

Missouri Public Service Commission

Public Comments Report

Whispering Hills Water Company

Case No. SR-2009-0228

Unique Comments **2**
Duplicate Comments **0**
Total Comments Received **2**

Staff Codes: JMR James Russo

DS David Spratt

DDW Derl Warren

Date : 1/14/2009

Item	First Name	Last Name	City	State	Public Comments	Office Staff		Resolution
E Mail	Bob	Howard	Wappapello -- Home address is Ballwin, MO	MO	See Attached	PSC	JR	Monday January 26th sent e mail
P200900514	Carrie	Babb	Dexter	MO	See Attached	PSC	JR	Sent letter January 15th.

Russo, Jim

WHISPERING HILLS

From: Namvet2531@aol.com
 Sent: Sunday, January 25, 2009 11:58 PM
 To: Water.Sewer; MOPCO@DED.MO.GOV
 Cc: Namvet2531@aol.com
 Subject: PROPOSED RAISING OF WATER RATE

JAN 24, 2008

TO WHOM THIS MAY CONCERN,

THIS IS REGARDING CASE #WR-2009-0228.

AS AN OWNER OF A LOT AND SMALL CABIN SINCE 1981 IN THE **'WHISPERING HILLS WATER SYSTEM'** IN WAPPAPELLO, I AM RESPONDING TO THE PROPOSED INCREASE IN WATER RATES. I AM NOT A PERMANENT RESIDENT OF THIS CABIN AND KNOW I AM OF THE MINORITY OF USERS. I CAN ONLY OFFER THIS SUGGESTION, KEEPING IN MIND THAT IN THE PAST THERE WAS A "PART-TIME USE" WATER CHARGE FOR NON-RESIDENTS.

IT IS REASONABLE TO ASSUME AN INCREASE IS NECESSARY BECAUSE OF INCREASED COST'S, BUT I WOULD LIKE TO SUGGEST THAT YOU DISCUSS THE REQUESTED MINIMUM BE LOWERED TO A MORE ACCEPTABLE AMOUNT, OR KEPT THE SAME. IF THERE IS TO BE AN INCREASE IN THE 'CHARGE PER GALLON' RATE, THE PROPOSED 89% INCREASE, ESPECIALLY FOR THE MINIMUM, IS MUCH MORE THAN SHOULD BE ALLOWED. I WOULD NOT MIND PAYING MORE PER GALLON OVER THE PRESENT MINIMUM GALLONS.... IF I USED THEM !

I DON'T THINK I EVER WENT OVER THE MINIMUM IN THE 27 YEARS I'VE BEEN ON THE SYSTEM. IN FACT, I HAVE PAID FOR MANY, MANY MONTHS WHEN I HAVEN'T EVEN USED A DROP !! I HAVE RECIEPTS TO SUBSTANTIATE THAT. I'M SURE THERE ARE OTHER HOUSEHOLDS THERE ON FIXED INCOMES WHO DON'T USE OVER THE MINIMUM, JUST LIKE ME. I AM ON SOCIAL SECURITY DISABILITY AND AM A SERVICE-CONNECTED DISABLED VIET NAM VETERAN. ALL OF TODAY'S INCREASES IN GOODS, HOWEVER SMALL, HAVE A HUGE IMPACT ON US.

IF THE PROPOSED INCREASE IS APPROVED, THAT WOULD MEAN I WOULD BE PAYING MUCH MORE THAN I PAY FOR WATER IN ST LOUIS COUNTY, WHERE I AM A PERMANENT RESIDENT. AS AN EXAMPLE; HERE, ON JAN 13 2009, I PAID A TOTAL OF **\$43.62 FOR 3 MONTHS** SERVICE FROM SEPT 30 THRU JAN 2. THATS FOR 94 DAYS, WHICH INCLUDED \$7.38 IN MISC CHARGES SUCH AS FIRE HYDRANT, PRIMACY AND COUNTY TAXES !! THAT AMOUNT IS ABOUT 1/3 LESS THAN WHAT WHISPERING HILLS IS REQUESTING FOR A LIKE TIME PERIOD. JUST THEIR MINIMUM WOULD BE **\$61.68 FOR 3 MONTHS** IF THE REQUESTED INCREASE IS APPROVED.

RAISING THE MINIMUM SEEMS UNFAIR ! WHY NOT JUST ALLOW AN INCREASE IN THE CHARGE FOR GALLONS USED OVER THE PRESENT MINIMUM CHARGE OF \$10.88 ? THAT WAY THOSE WHO CONSERVE, OR USE LESS WATER, WON'T FEEL TAKEN ADVANTAGE OF BY PAYING FOR WATER NOT USED.

THANK YOU FOR ANY CONSIDERATION IN THIS MATTER.

BOB HOWARD
 366 NEW BALLWIN RD
 BALLWIN, MO. 63021-6159
NAMVET2531@AOL.COM

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