

VIA OVERNIGHT DELIVERY

FILED³

JAN 3 0 2001

ride the light

Qwest.

January 29, 2002

Missouri Public
Service Commission

Mr. Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
Post Office Box 360
200 Madison, Suite 500
Jefferson City, MO 65102

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JAN 3 0 2002

Records
Public Service Commission

Dear Mr. Walsh:

TM-2001-628

Enclosed for filing please find an original and three (3) copies Qwest Communications Corporation (QCC), Missouri P.S.C. MO. Tariff No. 1 and Missouri P.S.C. MO Tariff No. 3. This filing consists of tariff pages as indicated on the Check Sheets.

On December 31, 2001 (the "Consummation Date"), LCI International Telecom Inc. ("LCI") and Phoenix Network, Inc. ("Phoenix") merged into their affiliate, Qwest Communications Corporation ("QCC"), with QCC being the surviving corporation. Consequently, as of the Consummation Date, QCC will be providing services to the customers of LCI and Phoenix pursuant to QCC's adoption of the tariff provisions of LCI and Phoenix in effect as of the Consummation Date. Such LCI and Phoenix tariff provisions are grandfathered to those former LCI and Phoenix customers taking service thereunder as of the Consummation Date and thus such tariff provisions are inapplicable to existing or new customers of QCC. For the Missouri Public Service Commission's convenience, the attached tariff submission by QCC reflects its adoption of the LCI and Phoenix tariff provisions, effective as of March 4, 2002. There have been no substantive changes to the LCI and Phoenix tariff provisions, only name or format changes to reflect their adoption by QCC.

The commission order approving this restructure was effective November 9, 2001. QCC respectfully requests that this tariff filing become effective March 4, 2002.

Acknowledgment and date of receipt of this transmittal are requested. A duplicate letter and self-addressed stamped envelope are attached for this purpose.

If you have any questions, please contact me at (303) 896-5959.

Respectfully submitted,

David Ziegler

David Ziegler
Regional Director
Policy & Law

Enclosures

200200610

SECTION 102-OBSOLETE PRODUCTS AND SERVICES FOR PHOENIX NETWORK, INC.

OBSOLETE SERVICES FORMERLY OFFERED

BY

PHOENIX NETWORK, INC.

REGULATIONS AND SCHEDULE OF CHARGES FOR

RESALE OF INTEREXCHANGE

TELECOMMUNICATION SERVICES

AS DEFINED BY CASE NO. TO-88-142

WITHIN THE STATE OF MISSOURI

NOTES:

1. All customers subscribing to services under Section 102 of this tariff for service prior to March 4, 2002, were formerly provided services under the Phoenix Network, Inc.'s Missouri Tariff No. 2.
2. Services, rates, terms and conditions contained in this tariff are "grandfathered" and exist only to the extent necessary to describe the services, rates, terms and conditions for customers who subscribed to service under Phoenix Network, Inc.'s Missouri Tariff No. 2 prior to March 4, 2002.
3. Those customers who subscribed to service under a term agreement offered in the Phoenix Network, Inc.'s Missouri Tariff No. 2 and who wish to renew their service agreement with Qwest Communications Corporation upon termination of their service period, may do so only under this Qwest Communications Corporation Missouri Tariff No. 1, in Sections other than 101 or 102, and only if the same service, rates, terms and conditions are available in the non-grandfathered Sections of this tariff.

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SECTION 102-OBSOLETE PRODUCTS AND SERVICES FOR PHOENIX NETWORK, INC.

WAIVER OF RULES AND REGULATIONS

Pursuant to Case No. TA-92-217, the following Rules and Regulations have been waived for purposes of offering network services as set forth herein.

Statutory Provisions

- Section 392.240 (1) - Rates-reasonable average return on investment
- Section 392.270 - Property valuation
- Section 392.280 - Depreciation rates
- Section 392.290 - Issuance of stocks and bonds
- Section 392.310 - Issuance of stocks and bonds
- Section 392.320 - Issuance of stocks and bonds
- Section 392.330 - Issuance of stocks and bonds
- Section 392.340 - Reorganization(s)

Commission Rules

- 4 CSR 240-10.020 - Income on depreciation fund investments
- 4 CSR 240-30.010 (2)(C) - Posting exchange rates at central offices
- 4 CSR 240-32.030 (1)(B) - Exchange boundary maps
- 4 CSR 240-32.030 (1)(C) - Record of access lines
- 4 CSR 240-32.030 (2) - Records kept within state
- 4 CSR 240-30.040 (1-3) - Uniform system of accounts
- 4 CSR 240-30.040 (5)(6) - Uniform system of accounts
- 4 CSR 240-32.050 (3-6) - Telephone directories
- 4 CSR 240-32.070 (4) - Coin telephones
- 4 CSR 240-33.030 - Inform customers of lowest priced service
- 4CSR 240-33-040 (5) - Finance fee

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SECTION 102-OBSOLETE PRODUCTS AND SERVICES FOR PHOENIX NETWORK, INC.

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SECTION 102-OBSOLETE PRODUCTS AND SERVICES FOR PHOENIX NETWORK, INC.

PRELIMINARY STATEMENT

This tariff contains all effective rates and rules for intrastate services together with information relating to, and applicable to services formerly provided by Phoenix Network, Inc. and now provided by Qwest Communications Corporation (hereinafter referred to as "QCC" or "The Company").

Qwest Communications Corporation provides telecommunications services between Missouri subscribers and other termination points within the United States. Note: this tariff applies only to communications between origination points in Missouri and termination points in Missouri. Contact the Company for information regarding rates and rules applicable to interstate services.

SYMBOLS

- (C) To signify changed regulations
- (D) To signify discontinued or deleted material.
- (I) To signify a change resulting in an increase to a customer's bill.
- (M) To signify material relocated from or to another location in the tariff.
- (N) To signify new material.
- (R) To signify a change resulting in a reduction to a customer's bill.
- (T) To signify a change in text but not a change in rate or charge.

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SECTION 102-OBSOLETE PRODUCTS AND SERVICES FOR PHOENIX NETWORK, INC.

SECTION 1 - TERMS AND ABBREVIATIONS

Access Line: An Access Line is a transmission line from either the LEC's or the underlying carrier's Point-of-Presence (POP) to the Customer's premises. An Access Line is used to process voice and limited speed data calls.

Authorization Code: A numerical code, one or more of which are available to a Customer to enable him/her to access the Company, and which are used by the Company both to prevent unauthorized access to its facilities and to identify the Customer for billing purposes.

Business Customer: A Customer whose use of the Company's services are substantially of a business, professional, institutional, or occupational nature, rather than a social and domestic nature.

Company: Qwest Communications Corporation and it's wholly owned subsidiaries.

Customer: The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

Day: From 8:00 a.m. up to but not including 5:00 p.m. Mountain Time Monday through Friday.

Dedicated Access: If a Customer's location has a direct path to the network of the underlying carrier, it is considered dedicated access. When dedicated access is required to access the Company's services, the Customer is responsible for obtaining access. In telecommunications terminology, this is also referred to as special access.

Evening: From 5:00 p.m. up to but not including 11:00 p.m. Mountain Time Sunday through Friday.

Holidays: Qwest Communications Corporation observes the following holidays; New Year's Day, President's Day, Memorial Day, Fourth of July, Labor Day, Thanksgiving Day, Christmas Day.

InterLATA Call: An interLATA call is any call that originates and terminates in a different LATA.

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SECTION 102-OBSOLETE PRODUCTS AND SERVICES FOR PHOENIX NETWORK, INC.

SECTION 1 - TERMS AND ABBREVIATIONS

IntraLATA Call: An intraLATA call is any call that originates and terminates within the same LATA.

LATA: LATA is an acronym for Local Access Transport Area, a geographic boundary within which the LEC provides communications services.

LEC: LEC is an acronym for Local Exchange Carrier, the serving telephone company providing local services to subscribers.

Long Distance Carrier: The facilities utilized by the Company to carry the Customers' long distance calls (e.g., AT&T, Allnet, WiTel, or U.S. Sprint).

Night: From 11:00 p.m. up to but not including 8:00 a.m. Sunday through Friday and 12:00 a.m. Saturday up to but not including 5:00 p.m. Sunday, Mountain Time.

POP: POP is an acronym for Point-of-Presence and is the central office of the underlying carrier where the LEC hands off the traffic of the Company's Customers or where the T-1.5 digital facility interconnects with the underlying carrier.

Reseller: A company which purchases a big block of long distance calling minutes for resale in smaller blocks to its customers.

Residential Customer: A Customer whose use of the Company's services are substantially of a social and domestic nature.

Service Order or Agreement: A standard order form which includes all pertinent billing, technical, and other descriptive information enabling the Company to provide communication service and constitutes the contractual agreement between the Company and the Customer.

Switched Access: If the Customer's location has a transmission line that is routed through the LEC to reach the network of the underlying carrier, the access is switched.

TNT: TNT is an acronym for Total Nationwide Termination.

Underlying Carrier: Refers to any interexchange carrier that provides long distance services resold by the Company.

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SECTION 102-OBSOLETE PRODUCTS AND SERVICES FOR PHOENIX NETWORK, INC.

SECTION 2 - RULES AND REGULATIONS

2.1 Limitations on Service

- 2.1.1 Service is offered subject to the availability of facilities of the underlying carrier(s) and the terms and provisions of this tariff.
- 2.1.2 The Company reserves the right to discontinue furnishing service or limit the use of service, (1) when necessitated by conditions beyond its control; or, (2) when the Customer is using service in violation of the law or the provisions of this tariff.
- 2.1.3 The Customer may not transfer or assign the use of service except with the express prior written consent of the Company. Such transfer or assignment shall only be allowed where there is no interruption in the use or location of the service or facilities. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.
- 2.1.4 Initial and continuing service is offered subject to the availability of necessary facilities and/or equipment, including those to be provided by interexchange carriers and LECs.
- 2.1.5 In the event the Company or the direct underlying carrier learn of actual or possible unauthorized, fraudulent, or unlawful use of any Company services, the Company will make an effort to contact the Customer before taking action. Circumstances may arise however, where the Company believes that it must block service, without notice, to protect the Customer and itself. Any such blockage shall be without liability to the Company. Further, service may be suspended by the Company without incurring liability by blocking all calls or by blocking calls to or from certain NPA-NXXs, certain countries, cities, or individual telephone stations for any service offered under this tariff. Service will be restored as soon as it can be provided without undue risk and only after accounts have been brought current.
- 2.1.6 The Company reserves the right to change direct underlying carriers at any time.

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SECTION 102-OBSOLETE PRODUCTS AND SERVICES FOR PHOENIX NETWORK, INC.

SECTION 2 - RULES AND REGULATIONS

2.2 Limitations of Liabilities

2.2.1 The Company reserves the right to refuse or deny service to Customers without incurring liability:

- (A) For nonpayment of any sum owed to the Company.
- (B) For insufficient or fraudulent credit or billing information, invalid or unauthorized telephone numbers, credit card numbers or pre-arranged account code numbers, or if the Customers usage exceeds its authorized credit limit.
- (C) For lack of use by the Customer if after three full billing cycles the service has not been used.
- (D) By reason of any order or decision of a court or other governmental authority which prohibits the Company from furnishing such service.
- (E) If the Company deems such refusal necessary to protect itself or third parties against fraud or to otherwise protect its personnel, agents, or services.
- (F) For any violation by a Customer of either the provisions of this tariff or any laws, rules, regulations, or policies.

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SECTION 102-OBSOLETE PRODUCTS AND SERVICES FOR PHOENIX NETWORK, INC.

SECTION 2 - RULES AND REGULATIONS

2.2 Limitations of Liabilities (Continued)

- 2.2.2 The Company will use its best efforts to provide competent services consistent with industry standards. Under no circumstances whatsoever will the Company or its officers, agents or employees be liable for and loss of revenue or any other direct, incidental, special or consequential damages in the course of furnishing service, or for increased costs incurred by the Customer if calls are routed over another carrier. No agents or employees of connecting, concurring or other participating carriers or companies shall be deemed to be agents or employees of the Company without written authorization.
- 2.2.3 The Company is not liable for any acts or claims made by independent authorized distributors unless they are expressly approved by an officer of the Company in writing or contained in a document provided by the Company to the distributor or client.
- 2.2.4 The Company shall not be liable for the use or abuse of any service described herein by any party including, but not limited to, the Customer's employees or members of the public. "Use or abuse" includes, but is not limited to, any calls placed by means of PBX-reorganization or any other legal or illegal equipment, service, or device. In the case of inbound service, this also applies to third parties who dial the Customer's 800/888 number by mistake.
- 2.2.5 The Company shall not be liable for any actions, such as blocking or refusal to accept certain calls, that Company deems necessary in order to prevent unlawful use of its service. Compensation for any injury the Customer may suffer due to the fault of parties other than the Company must be sought from such other parties.

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SECTION 102-OBSOLETE PRODUCTS AND SERVICES FOR PHOENIX NETWORK, INC.

SECTION 2 - RULES AND REGULATIONS

2.2 Limitations of Liabilities (Continued)

2.2.6 The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the Customer, commences upon activation of service and in no event exceeds an amount equivalent of the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays, errors or defects in transmission occur. For the purpose of computing such amount, a month is considered to have 30 days.

2.2.7 The Company is not liable for any defacement of, or damage to, the equipment or premises of a Customer resulting from the furnishing of services when such defacement or damage is not the result of the Company's negligence.

2.2.8 The Company is not liable for any failure of performance hereunder due to causes beyond its control, including, but not limited to, unavoidable interruption in the working of transmission facilities; acts of God; storms, fire, flood, or other catastrophes; any law, order, regulation, direction, action or request of the United States Government, or any other governmental entity having jurisdiction over the Company or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of such governmental entities, or of any civil or military authority; national emergencies, insurrections, riots, rebellions, wars, strikes, lockouts, work stoppages, or other labor difficulties; or, notwithstanding anything in this tariff to the contrary, the unlawful acts of individuals, including acts of the Company's agents and employees, if committed beyond the scope of their employment or authority.

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SECTION 102-OBSOLETE PRODUCTS AND SERVICES FOR PHOENIX NETWORK, INC.

SECTION 2 - RULES AND REGULATIONS

2.2 Limitations of Liabilities (Continued)

2.2.9 The Company shall have no duty to consider a claim for damages or statutory penalties or for any adjustment, refund or cancellation of charges, unless the Customer has notified the Company of any dispute concerning charges, or basis of any claim for damages, within 30 calendar days after an invoice is rendered or a debit is effected by the Company for the call giving rise to such dispute or claim. Any such notice must be in writing and must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim. Failure to comply with these notice provisions shall constitute a waiver of the right to assert the claim. In the event that the Customer is not satisfied with the Company's resolution of any dispute, the Customer may make application to the Missouri Public Service Commission for review and disposition of the matter.

2.2.10 The Company shall not be liable for any failure or non-performance of any equipment due to causes and/or circumstances beyond its control, nor shall the Company be liable for any act or omission for any other company furnishing any portion of the service to the Customer, including, but not limited to, any equipment owned or leased by the Customer, any equipment supplied to the Customer by the Company or any other supplier of equipment to the Customer, or any network service contracted by the Customer or the Company.

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SECTION 102-OBSOLETE PRODUCTS AND SERVICES FOR PHOENIX NETWORK, INC.

SECTION 2 - RULES AND REGULATIONS

2.2 Limitations of Liabilities (Continued)

2.2.11 The Company shall be indemnified and held harmless by the Customer against:

- (A) Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information or other communication transmitted over facilities provided by the Company.
- (B) Claims for patent infringement arising from combining or connecting the Company facilities with apparatus and systems of the Customer.
- (C) All claims arising out of any act or omission of the Customer in connection with any service provided by the Company.
- (D) All lost or stolen Calling Cards, except under the circumstances described in Paragraph 2.12.1.
- (E) Any other claims of any nature relating to or arising from message content or the transmission thereof.

2.2.12 The Company shall not be liable for, and the Customer indemnifies and holds the Company harmless from, any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or persons, for any personal injury to, or death of, any person or persons, and for any loss, loss of use, damage, defacement or destruction of the premises of the Customer or any other property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of facilities provided by the Company, unless the loss or damage is caused by the Company's negligence or willful conduct.

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SECTION 102-OBSOLETE PRODUCTS AND SERVICES FOR PHOENIX NETWORK, INC.

SECTION 2 - RULES AND REGULATIONS

2.3 Obligations of the Customer

2.3.1 The Customer is responsible for payment for all long distance calls originated at the Customer's number(s), billed to a Customer's calling card, or incurred at the specific request of the Customer, regardless of whether the Customer's facilities were fraudulently used or used without Customer's actual or constructive knowledge.

2.4 Obligations of a Reseller

2.4.1 The terms and conditions of this tariff, including but not limited to the obligation in Paragraphs 2.3.1, and 2.4.2 through 2.4.6 hereof, apply to Customers that are Resellers. Failure to comply with any term, rule, or regulation of this tariff may result in the Company immediately and irrevocably terminating service(s) without incurring any liability. Notification of termination of service(s) may be in writing or in another expeditious manner selected by the Company.

2.4.2 The Company may be requested by the Reseller to block such subscriber's calling card number and PIN because of nonpayment of charges. Before the Company blocks service to a Reseller's subscriber, the Reseller must certify that proper notice has been given to the subscriber. Proper notice must meet state and federal rules for blocking service due to nonpayment. The Reseller is responsible for all costs incurred to disconnect or block the location from Service(s).

2.4.3 Resellers will be responsible for paying all taxes, surcharges, and fees based upon the taxing jurisdiction's rules and regulations.

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SECTION 2 - RULES AND REGULATIONS

2.4 Obligations of a Reseller (Continued)

- 2.4.4 In addition to the other provisions in this tariff, Customers reselling service will be responsible for all interaction and interface with their own subscribers or customers. The provision of service will neither create a partnership or joint venture between the Company and the Reseller nor result in a joint offering to third parties.
- 2.4.5 If the Customer resells services, unless otherwise agreed in writing, the Reseller is responsible for providing all billing, collection, and customer service functions for all of its locations, including resolving any unauthorized presubscription disputes.
- 2.4.6 In addition to the other provisions in this tariff, Resellers must have the appropriate authority in all areas where the Reseller provides service. Resellers of the Company's services are responsible for maintaining all necessary state and F.C.C. tariffs for operating as a Reseller and for complying with all rules and regulations as set forth by the Commission. Further, the Reseller also assumes full responsibility for complying with the Communications Act of 1934, as amended; the Telecommunications Act of 1996; and the rules, regulations, and decisions of the F.C.C.

2.5 Customer Service

- 2.5.1 Customer Service may be contacted in writing at the Company's headquarters: Phoenix Network, Inc., 1687 Cole Boulevard, Golden, CO 80401. Customers may also reach Customer Service via an 800 number.
- 2.5.2 Service Representatives are available to assist with inquiries Monday through Friday from 7:00 a.m. to 7:00 p.m. Mountain Time.
- 2.5.3 After hours calls to the Customer Service 800 number are forwarded to an answering service. The Customer leaves a message and a return call is made the next business day, or in some cases, if the Customer has an emergency, (i.e., cannot place a call), the answering service has been instructed to page an on-call service representative to attempt to resolve the problem.

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SECTION 102-OBSOLETE PRODUCTS AND SERVICES FOR PHOENIX NETWORK, INC.

SECTION 2 - RULES AND REGULATIONS

2.6 Customer Application for Service

- 2.6.1 Business or residential households wishing to obtain service are required either to submit a written application for service on a form furnished by the Company; or to authorize a designated representative of the Company to submit such an application, provided that the Company shall not process such applications until it has contacted the Customer to confirm the information contained in the application. The Company will review a Customer's application for service promptly, including relevant credit information, and notify the Customer in writing after the review has been completed. Under normal circumstances, Customers will be provided with service within 30 days after the Company's approval of the application.
- 2.6.2 The application is a request for service and does not in itself bind the Company to service except under specific conditions (which must be agreed to in writing by an authorized agent of the Company).

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SECTION 102-OBSOLETE PRODUCTS AND SERVICES FOR PHOENIX NETWORK, INC.

SECTION 2 - RULES AND REGULATIONS

2.7 Establishment and Re-establishment of Credit

2.7.1 The Company reserves the right to examine the credit record of all applicants and customers. If the credit record is inadequate, the Company reserves the right to obtain an executed personal guarantee from the Customer. If service to a Customer is terminated for nonpayment, the Company will reestablish service only upon Customer's payment of accrued charges and Customer's establishment of adequate evidence of its ability to pay the Company's charges in the future.

2.7.2 Generally, potential Business Customers with monthly telephone usage of less than \$500, or Residential Customers with less than \$250, will need to meet one of the following three criteria for credit approval:

- (A) No more than three telephone lines;
- (B) Provide copy of recent long distance carrier bill (not more than 60 days old);
- (C) No past due balance.

2.7.3 For Business Customers with monthly volume greater than \$500, the Company will review the Customer's credit rating. If the report reflects a satisfactory credit rating and indicates that Customer pays its bills on time, credit is established.

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SECTION 2 - RULES AND REGULATIONS

2.8 Deposits

- 2.8.1 Any Customer whose credit has not otherwise been duly established may be required to make a deposit to be held as a guarantee of payment of charges. In addition, an existing Customer may be required to make a deposit or to increase a deposit presently held in the event that the conditions of service or basis on which credit was originally established have materially changed.
- 2.8.2 The amount of any deposit shall not exceed the estimated charges for two months service.
- 2.8.3 The Company will pay 9% interest on deposits.

2.9 Method of Servicing Notices

- 2.9.1 Any notice the Company may give to a customer will be by written notice mailed to Customer's last known billing address or to such address as may subsequently be given by the Customer to the Company.
- 2.9.2 Any notice by a Customer will be given to the Company by the Customer's authorized representative at the Company's business office or by timely written notice mailed to the Company's business office.
- 2.9.3 Calls to the Company's business office are toll-free to the Company's customers.

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SECTION 2 - RULES AND REGULATIONS

2.10 Rendering and Payment of Bills

- 2.10.1 The Customer is responsible for payment of all charges for services furnished to the Customer, including any applicable taxes.
- 2.10.2 Billing periods are monthly, and are due and payable upon receipt. A one time late fee of 2% of the bill will be charged for amounts not received within invoice terms.
- 2.10.3 In the event that legal action is instituted by the Company to recover any sums then due and the Company prevails, the Company shall be entitled to recover, in addition to such sums then due, its costs of collection, including, without limitation, reasonable attorneys' fees.
- 2.10.4 Bills may be paid by mail or in person at the business office of the Company. All bills for service are payable only in United States currency. Payment may be made by check, money order, or credit card.

2.11 Disputed Bills

- 2.11.1 Billing disputes should be addressed in writing to Phoenix Network, Inc., 1687 Cole Boulevard, Golden, Colorado 80401. Service Representatives are available to assist with bill inquiries Monday through Friday from 7:00 a.m. to 7:00 p.m. Mountain Time.
- 2.11.2 Unless written notice of dispute as to charges is received by the Company within 30 calendar days after the invoice is rendered, such statement shall be deemed to be correct and payable in full by the Customer. The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnect. In the event that the Customer is not satisfied with the Company's resolution of a billing dispute, the Customer may make application to the Missouri Public Service Commission for review and disposition of the matter.

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2.12 Responsibilities for Charges

2.12.1 The Customer is responsible for all charges, including all calls placed by use of Customer's assigned authorization or calling card code(s). Upon knowledge of facts which would alert a reasonable person to the possibility that an unauthorized person is using the Customer's authorization or calling card code, the Customer shall notify the Company of such facts. Upon receipt of notice, the Company will deactivate the PIN and, if requested, will issue a new card and PIN. The Customer shall be excused from liability only with respect to calls placed after receipt of such notice by the Company; the Customer shall be liable for all other charges.

2.13 Minimum Service Period

2.13.1 The minimum period of service is one month (30 days).

2.14 Discontinuance and Restoration of Service

2.14.1 Service continues to be provided until canceled by the Customer, in writing, or until canceled by the Company as set forth below.

(A) Cancellation by the Customer. A Customer may have its service canceled upon written notice provided 30 days in advance of the desired cancellation date. The Company will hold the Customer responsible for payment of all bills for service furnished until the cancellation date specified by the Customer or until 30 days after the written cancellation notice is received, whichever is later.

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SECTION 2 - RULES AND REGULATIONS**2.14 Discontinuance and Restoration of Service (Continued)**

2.14.2 Cancellation by the Company. The Company may discontinue service or cancel an application for service without incurring any liability for any of the reasons set forth below.

- (A) Nonpayment of any sum due to the Company for service for more than 30 days beyond the billing date for such service. Customers whose check is returned as uncollectible will be subject to discontinuance of service in the same manner as for nonpayment of overdue charges. Customers will be subject to a charge of \$15.00 for each check returned as uncollectible.
- (B) For insufficient or fraudulent credit or billing information, invalid or unauthorized telephone numbers, credit card numbers or pre-arranged account code numbers, or if the Customers usage exceeds its authorized credit limit.
- (C) For lack of use by the Customer if after three full billing cycles the service has not been used.
- (D) By reason of any order or decision of a court or other governmental authority which prohibits the Company from furnishing such service.
- (E) To protect itself or third parties against fraud or to otherwise protect its personnel, agents, or services.
- (F) For any violation by a Customer of either the provisions of this tariff or any laws, rules, regulations, or policies.

2.15 Taxes

2.15.1 The Customer will be billed for, and is liable for payment of, all applicable federal, state, and local taxes and surcharges. These charges are listed as separate line items on invoices and are not included in the quoted rates.

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2.16 Transfer or Assignment

2.16.1 The Company's intrastate services may not be transferred or assigned to a new Customer unless the new Customer's credit is approved. Paragraph 2.1.3 covers the additional conditions under which the Company reserves the right to refuse service to assignees or transferees.

2.17 Information to be Provided to the Public

2.17.1 A copy of this tariff schedule and transmittal letters will be available for public inspection in the Company's business office during regular business hours.

2.18 Timing of Calls

2.18.1 Timing of calls, for purposes of computing usage charges, is initiated when the called party answers and is terminated when the called party or calling party hangs up, whichever occurs first.

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2.19 Mileage Between Rate Centers

The mileage between rate centers is calculated based on V and H coordinates as obtained by references to AT&T Tariff FCC No. 10.

Method of Calculation

The airline mileage between two rate centers is calculated as follows:

$$\text{Mileage} = \sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

where V₁ and H₁ are the V and H coordinates of point 1 and V₂ H₂ are the coordinates of point 2.

The mileage is rounded up to an integer value to determine the airline mileage.

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SECTION 3 - DESCRIPTION OF SERVICE

3.1 Outbound Equal Access Service

3.1.1 Equal Access Service is a message toll interLATA telecommunications service offered to Residential and Business Customers served by exchanges converted to equal access. All outbound intrastate services are add-on services only available if the Customer subscribes to the Company's interstate service.

3.1.2 Unless otherwise specified, all outbound service offerings carry an initial billing period of 18 seconds or fraction thereof, followed by additional six second billing increments.

- (A) RA: Subscribers to this service, which is designed for Residential Customers, receive a basic MTS service. Six second billing increment (30 second minimum).
- (B) E2, P1, P2, P3, P6, PE: Subscribers to these services authorize the Company to select the long distance carrier that offers the greatest savings to the Customers, and have a six second billing increment (30 second minimum).
- (C) PM, WF: Subscribers to these services utilize the WilTel system for service.
- (D) EA, AO, A2, AF: Subscribers to these services utilize the AT&T system for service. EA, A2, and AO customers have a six second billing increment (30 second minimum).
- (E) EM, F1, F2, F3, S1: Subscribers to these services utilize the Sprint system for service. F1 Customers are billed in full minute increments.

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SECTION 3 - DESCRIPTION OF SERVICE

3.1 Outbound Equal Access Service (Continued)

- (F) PC, PW, W2, W3, W4, LF, EF: Subscribers to these services subscribe to the Company international product and are also offered reduced intrastate rates. PW subscribers authorize the Company to select the long distance carrier offering the greatest possible customer savings and have a six second billing increment (30 second minimum). PC, EF and W3 subscribers utilize the WilTel system for service. W2 subscribers utilize the Sprint system for service. W4 and LF subscribers utilize the Allnet system for service and have a six second billing increment (30 second minimum).

- (G) TNT: An outbound only, long distance pricing plan for Residential and Business Customers using switched access to reach the long distance network of the underlying carrier. The intrastate service is an add-on to the interstate service. This service is only available in equal access areas.

- (H) TNT PLUS: An outbound only, long distance pricing plan for national organizations that contract with the Company to provide service to its members. Each member location must utilize switched access dial 1 to reach the POP of the underlying carrier. Each member location is solely responsible for its bill and the member location is a Customer of the Company, not the group organizer. Each member location will be billed separately for its services. The usage volume of all member locations of the group are totaled to determine if the group qualifies for TNT Plus rates. The intrastate service is only available to member locations that subscribe to the Company's interstate service. TNT Plus Customers are billed in six second increments (six second minimum).

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SECTION 3 - DESCRIPTION OF SERVICE

3.1 Outbound Equal Access Service (Continued)

- (I) AmeriWats: An outbound, flat-rated, long distance pricing plan for Business and Residential Customers that utilize the U. S. Sprint Communications network for service.
- (J) AmeriTel, Tele-Trend Option A: An outbound, flat-rated, long distance pricing plan for Business Customers that utilize the WiTel network for service.
- (K) Tele-Trend Option B: This one-plus dialing service is offered to business, cellular, and in some cases, to Residential Customers whose businesses are on Tele-Trend's service.
- (L) Tele-Trend Option C: This service utilizes WiTel and is offered to Business and Residential Customers and is billed in six second billing increments (6 second minimum). There are two rate options available depending on monthly volume of use.
- (M) Tele-Trend Option E: Outbound service offered to Residential Customers only and is billed in one minute billing increments (one minute minimum), utilizing the WiTel network. There are two rate options available depending on monthly volume of use.

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3.2 Inbound 800/888 Service

- 3.2.1 Inbound service permits calls to be completed to the Customer's location without charge to the calling party. Access to the service is gained by dialing a ten digit telephone number, (800/888) NXX-XXXX, which terminates at the Customer's location. The Company's intrastate services are add-on services and are only available to Customers that subscribe to the Company's interstate offering.
- 3.2.2 All inbound service offerings carry an initial period of 18 seconds or fraction, therefore followed by additional six second billing increments unless otherwise specified.
- 3.2.3 If a Customer accumulates undisputed past-due charges, the Company reserves the right not to honor the Customer's request for a change in 800 service to another carrier (i.e. "porting" of the 800/888 number), including a request for Responsible Organization (Resp Org) change, until such time as all charges are paid in full.
- (A) EX, PX, WX, WA, MF, 8F: Subscribers to these services receive an 800-type service and are billed for terminating minutes of use, but are not required to obtain a dedicated access facility. EX subscribers utilize the Sprint system for service. PX subscribers authorize the Company to select the long distance carrier offering the greatest possible customer savings. WX and 8F subscribers utilize the WilTel system for service. WA and MF subscribers utilize the Allnet system for service. WA Customers have a six second billing increment (30 second minimum). EX and WX Customers have a six second billing increment.

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3.2 Inbound 800/888 Service (Continued)

- (B) TNT OMNI 800S: Applies to calls that are originated from any point in the state on any type of access but are terminated via switched access lines in the terminating city. Available to Business and Residential Customers.
- (C) TNT OMNI 800 S PLUS: Inbound only, long distance pricing plans for national organizations that contract with the Company to provide service to its members. Calls are originated on any type of access but are terminated via switched access at the terminating city. Each member location is solely responsible for its bill and the member location is a Customer of the Company not the group organizer. Each member location will be billed separately for its services. The usage volume of all member locations of the group are totaled to determine if the group qualifies for TNT 800 Plus rates. The intrastate service is only available to member locations that subscribe to the Company's interstate service.
- (D) TNT 800: Applies to calls that are originated from any point in the state but are terminated via switched access lines in the terminating city.
- (E) TNT Agent 800: Calls are originated from any point in the state but are terminated via switched access lines in the terminating city. It is available to Business and Residential Customers.

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3.2 Inbound 800/888 Service (Continued)

- (F) TNT 800 Plus: It is an inbound only, long distance pricing plan for national organizations that contract with the Company to provide service to its members. Calls are originated on any type of access but are terminated via switched access at the terminating city. Each member location is solely responsible for its bill and the member location is a Customer of the Company not the group organizer. Each member location will be billed separately for its services. The usage volume of all member locations of the group are totaled to determine if the group qualifies for TNT 800 Plus rates. The intrastate service is only available to member locations that subscribe to the Company's interstate service. Customers are billed in six second increments (six second minimum).
- (G) AmeriWats Toll-Free: A toll-free inbound, flat-rated, service offering available to Business and Residential Customers utilizing the U. S. Sprint Communications network.
- (H) AmeriTel Toll-Free: A toll-free inbound, flat-rated, service offering available to Business Customers utilizing the WilTel Communications network.
- (I) Tele-Trend Option D: An inbound 800 service offered to Business Customers only, utilizing the WilTel network for service, and billed in six second increments (six second minimum).

3.3 Dedicated Access Service

3.3.1 Dedicated Access Service is a telecommunications service available to Residential and Business customers with substantial calling volumes. This service includes offerings for originating traffic and "800" offerings for traffic terminating at a Customer's location.

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3.3 Dedicated Access Service (Continued)

3.3.2 All dedicated service offerings carry an initial period of six seconds or fraction thereof, followed by additional six second billing increments unless otherwise specified.

- (A) DA, DS: Subscribers to these services select the underlying long distance carrier to carry their traffic and are required to obtain a T-1 circuit or other dedicated access line ("DAL") from the local operating company.
- (B) DX: Subscribers to this 800-type service have their traffic carried by a particular long distance company and must obtain a T-1 circuit or DAL.
- (C) T: Subscribers to these two-way services are billed based on term length. They must obtain a T-1 circuit or DAL.
- (D) AmeriWats Plus: A dedicated T1 access outbound service, utilizing the U. S. Sprint network for Customers generating more than \$3,000.00 on long distance each month.
- (E) AmeriTel Plus: A dedicated T1 access outbound service, utilizing the WilTel network for Customers generating more than \$3,000.00 on long distance each month.
- (F) AmeriWats Toll-Free Plus: A dedicated T1 access inbound service utilizing the U. S. Sprint network for Customers generating more than \$3,000.00 on long distance each month.
- (G) AmeriTel Toll-Free Plus: A dedicated T1 access inbound service utilizing the WilTel network for Customers generating more than \$3,000.00 on long distance each month.

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3.3 Dedicated Access Service (Continued)

3.3.2 All dedicated service offerings carry an initial period of six seconds or fraction thereof, followed by additional six second billing increments unless otherwise specified.

- (A) DA, DS: Subscribers to these services select the underlying long distance carrier to carry their traffic and are required to obtain a T-1 circuit or other dedicated access line ("DAL") from the local operating company.
- (B) DX: Subscribers to this 800-type service have their traffic carried by a particular long distance company and must obtain a T-1 circuit or DAL.
- (C) T: Subscribers to these two-way services are billed based on term length. They must obtain a T-1 circuit or DAL.
- (D) AmeriWats Plus: A dedicated T1 access outbound service, utilizing the U. S. Sprint network for Customers generating more than \$3,000.00 on long distance each month.
- (E) AmeriTel Plus: A dedicated T1 access outbound service, utilizing the WilTel network for Customers generating more than \$3,000.00 on long distance each month.
- (F) AmeriWats Toll-Free Plus: A dedicated T1 access inbound service utilizing the U. S. Sprint network for Customers generating more than \$3,000.00 on long distance each month.
- (G) AmeriTel Toll-Free Plus: A dedicated T1 access inbound service utilizing the WilTel network for Customers generating more than \$3,000.00 on long distance each month.

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3.3 Dedicated Access Service (Continued)

- (H) TNT 800 Dedicated: An inbound only, long distance pricing plan. Calls are originated from any point in the state on any type of access but are terminated via dedicated access lines between the Customer's premises and the underlying carrier's POP.
- (I) TNT 800 Dedicated Plus: An inbound only, long distance pricing plan for national organizations that contract with the Company to provide service to its members. Calls are originated on any type of access but are terminated via dedicated access from the underlying carrier's POP. Each member location is solely responsible for its bill and the member location is a Customer of the Company, not the group organizer. Each location will be billed separately for its services. The usage volume of all member locations of the group are totaled to determine if the group qualifies for TNT 800 Plus rates. The intrastate service is only available to member locations that subscribe to the Company's interstate service.
- (J) TNT Dedicated: An outbound only, long distance pricing plan for businesses that utilize Dedicated Access to reach the POP of the underlying carrier.
- (K) TNT Dedicated Plus: An outbound only, long distance pricing plan for national organizations that contract with the Company to provide service to its members. Calls are originated on any type of access but are terminated via dedicated access from the underlying carrier's POP. Each member location is solely responsible for its bill and the member location is a Customer of the Company, not the group organizer. Each location will be billed separately for its services. The usage volume of all member locations of the group are totaled to determine if the group qualifies for TNT 800 Plus rates. The intrastate service is only available to member locations that subscribe to the Company's interstate service.

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3.3 Dedicated Access Service (Continued)

- (L) Tele-Trend Option B: This service is offered to business, cellular, and in rare cases, to Residential Customers whose businesses are on Tele-Trend's service. This option offers one plus dialing for non-verified Account Codes. The billing is six second increments (18 second minimum).
- (M) Tele-Trend Option C: This service utilizes WiTel and is offered to Business and Residential Customers.
- (N) Tele-Trend Option D: An inbound 800 service offered to Business Customers only and utilizes WiTel for service.

3.4 DNS/SDN

3.4.1 SDN is a Customer designed private line telecommunications network that combines switched and private line service to meet the specific requirements of Customers needing to communicate between geographic locations within the state.

- (A) BA: BA subscribers utilize SDN service and are offered discounts on all usage.

3.4.2 DNS is an outbound long distance service

- (A) BD: BD subscribers utilize DNS service and are offered discounts on all usage.

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3.5 Customized Network Services

3.5.1 Network 1, Network 1-800, Network T1, Network T1-800: A customized offering for both inbound and outbound services available to any customer using switched or dedicated access to reach either the long distance network of the Company (On-Net), or the Company's designated underlying carrier network (Off-Net). To subscribe to any Dedicated Access Service offering, the Customer must bill a total monthly use of \$3,500 or greater and sign a two-year term commitment. If a customer has the need to utilize more than one service offering, the customer must subscribe to a complimentary product offering. The pricing is postalized and allows for the ability to match specific calling patterns (based on intrastate, interstate and international usage) to a corresponding product.

3.6 Calling Card Services

3.6.1 Travel Card, Choice Card: These services allow the Customer to call an 800 access number and authorization code to gain access to the Company's network while away from the presubscribed location.

3.6.2 Custom Combination Calling Card Service: This travel card service enables the caller(s) to place long distance calls when they are away from their primary service location and charge them to their account. Customers access the network by dialing either a universal "800" number plus a calling code and the called telephone number, or by connecting to the Company's switch via 950 access. In addition to being able to use the card as a travel card, the Custom Combination Calling Card has a speed dialing feature. Speed dialing allows the user to make calls to a predetermined list of up to nine telephone numbers utilizing a single hot digit (0-9). This is accomplished by dialing a universal 800 number, plus a five digit code, plus one "hot" digit which rings directly to the predetermined number the calling party wished to reach. The Custom Combination Calling Card Service is available to Business and Residential Customers that subscribe to the Company's interstate service.

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3.6 Calling Card Services (Continued)

3.6.3 Horizon 23 Calling Card: A flat rated travel card service with no surcharge per call which is provided via 1-800 access only. The use of this travel service requires an authorization code and PIN, and is for use from push button (DTMF) telephones only.

3.6.4 AmeriWats Card: A domestic travel card service for Business and Residential Customers that features a flat per minute rate.

3.6.5 AmeriTel Card: A domestic and Canadian use only travel card service for Business Customers. This product features a flat per minute rate with no domestic per call surcharge and provides access from anywhere in the continental United States and Canada.

3.6.6 Tele-Trend Calling Card: A mileage-based calling card service utilizing the AT&T Network. A Customer dials an 800 access number plus an authorization code plus the desired number of the party they wish to reach. There are two pricing elements, a usage rate and a per call surcharge.

3.7 Debit Card Services

3.7.1 Allows a Customer to arrange for payment for telecommunication services prior to using the services. The Debit Card is available to Residential Customers and to Business Customers from any touchtone phone.

3.7.2 To place a Debit Card call, the Customer dials a unique 800 number to reach the Debit Card database of the underlying carrier and then enters an assigned authorization code. Prior to connection to the called number, the computer advises the Customer how much time the Customer has left to place that call. The Customer is then connected to the called number. In real time, the charge for the call is deducted from the remaining usage. The Customer will receive a warning two minutes before the Debit Card usage expires. If the Debit Card usage expires prior to the Customer completing the call, the call will be disconnected.

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3.7 Debit Card Services (Continued)

3.7.3 Once the usage has been exhausted, the Debit Card can be recharged by dialing the 800 access number and their authorization code. An operator will intercept, and the customer can request a recharge.

3.7.4 The Debit Card has an expiration date of one year from the date of purchase.

3.8 Directory Assistance

3.8.1 Intrastate Directory Assistance involves the supplying of assistance in determining or attempting to determine the telephone number of a party. The Directory Assistance Charge applies to all calls made from points outside of the called party's HNPAs using services of the underlying carrier. The Directory Assistance Charge applies whether or not the Directory Assistance bureau furnished the requested telephone number(s) (e.g., where the requested telephone number is unlisted, non-published or no record can be found). Directory Assistance is available to any Customer having access to the directory assistance bureau of the underlying carrier.

3.9 Operator Services

3.9.1 Customers subscribing to any of the Company's outbound services can reach the operator of the underlying carrier by dialing 0+ the called number, or by dialing "00". The underlying carrier provides the operator services, brands the call, and either direct bills the operator service calls or the calls are passed through and billed by the Company at charges tariffed by the underlying carrier.

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3.10 ACS/Q.biz

General Description

ACS/Q.biz is a service line consisting of switched outbound; switched inbound and card services. The services have flat rates. There is a minimum monthly usage commitment of \$25.00 for customers receiving service under the month to month plan. If the customer's invoiced usage charges are less than the required minimum monthly usage commitment, the customer will be billed and required to pay a short fall charge equal to the difference between the monthly commitment and the actual amount billed. The short fall charge will be applied beginning with the customer's first full month's invoice. ACS/Q.biz is intended for the small business segment billing a total of \$50 to \$2,500 in telecommunications services monthly. This service works well with both single locations and multiple location businesses.

Billing/Rounding

Rates are quoted in full minutes. Call rounding is thirty (30) second initial and one (1) second incremental. Call duration is calculated on a per call basis rounding up to the full increment. Call rating is on a bulk basis (all call duration totaled and then rated). Total is rounded to the nearest full cent.

Rates

See Section 4 of this tariff for intrastate rates.

WorldCard

The WorldCard is billed in initial thirty (30) seconds and in one (1) second additional increments. The WorldCard rates can be found in Section 4.

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3.10 ACS/Q.biz

Terms

ACS/Q.biz is available under a month to month plan.

Payphone Use Charge

A charge will apply to calls that originate from any payphone used to access QCC services. This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with QCC service, applies for the use of the instrument used to access QCC service and is unrelated to the QCC service accessed from the payphone. Customers will be charged the payphone use charge for each call which is placed from payphones with the exception of: (i) calls placed by inserting coins during the progress of the call; (ii) calls using Telecommunications Relay service; or, (iii) calls originated by customers with qualified hearing or speech impairments who are certified.

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3.11 ACS/Q.guaranteed

General Description

ACS/Q.guaranteed is a voice and data service offering flat rates based on a month to month plan. ACS/Q.guaranteed is designed for new businesses with a monthly revenue between \$100 to \$100,000.

Billing and Rounding

Rates are quoted in full minutes. Call rounding is six (6) second initial and one (1) second incremental.

Rates

See Section 4 of this tariff for intrastate rates.

Guarantees

ACS/Q.guaranteed Customers are eligible to receive the following guarantees:

Rate Guarantee

QCC guarantees that if tariffed usage rates increase or tariffed discounts decrease beyond the tariff in effect at the time the Customer begins a plan, these usage rate increases or discount decreases will not be passed on to the Customer during the length of the Customer's plan. This guarantee does not apply to rate modifications instituted by QCC in response to the actions of any regulatory agency, legislative body or court of competent jurisdiction.

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SECTION 3 - DESCRIPTION OF SERVICE

3.11 ACS/Q.guaranteed (Continued)

Customer Satisfaction Guarantee

- a. After installation of your QCC service, if you are dissatisfied with QCC service for quality or service reasons and decide that you wish to cancel your service, QCC will reimburse you for applicable installation costs associated with switching you back to your previous long distance carrier.
- b. QCC will credit customers utilizing switched access services an amount equal to any Primary interexchange Carrier (PIC) change charge actually incurred up to a maximum of \$10.00 per line. QCC will credit customers utilizing dedicated access services an amount equal to the applicable installation charges actually incurred by the customer up to a maximum of \$200 per DS-0 line, limit 100 DSOs. In order to qualify for this promotion, customer must submit invoices documenting the installation charges for which it seeks a credit.
- c. In order to qualify for this guarantee, the customer must notify QCC in writing of its intent to cancel service provided by Phoenix Network, Inc. service thirty (30) days prior to the requested termination date. Written notification must be sent to:

Phoenix Network, Inc.
% Qwest
555 17th Street
Denver, CO 80202

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SECTION 3 - DESCRIPTION OF SERVICE

3.11 ACS/Q.guaranteed (Continued)

Toll Free Service Assurance Guarantee

If a Toll-Free line provided by QCC to the Customer is subject to a "Service Disruption", QCC will, within 15 minutes of the exact time of completion of the Confirmation Process, reroute traffic from the Affected Toll-Free Line to any working number: (i) terminating in forty-eight (48) contiguous United States "Domestic U.S."); and, (ii) which is provided by QCC to the Customer. If QCC fails to reroute such traffic within fifteen (15) minutes after completion of the Confirmation Process ("Toll-Free Line Outage"), QCC will credit to the Customer's account an amount equivalent to the lesser of: (i) one hundred percent (100%) of the usage for the Affected Toll-Free Line for the entire month in which the Toll-Free Line Outage occurred; or, (ii) one hundred ten percent (110%) of the usage for the Affected Toll-Free Line in the month prior to the month in which the Toll-Free Line Outage occurs.

- a. "Service Disruption" is defined as a degradation in the performance of a toll-free line provided by QCC to the Customer ("Affected Toll-Free Line") which completely disallows QCC from terminating calls to such Affected Toll-Free Line.
- b. The "Confirmation Process" is defined as (i) the Customer's telephonic notification to a QCC Customer Service Representative of a Service Disruption and the furnishing by the Customer of certain information (including the Customer's name and address, the Customer's QCC account number and the Affected Toll-Free Line, the service subscribed to by the Customer and the approximate time the Service Disruption began; and, (iii) acknowledgment from such QCC Customer Service Representative that traffic to the Affected Toll-Free Line will, in accordance with the terms of this guarantee, be rerouted within 15 minutes of the conclusion of the Customer's telephone call to QCC.

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SECTION 3 - DESCRIPTION OF SERVICE

3.11 ACS/Q.guaranteed (Continued)

Toll Free Service Assurance Guarantee (Continued)

- c. The credit will be applied within sixty (60) days of the Service Disruption. The credit will be calculated based on all calls to the Affected Toll-Free Line(s) and applied to the Customer's interstate usage.
- d. QCC is guaranteeing only that calls will be rerouted within 15 minutes upon completion of the Confirmation Process, not that service will be restored to the main location in that timeframe. QCC's only obligation under this Guarantee is to issue the appropriate credit as described above.
- e. A maximum of five (5) affected toll free numbers per Customer, per occurrence will be covered under this Guarantee.
- f. The customer is required to designate and provide to QCC a working telephone number with enough capacity to handle the rerouted traffic. QCC will not be responsible or liable for uncompleted calls due to problems with the working telephone number or insufficient capacity or number of lines at the working telephone number designated by the Customer.
- g. The Toll-Free Service Assurance Guarantee shall not apply for the following:
 - 1) a Service Disruption is caused by the negligence, errors, or omission of the affected Customer or others authorized by the Customer to use the Customer's service;
 - 2) a Service Disruption is caused due to the failure or malfunction of any power, equipment, service, or systems not provided directly by QCC;

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SECTION 3 - DESCRIPTION OF SERVICE

3.11 ACS/Q.guaranteed (Continued)

Toll Free Service Assurance Guarantee (Continued)

- 3) a Service Disruption occurs during any period in which QCC or its agents are not afforded access to the premises where access lines associated with the Affected Toll-Free Line is terminated; provided, however, that such access is needed to prevent Service Disruption;
- 4) a Service Disruption occurs during any period when the Customer has released the service to QCC for maintenance or rearrangement purposes, or for the installation or de-installation of a Customer order;
- 5) a Service Disruption occurs during a period when the Customer elects not to release the service(s) for testing and/or repair and continues to use it on an impaired basis;
- 6) a Service Disruption occurs due to network busy conditions;
- 7) a Service Disruption non immediately/promptly reported to QCC;
- 8) a Service Disruption is caused by the failure of an underling local exchange carrier or third party carrier of local, switched and/or dedicated service that QCC relies on to provide service to the Customer;
- 9) a Service Disruption is caused by the failure of the National SMS 800 database and/or system;
- 10) QCC is not the Responsible Organization ("Resp Org") for the Affected Toll-Free Line;

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SECTION 3 - DESCRIPTION OF SERVICE

3.11 ACS/Q.guaranteed (Continued)

Toll Free Service Assurance Guarantee (Continued)

- 11) The on-line portion in a multi-carrier situation;
- 12) The Customer is utilizing QCC's Toll-Free Verified and Non-verified PAC, GeoRouting, or Menu Routing services;
- 13) a Service Disruption caused by the Customer's use of QCC services in any unauthorized or unlawful manner; and/or,
- 14) a Service Disruption is caused by or resulting from a *force majeure* event beyond the reasonable control of QCC including, but not limited to, an act of God, government regulations, or national emergency.

The following two performance guarantees are available to all Customers:

Network/Service Availability Guarantee

QCC guarantees for all Basic Digital Service, Extended Digital Service, Terrestrial Digital Service, and High Speed Digital Service circuits that it will provide an average of 99.9% Customer network availability and 99.85% end-to-end availability (when access is ordered by QCC on behalf of the Customer) per month for all ACS/Q.guaranteed Customers or the Customer is entitled to receive a credit equal to 10% of the Customer's network port and PVC/CIR monthly recurring charges for that month. This credit will be applied on the Customer's subsequent month's invoice and shall be in lieu of any service interruption or outage credit(s) that Customer might have been entitled to receive as set forth in this tariff. This credit is applicable on a per account basis per month and is based on the average availability across

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SECTION 3 - DESCRIPTION OF SERVICE

3.11 ACS/Q.guaranteed (Continued)

Network/Service Availability Guarantee (Continued)

all of Customer's circuits throughout the given month. This guarantee shall not apply to QCC Access Service or QCC Private Line Service.

Network availability is measured as the total number of minutes in a calendar month during which private line circuits are available to exchange data between two network end points, divided by the total number of minutes in a calendar month. For the purposes of this guarantee, a lapse in network availability is calculated commencing with the date on which the Customer informs QCC of service non-availability and ends on the date of service restoration. For purposes of this measurement, the private line circuit will be measured from Point of Presence to Point of Presence and will not include customer premise equipment or local access facilities.

No credit allowances will be made for:

1. Circuits provisioned within the last 30 days.
2. Interruptions caused by the negligence of the Customer or others authorized by the customer to use the customer's service.
3. Interruptions due to failure of power, equipment, service, or systems not provided by QCC.
4. Interruptions during any period in which QCC or its agents are not afforded access to the premises where the access lines associated with the Customer's service are terminated.
5. Interruptions during any period when the Customer or user has released service to QCC for maintenance or rearrangement purpose, or for the installation of a Customer service order.

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SECTION 3 - DESCRIPTION OF SERVICE

3.11 ACS/Q-guaranteed (Continued)

Network/Service Availability Guarantee (Continued)

6. Interruptions during any period when the Customer elects not to release the service(s) for testing and/or repair and continues to use it on an impaired basis.
7. *Force majeure* events beyond the reasonable control of QCC including, but not limited to, acts of God, government regulation, national emergency, failure of power, system failure, or service not supplied by QCC or the access provider.
8. Labor Strikes.

End-to-end availability is measured as the total number of minutes in a calendar month during which private line circuits are available to exchange data between two network end points, divided by the total number of minutes in a calendar month. For the purposes of this guarantee, a lapse in network availability is calculated commencing with the date on which the Customer informs LCI of service non-availability and ends on the date of service restoration. For purposes of this measure, the private line circuit will be measured from demarcation point to demarcation point, and will not include customer premise equipment.

Calculation: Monthly Network Availability Time (%) - 1- [Total minutes of network non-availability per month / (Total number of private line circuits x days in month x 24 hours x 60 minutes)].

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SECTION 3 - DESCRIPTION OF SERVICE

3.11 ACS/Q.guaranteed (Continued)

Guarantees (Continued)

Network Transit Delay Guarantee

QCC guarantees to achieve a one-way Network Transit Delay within the Continental United State for 100 byte frames at 35 milliseconds or less, 500 byte frames at 95 milliseconds or less, and 1,600 byte frames at 250 milliseconds or less (including protocol overhead). Network Transit Delay (Latency) measures only delay on the QCC network, external factors which may cause delay (e.g., access serialization, access link congestion) are excluded from the measurement. If QCC does not meet this guarantee, the Customer is entitled to a credit equal to 10% of the Customer's network port and PVC/CIR monthly recurring charges for that month.

Definition: Network Transit Delay (Latency) measures one-way delay between the origination and destination infrastructure ports. It is defined as the period of time commencing with transmission of the last bit of a packet from the origination infrastructure.

Exclusions: Network Transit Delay (Latency) measurements shall not include periods of non-availability resulting in whole or in part from one or more of the following causes:

1. Any act or omission causing interruptions by negligence on the part of the customer, its contractors, any local access provider, or any other entity over which the customer exercises control or has the right to exercise control.
2. Interruptions during any period in which QCC or its agents are not afforded access to the premises where the access lines associated with the Customer's service are terminated.

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3.11 ACS/Q.guaranteed (Continued)

Network Transit Delay Guarantee (Continued)

3. Interruptions during any period when the Customer elects not to release the service(s) for testing and/or repair and continues to use it on an impaired basis.
4. Any circuits provisioned within the last 30 days.
5. Scheduled maintenance interruptions and outages.
6. Labor strikes.
7. *Force majeure* events beyond the reasonable control of QCC including, but not limited to, acts of God, government regulation, national emergency, failure of power, system failure, or service not supplied by QCC or the access provider.
8. During periods in which a major network component (e.g., backbone link or gateway switch) is not functioning and the network is in an emergency reroute configuration.
9. Interruptions due to failure of power, equipment, service, or systems not provided by QCC.

Credit Limitation: If the Customer experiences network or service performance for QCC FramePlus Frame Relay at levels below those stated herein for two or more elements (Network Availability, Frame Delivery, and NetworkTransit Delay) in the same month, the Customer is entitled to receive credits pursuant to one of the applicable credit sections only. In addition, QCC will not issue credits pursuant to the Service Level Guarantee for more than six months in any twelve month period.

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SECTION 3 - DESCRIPTION OF SERVICE

3.11 ACS/Q.guaranteed (Continued)

Network Transit Delay Guarantee (Continued)

Availability: Tariffed QCC FramePlus Frame Relay service elements may not be available at or between all service points.

Enhanced Toll Free Features

ACS/Q.guaranteed offers Enhanced Toll Free Features for all ACS/Q.guaranteed Customers. See Section 4 of this tariff for rates.

Payphone Use Charge

A charge will apply to calls that originate from any payphone used to access QCC services. This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with QCC service, applies for the use of the instrument used to access QCC service and is unrelated to the QCC service accessed from the payphone. Customers will be charged the payphone use charge for each call which is placed from payphones with the exception of: (i) calls placed by inserting coins during the progress of the call; (ii) calls using Telecommunications Relay service; or, (iii) calls originated by customers with qualified hearing or speech impairments who are certified.

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SECTION 4 - RATES AND CHARGES

4.1 Outbound Equal Access Rates - Per Minute of Use

	<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>N/WE</u>
<u>EM, RA</u>	0-End	.2305	.2305	.2305
<u>EA, AO</u>	0-End	.2205	.1980	.1980
<u>S1</u>	0-End	.2520	.2520	.2520
<u>PE</u>	0-End	.1495	.1495	.1495
<u>AF</u>	0-End	.2160	.2160	.2160
<u>WF, W3, E2</u>	0-End	.2015	.2015	.2015
<u>LF</u>	0-End	.1550	.1550	.1550
<u>EF</u>	0-End	.1690	.1690	.1690
<u>W2</u>	0-End	.2155	.2155	.2155
<u>W4</u>	0-End	.1695	.1695	.1695

EA and AO customers are billed a monthly \$5 Network Access fee. PE, E2, W2, W3, and W4 customers are charged a \$15 monthly charge.

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4.1 Outbound Equal Access Rates - Per Minute of Use (Continued)

	<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>N/WE</u>
<u>F1</u>	0-End	.2000	.2000	.2000
<u>F2, F3</u>	0-End	.2305	.2305	.2305
<u>P1, P2</u>	0-End	.1495	.1495	.1495
<u>P3</u>	0-End	.1395	.1395	.1395
<u>P6</u>	0-End	.1495	.1495	.1495
<u>PC, PM, PW</u>	0-End	.2015	.2015	.2015
<u>A2</u>	0-End	.1990	.1765	.1765

P1, P2, P3, PC, PM, F2, and PW customers are charged a \$15 monthly charge.

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SECTION 4 - RATES AND CHARGES

4.1 Outbound Equal Access Rates - Per Minute of Use (Continued)

	<u>Mileage</u>	<u>Initial Period</u>	<u>Add'l Periods</u>	
<u>TNT</u>	0-End	.0630	.0210	
<u>TNT Plus</u>	0-End	.0140	.0140	
	<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>N/WE</u>
<u>AmeriWats</u>	0-End	.1700	.1700	.1700
<u>AmeriTel</u>	0-End	.1700	.1700	.1700
	<u>Mileage</u>	<u>Peak Rates</u>	<u>Off Peak Rates</u>	
<u>Tele-Trend Option A</u>	0-End	.2190	.1969	
<u>Tele-Trend Option B</u>	0-End	.2174	.1957	
<u>Tele-Trend Option C</u>				
Under \$1,000	0-End	.2249	.2024	
Over \$1,000	0-End	.1663	.1497	
<u>Tele-Trend Option E</u>	0-End	.1800	.1620	

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SECTION 4 - RATES AND CHARGES

4.1 Outbound Equal Access Rates - Per Minute of Use (Continued)

4.1.1 Discounts

<u>EM</u>	First \$200/Mo.	0%
	\$200 to \$2,000/Mo.	8%
	Over \$2,000/Mo.	18%
<u>AF, WF, LF, EF</u>	First \$250/Mo.	0%
	\$251 to \$500/Mo.	3%
	\$501 to \$1,000/Mo.	5%
	\$1,001 to \$2,500/Mo.	7%
	\$2,501 to \$5,000/Mo.	10%
	over \$5,000/Mo.	12%
<u>S1</u>	First \$200/Mo.	0%
	\$200 to \$2,000/Mo.	10%
	over \$2,000/Mo.	20%

S1 subscribers who pay their monthly charges on a timely basis for eleven consecutive months receive in their bill on the succeeding month a credit equal to the lesser of: the domestic usage billed, or the average domestic usage billed over the tenth, eleventh, and twelfth months, provided that the credit may not exceed a maximum of \$2,000.

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SECTION 4 - RATES AND CHARGES

4.1.1 Discounts (Continued)

		<u>Day</u>	<u>Evening</u>	<u>N/WE</u>
<u>A-2</u>	First \$200/Mo.	0%	0%	0%
	From \$200 to \$2,000/Mo.	8%	4%	2%
	Over \$2,000/Mo.	20%	10%	5%

A-2 subscribers also receive four free months over the course of two years - applied as a credit against the customer's bill in months 6, 12, 18, and 24. Free month is equal to the average usage of the previous five paid months and does not include calling card, 800#, directory assistance or operator assistance usage. In additions, Customers responding to the Company's confirmation letter within two weeks receive 60 free minutes of long distance.

PE, E2 Subscribers to these services who bill more than \$2,500 per month receive one free month of outbound usage after 12 paid months. Free month is equal to average of last 12 months usage for these services and will be in the form of a non-refundable credit on the Customer's invoice.

PM Subscribers to this service billing more than \$1,000 per month receive one free month of outbound usage after 12 paid months. Free month is equal to average of last 12 months usage for these services and will be in the form of a non-refundable credit on the Customer's invoice.

F3, P6 Subscribers receive one free month of outbound usage after 12 paid months. Free month is equal to average of last 12 months usage for these services and will be in the form of a non-refundable credit on the Customer's invoice. In addition, Customers responding to the Company's confirmation letter within two weeks receive 60 free minutes of long distance.

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SECTION 102-OBSOLETE PRODUCTS AND SERVICES FOR PHOENIX NETWORK, INC.

SECTION 4 - RATES AND CHARGES

4.2 Inbound Equal Access Rates - Per Minute of Use

	<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>N/WE</u>
<u>MF</u>	0-End	.1650	.1650	.1650
<u>8F, PX, WX</u>	0-End	.2015	.2015	.2015
<u>WA</u>	0-End	.1695	.1695	.1695
<u>EX</u>	0-292	.2390	.1970	.1587
	293-430	.2473	.2038	.1640
	431-925	.2515	.2070	.1668
	926-1910	.2595	.2137	.1720
	1911-3000	.2635	.2170	.1747
	3001-End	.2880	.2370	.1907

MF, 8F, WA, WX, and PX subscribers are required to bill a minimum of \$25 per month. WA, WX, and PX subscribers are billed a \$5 per month service charge. EX subscribers are billed an \$18 per month service charge. EX accounts billing over \$500 per month incur no monthly charge. WX subscribers billing more than \$2,500/month receive one free month of inbound usage after 12 paid months. Free month is equal to the average of the last 12 months usage for this service and will be in the form of a non-refundable credit on the Customers invoice.

	<u>Initial Period</u>	<u>Add'l Periods</u>
<u>TNT 800</u>	.0570	.0190
<u>TNT Agent 800</u>	.0525	.0175
<u>TNT 800 Plus</u>	.0480	.0160
<u>TNT OMNI 800S</u>	.0630	.0210
<u>TNT OMNI 800S Plus</u>	.0420	.0140

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SECTION 4 - RATES AND CHARGES

4.2 Inbound Equal Access Rates - Per Minute of Use (Continued)

	<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>N/WE</u>
<u>AmeriWats Toll-Free</u>	0-End	.2000	.2000	.2000
<u>AmeriTel Toll-Free</u>	0-End	.1700	.1700	.1700

	<u>Mileage</u>	<u>Day Rate</u>	<u>Off Peak Rate</u>
<u>Tele-Trend Option D</u>			
Under \$1,000	0-End	.2249	.2024
Over \$1,000	0-End	.1663	.1497

4.2.1 Discounts

<u>MF, 8F</u>	First \$250/Mo.	0%
	\$251 to \$500/Mo.	3%
	\$501 to \$1,000/Mo.	5%
	\$1,001 to \$2,500/Mo.	7%
	\$2,501 to \$5,000/Mo.	10%
	over \$5,000/Mo.	12%
<u>EX</u>	First \$50/Mo.	15%
	\$50 to \$350/Mo.	20%
	\$350 to \$1350/Mo.	25%
	Over \$1350/Mo.	30%

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SECTION 4 - RATES AND CHARGES

4.3 Dedicated Access Services Rates - Per Minute of Use

	<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>N/WE</u>
<u>DA</u>	0-55	.1220	.0860	.0780
	56-292	.1440	.1000	.0900
	293-430	.1560	.1100	.0970
	431-925	.1710	.1190	.1070
	926-1910	.1840	.1280	.1140
<u>T-</u>	0-End	.1425	.1425	.1425
<u>DS</u>	0-55	.0990	.0735	.0655
	56-292	.1090	.0890	.0755
	293-430	.1290	.0935	.0790
	431-925	.1390	.1035	.0855
	926-1910	.1490	.1090	.0955
<u>DX</u>	0-292	.1532	.1252	.1043
	293-430	.1615	.1318	.1100
	431-925	.1658	.1355	.1128
	926-1910	.1743	.1427	.1188

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SECTION 4 - RATES AND CHARGES

4.3 Dedicated Access Services Rates - Per Minute of Use (Continued)

	<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>N/WE</u>
<u>AmeriWats Plus</u>	0-End	.1250	.1250	.1250
<u>AmeriTel Plus</u>	0-End	.1250	.1250	.1250
<u>AmeriWats Toll-Free Plus</u>	0-End	.1250	.1250	.1250
<u>AmeriTel Toll-Free Plus</u>	0-End	.1250	.1250	.1250

	<u>Initial Period</u>	<u>Add'l Periods</u>
<u>TNT Dedicated</u>	.0390	.0130
<u>TNT Dedicated Plus</u>	.0120	.0120
<u>TNT 800 Dedicated</u>	.0390	.0130
<u>TNT 800 Dedicated Plus</u>	.0120	.0120

	<u>Mileage</u>	<u>Peak Rates</u>	<u>Off Peak Rates</u>
<u>Tele-Trend Option B</u>	0-End	.1328	.1195
<u>Tele-Trend Option C</u>	0-End	.1225	.1103
<u>Tele-Trend Option D</u>	0-End	.1225	.1103

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SECTION 102-OBSOLETE PRODUCTS AND SERVICES FOR PHOENIX NETWORK, INC.

SECTION 4 - RATES AND CHARGES

4.3.1 Discounts

<u>DA</u>	First \$7,500/Mo.	5%
	over \$7,500/Mo	10%

<u>DX</u>	\$0 to \$10,000/Mo.	15%
	\$10,000 to \$30,000/Mo.	25%
	over \$30,000/Mo.	30%

		Term Length		
		<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
<u>T₁</u>	\$0-4,000	0%	4%	6%
	\$4,000-7,000	2%	4%	6%
	\$7,000-15,000	4%	5%	8%
	\$15,000+	6%	8%	10%

The discount is on all usage and is based on term length.

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SECTION 4 - RATES AND CHARGES

4.4 DNS/SDN

SDN

Schedule A applies to calls between two on-network stations which use local exchange service access lines or between an on-network station which uses a local exchange service access line and an off-network station, or between two off-network stations in the state.

<u>Mileage</u>	Initial 18 Seconds or Fraction Thereof			Add'l 6 Seconds or Fraction Thereof		
	<u>Day</u>	<u>Evening</u>	<u>N/WE</u>	<u>Day</u>	<u>Evening</u>	<u>N/WE</u>
0-292	.0720	.0612	.0612	.0240	.0204	.0204
293-430	.0720	.0612	.0612	.0240	.0204	.0204
431-End	.0720	.0612	.0612	.0240	.0204	.0204

Schedule B applies to calls between an on-network station which uses a special access line and either an on-network station that uses a local exchange service access line or an off-network station in the state.

<u>Mileage</u>	Initial 18 Seconds or Fraction Thereof			Add'l 6 Seconds or Fraction Thereof		
	<u>Day</u>	<u>Evening</u>	<u>N/WE</u>	<u>Day</u>	<u>Evening</u>	<u>N/WE</u>
0-292	.0429	.0351	.0351	.0143	.0117	.0117
293-430	.0429	.0351	.0351	.0143	.0117	.0117
431-End	.0429	.0351	.0351	.0143	.0117	.0117

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SECTION 4 - RATES AND CHARGES

4.4 DNS/SDN (Continued)

Schedule C applies to calls between two on-network stations which use special access lines.

<u>Mileage</u>	<u>Initial 18 Seconds or Fraction Thereof</u>			<u>Add'l 6 Seconds or Fraction Thereof</u>		
	<u>Day</u>	<u>Evening</u>	<u>N/WE</u>	<u>Day</u>	<u>Evening</u>	<u>N/WE</u>
0-292	.0222	.0156	.0156	.0074	.0052	.0052
293-430	.0222	.0156	.0156	.0074	.0052	.0052
431-End	.0222	.0156	.0156	.0074	.0052	.0052

DNS

<u>Mileage</u>	<u>Initial 18 Seconds or Fraction Thereof</u>			<u>Add'l 6 Seconds or Fraction Thereof</u>		
	<u>Day</u>	<u>Evening</u>	<u>N/WE</u>	<u>Day</u>	<u>Evening</u>	<u>N/WE</u>
0-End	.0714	.0642	.0642	.0238	.0214	.0214

	<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>N/WE</u>
<u>BA</u>	0-End	.2160	.1836	.1836
<u>BD</u>	0-End	.2142	.1926	.1926

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SECTION 102-OBSOLETE PRODUCTS AND SERVICES FOR PHOENIX NETWORK, INC.

SECTION 4 - RATES AND CHARGES

4.5 Customized Network Services

4.5.1 On-Net

Switched Access Services

<u>Network 1</u>	Rate Per Minute	<u>Network 1-800</u>	Rate Per Minute
Level 1	.1090	Level 1	.1050
Level 2	.1140	Level 2	.1090
Level 3	.1190	Level 3	.1150
Level 4	.1240	Level 4	.1190
Level 5	.1290	Level 5	.1250
Level 6	.1340	Level 6	.1290
Level 7	.1390	Level 7	.1350
Level 8	.1440	Level 8	.1450
Level 9	.1490	Level 9	.1550

Dedicated Access Services

<u>Network T1</u>	Rate Per Minute	<u>Network T1-800</u>	Rate Per Minute
Level 1	.0650	Level 1	.0650
Level 2	.0690	Level 2	.0690
Level 3	.0750	Level 3	.0750
Level 4	.0790	Level 4	.0790
Level 5	.0850	Level 5	.0850
Level 6	.0890	Level 6	.0890

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SECTION 4 - RATES AND CHARGES

4.5 Customized Network Services (Continued)

4.5.2 Off-Net

Switched Access Services

<u>Network 1</u>	Rate Per Minute	<u>Network 1-800</u>	Rate Per Minute
Level 1	.1810	Level 1	.1810
Level 2	.1880	Level 2	.1880
Level 3	.1920	Level 3	.1920
Level 4	.2000	Level 4	.2000
Level 5	.2060	Level 5	.2060
Level 6	.2140	Level 6	.2140
Level 7	.2210	Level 7	.2210
Level 8	.2380	Level 8	.2380
Level 9	.2590	Level 9	.2590

Dedicated Access Services

<u>Network T1</u>	Rate Per Minute	<u>Network T1-800</u>	Rate Per Minute
Level 1	.1070	Level 1	.1070
Level 2	.1130	Level 2	.1130
Level 3	.1200	Level 3	.1200
Level 4	.1270	Level 4	.1270
Level 5	.1360	Level 5	.1360
Level 6	.1460	Level 6	.1460

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SECTION 102-OBSOLETE PRODUCTS AND SERVICES FOR PHOENIX NETWORK, INC.

SECTION 4 - RATES AND CHARGES

4.6 Calling Card Services

4.6.1 QCC Travel Card

Flat rate of \$.22 per minute with a \$.55 surcharge per call and one minute billing increments.

4.6.2 QCC Choice Card

Flat rate of \$.27 per minute and six second billing increments (60 second minimum).

4.6.3 Custom Combination Calling Card Service

When the Custom Combination Calling Card is used as a travel card, there are two rate elements. They include a usage charge with a six second billing increment (30 second minimum), and a surcharge. The surcharge is \$.50 per message. The usage charges are as follows:

<u>Day Rate</u>		<u>Evening Rate</u>		<u>N/W Rate</u>	
<u>Initial</u>	<u>Add'l</u>	<u>Initial</u>	<u>Add'l</u>	<u>Initial</u>	<u>Add'l</u>
<u>Period</u>	<u>Period</u>	<u>Period</u>	<u>Period</u>	<u>Period</u>	<u>Period</u>
.1050	.0210	.0950	.0190	.0850	.0170

4.6.4 Horizon 23 Calling Card:

Flat rate of \$.23 per minute and six second billing increments (30 second minimum).

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SECTION 4 - RATES AND CHARGES

4.6 Calling Card Services (Continued)

4.6.5 AmeriWats Travel Card

Flat rate of \$.20 per minute, and a \$.30 surcharge for business customers and a \$.60 surcharge for Residential Customers per call and one minute billing increments.

4.6.6 AmeriTel Travel Card

Flat rate of \$.25 per minute, with no surcharges and six second billing increments (60 second minimum).

4.6.7 Tele-Trend Calling Card

A time-sensitive rated calling card with a peak rate of \$.2294 and an off-peak rate of \$.2065. Subscribers are billed a usage charge with a six second billing increment (18 second minimum), and a per call surcharge of \$.62.

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SECTION 102-OBSOLETE PRODUCTS AND SERVICES FOR PHOENIX NETWORK, INC.

SECTION 4 - RATES AND CHARGES**4.7 Debit Card Services**

Debit card services are available in ten, fifteen, twenty, thirty and sixty minute denominations, and the pricing is inclusive of all taxes. Rates apply 24 hours a day, seven days a week and are not distance sensitive.

<u>Minutes of Use</u>	<u>Price Per Minute</u>
0 - 10,000	\$.33
10,000 - 75,000	\$.25
75,000 +	\$.19

In addition, whenever a recharge is made for debit card services, the Customer is charged a fee of \$.50 per recharge.

4.8 Directory Assistance

For those Customers subscribing to AmeriConnect's Travel Card Services, the charge is \$.80 per call. Customers subscribing to debit card services, they are charged \$.85 per call. For all other services, the charge is \$.75 per call.

Reserved for future use.

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SECTION 102-OBSOLETE PRODUCTS AND SERVICES FOR PHOENIX NETWORK, INC.

SECTION 4 - RATES AND CHARGES

4.9 ACS/Q.biz

Per Minute Rates:

Switched Outbound and Inbound Usage Rates

<u>All time periods</u>	<u>Monthly</u>
InterLATA	\$0.1260
IntraLATA	\$0.1260

WorldCard

All time periods	\$0.30
Surcharge, per call	\$0.00
Operator Surcharge, per call*	\$2.25

Payphone Use Charge

\$0.30

Inbound 800 Numbers

First toll free number	\$0.00
Each add'l toll free number (four up to a maximum of seven)	\$5.00

* An "Operator Surcharge" applies when the caller: (1) enters nothing, defaults to an operator and requests the QCC operator to complete the call; or, (2) has the ability to complete the dialed digits of their call, but chooses to dial the appropriate operator code only (e.g., 0-, 00, 10432), and requests the QCC operator to complete the call. This surcharge will be in lieu of the existing per call surcharge.

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SECTION 4 - RATES AND CHARGES

4.10 ACS/Q.guaranteed

Per Minute Rates:

<u>Dedicated</u>	<u>Monthly</u>
InterLATA	\$0.067
IntraLATA	\$0.067

ACS/Q.guaranteed - Enhanced Toll Free Features

1. Basic Features - Standard: Available to month-to-month customers:

<u>Feature</u>	<u>Monthly Charge</u>	<u>Non-Recurring and Change Charge</u>
Extended Call Coverage	\$ 0.00	\$ 0.00
International Toll Free Service	\$ 0.00	\$ 0.00
Two-way DALs	\$ 0.00	\$ 0.00
Industry Toll Free Directory Assistance (per 800 number)	\$25.00	\$ 25.00
Industry Toll Free Directory Assistance Expedite (per toll free number)	\$ 0.00	\$ 35.00
Project Accounting Codes (per blocks of 100/ both verified and non-verified, switched and dedicated)	\$15.00	\$ 15.00
Tailored Call Coverage (per 800 number)	\$ 0.00	\$ 50.00
Day of Year (Holiday) Routing (per 800 number)	\$ 0.00	\$ 50.00
Time of Day Routing (per 800 number)	\$50.00	\$ 50.00
Day of Week Routing (per 800 number)	\$50.00	\$ 50.00
Percent Allocation Routing (per 800 number)	\$50.00	\$ 50.00
Alternate Call Routing (per 800 number)	\$50.00	\$ 50.00
Geo Routing (per 800 number) (\$0.0005 per MOU)	\$50.00	\$ 50.00
Direct Termination Overflow (per trunk group)	\$50.00	\$ 50.00
Real Time ANI (per trunk group)	\$ 0.00	\$350.00
DNIS (per trunk group)	\$ 0.00	\$350.00
Menu Routing - Per Call Surcharge	\$0.05/call	
Quota Call Allocation	\$50.00	\$ 50.00

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SECTION 102-OBSOLETE PRODUCTS AND SERVICES FOR PHOENIX NETWORK, INC.

SECTION 4 - RATES AND CHARGES

4.10 ACS/Q.guaranteed (Continued)

2. Toll Free Feature Package 'A':

a. Package includes the following features:

- Time of Day Routing
- Day of Week Routing
- Day of Year (Holiday) Routing
- Percentage Allocation Routing
- Industry Toll Free Directory Assistance

b. Package Rates (for all features listed in Package 'A'):

Monthly Charge	\$100.00
Non-Recurring Charge	\$140.00

3. The first toll free number is free, each additional toll free number is \$5.00 per month, per toll free number.

Payphone Use Charge \$0.30

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SECTION 101—OBSELETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

SPECIALIZED COMMON CARRIER SERVICE

REGULATIONS AND SCHEDULE OF CHARGES

Applying to the resale of
Wide Area Telephone Service
Within the State of Missouri

NOTES:

1. All customers subscribing to services under Section 101 of this tariff, Qwest Communications Corporation P.S.C. Missouri No. 1, prior to March 4, 2002, were provided services under the LCI International Telecom Corp.'s P.S.C. Missouri No. 2.
2. Services, rates, terms and conditions contained in Section 101 of this tariff are "grandfathered" and exist only to the extent necessary to describe the services, rates, terms and conditions for customers who subscribed to service under LCI International Telecom Corp.'s P.S.C. Missouri No. 2 prior to March 4, 2002.
3. Those customers who subscribed to service under a term agreement offered in the LCI International Telecom Corp.'s P.S.C. Missouri No. 2 and who wish to renew their service agreement with Qwest Communications Corporation upon termination of their service period, may do so only under "active" sections of Qwest Communications Corporation P.S.C. No.1 (sections other than Section 101 and Section 102 of this tariff), and only if the same service, rates, terms and conditions are available in those sections other than Section 101 and Section 102 of this tariff.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.WAIVER OF STATUTORY AND REGULATORY REQUIREMENTS

The following statutory and regulatory requirements have been waived:

Statutes

392.240(1)	- rate making
392.270	- valuation of property (rate making)
392.280	- depreciation accounts
392.290	- issuance of securities
392.310	- stock and debt issuance
392.320	- stock dividend payment
392.330	- issuance of securities, debt and notes
392.340	- reorganization(s)

Commission Rules

4 CSR 240-10.020	- depreciation fund income
4 CSR 240-30.010(2) (C)	- rate schedule
4 CSR 240-32.030(1) (B)	- exchange boundary maps
4 CSR 240-32.030(1) (C)	- record keeping
4 CSR 240-32.030(2)	- in-state record keeping
4 CSR 240-32.050(3)	- local office record keeping
4 CSR 240-32.050(4)	- telephone directories
4 CSR 240-32.050(5)	- call intercept
4 CSR 240-32.050(6)	- telephone number changes
4 CSR 240-32.070(4)	- public coin telephone
4 CSR 240-33.030	- minimum charges rule

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CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purposes indicated below:

R	change resulting in a reduction to a customer bill
I	change resulting in a increase to a customer bill
T	change in text or regulation but no change in rate or charge
N	new
D	delete or discontinued
M	move from another tariff or location

Any reference within this tariff to QCC, or Qwest shall also mean Qwest Communications Corporation.

EXPLANATION OF ABBREVIATIONS

QCC	Qwest Communications Corporation
LDA	Local Distribution Area
MRC	Monthly Recurring Charge
ICB	Individual Case Basis
CPM	Cost Per Minute
MOU	Minutes of Use
BTN	Bill-To-Number
NRC	Non-Recurring Charge
PVC	Permanent Virtual Circuit
POPs	Point of Presence
CIR	Committed Information Rate
BIR	Burst Information Rate
MTM	Month-to-Month
BDS	Basic Digital Service
EDS	Extended Digital Service
TDS	Terrestrial Digital Service
HDS	High Speed Digital Service
ARC	Auto Reconfiguration
Authority NMS	Authority Network Management System
IOC	Interoffice Channel
Resp. Org.	Responsible Organization
COC	Central Office Connection

APPLICATION OF TARIFF

This tariff contains the regulations and rates applicable to the furnishing of intrastate, interlata intralata, Communications Service by Qwest Communications Corporation (Carrier") between locations within the state of Missouri. The services setforth in this tariff are add-on services to QCC's interstate services.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.SUBSECTION I DEFINITION OF TERMS

For the purpose of this tariff, the following definitions shall apply:

800/888 Number, Added, Changed, Deleted

A customer initiated request to:

1. Replace a LCI 800/888 number with a new LCI 800/888 number.
2. Add a LCI 800/888 number to an existing LCI 800/888 circuit.
3. Delete a LCI 800/888 number from an existing LCI 800/888 circuit.

800/888 Subscriber

An 800/888 Subscriber is the person, firm, corporation or other entity that, in accordance with SMS/800/888 procedures, controls an 800/888 number and has the right to designate its responsible organization (Resp. Org.) for that 800/888 number.

Applicant

A person, firm, partnership, association, company, corporation, government, agency, or other entity which makes an application for service in order to subscribe to the services or facilities, or both, as provided by the carrier.

Application of Service

A standard QCC order form which includes all technical and descriptive information which will enable QCC to provide the communication services or facilities, or both, as requested by Applicant and as provided by the carrier.

Authority Network Management System (Authority NMS)

A system which provides customers on-line access to receive management reports as required applicable to utilization statistics per data line circuit interface (frame relay address), performance statistics for trunks and circuit lines and port statistics on a per frame relay port basis.

Authorization Code

A numerical code, one or more of which are assigned to a customer to enable Carrier to identify use of service on his/her account and to bill the customer accordingly for such service. Multiple authorization codes may be assigned to a customer to identify individual users or groups of users on his/her account.

Authorized User

A person, firm, partnership, association, company, corporation, government, agency or other entity which is a customer or authorized by a QCC customer to receive or send communications.

Auto Reconfiguration (ARC)

Automatic alternate destination routing to provide automatic re-routing of data to a predefined alternate destination for disaster recovery and local loop redundancy applications.

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SECTION 101--OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

SUBSECTION 1. DEFINITION OF TERMS (Continued)Business Customer

A customer whose use of service is primarily or substantially of a professional, business, institutional, occupational, or other commercial nature.

Band Q

Intrastate calls, All calls placed within the state of Missouri.

Basic Digital Service (BDS)

A dedicated digital private line service that may be utilized to support voice frequency, data, video and facsimile applications.

Burst Information Rate (BIR)

A short duration transmission that can relieve momentary congestion in the Local Area Network.

Cancellation

A customer-initiated request to discontinue processing of a service order, either in part or in its entirety, prior to its completion. Cancellation charges will be assessed for each circuit-end or dedicated access line cancelled from a service order prior to its completion by QCC under the following circumstances: (1) if the exchange carrier has confirmed to QCC that the circuit-end or dedicated access line will be installed; or (2) if QCC has already submitted facility order to an exchange carrier. (This differs from disconnection; see Subsection 1, for definition.)

Carrier

Qwest Communications Corporation, unless otherwise specified.

Channel or Circuit

A communications path between two or more points, having a predetermined bandwidth or transmission speed.

Channel Terminal

The point at which QCC channel originates, terminates or drops for the insertion or removal of a customer's signal.

Committed Information Rate (CIR)

A rate assigned to each Private Virtual Circuit (PVC) by the FramePlus subscriber. CIRs represent the "guaranteed" transmission rates between two network ports. CIRs are available in 8 Kbps increments from Zero to 1024K.

Company

Qwest Communications Corporation

Connecting Carrier

A carrier which provides service and/or facilities between a customer premises and/or QCC's terminal locations.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.SUBSECTION 1 DEFINITION OF TERMS (Continued)Customer

The applicant which subscribes to or uses services or facilities, or both, of QCC and is responsible for the payment of charges and compliance with tariff regulations herein.

Customer Provided Equipment

Terminal equipment, as defined herein, provided by a customer.

Dedicated Leased Line

Service which provides the customer with an exclusive dedicated connection between the customer's premises and QCC terminal location.

Disconnection

The disconnection of an installed circuit, dedicated access line, or other dedicated facility used for existing service. (This differs from cancellation; see Subsection 1 for definition.)

Exchange Carrier (EC)

A carrier which provides local service and facilities between customer's premises and QCC terminal location.

Expedited Service Order

A service order which, in compliance with a customer request, is completed in a time period shorter than the QCC standard service interval.

Extended Digital Service (EDS)

A dedicated digital private line service that may be utilized to support voice frequency, data, video and facsimile applications. EDS is available in increments of 64 Kbps up to 512 Kbps for higher speed data applications.

High Speed Digital Service (HDS) A dedicated digital private line service that may be utilized to support voice frequency, data, video and facsimile applications. HDS transports full duplex digital signals over terrestrial facilities at the rate of 44.736 Mbps or the equivalency of 28 DS-1's or 672 DS-0's.

Holiday Observed

The evening rate applies to the following Holidays, unless a lower rate would normally apply: July 4th, Labor Day, Thanksgiving Day, Christmas Day and New Year's Day.

Individual Case Basis

QCC will provide services at a price determined on the basis of each customer's system needs.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.SUBSECTION 1 DEFINITION OF TERMS (Continued)Installation

The connection of a circuit, or dedicated access line, or other dedicated facility for new or additional service.

LEC

Local Exchange Carrier.

QCC

Shall mean Qwest Communications Corporation, a Delaware Corporation.

QCC Terminal Location

Any QCC facility location from which QCC services or facilities, or both, described herein are provided.

Local Facilities

Any facility providing interconnection between a customer's premises and QCC terminal location.

Order

A single request by a customer subscribing to service or facilities, or both, to any number or circuits to any number of locations where the services or facilities, or both, are provided by the carrier.

Other Carrier

A person, firm, corporation, or entity, which provides communication services or facilities, or both, including but not limited to, exchange carriers, electronic message service carriers, resellers, interconnect companies.

Permanent Virtual Circuit (PVC)

A logical connection between port connections. PVCs are defined on the basis of simplex (or asymmetrical) transmission which allows the user to establish different data transmission rates in each direction

Point of Destination

The area code and telephone number called in a location other than the point of origination.

Point of Origination

The station from which the customer initiates a call through the Carrier's switch.

Point of Presence (POP)

A location where an interexchange carrier has installed equipment which enables the interexchange carrier to connect its network with that of a LEC.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.SUBSECTION 1 DEFINITION OF TERMS (Continued)Premise

The space designated by a customer at its place or places of business or residence for termination of QCC service, whether for its own communications needs or for the use of its authorized users. In the case of a non-profit sharing group, this term includes space at each sharer's place or places of business or residence as well as space at the customer's place of business or residence.

Rate Periods

Unless otherwise noted, the following rate periods are applicable to all QCC products in this tariff:

Day: 8:00 AM-4:59 PM (Monday thru Friday).
 Evening: 5:00 PM-10:59 PM (Sunday thru Friday).
 Night/Weekend: 11:00 PM-7:59 AM (Sunday thru Friday, all day Saturday and Sunday from 8:00 AM-4:59 PM).

Responsible Organization

Responsible Organization is the entity that maintains the routing for 800 numbers in the National database.

Service Order

A standard order form which includes all pertinent billing, technical, and other descriptive information which will enable QCC to provide a communications service.

Service Location

A Service Location shall mean a single Customer premise location either owned or leased by the Customer, which location has its own, unique mailing address and which is used principally by the Customer to conduct its business. A Customer may have more than one (1) Service Location.

Termination Service

During the Term, QCC agrees to provide call termination services for all calls placed through the Digital Switching System (excluding international calls). QCC will provide Terminating Service for all calls via QCC's Services offered in the tariff.

Terminal Equipment

Devices, apparatus and their associated wiring, such as teleprinters, telephone hand sets or data sets.

Terrestrial Digital Service (TDS)

A dedicated digital private line that may be utilized to support voice frequency, data, video and facsimile applications. TDS transports full duplex digital signals over terrestrial facilities at the rate of 1.544 Mbps or the equivalency of 24 DS-0's.

Two-Way Transmission

The capability of transmission in either direction or in both directions at once.

Volume Discount

A pricing concept which rewards large volume users.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.SUBSECTION 2 SERVICE DESCRIPTIONS2.1 America WATS2.1.1 General Description

America WATS is a dedicated, usage sensitive outbound calling service.

Billing

All calls will be billed in increments of six (6) seconds.

Usage Rates/Discounts

America WATS has rates for monthly terms and discounts rates for customers signing a contract for one (1) year or longer. Upon expiration of such a contract, it shall automatically be renewed on a month to month basis until either party provides thirty (30) days written notice of their intent to discontinue this arrangement.

Availability

America WATS is available to all customers.

Payphone Use Charge

A charge will apply to calls that originate from any payphone used to access QCC services. This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with QCC service, applies for the use of the instrument used to access QCC service and is unrelated to the QCC service accessed from the payphone. Customers will be charged the payphone use charge for each call which is placed from payphones with the exception of: (i) calls placed by inserting coins during the progress of the call; (ii) calls using Telecommunications Relay service; or, (iii) calls originated by customers with qualified hearing or speech impairments who are certified.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.SUBSECTION 2 SERVICE DESCRIPTION (Continued)2.2 Project Accounting Codes (PAC)

A two, three, four or five digit code which permits an account to trace calls made by individuals, departments, project group, etc. The customer also has option of two (2) different types of PACS:

1. Standard PAC - A series of PACS (2,3,4 or 5 digits) that are provided per account according to need. Any PAC that is assigned to an ANI may be used by the customer to complete calls.
2. Validated PAC - A specific set of PACS (2 or 3 digits) that are assigned to a specific ANI. The specific PAC assigned to the ANI must be used by the customer to complete calls or the call will not go through.

Availability

Available to new and existing customers as an option.

Rates

Rates include a monthly recurring charge and nonrecurring charge. The nonrecurring charge is applicable to the Validated PAC only. See Subsection 4 for charges.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.SUBSECTION 2 SERVICE DESCRIPTION (Continued)2.3 Enhanced 800/888 Features2.3.1 General Description

Enhanced 800/888 Features are selected add on enhancements to the following LCI 800 Services: Nationwide 800, National Dedicated 800, LCI 800 Select and Choice Options and Integrity™. The following enhancements are available:

- a. Time of Day Routing: Customer can accept incoming calls on alternate numbers based on time-of-day.
- b. Day of Week Routing: Customer can accept incoming calls on alternate numbers based on day of week.
- c. Holiday Routing: Customer can accept incoming calls on alternate numbers based on holiday.
- d. Direct Terminal Overflow: Customer can forward incoming calls to predesignated local number if busy; (DAL customers only).
- e. Tailored Call Coverage: Customer can block calls from one 800 origination. Calls may be blocked by area code, area code/exchange, LATA, state, or 10 digit ANI.
- f. Dialed Number Identification: Customer can identify dialed number; (DAL customers only).
- g. % Allocation Routing: Routes calls placed on an 800 number up to 8 different terminating locations based on whole number percentages that add up to 100%.
- h. Alternative Routing: Customer can Activate Alternate Routing Plan.
- i. Real Time ANI: Allows dedicated access customers to receive the ANI of the calling party if the call originates from an equal access end office.
- j. Account Codes: Allows the customer to track usage of its 800 number back to specified user codes and/or to limit use of its 800 number to only those dialing authorized codes. Requires that additional digits be dialed after the regular 10-digit 800 number is dialed. Two types are available: verified and non-verified. With both types of codes, calls cannot be completed without entry of the specified codes. In addition, with the verified codes, calls are not completed until codes are verified for accuracy. As an option, Call Detail can be sorted by either verified or non-verified codes.
- k. Geographical Routing: Allows the customer to arrange for calls to a single 800 service telephone number placed from different groups of originating locations to terminate to different locations. Originating locations may be identified using the NPA or by NPA/NXX.**
- l. 800 Directory Publication: Allows customers to publish their 800 number (s) in AT&T 800 Directory.

** Integrity and Simply GuaranteedSM customers only (switched & dedicated).

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- m. Menu Routing: Plays prerecorded messages in a menu like fashion referring callers to other numbers, explaining service conditions, or other information that a Customer desires to provide to their callers. The call may either terminate after the message announcement, or proceed to a set of interactive voice responses that give additional menu options. These menu options may terminate to a final destination or prompts can be linked to another set of menu options. QCC supports two types of Menu Routing:
1. Basic Menu Routing Plans: Basic Menu Routing will allow one voice announcement message to be followed by a menu of options. Customers may select up to four (4) menu options. These menu options will terminate to a ring-to number based on the menu option selected using the keypad on the telephone.
 2. Advanced Menu Routing Plans: Any plan that does not meet the Basic Menu Routing requirements as described above, will be considered an Advanced Menu Routing Plan. The limitations for Advanced Menu Routing are as follows: (1) no more than nine (9) Menu Options per set or grouping; and, (2) no more than four (4) menu levels.
- n. Quota Call Allocation - "Round Robin": Distributes incoming calls to terminating addresses (TA's) or other feature(s) to a fixed number of calls per a designated unit of time (minutes or hours). A Customer will be able to distribute calls to several TA's based on the number of calls per unit of time. The unit of time versus the amount of calls can be adjusted based on what the user specifies, e.g., the number of calls per unit of measure.

Availability

Enhanced 800/888 Features are available individually or in any combination for both existing and new customers.

Rates

Rates include an installation charge and a monthly recurring charge. See Subsection 4, for the installation and monthly recurring charges.

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Audio Teleconferencing permits three (3) or more customers located within the state of Missouri to be connected. QCC offers its customers the following three (3) Audio Teleconferencing services:

1. Operator Assisted Conferencing Calling ("OACC")

OACC is initiated when the host dials into the conference operator. The operator proceeds to connect and introduce all parties designated by the host.

2. 800 Meet Me

800 Meet Me calls take place at a predetermined time. All participants call the designated 800 number and are introduced to the conference call by the operator.

3. Local Meet ME

Local Meet Me takes place at a predetermined time. All participants place a local call to reach the conference operator. The operator then introduces the callers.

New Customers who have never used QCC's Audio Teleconferencing service will receive a fifty (50) percent discount off of their first thirty (30) days of usage.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.SUBSECTION 2 SERVICE DESCRIPTION (Continued)2.5 Nationwide 8002.5.1 General Description

Nationwide 800 is a virtual banded inbound service that allows customers to receive 800 calls from throughout the Continental U.S.

Billing

Calls will be billed in increments of six (6) seconds with a thirty (30) second average minimum.

Call Detail

Call detail will provide the following information when the technical capability exists: date, number of calling party, LATA of calling party, time of call, duration of call and cost of call.

Usage Rates

See Subsection 4.

Calling Rating

Calls will be rated at the time period where the call terminates.

Discounts

See Subsection 4. Volume discounts are applied to the first \$.01 of usage and apply on a per account basis. If the customer also subscribes to National Dedicated 800, America Plus, America WATS, WorldCard and/or International Services, his/her combined total monthly usage will be used to determine the Nationwide 800 volume discount as if all usage had only been on Nationwide 800 service.

Payphone Use Charge

A charge will apply to calls that originate from any payphone used to access QCC services. This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with QCC service, applies for the use of the instrument used to access QCC service and is unrelated to the QCC service accessed from the payphone. Customers will be charged the payphone use charge for each call which is placed from payphones with the exception of: (i) calls placed by inserting coins during the progress of the call; (ii) calls using Telecommunications Relay service; or, (iii) calls originated by customers with qualified hearing or speech impairments who are certified.

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SUBSECTION 2 SERVICE DESCRIPTION (Continued)

2.6 National Dedicated 800

2.6.1 General Description

National Dedicated 800 is a virtual banded inbound service that allows customers to receive 800 calls from throughout the Continental U.S. via voice frequency or DS-1 terminations.

Billing

Calls will be billed in increments of six (6) seconds with a six (6) second average minimum.

Usage Rates

See Subsection 4.

Calling Rating

Calls will be rated at the time period where the call terminates.

Discounts

See Subsection 4. If the customer also subscribes to Nationwide 800, America Plus, America WATS, WorldCard and/or International Services, his/her combined total monthly usage will be used to determine the National Dedicated 800 volume discount as if all usage had only been on National Dedicated 800 service.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.SUBSECTION 2 SERVICE DESCRIPTION (Continued)2.7 Vista WATS2.7.1 General Description

Vista WATS is an outbound service requiring the customer to originate calls via dedicated facilities between the customer's premises and QCC terminal location and allowing the termination of calls via a combination of QCC-provided facilities and local business telephone lines or other exchange access facilities. Vista WATS is designed to encourage long term commitments by providing discounts for both volume and term with month-to-month, one, two, and three year contracts.

Billing

Initial calling period six (6) seconds, each additional period billed in six (6) second increments.

Usage Rates/Discounts

See Subsection 4.8.1. If the customer discontinues service prior to the expiration of the executed contract, QCC reserves the right to back bill the customer for the difference between the month-to-month discount and the one, two or three year discount.

Availability

Vista WATS is available to all customers.

Notice of Discontinuance

The Notice of Discontinuance for a DS-1 channel is three months. Recurring charges apply for a period of three months from the date QCC receives the discontinuance notice or until the requested discontinuance date, whichever is longer. The charges will apply even if the customer does not use the DS-1 channel.

2.7.2 Service Guarantee

- A. Vista WATS customers will not experience a price increase during their term commitment. Also, if QCC reduces the per minute rates, the customer will receive the lower rate. This guarantee is not applicable to the revenue discounts.

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SUBSECTION 2 SERVICE DESCRIPTION (Continued)

2.8 All-America Plan Service

General Description

All-America Plan Service provides facilities to complete interLATA, intraLATA, calls between any two points. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week.

All-America Plan Service rates are stated in terms of initial calling period and additional increments.

Billing

Billing will be done in full minute increments.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.SUBSECTION 2 SERVICE DESCRIPTION (Continued)2.9 America Plus2.9.1 General Description

America Plus is an outbound switched product provisioned over FGA, FGB, and FGD switched access facilities. America Plus is usage sensitive.

Billing

Initial calling period is six (6) seconds, each additional period is billed in six (6) second increments.

Discounts

America Plus has discount rates for customers signing a one (1) year or longer contract. Upon expiration of such a contract, it shall automatically be renewed on a month to month basis until either party provides thirty (30) days written notice of their intent to discontinue this arrangement.

Availability

America Plus is available to all existing and future customers.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.SUBSECTION 2 SERVICE DESCRIPTION (Continued)2.10 WorldCard Calling Card2.10.1 General Description

WorldCard Calling Card allows customers to make domestic calls away from home anywhere in the United States. Additionally, the WorldCard provides International origination from over 50 countries worldwide. To initiate a WorldCard call, the customer dials a toll free number. When the call is acknowledged, the customer then inputs their card number and security code. Billing will be done in six (6) second increments.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.SUBSECTION 2 SERVICE DESCRIPTION (Continued)2.11 Personal 800 ServiceGeneral Description

Personal 800 is a switched nationwide 800 product that can be used by the customer anywhere in the domestic United States, Alaska and Hawaii. To use Personal 800, the customer will dial a designated 1-800-XXX-XXXX number (the same 800 number will be used by all subscribers). The customer will then enter their six digit authorization code (there will be no voice response requesting the customer to enter his/her auth code). Once the six digit auth code has been verified, the call will be completed.

Billing

Billing will be done in full minute rounding.

Usage Rates

See Subsection 4.11.

Availability

Personal 800 is available to both residential and small business customers. The service will only be sold to customers that have QCC as their long distance carrier on their billed-to telephone number.

Payphone Use Charge

A charge will apply to calls that originate from any payphone used to access QCC services. This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with QCC service, applies for the use of the instrument used to access QCC service and is unrelated to the QCC service accessed from the payphone. Customers will be charged the payphone use charge for each call which is placed from payphones with the exception of: (i) calls placed by inserting coins during the progress of the call; (ii) calls using Telecommunications Relay service; or, (iii) calls originated by customers with qualified hearing or speech impairments who are certified.

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LCI 800 is a switched and dedicated nationwide origination inbound service. This service is available for origination in the domestic United States, Alaska, Hawaii, Puerto Rico and the U.S. Virgin Islands as well as for origination from Canada and International countries. LCI 800 is targeted for the small to medium sized business customers.

Billing

Billing will be done in six (6) second increments.

Rates

See Subsection 4.12 for usage rates.

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Voice Grade Service is offered in increments of one or more voice grade channels. Such voice grade systems may be utilized for voice service, data service, facsimile service, off-premise extension, foreign exchange, automatic ring down, tie line service(s) or any combination thereof, and may be interconnected with the facilities of other communication carriers and users for a customer's communication needs.

Analog Data Service provides dedicated service for interstate, intrastate, and interlata end to end communications between cities. This data is capable of full duplex (simultaneous two-way transmission) operation utilizing a four-wire voice grade circuit on a point-to-point basis.

Billing

Billing will be done on a fixed and per mile basis.

Local Access

Customers who elect to have QCC bill them for Local Exchange Access Service, QCC will pass through the applicable rates set forth in the Local Exchange Carrier's tariff at the time service is provided to the customer. The customer will continue to be billed for local loops at the rate charged by the LEC at the time the customer received service, unless adjusted by QCC to reflect rate changes instituted by the LEC.

Availability

Private Line Service is available to any customer and on an interexchange (interlata) basis only.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.SUBSECTION 2 SERVICE DESCRIPTION (Continued)2.14 Terrestrial Digital Service (DS-1, 1.544 Mbps)General Description

Terrestrial Digital Service, DS-1, 1.544 Mbps is a high-speed digital communications service with a transmission rate of 1.544 million bits per second, or the equivalent of 24-voice channels transmitting at 64 thousand bits each per second.

Billing

Billing will be done on a fixed and per mile basis.

Local Access

Customers who elect to have QCC bill them for Local Exchange Access Service, QCC will pass through the applicable rates set forth in the Local Exchange Carrier's tariff at the time service is provided to the customer. The customer will continue to be billed for local loops at the rate charged by the LEC at the time the customer received service, unless adjusted by QCC to reflect rate changes instituted by the LEC.

Availability

DS-1 Service is available to any customer and on an interexchange (interlata) basis only.

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LightCall Plus ("LCP") provides facilities to complete interlata calls between two (2) points. The customer will be assigned an authorization code that will authorize the use of the LCP by that customer. Service is available twenty-four (24) hours a day, seven (7) days a week.

LCP rates are stated in terms of initial minutes and additional minutes.

Billing

Billing is done in sixty (60) second increments with a sixty (60) second minimum.

Rates

Usage Rates are set forth in Subsection 4.15.

Availability of Service

LCP is available to any customer. Additionally, casual callers who utilize QCC's service via 10XXX, will be billed the LCP rates.

Rate Period

Standard day, evening and night/weekend rate periods. See Subsection 1.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.SUBSECTION 2 SERVICE DESCRIPTION (Continued)2.16 LCI 800 - Choice OptionGeneral Description

LCI 800-Choice Option is an 800 product for National Account customers with high volume requirements for whom other LCI 800 products doesn't meet those requirements. LCI 800-Choice Option provides both dedicated and switched options. This service is available for origination in the domestic United States, Alaska, Hawaii, Puerto Rico and the U.S. Virgin Islands. Additionally, origination is available from Canada and International countries.

Billing

Billing will be done in six (6) second increments.

Rates

See Subsection 4.16.

Rate Period

Day: 8:00 AM-4:59 PM (Monday thru Friday).
Non-day: All other times.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.SUBSECTION 2 SERVICE DESCRIPTION (Continued)2.18 Choice Virtual Network Service (CVNS)General Description

Choice Virtual Network Service (CVNS) allows geographically dispersed companies with different usage volumes to combine their private networks with portions of the public switched network. With CVNS, users can create their own private network by utilizing the intelligence embedded in the QCC network.

Billing

Billing will be done in six (6) second increments.

Rates

See Subsection 4.18 for usage rates.

Availability

CVNS is available on a nationwide basis for both switched and dedicated access.

Choice Virtual Network Service (CVNS) FramePlus

FramePlus frame relay service is a public, fast-packet data network offering. Customers access Frame Plus at QCC's closet Points of Presence (POPs). Within the POP, QCC designs and installs Network Node connections on the FramePlus network. A Network Node is comprised of a Port Connection and Permanent Virtual Circuits (PVCs) that define the connections between customers' ports. QCC dynamically allocates capacity across these logically assigned PVCs, supporting multiple customer data networks.

FramePlus supports a variety of simultaneous data applications over a single integrated facility. It is optimal for applications requiring transmission between multiple locations that need high speed connectivity with low latency or delay.

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