which may be made subsequent to the effective date of this tariff by the National Exchange Carrier Association.
3. CenturyTel of Northwest Arkansas, LLC hereby expressly reserves the right to cancel and make void this statement of concurrence at any and such time as it appears to be in the best interest of the Company.
4. This concurrence supersedes and cancels all previous schedules of rates and charges or concurrences issued by the Company or its predecessors.

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TARIFF CONCURRENCES

MESSAGE TOLL TELEPHONE SERVICES

1. CenturyTel of Northwest Arkansas, LLC (Missouri) concurs in the Long Distance Message Telecommunications Service Tariff as filed by Spectra Communications Group, LLC PSC MO. NO. 3 within the State of Missouri.
2. CenturyTel of Northwest Arkansas, LLC (Missouri) extends this concurrence to any and all changes which may be made subsequent to the effective date of this tariff by the Spectra Communications Group, LLC PSC MO. NO. 3.
3. CenturyTel of Northwest Arkansas, LLC (Missouri) hereby expressly reserves the right to cancel and make void this statement of concurrence at any and such time as it appears to be in the best interest of the Company.
4. This concurrence supersedes and cancels all previous schedules of rates and charges or concurrences issued by the Company or its predecessors.

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TARIFF CONCURRENCES

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TARIFF CONCURRENCESWIDE AREA TELECOMMUNICATIONS SERVICES

1. CenturyTel of Northwest Arkansas, LLC (Missouri) concurs in the Wide Area Telecommunications Service Tariff, as filed by Spectra Communications Group, LLC - Missouri PSC MO. NO. 4 within the State of Missouri, with the following conditions. CenturyTel of Northwest Arkansas, LLC (Missouri) concurs in Spectra Communications Group, LLC - Missouri PSC MO. NO. 4 Telephone Company's Common Line 800 Service with the exception of the provision of call detail. CenturyTel of Northwest Arkansas, LLC (Missouri) will offer this service as CenturyTel Business Line 800 or CenturyTel Residence Line 800 Service.
2. CenturyTel of Northwest Arkansas, LLC (Missouri) extends this concurrence to any and all changes which may be made subsequent to the effective date of this tariff by the Spectra Communications Group, LLC - Missouri PSC MO. NO. 4 Telephone Company.
3. CenturyTel of Northwest Arkansas, LLC (Missouri) hereby expressly reserves the right to cancel and make void this statement of concurrence at any and such time as it appears to be in the best interest of the Company.
4. This concurrence supersedes and cancels all previous schedules of rates and charges or concurrences issued by the Company or its predecessors.

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SWITCHED DATA SERVICE

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**GENERAL AND LOCAL EXCHANGE TARIFF**

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**SWITCHED DATA SERVICE****A. GENERAL**

This section contains the application, definitions, description, regulations, and rates applicable to Switched Data service. This service is furnished by the Telephone Company where technological capabilities exist.

**B. DESCRIPTION OF SERVICE**

Switched Data service is a network service which provides the capability for switched digital end-to-end data transport.

**Switched Data Individual Line Loop Extension**

An extended loop capability which transports Switched Data usage between the customer's premises and the local serving central office. Each Switched Data Individual Line Loop Extension provides one channel which supports data transmission only. Each channel can transmit up to 56,000 bits per second, or up to 64,000 bits per second, depending on technology.

**Switched Data Channel Access (DS1)**

A 1.544 Megabits per second high capacity digital facility which transports Switched Data usage between the customer's premises and the local serving central office on a channelized basis. Each Switched Data Channel Access provides 24 digital channels which support data transmission only. On a per channel basis, the customer can transmit data up to 56,000 bits per second.

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SWITCHED DATA SERVICE

C. DEFINITIONS

Asynchronous

A method of transmitting data in which each transmitted character is preceded by a start bit and followed by a stop bit, thus permitting the interval between characters to vary.

Bit

A binary digit. The smallest unit of information in the binary system of notation.

Bits Per Second

The number of bits transmitted per second. A measure of the speed of transmission of digital information.

Digital Centrex Service

Allows intercom (IC) calling (abbreviated calling) between stations in the same customer group without incurring usage.

DS1

A digital transmission facility which transmits data at 1.544 Megabits per second (Mbps). The DS1 is divided into 24 voice grade channels capable of carrying a transmission speed of 56 Kilobits per second (Kbps).

Digital

Information which is expressed in discrete or noncontinuous form.

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SWITCHED DATA SERVICE

C. DEFINITIONS (Cont'd)

Full Duplex

Type of communication that supports the transmission of signals in both directions simultaneously. This is not associated with simultaneous transmission of voice and data communications.

Half Duplex

Type of communication that supports transmission of signals alternately in both directions, but is not capable of simultaneous and independent transmission and reception. This is not associated with simultaneous transmission of voice and data communications.

Hunting

A search through a group of numbers until an idle station is found or the last number of the group is reached.

Off-Peak

The Off-Peak period for usage rating is from 5:00 PM to 7:59 AM.

Peak

The Peak period for usage rating is from 8:00 AM to 4:59 PM.

Speed Calling

Permits faster calling of frequently used numbers by pressing a button or dialing one to three digits.

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SWITCHED DATA SERVICE

C. DEFINITIONS (Cont'd)

Synchronous

A method of transmitting data in which the data characters (bits) are transmitted in a continuous stream with the beginning of one data character (bit) being contiguous with the end of the preceding one thus eliminating the need for individual start bits and stop bits.

D. STANDARD FEATURES

Data Line Security

This feature prevents a call from being interrupted by override tones, such as a call waiting tone, or other test or busy verification tests that would interrupt the flow of data.

Intercom Dialing

This feature allows customer group stations to complete calls to other stations without the assistance of an attendant, by dialing a 2 through 7 digit number. Usage rates will not apply to intercom dialing. This feature is applicable to Digital Centrex groups only and is restricted to the serving wire center only.

Direct Dialing

This feature allows the user to place local and long distance calls without the assistance of an attendant by using the standard 7 through 10 digit dialing methods.

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SWITCHED DATA SERVICE

E. OPTIONAL FEATURES

Data Direct Connect

This feature provides an automatic connection between a Switched Data calling line that goes off-hook and a predetermined location.

Data Closed User Group

This feature, restricted to Digital Centrex lines, provides partitioning of Switched Data lines into groups where calls within such a group are allowed, but calls between such groups are denied.

F. OPTIONAL FEATURE PACKAGE

The following feature package is available for use with Switched Data service:

Data 1000 includes:

Data Toll Restriction - This feature will restrict toll calls from being placed over Switched Data lines.

Data Sequential Hunt Group - This feature assigns a lead telephone number to the hunt group. Hunting is sequential, i.e., starting at the first line assigned to the lead telephone number and ending at the last line within the hunt group.

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SWITCHED DATA SERVICE

G. REGULATIONS

In addition to the following regulations, the appropriate regulations in other sections of this tariff will also apply.

Switched Data Service is comprised of the following rate elements:

- Switched Data Customer Line
- Service Connection Charges
- Optional Features
- Software Reconfiguration Charge
- Network Usage Charge

The minimum billing period for which service is provided is one month.

FCC Subscriber Line Charges as specified in Section 13 of the National Exchange Carrier Association Tariff FCC No. 5 will apply to Switched Data service.

For Presubscription to an Interexchange Carrier, the rates and regulations as set forth in Section 6 of the General Telephone Operating Companies Tariff, FCC No. 1 will apply to Switched Data Service.

A directory listing for Switched Data service will be provided, upon request, in accordance with Section 5 of this tariff.

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SWITCHED DATA SERVICEG. REGULATIONS (Cont'd)

Switched Data Individual Line Loop Extension can be provided where:

- A customer's local serving central office is capable of providing Switched Data.
- A customer's local serving central office is not capable of providing Switched Data. The Telephone Company will determine the nearest designated central office capable of providing Switched Data Service. Interoffice digital data service (DDS) mileage will apply from the noncapable central office to the central office capable of providing Switched Data at the rates shown in the appropriate tariff. (See Note) In this situation, the dialing plan associated with the central office that will be providing the Switched Data service to the customer will be utilized.

Switched Data Service Channel Access

- A customer's local serving central office is capable of providing Switched Data.
- A customer's local serving central office is not capable of providing Switched Data. The Telephone Company will determine the nearest central office capable of providing Switched Data Service. Interoffice digital high capacity mileage (1.544 Mbps) will apply from the noncapable central office to the central office capable of providing Switched Data at the rates shown in the appropriate tariff. (See Note) In this situation, the dialing plan associated with the central office that will be providing the Switched Data Service to the customer will be utilized.

**Note:** National Exchange Carrier Association Tariff FCC No. 5, (56 Kbps).

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SWITCHED DATA SERVICE

G. REGULATIONS (Cont'd)

Dialing Method

Access to Switched Data service is obtained through a dial-up connection via the public switched telephone network using the standard 7 through 10 digit methods.

Origination of calls for 800, 900, 976, 0- (intraLATA) and 0+ (intraLATA) is restricted.

H. APPLICATION OF RATES

Rates and charges specified in other sections of the tariff for services provided in conjunction with Switched Data service (i.e., Smart Call features, Digital Centrex features, etc.) are in addition to the monthly rates for Switched Data service.

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SWITCHED DATA SERVICE

I. RATES

	<u>GSEC</u>	<u>Nonrecurring Charge (1)</u>	<u>Monthly Rate</u>
<u>SWITCHED DATA INDIVIDUAL</u>			
<u>LINE LOOP EXTENSION</u>			
Switched Data - Individual Line Loop Extension Access - Single Line	SWDALNLE-IC SWDALNLE SWDALNLEFX (4)	\$50.00	\$50.00 (2)
Switched Data - Individual Line Loop Extension Access - Digital Centrex Service	SWDALNCNTLE-IC SWDALNCNTLE SWDALNCNTLEFX (4)	50.00	50.00 (2)
Switched Data Individual Line Loop Extension Channel, per line Single Line	SWDLE-IC SWDLE	50.00	12.00
Digital Centrex Service	SWDCNTLE-IC SWDCNTLE	50.00	15.00
Switched Data - Interoffice Mileage	SWDLEMI		(3)

- (1) In addition to the applicable Service Order Charge in Section 6 of this tariff.
- (2) This rate is in addition to the FCC Subscriber Line Charge the National Exchange Carrier Association Tariff FCC No. 5
- (3) Digital Data Service (56 Kbps) mileage charges in the National Exchange Carrier Association Access Tariff FCC No. 5.
- (4) Use this GSEC when interoffice mileage applies.

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GENERAL AND LOCAL EXCHANGE TARIFFSWITCHED DATA SERVICE

## I. RATES (Cont'd)

	<u>GSEC</u>	<u>Nonrecurring Charge (1)</u>	<u>Monthly Rate</u>
<u>SWITCHED DATA CHANNEL ACCESS</u>			
Switched Data Channel Access (DS1), (24 channels)	SWDCACC-IC SWDCACC	(2)	(2) (3)
Switched Data Central Office Termination, per Access Arrangement	SWDCOT-IC SWDCOT	\$125.00	\$150.00
Switched Data Central Office Channelization - per channel activated	SWDCOC SWDCOCCNT SWDCOCDID	0.00	5.00
Switched Data - Interoffice Mileage	SWDCMI		(4)

- (1) In addition to the applicable Service Order Charge in Section 6 of this tariff.
- (2) The DS1 Special Access Line Rate, as set forth in the National Exchange Carrier Association Tariff FCC No. 5, will apply.
- (3) This rate is in addition to the FCC Subscriber Line Charge from the National Exchange Carrier Association Tariff FCC No. 5.
- (4) DS1 mileage as set forth in the National Exchange Carrier Association Tariff FCC No. 5.

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## GENERAL AND LOCAL EXCHANGE TARIFF

SWITCHED DATA SERVICE

## I. RATES (Cont'd)

	<u>GSEC</u>	<u>Nonrecurring Charge (1)</u>	<u>Monthly Rate</u>
OPTIONAL FEATURES, PER LINE			
Data Direct Connect	SWDDDC		\$ 1.00
Data Closed User Group	SWDDCUG		1.00
Switched Data - Interoffice Mileage	SWDCMI		(2)

- (1) In addition to the applicable Service Order Charge in Section 6 of this tariff.
- (2) DS1 mileage as set forth in the National Exchange Carrier Association F.C.C. No. 5 Access Service Tariff.

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## GENERAL AND LOCAL EXCHANGE TARIFF

SWITCHED DATA SERVICE

## I. RATES (Cont'd)

	<u>GSEC</u>	<u>Nonrecurring Charge (1)</u>	<u>Monthly Rate</u>
Software Reconfiguration Charge, Rate Per Occurrence	SWDRC	\$12.75	

This charge is applicable for any software changes that are required to make changes to Optional Features (e.g., changing Speed Call Lists, Data Direct Connect destination, etc.) of Feature Packages.

## OPTIONAL FEATURE PACKAGES

Data 1000, per line	SWD1000 (1) SWD1000TR	(2)	\$ 3.00
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- (1) This GSEC to be utilized when the customer selects not to utilize data toll restriction.
- (2) If ordered on subsequent activity, the appropriate Service Order Charge in Section 6 of this tariff will apply.

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GENERAL AND LOCAL EXCHANGE TARIFF

SWITCHED DATA SERVICE

I. RATES (Cont'd)

NETWORK USAGE

Switched Data Network Usage will be billed to the originating end of the Switched Data call which terminates within the local calling area only. Intercom dialing will not be subject to the usage rate. The network usage charge does not apply to calls placed over the long distance telecommunications service (toll) network. For Switched Data calls terminating outside the local calling area the applicable toll charges will apply.

Switched Data Network Usage

Distance Bands	Airline Miles	Rate Period	
		Set-up	Each Minute
Local	---	\$0.02	\$0.01
A	1-10	\$0.03	\$0.03
B	11-16	\$0.04	\$0.05
C	17-22	\$0.05	\$0.08
D	23-30	\$0.06	\$0.09
E	31-40	\$0.07	\$0.11

DISCOUNTS

	From	Up to but not including	Discounts
Everyday	9 p.m.	8 a.m.	40%
Saturday, Sunday and certain holidays*	8 a.m.	9 p.m.	40%

\* Holiday discounts apply on New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November), and Christmas Day (December 25).

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GENERAL AND LOCAL EXCHANGE TARIFF

CHARGES RELATED TO CUSTOMER ACTIVITY

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GENERAL AND LOCAL EXCHANGE TARIFF

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CHARGES RELATED TO CUSTOMER ACTIVITY

A. DEPOSITS

Refer to Spectra Communications Group, LLC - Missouri PSC MO.  
NO. 1 - General Rules and Regulations.

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GENERAL AND LOCAL EXCHANGE TARIFF

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CHARGES RELATED TO CUSTOMER ACTIVITY

B. LATE PAYMENT CHARGE

Refer to Spectra Communications Group, LLC - Missouri PSC MO.  
NO. 1 -General Rules and Regulations.

C. RETURNED CHECK CHARGE

A charge of \$15.00 will apply whenever a check or draft presented for payment for service is not accepted by the institution on which it is written.

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GENERAL AND LOCAL EXCHANGE TARIFF

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CHARGES RELATED TO CUSTOMER ACTIVITY

D. RESTORATION OF SERVICE

1. Where service has been suspended appropriate service charges as shown in Section 6, Sheet 11 (secondary service order charge and line connection charge) will apply for the restoration of service.
2. Service will be restored within a reasonable length of time during regular working hours after payment of all past-due charges, including any required deposit and applicable service charges. Party line customers are also required to pay a trip charge as shown in Section 6, Sheet 11.

E. CUSTOMER ACCOUNT RECORD

Customer account records are provided at no charge.

F. FINANCE CHARGE ON DELAYED PAYMENT AGREEMENTS

There is no finance charge assessed on delayed payment agreements.

G. COLLECTION FEE

The Company does not charge a collection fee.

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GENERAL AND LOCAL EXCHANGE TARIFF

NETWORK SERVICES

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**GENERAL AND LOCAL EXCHANGE TARIFF**

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NETWORK SERVICESA. GENERAL

This tariff section contains regulations, rates and charges applicable to the provision of certain functional network capabilities. These network capabilities are provided by CenturyTel of Northwest Arkansas, LLC (Missouri), hereinafter referred to as the Telephone Company.

Services in this section of the tariff:

- are furnished only in central office areas where facilities and equipment are available, as determined by the Telephone Company.
- cannot be utilized in conjunction with the provisioning of interexchange access.

B. DEFINITIONS AND SERVICE DESCRIPTIONS

Customer - The term "Customer(s)" denotes any individual, partnership, association, joint-stock company, trust corporation, or governmental entity or any other entity which subscribes to the services offered under this section of the tariff.

Call Transfer - This feature provides the ability to temporarily hold an established call, originate another call to a third party, and then transfer the first call to the third party. When a call has been transferred, the original line/trunk is cleared to place or receive another call.

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**GENERAL AND LOCAL EXCHANGE TARIFF**

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NETWORK SERVICES**B. DEFINITIONS AND SERVICE DESCRIPTIONS (Continued)**

Data Link - The facility that connects the customer's location to the Telephone Company's central office. This facility provides the capability of delivering to the customer information such as the called number, the call forwarded number, and the condition of the call being forwarded by each central office serving area in which the customer wishes to offer these services. (Requires subscription to Forwarded Call Information - Intraoffice). Delivery of calling number identification shall be blocked as described below under definition and service description of Forwarded Call Information Intraoffice.

End User - The term "end user" denotes any individual, partnership, association, joint-stock company, trust corporation, or governmental entity or any other entity which subscribes to the services offered by the customer utilizing those services provided under this section of the tariff.

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**GENERAL AND LOCAL EXCHANGE TARIFF**

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NETWORK SERVICES**B. DEFINITIONS AND SERVICE DESCRIPTIONS (Continued)**

Forwarded Call Information - Intraoffice - A feature which provides to the customer the customer's end user line number, the customer's network service number to which redirected calls are forwarded, and the reason calls were forwarded or placed. This feature requires subscription to Data Link. The reasons for forwarding information may include when an end user line is:

- busy;
- not answered;
- either busy or not answered; or
- used to call the customer directly

The Telephone Company shall block the delivery of a calling party's telephone number and all calling number identification from any customer ordering Forwarded Call Information - Intraoffice and Data Link. Only calls which are not forwarded (i.e., calls to the customer from the customer's end user to retrieve messages) and calls within that end user's business group will be delivered to the customer ordering these network services.

Message Waiting Indication - Audible - A feature which provides the customer with the ability to send an alerting signal in the form of an audible stutter dial tone to its end user line. This alerting signal may be used by the customer to inform its end user that information is waiting. This feature requires subscription to Data Link.

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GENERAL AND LOCAL EXCHANGE TARIFF

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NETWORK SERVICES

B. DEFINITIONS AND SERVICE DESCRIPTIONS (Continued)

Queuing - A feature which provides customers subscribing to PBX Automatic Trunks or Digital Centrex lines arranged in a multiline hunt group the capability to place inbound calls in an idle condition until facilities to answer the call are available. Inbound calls made to a multiline hunt group equipped with this feature will complete immediately if there is an idle terminal in the hunt group. However, if all terminals in the hunt group are busy, the inbound call is placed on hold and waits its turn to be served.

Three Feature Package - This is a package consisting of individual features of Call Forwarding Busy/No Answer-Fixed (CFBNAF), Message Waiting Indication-Audible (MWI), and Forwarded Call Information (FCI).

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## GENERAL AND LOCAL EXCHANGE TARIFF

NETWORK SERVICESC. RATES AND CHARGES

	<u>Nonrecurring Charges (1)</u>	<u>Monthly Rate</u>	<u>GSEC</u>
<u>Call Transfer</u> Per Line or Trunk Arranged		\$ 1.50	ESPTRANS
<u>Data Link</u> (Requires subscription to Forwarded Call Information) Per Data Link Arranged	\$500.00 (2)	300.00	ESPLINK
<u>Forwarded Call Information Intraoffice</u> (Requires subscription to Data Link) Per End User Line Arranged		1.00	ESPFCI
<u>Message Waiting Indication-Audible</u> Per End User Line Arranged (Requires subscription to Data Link)		.50	ESPMWI
<u>Queuing</u> Per Line or Trunk Arranged		1.50	ESPQUE
<u>Three Feature Package</u> (Fixed Call Forwarding Busy/No Answer, Message Waiting Indication, Forwarded Call Information) (Requires subscription to Data Link) Per End User Line Arranged		2.00	ESPVMPKG

1. Appropriate service charges from Section 6 of the General Exchange Tariff apply.
2. Billing GSEC - ESPLINKNRC.

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GENERAL AND LOCAL EXCHANGE TARIFF

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OBSOLETE SERVICES

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GENERAL AND LOCAL EXCHANGE TARIFF

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OBSOLETE SERVICES

GENERAL

The services contained in this section of the Tariff have been discontinued and are limited to existing customers at existing locations. Existing services can not be moved, changed or enhanced in any way. The services contained herein will not be offered to new customers.

The Telephone Company will maintain all existing services outlined herein only as long as economically feasible. Should it become economically unfeasible to maintain the service, the customer will be required to change to a like service, if available, at the rates specified in the applicable section of this Tariff.

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GENERAL AND LOCAL EXCHANGE TARIFF

OBSOLETE SERVICES

ENTERPRISE/ZENITH SERVICE(1)

A. General

This is an arrangement whereby a customer may offer his patrons in another exchange the privilege of calling him without charge or without requesting the reversal of toll charges.

B. Rates

	<u>GSEC</u>	<u>Monthly Rate</u>
1. Special Reverse Toll Service Charge, per exchange	ETC	(2)

C. Conditions

1. The charges for each message will be billed to the called party at the applicable message rate.
2. This service may be furnished with individual or key business lines or PBX/PABX trunks.
3. This service includes the listing of a special number in both the published directory and Directory Assistance records of the exchange or exchanges from which calls are to be accepted.
  - a. At the option of the customer this number may be nonpublished, to limit the service to certain selected individuals, without additional charge.
4. The customer assumes the toll charges for all toll calls placed by parties who call the special number from the customer-selected exchanges.

(1) Limited to existing customers at existing locations.

(2) Message Toll Telephone Service Concurrence applies. See Section 8.

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GENERAL AND LOCAL EXCHANGE TARIFFOBSOLETE SERVICESJOINT USER SERVICE (1)

## A. General

Joint User service permits a person, firm or corporation to share the use of telephone service provided to a business customer.

## B. Rates

Service Charges apply as listed in Section 6.

## 1. Schedules "A" and "B" Exchanges

	<u>GSEC</u>	<u>Monthly Rate</u>
Joint User Service	JUB	50% of applicable business rate

## C. Conditions

1. Joint User Service will be furnished with the approval of the Company only with business individual line service in Schedules "A" and "B" Exchanges. (2)
2. Joint User Service will not be furnished to a customer who is in a business of a secretarial nature, or of renting or leasing space to transient or permanent tenants.

(1) Limited to existing customers at existing locations.

(2) See Section 4, Sheets 5, 6 and 7 for exchange listings.

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OBSOLETE SERVICES

JOINT USER SERVICE (Continued)

C. Conditions (Continued)

3. The Joint User must be located on the premises, or in the same office, or in the same suite of offices as the customer, or in an office adjacent to and directly accessible from the customer's office.
4. A Joint User will be furnished one directory listing without charge.
5. Applications for Joint User Service shall be made by the customer.
6. The customer will be responsible for all charges incurred by the Joint User.
7. Additional listings and supplemental services may be furnished to the Joint User at the request of the customer and at regular rates.
8. After listing for the Joint User has been included in the directory, Joint User Service may not be discontinued during the life of the directory, except under the following conditions.
  - a. The customer's service is discontinued.
  - b. The Joint User moves from the premises where the customer's service is located.
  - c. The Joint User establishes his own primary service on the same premises.
9. Joint User Service is not available in conjunction with Usage Pricing Service.

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GENERAL AND LOCAL EXCHANGE TARIFFOBSOLETE SERVICESSPECIAL BILLING NUMBER SERVICE(1)

## A. General

Special Billing Number Service provides a separate listing of toll telephone messages each month for each Special Billing Number used in placing calls.

## B. Rates

## Monthly

	<u>GSEC</u>	<u>Rate</u>
Service Charges apply as found in Section 6.		
1. Special Billing Numbers which are issued as go-together numbers on the customer's main telephone number		
a. First number	SBN1	\$1.00
b. Each additional number	SBN2	.50
2. Special Billing Numbers which are billed separately and where the customer receives an individual bill for each		
a. Each number	SBN3	2.00

## C. Conditions

1. Special Billing Number Service may be provided in conjunction with PBX or PABX Service.
2. The minimum period for which this service may be offered is six months.
3. Each Special Billing Number will be issued with the same billing name as the customer's main telephone number.
4. A telephone credit card may be issued on each Special Billing Number for the customer's convenience.

(1) Limited to existing customers.

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