

SECOND CUSTOMER NOTICE

November 13, 2008

Dear Customer:

On June 9, 2008, West 16th Street Sewer Company, Inc. (Company) submitted a request for a small utility rate case to the Missouri Public Service Commission (Commission). In response to the Company's request, the Staff of the Commission (Staff) conducted an audit of the Company's books and records, and an investigation of the Company's system operations and business operations. Based upon the results of the Staff's audit and investigation, the Company and the Staff have reached an agreement that, if approved by the Commission, would result in an increase of \$6,031 in the Company's annual sewer operating revenues. Set out at the end of this notice is a table that summarizes the proposed revisions to the Company's rates.

The Office of the Public Counsel (OPC), an agency that represents utility consumers before the Commission, has reviewed the results of the Staff's audit and investigation, and the related Company/Staff agreement, but has not yet taken a final position regarding those results or the agreement. Also, depending upon the responses to this notice, the OPC may request that the Commission hold a local public hearing.

To submit comments about the proposed revisions to the Company's rates, or comments regarding recent service-related problems, please use the information/instructions provided below, and please submit your comments ***within 20 days of the date of this notice***. Regardless of how you submit your comments, please include a reference to case number SR-2008-0389.

To submit your comments in writing, by telephone, by fax or by e-mail, please use the following information:

Public Service Commission

Attn: Water/Sewer Dept.

P.O. Box 360

Jefferson City, MO 65102

Phone: 800-392-4211

Fax: 573-751-1847

E-Mail: water.sewer@psc.mo.gov

Office of the Public Counsel

Attn: Water/Sewer Dept.

P.O. Box 2230

Jefferson City, MO 65102

Phone: 866-922-2959

Fax: 573-751-5562

E-Mail: mopco@ded.mo.gov

To submit your comments via the Commission's Website, please use the following instructions:

- (1) Go to <http://www.psc.mo.gov>;
- (2) Click on "EFIS / Case Filings" on the menu bar on the left side of the page;
- (3) On the next page, click on the "Public Comment" icon under Submit Public Comments; and
- (4) Fill out and submit the Public Comments form, including the case number shown above.

Lastly, please be advised that all currently available information regarding the Company's request may be obtained via the Commission's Website by using the following instructions, and also note that this information will be updated as the subject case moves forward.

- (1) Go to <http://www.psc.mo.gov>
- (2) Click on "EFIS / Case Filings" on the menu bar on the left side of the page
- (3) On the next page, click on the "Docket Sheet" icon under View Information On A Specific Case
- (4) On the next page, enter SR-2008-0389 in the box to the right of Case No. and hit the Enter key on your keyboard (this will bring up a page that contains all of the documents that have been filed in the case to date)
- (5) To view a particular document, click on the number in the "Item No." column

If you have questions about this notice, or about anything else with which I may be of assistance, please feel free to contact me at 660-287-0463

Sincerely,

Anthony Monsees

Anthony Monsees
Owner West 16th Street Sewer Company, Inc.

Sewer Service Rates

	Current Rates	Current Rates Increased by 12.94%	Dollar Amount of Change
Monthly Minimum Charge	\$26.42	\$29.84	\$3.42