# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Application of	)	
Wide Voice, LLC for	)	
Certificate of Service Authority to Provide	)	
Basic Local Exchange, Non-Switched Local	)	Case No. LA-2015-0255
Exchange and Interexchange	)	
Telecommunications Services in the	)	
State of Missouri and to Classify Said	)	
Services and the Company as Competitive	)	

#### APPLICATION

COMES NOW Wide Voice, LLC, ("Applicant" or "Wide Voice"), by its undersigned counsel, and pursuant to sections 392.361, 392.410, 392.420, 392.430, 392.440, 392.450 and 392.455, RSMo., the Federal Telecommunications Act of 1996, 4 CSR 240-2.060 and 4 CSR 240-3.510, and files this verified Application requesting that the Missouri Public Service Commission (hereinafter, "the Commission") issue an order that:

- (a) grants Applicant certificate of service authority to provide basic local exchange, non-switched local exchange and interexchange telecommunications services, pursuant to Chapter 392 RSMo;
- (b) grants competitive status to Applicant and Applicant's requested services; and
- (c) waives certain Commission rules and statutory provisions pursuant to Sections 392.420, 392.361 and 392.245.5(8), RSMo, consistent with the Commission's past treatment of other certificated providers of competitive telecommunications services.

In support of its Application, Wide Voice states as follows:

1. Wide Voice is a limited liability company duly organized and existing under and by virtue of the laws of the State of Nevada, and is duly authorized to conduct business in Missouri. The nature of Applicant's business is telecommunications. Applicant's principal place of business is 410 South Rampart, Suite 390, Las Vegas, Nevada 89145. Its telephone number is 702-553-3007 and its toll-free customer service number is 1-844-8444. Pursuant to 4 CSR 240-2.060(1)(C), a Certificate of Registration to transact business in Missouri, issued by the Missouri Secretary of State, is attached hereto as **Exhibit A**.

2. All correspondence, communications, pleadings, notices, orders, and decisions relating to this Application should be addressed to:

William D. Steinmeier
WILLIAM D. STEINMEIER, P.C.
2031 Tower Drive
P.O. Box 104595
Jefferson City, Missouri 65110-4595
Telephone: (573) 659-8672
Facsimile: (573) 636-2305

Email: wds@wdspc.com

With a copy to:

Carey Roesel Consultant to Wide Voice, LLC Technologies Management, Inc. 2600 Maitland Center Parkway, Suite 300 Maitland, Florida (FL) 32751

Telephone: (407) 740-3006
Facsimile: (407) 740-0613
Email: croesel@tminc.com

All inquiries or communications regarding the ongoing operations of Wide Voice should be addressed to:

Patrick Chicas
President and CTO
Wide Voice, LLC
410 South Rampart, Suite 390
Las Vegas, Nevada 89145

Telephone: 702-553-3007 Facsimile: 702-825-2582

Email: pjc@widevoice.com

- 3. By this Application, Wide Voice requests a certificate of service authority to provide competitive basic local exchange services to business customers throughout all exchanges in the state of Missouri of all incumbent local exchange companies (ILECs). The exchanges in which Wide Voice seeks authority are listed in the approved tariffs of the ILECs, and will be listed in Applicant's basic local service tariff, which will be posted on the Company's website. Wide Voice's proposed service areas will follow the respective exchange boundaries of each incumbent LEC and shall be no smaller than an exchange as required by Section 392.455 (3) RSMo.
- 4. Upon certification, Wide Voice, LLC. will offer competitive telecommunications service, including exchange access service, within the state of Missouri using its own facilities. It may also utilize services available from other facilitiesbased carriers. Wide Voice will provide service to VoIP-enabled business customers and Telephony Applications providers on a retail, wholesale, carrier level, including PSTN connectivity and intermediate carrier functions. Petitioner will negotiate an interconnection agreement in accordance with 47 U.S.C. Section 252 and applicable rules. Wide Voice will, through interconnection with other carriers or resale of other carriers' services, provide

access to 911 and enhanced 911 emergency services and provide directory assistance and operator assisted calling, and dual party relay services.

- 5. Pursuant to this Application, Wide Voice seeks authority to offer and provide all forms of facilities-based and resold basic local telecommunications service to business customers within Missouri as defined in 386.020(4) RSMo.
- 6. By this Application, Wide Voice also requests a certificate of service authority to provide competitive intrastate interexchange and non-switched local exchange (dedicated private line) telecommunications services throughout the state of Missouri. Wide Voice's interexchange and non-switched local exchange tariff will be posted on the Company's website.
- 7. Applicant possesses the technical and managerial resources and abilities necessary to provide the services it proposes as required by Section 392.455(1), RSMo. Information concerning Applicant's principal management employees and their qualifications is attached hereto and incorporated herein as **Exhibit B**.
- 8. Applicant possesses the necessary financial resources and abilities to provide the services it proposes as required by Section 392.455(1), RSMo and has the necessary capital to conduct its proposed operations in Missouri. Attached to this Application as **Appendix C** is the affidavit of a corporate officer attesting to the resources and abilities of Applicant. Wide Voice has been providing telecommunications services since 2007.
- 9. Wide Voice seeks classification of itself and its services as competitive, with accompanying reduced regulation pursuant to Sections 392.361, 392.420 and 392.245.5(8), RSMo and 4 CSR 240-3.510(1)(A). Applicant believes that its proposed

services will be subject to sufficient competition to justify a lesser degree of regulation and that granting this request will allow greater price and service options for telephone users.

- 10. Wide Voice will offer basic local telecommunications services as a separate and distinct service in accordance with Section 392.455 (4), RSMo. Wide Voice will give consideration to equitable access for all Missourians, regardless of where they might reside or their income, to affordable telecommunications services in Wide Voice's proposed service areas in accordance with Section 392.455 (5), RSMo.
- 11. Applicant is willing to, and will, comply with all applicable Commission rules. Consistent with the Commission's treatment of other certificated competitive local exchange telecommunications companies, Applicant requests that the Commission grant Staff's recommended waivers of statutes and regulations.
- 12. Applicant acknowledges 4 CSR 240-3.510(1)(C), which requires that a tariff and any applicable interconnection agreements must be filed with the Commission and approved before service can be provided. Contemporaneously with this Application, Applicant is filing a proposed access services tariff with a forty-five (45) day effective date. The Company will post its basic local and interexchange services tariff on its website as soon as the application is approved.
- 13. Applicant submits that the public interest will be served by Commission approval of this Application because Applicant's proposed service will create and enhance competition and expand customer service options, consistent with the legislative goals set forth in the Telecommunications Act of 1996 and Chapter 392, RSMo. Prompt approval of this Application also will expand the availability of innovative, high quality and reliable telecommunications services within the State of Missouri.

- 14. Notwithstanding the provisions of Section 392.500, RSMo., and consistent with Section 392.361.6, RSMo., as a condition of certification and competitive classification, Wide Voice agrees that, unless otherwise ordered by the Commission, Wide Voice's originating and terminating switched exchange access rates will be no greater than the lowest Commission-approved corresponding access rates in effect for each ILEC within those service area(s) in which Applicant seeks authority to provide service. Additionally, pursuant to the Commission's Report and Order in Case No. TO-99-596 and long-standing policy and precedent, Wide Voice agrees that if the ILEC in whose service area the Applicant is operating decreases it originating and/or terminating access service rates, the Applicant shall file an appropriate tariff amendment to reduce its originating and/or terminating access rates within thirty (30) days of the ILEC's reduction of its originating and/or terminating access rates in order to maintain the cap on switched access rates.
- 15. Wide Voice has no pending or final judgments or decisions against it from any state or federal agency or court that involves customer rates or service.
  - 16. Wide Voice has no annual report or assessment fees that are overdue.

WHEREFORE, Applicant, Wide Voice, LLC, respectfully requests that the

Commission grant it certificate of service authority to provide basic local exchange, non-

switched local exchange and interexchange telecommunications services as herein

requested, classify Applicant and Applicant's proposed services as competitive, grant the

waivers of statutes and regulations recommended by Staff and approve the tariff to be filed

in this matter.

Respectfully submitted,

/s/ William D. Steinmeier

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ATTORNEY FOR APPLICANT

WIDE VOICE, LLC

Dated: April 2, 2015

Missouri Local Application of Wide Voice, LLC

### **CERTIFICATE OF SERVICE**

I do hereby certify that a true and correct copy of the foregoing document has been served electronically on the Staff Counsel's office at staffcounselservice@psc.mo.gov, and the Office of Public Counsel at opcservice@ded.mo.gov, this 2<sup>nd</sup> day of April 2015.

/s/ William D. Steinmeier

William D. Steinmeier

State of Nevada	)
	) ss
County of Clark	)

#### VERIFICATION

I, Patrick Chicas, being duly sworn according to law, depose and say that I am President and CTO of Wide Voice, LLC; that I am authorized to and do make this verification for it; and that the facts set forth in the above Application are true and correct to the best of my knowledge, information and belief.

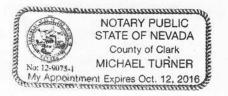
SIGNATURE:

TITLE: 3/25/2010

Subscribed and sworn to before me this 25 day of Mach, 2015.

**Notary Public** 

My Commission expires: Oct (2,2016



# WIDE VOICE, LLC

# **EXHIBIT A**

Certificate of Registration
from
Missouri Secretary of State
(Filed as a separate pdf document)

# WIDE VOICE, LLC

## **EXHIBIT B**

Profiles of Key Management Employees

#### **Wide Voice Management Biographies**

#### Patrick Chicas, President & Chief Technical Officer

Mr. Chicas is the founder of WideVoice, LLC and serves as its President and Chief Technical Officer. Mr. Chicas was a co-founder of the CLEC and VoIP provider CommPartners, LLC in June 2003 to 2008, serving as its Chief Technology Officer.

Mr. Chicas is responsible for the network architecture and topology, vendor selection, POP construction and all engineering aspects of the Company. From August 2000 to November 2003, Mr. Chicas was the president, co-Chairman and a member of the board at Rubicon Media Group, an Internet publishing concern. From March 1999 to August 2000, Mr. Chicas was the Vice President for Data Services at Mpower Communications. While at Mpower, Mr. Chicas designed the company's VoIP network for small business services. From January 1997 to September 1998, Mr. Chicas was the first executive hire and Vice President of Operations at Digital Island, Inc. Mr. Chicas has prior telecommunications experience with PacTel Cellular (now Verizon) and GTE Mobilnet (now Verizon). As an early participant in Internet-related businesses, Mr. Chicas was a co-founder of Hawaii Online's Internet Access Service. Hawaii Online was the first statewide ISP in Hawaii and was ultimately sold to GST Communications. Mr. Chicas also cofounded LJ.net, an ISP founded to serve rural communities in the western United States. Mr. Chicas resides in Las Vegas, Nevada.

#### Andrew Nickerson, Chief Executive Officer

Mr. Nickerson joined Wide Voice, LLC as CEO in August 2014 to continue its successful growth of connecting applications and services to the PSTN. Mr. Nickerson has over 13 years' experience in the telecommunications industry, spending the previous 4 years with leading Skype & Microsoft's carrier partnerships and business development initiatives. Prior to Skype, Mr. Nickerson s served as an independent consultant to several application providers, financial institutions and carriers interested in expanding their business in the global communications industry. In addition, he was the CFO of a VoIP service provider startup that raised over \$18M in venture funding and served customers like AT&T, Sprint, Vodafone and Telefonica.

Mr. Nickerson earned a Bachelor's degree in Accounting from Santa Clara University and his MBA from The Wharton School of Business with majors in finance and entrepreneurial management. Mr. Nickerson resided in Manhattan Beach, CA with his wife and 2 kids and in his spare time he enjoys training for and competing in triathlons.

#### **Wide Voice Management Biographies (Continued)**

Tandy DeCosta, (Co-founder) – Director, Telephony Services

Ms. DeCosta is a co-founder of Wide Voice, LLC and serves as Director of Telephony Services. Ms DeCosta handles all aspects of day-to-day operations.

Ms. DeCosta is responsible for all day-to-day operations of Wide Voice, LLC, including regulatory, CLEC build out, traffic engineering and network planning. From 2004 to 2010 Ms DeCosta was Director of Translations at CommPartners, LLC handling LCR routing, traffic engineering, SS7 and network engineering and build out. From 1999 to 2004 Ms. DeCosta worked at Qwest Wireless as a Tier 5 support in their Advanced Technical Assistance Center, as well as handling routing/translations in DMS and 5ESS switches. From 1991 to 1999 Ms. DeCosta worked at GTE Mobilnet (now Verizon), in Hawaii, handling RF engineering as well as cell site management and troubleshooting. From 1986 to 1991 Ms. DeCosta worked for Honolulu Cellular (now AT&T wireless), handling cell site management, including install and RF engineering. From 1984-1986 Ms. DeCosta worked for Rochester Telephone Hawaii, working on installation and translations of large PBX systems, including automatic call distribution (ACD) and class five features.

Ms. DeCosta is originally from Hawaii but now resides in Grand Junction CO.

#### Erla Erlingsdottir, Senior Manager of Telephony Services

Ms. Erlingsdottir has recently joined Wide Voice, LLC to help manage their CLEC build out to all 50 states.

Ms. Erlingsdottir is responsible for managing and implementing all facets of the 50 state CLEC build out for Wide Voice, LLC. Prior to joining the company Ms. Erlingsdottir worked at Level3 Communications from January 2009 to August 2013 as a Product Manager as well as a Senior Software Engineer, handling all routing and costing functions, including updating production environments. From October 2004 to January 2009 Ms. Erlingsdottir worked at CommPartners handling routing, LNP, SS7, trunk builds and other switch build out provisioning. From April 2001 to October 2004 Ms. Erlingsdottir worked at Qwest Wireless, as a Wireless Translations Engineer, handling routing, technical support and product design for the CO region, until Qwest Wireless decided to outsource their network to Sprint. From October 1999 to April 2001 Ms. Erlingsdottir worked at ICG Communications as a Complex Translations Engineer, handling switch routing and trunk builds, as well as provisioning process improvements. From March 1998 to October 1999 Ms. Erlingsdottir worked at TCG/AT&T Local Services, learning customer service, order fulfillment and finally becoming a translator in their DMS and 5ESS switches. Also handled training other teams on provisioning processes.

Ms. Erlingsdottir resides in Denver, CO but is originally from Iceland.

# WIDE VOICE, LLC

### **EXHIBIT C**

Officer's Financial Affidavit
(Filed as a separate pdf document)