

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Marisa A. Morales,	)	
	)	
Complainant,	)	
	)	
v.	)	<u>Case No. EC-2008-0121</u>
	)	
Kansas City Power & Light,	)	
	)	
Respondent.	)	

NOTICE OF COMPLAINT

Issue Date: October 25, 2007

Kansas City Power & Light Company
1201 Walnut
P.O. Box 418679
Kansas City, Missouri 64141

CERTIFIED MAIL

On October 23, 2007, Complainant Marisa A. Morales filed a formal complaint with the Missouri Public Service Commission against Respondent Kansas City Power & Light Company ("KCPL"), a copy of which is enclosed. Under Commission Rule 4 CSR 240-2.070(7), Respondent shall have 30 days from the date of this notice to file an answer or to file notice that the complaint has been satisfied. Since this notice is being issued on October 25, 2007 and November 24, 2007 is a Saturday, under Commission Rule 4 CSR 240-2.050(1), KCPL's response is due no later than November 26, 2007.

In the alternative, the Respondent may file a written request that the complaint be referred to a neutral third-party mediator for **voluntary mediation** of the complaint. Upon receipt of a request for mediation, the 30-day time period shall be tolled while the Commission ascertains whether the Complainant is also willing to submit to voluntary mediation. If the Complainant agrees to mediation, the time period within which an answer is due shall be suspended pending the resolution of the mediation process. Additional information regarding the mediation process is enclosed.

If the Complainant declines the opportunity to seek mediation, the Respondent will be notified in writing that the tolling period has ceased and will also be notified of the date by which an answer or notice of satisfaction must be filed. That period will usually be the remainder of the original 30-day period.

All pleadings (including the answer, the notice of satisfaction of complaint, or request for mediation) shall be mailed to:

Secretary of the Missouri Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102-0360

A copy of such pleadings shall be served upon the Complainant at her home address as listed within the enclosed complaint. A copy of this notice has been mailed to the Complainant.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', is written over a horizontal line.

Colleen M. Dale
Secretary

(S E A L)

Dated at Jefferson City, Missouri,
on this 25th day of October, 2007.

Lane, Regulatory Law Judge

Copy to: Marisa A. Morales
2432 Brighton
Kansas City, Missouri 64127