## LOCAL PUBLIC HEARING - Vol. I 9/10/2019

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                       STATE OF MISSOURI
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                  PUBLIC SERVICE COMMISSION
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                   TRANSCRIPT OF PROCEEDINGS
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 6
                    Local Public Hearing
 7
                    September 10, 2019
8
                    Perryville, Missouri
9
                          Volume I
10
   In the Matter Of the Application )
11
    Of Confluence Rivers Utility )
12 Operating Company, Inc., For
    Authority to Acquire Certain ) File No. WA-2019-0299
    Water and Sewer Assets And For A )
13
    Certificate of Convenience and )
14 Necessity
15
16
                CHARLES HATCHER, Presiding
                    REGULATORY LAW JUDGE
17
                         SCOTT RUPP
18
                        COMMISSIONER
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1	***PROCEEDINGS***
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3	JUDGE HATCHER: Let's go ahead and go
4	on the record. Today is September 10th, 2019. The
5	Missouri Public Service Commission has set this time
6	for a Local Public Hearing in Case No. WA-2019-0299.
7	That also includes Case SA-2019-0300, which is
8	captioned as In the Matter of Confluence Rivers
9	Utility Operating Company, Inc. for Authority to
10	Acquire Certain Water and Sewer Assets and for
11	Certificate of Convenience and Necessity.
12	The Commission has scheduled this Local
13	Public Hearing to give members of the public a
14	chance to comment about Confluence Rivers Utility's
15	Application.
16	The Missouri Public Service Commission
17	regulates the rates charged by public utility
18	companies in Missouri to ensure that those rates are
19	just and reasonable. The Commission also regulates
20	the qualify of service and safety of the operations
21	of public utilities.
22	The Commission is made up of five
23	Commissioners. The Commissioners are appointed by
24	the Governor to fixed terms and confirmed by the
25	Senate.

1 The Commissioners employ staff of 2 engineers, accountants, attorneys, financial 3 analysts, and other specialists in the field of 4 utility regulation. 5 My name is Charles Hatcher. I'm the 6 Regulatory Law Judge and will preside over this Hearing. With me today is Commissioner Scott Rupp. 7 8 This is an Official Hearing of the 9 Missouri Public Service Commission and the statements and testimony of witnesses will be 10 11 recorded by the Court Reporter and must be given 12 under oath. 13 All of the Commissioners will have the 14 opportunity to read all of the witnesses' 15 statements, and additionally I will brief the 16 Commissioners on what was said here this afternoon. 17 The Commissioners do value your comments and input. 18 Commissioner Rupp, any opening 19 comments? 20 COMMISSIONER RUPP: Sure. 21 Welcome. Thank you for coming today. 2.2 Apparently I didn't wear red. I didn't get that 2.3 memo. 2.4 Anyway, I wanted to let you know a 25 couple things up front. I cannot answer any

- 1 questions, so if you come up and you want to pose
- 2 any questions to me, I cannot respond, because we're
- 3 technically considered to be Judges.
- 4 So if you were to be at Schnucks or the
- 5 grocery store and see a Judge and go up and ask him
- 6 about a case that's pending before him, he can't
- 7 talk about it. So it's the same thing here.
- 8 So sometimes people think we're being,
- 9 you know, obtuse or flippant and just not answering.
- 10 I just cannot answer any questions to that. That is
- 11 why we had the question and answer period
- 12 beforehand, and there's also people from the Staff
- of the Public Commission, the Company, and Office of
- 14 Public Counsel that can answer questions for you.
- I may have a question for you, just to
- 16 kind of clarify and help me understand what you're
- 17 saying and things of that nature, so maybe it would
- 18 seem a little unfair that I can ask you questions
- 19 but -- you can ask me questions, you just won't get
- 20 an answer if you do that.
- 21 But I want to say thank you for coming
- 22 out today. Don't read anything into the fact that
- 23 there's only one of the five Commissioners here. We
- 24 have Local Public Hearings all across the state and
- 25 stuff, and we always just try to cover them.

1 They will get copies of everything that you are saying that's given to the Court Reporter. 2 3 We get a copy of that, plus the Judge is also gonna 4 brief them. 5 Also, if you know of anyone in your 6 community that was unable to make it here today, 7 they can file their own comments via the Public Service Commission's website, which will also get to 8 9 us, and we will get to read those comments as well. 10 So thank you for coming out. I would 11 love to hear your thoughts on that matter, and just 12 feel free to come up and tell us what is on your 13 mind, and we are here to listen. 14 If you do want to follow this process, 15 it is a lengthy process. This is the beginning, 16 then this will eventually culminate into a Hearing 17 in Jefferson City with multiple different attorneys and different witnesses and different evidence being 18 19 entered in. 20 You can watch all of those proceedings 2.1 online. We stream everything online so that you can 2.2 have as much access and transparency as possible. 2.3 But I'm gonna hand it back over to the Judge and 24 we're gonna go ahead and get started. Thank you. 25 JUDGE HATCHER: Thank you. Let's go

- 1 ahead and ask Counsel to enter their appearance for
- 2 the record. First, Confluence Rivers Utility
- 3 Operating Company, please.
- 4 MR. MITTEN: Your Honor, let the record
- 5 reflect the appearance of Russ Mitten for Confluence
- 6 Rivers Utility Operating Company. I provided the
- 7 address information to the Court Reporter.
- JUDGE HATCHER: Thank you. Lake Perry
- 9 Lot Owners' Association.
- 10 MR. LINTON: Good afternoon, Your
- 11 Honor, Commissioner Rupp. David Linton of the law
- 12 firm McCarthy, Leonard & Kaemmerer on behalf of the
- 13 Association, 314 Romaine Spring View, Fenton,
- 14 Missouri 63026.
- 15 JUDGE HATCHER: Thank you. And the
- 16 Commission's Staff Counsel.
- MS. BRETZ: Karen Bretz for Staff. The
- 18 Court Reporter has my information too.
- JUDGE HATCHER: Thank you. And Office
- 20 of the Public Counsel.
- 21 MR. CLIZER: John Clizer on behalf of
- 22 the Missouri Office of the Public Counsel. I will
- 23 supply my contact information with the Court
- 24 Reporter.
- JUDGE HATCHER: Thank you all.

1 The process this evening is I'm going to call the names listed on the sign-up sheet in the 2 3 order that they appear. When I call your name, 4 please come on down to the podium. I will place you 5 under oath and ask you to state and spell your name, and then you can offer your comments to the 6 7 Commission. Given the number of people here today, 9 we will use a five minute timer so that everyone has a chance to testify. Now, also please do remain at 10 11 the podium after your remarks as there may be 12 follow-up questions from the Commission or the 1.3 Parties. 14 And as Commissioner Rupp stated, the 15 Commissioners nor myself will be able to answer any 16 questions today. We do want to remain impartial 17 until after all of the evidence is presented. 18 The Commission has not made any 19 decisions in this case and is interested in your comments and will use your comments in helping them 20 2.1 make their decision. 2.2 If you do have any questions, please 2.3 speak to the representatives of the Company, the 24 Commission's Staff, the Office of the Public 25 Counsel, or the other parties who are also here.

1 My final request is for everyone to please be courteous and treat others as you would 2 3 like to be treated. 4 The first name on the list is Vincent 5 Reinacher, and I do apologize in advance for all of 6 the mispronunciations I'm gonna make this afternoon. 7 Vincent, can you come on down to the 8 microphone, and watch the cord, sir, it's right 9 there. Mr. Reinacher, could you spell your last 10 name, please? 11 MR. REINACHER: R-e-i-n-a-c-h-e-r. 12 JUDGE HATCHER: Thank you. And would 13 you please raise your right hand. 14 Do you solemnly swear or affirm that 15 the testimony you are about to give is the truth, 16 the whole truth, and nothing but the truth? 17 MR. REINACHER: I do. 18 JUDGE HATCHER: Thank you, and you may 19 proceed with your comments. 20 MR. REINACHER: Well, my statement has got to do with maintenance and stuff. So basically 2.1 2.2 the maintenance and repairs that could cause us to 2.3 experience systematic and spontaneous outages, I 24 feel that we have heard from many, many other 25 customers of Confluence Rivers how outrageous the

outages are, boil orders that are not communicated

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- in advance and happen all the time. Our system is 2 3 not a bad system, but this company has a reputation 4 of making expensive repairs because they get a financial benefit from it. 5 6 We don't need that kind of help. 7 believe in having a locally owned and operated 8 company, which will help keep rates lower, employ 9 local people and company, and be available immediately should a problem occur. 10 11 Thank you. 12 JUDGE HATCHER: Thank you, 13 Mr. Reinacher. Are there any questions? 14 MR. MITTEN: Your Honor, I have some
- JUDGE HATCHER: Please go ahead.
- 18 MR. MITTEN: If you'd like to have it

questions. I have a document I would like to hand

- 19 marked as an exhibit, I'm happy to do that.
- JUDGE HATCHER: Are you going to
- 21 introduce it as an exhibit?

Mr. Reinacher.

- MR. MITTEN: Not necessarily. Not yet
- 23 anyway.

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- JUDGE HATCHER: Okay. Let's go ahead.
- MR. MITTEN: Mr. Reinacher, my name is

Russ Mitten. I'm the Counsel for Confluence Rivers 1 2 Utility Operating Company. 3 Mr. Reinacher, the document I've handed 4 you is an August 2019 newsletter, which I believe 5 was sent to all the members of the Port Perry Lot Owners' Association. 6 7 Have you ever seen this document 8 before? 9 MR. REINACHER: Yeah. 10 MR. MITTEN: If you could turn to the 11 second page, about the middle of the page there's a 12 highlighted section and it states, we will be 13 looking for speakers at the PSC local hearing at 14 Perryville. We cannot have all of you speak, but 15 would like some spokespersons to address the 16 Commission. We will also assist you with talking 17 points. 18 Did I read that correctly? 19 MR. REINACHER: Yes. 20 MR. MITTEN: Were you asked to testify 2.1 today by the Port Perry Lot Owners' Association? 2.2 MR. REINACHER: No. 2.3 MR. MITTEN: Did they assist you with 24 any talking points? 25 MR. REINACHER: Yes.

1	MR. MITTEN: And who assisted you with
2	those talking points?
3	MR. REINACHER: Rich.
4	MR. MITTEN: Anybody else?
5	MR. REINACHER: No.
6	MR. MITTEN: And were those the did
7	you read what Mr. Dewilde provided as your statement
8	today?
9	MR. REINACHER: Part of it was, yes.
10	MR. MITTEN: Okay. No further
11	questions. Thank you, Your Honor.
12	COURT REPORTER: Could I get the name
13	of Rich? Does somebody know Rich's name?
14	MR. REINACHER: Dewilde.
15	COURT REPORTER: Yes. How do you spell
16	it?
17	MR. REINACHER: D-e-w-i-l-d-e.
18	COURT REPORTER: Thank you.
19	MR. MITTEN: If you could just leave
20	that on the chair, because I may be asking other
21	witnesses about the same thing. Thank you.
22	JUDGE HATCHER: Are there any other
23	questions?
24	MS. BRETZ: Yes, Your Honor.
25	JUDGE HATCHER: Mr. Reinacher, if

1 you'll hold on for just a moment. 2 MR. REINACHER: Okay. 3 JUDGE HATCHER: Sorry. 4 MS. BRETZ: Good afternoon, 5 Mr. Reinacher. My name is Karen Bretz. I represent 6 Staff for the Public Service Commission, and I just 7 happened to notice that you have a 618 area code --8 MR. REINACHER: Yes. 9 MS. BRETZ: -- for your phone? 10 My parents live in St. Clair County, 11 Illinois, so I recognize that area code. But 12 anyway, I don't mean to be daft, but do you receive 1.3 water or sewer service from Port Perry currently? 14 MR. REINACHER: Yes. 15 MS. BRETZ: Which ones do you receive? 16 MR. REINACHER: Both. 17 MS. BRETZ: Okay; thank you. 18 JUDGE HATCHER: Any other questions? 19 Thank you, Mr. Reinacher. You're dismissed. 20 James Dyer, please come down to the 2.1 microphone. 2.2 MR. DYER: My name is James Dyer, 2.3 that's D-y-e-r. 2.4 JUDGE HATCHER: Thank you, Mr. Dyer. 25 Let me go ahead and swear you in.

1 Would you please raise your right hand. 2 Do you solemnly swear or affirm that the testimony 3 you are about to give is the truth, the whole truth, 4 and nothing but the truth? 5 MR. DYER: T do. 6 JUDGE HATCHER: Please go ahead. 7 MR. DYER: Right now I am retired. Ι am not on a fixed income. I still have an annuity, 9 which will run about three or four more years. After that the annuity will run out and I will be 10 11 totally on fixed income. 1.2 The costs that are going to be hoisted 13 on us, it looks like, are going to be considerable, 14 and I think they will cause me some challenge to my 15 budget, to say the least. I can still deal with it, 16 but it's gonna be tougher. 17 I think there will be others at Port 18 Perry in the coming years who will probably have the 19 same situation, because I suspect there will be 20 other people retiring to Port Perry in the future. 2.1 And, so, the cost is, I think, a major concern for 2.2 me and for those of my fellow people who are here 2.3 today. 2.4 There's a second problem, and that is 25 generally I would prefer to deal with those people

- 1 who are neighbors, who I have been around and who I
- 2 trust. A stranger who comes in who buys a company
- 3 and says that he's going to do wonderful things for
- 4 us and his company will, I have yet to see that. We
- 5 will see.
- 6 However, generally I find that as the
- 7 company gets larger and larger, it gets less
- 8 responsive to the needs of the people beneath it,
- 9 and I think over time that is likely to happen as
- 10 well.
- 11 The third problem that I have is
- 12 essentially that I have only a few more years,
- 13 probably, to enjoy Port Perry before I pass on to
- 14 our Lord. I am 79 right now, and so I'm getting up
- 15 there in age.
- I'd like those last few years to be
- ones where not everything is torn up at Port Perry,
- 18 where they're having to make incredible amounts of
- 19 changes to the scenery so that sometime after I die
- 20 everything will be put back in order again.
- I prefer to have local control. I feel
- 22 that I can deal more effectively with people that I
- 23 know than people I don't know. That's my testimony,
- 24 and I thank you for listening, and I am available
- 25 for any questions.

1 JUDGE HATCHER: Thank you, Mr. Dyer. 2 Any questions? 3 MR. MITTEN: I have some questions. 4 Thank you, Your Honor. 5 Mr. Dyer, were you asked to be a 6 witness today by anyone with the Port Perry Lot 7 Owners' Association? MR. DYER: I was not directly asked, 9 no. 10 MR. MITTEN: Were you indirectly asked? 11 MR. DYER: Indirectly, yes, because we 12 had a meeting about this a few -- a few nights ago, 13 and it was discussed and peop -- they said at that 14 time you could testify if you wished, but I was 15 never approached directly to testify. 16 MR. MITTEN: Were you given any talking 17 points with regard --18 MR. DYER: I was not. This is all 19 mine. 20 MR. MITTEN: Did you discuss your 2.1 testimony prior to giving it today with anyone from 2.2 the Port Perry Lot Owners' Association? 2.3 MR. DYER: I discussed it with no one, 2.4 sir. 25 MR. MITTEN: Thank you very much.

1	MR. DYER: You're welcome.
2	JUDGE HATCHER: Ms. Bretz?
3	MS. BRETZ: Good afternoon.
4	MR. DYER: Good afternoon.
5	MS. BRETZ: It sounds like you are a
6	resident of Port
7	MR. DYER: I am a resident of Port
8	Perry.
9	MS. BRETZ: And you receive water and
10	sewer service from Port Perry?
11	MR. DYER: I do.
12	MS. BRETZ: Okay; thank you.
13	MR. DYER: You're welcome. I've been
14	there now, I think, about four years.
15	MS. BRETZ: Okay.
16	JUDGE HATCHER: Thank you, Mr. Dyer.
17	MR. DYER: You're welcome.
18	Bob Pelker. Please come to the
19	microphone, Mr. Pelker.
20	MR. PELKER: My name is Bob Pelker,
21	P-as in Paul-e-l-k-e-r.
22	JUDGE HATCHER: Thank you, sir.
23	Please raise your right hand. Do you
24	solemnly swear or affirm that the testimony you're
25	about to give is the truth, the whole truth, and

1 nothing but the truth? 2 T do. MR. PELKER: 3 JUDGE HATCHER: Thank you. Please go 4 ahead and give us your comments. Well, my wife and I have 5 MR. PELKER: 6 lived here or had a residence here for 30 years and 7 moved in here in 1990. And at that time we were owned by some organization, I don't -- can't 9 remember the name, but matter of fact, the first 14 10 years of our 30 years started with different 11 organizations, owned us. 12 We paid our monthly assessments and 13 we've never seen any improvements structurally to 14 the property or to the infrastructure, and there was 15 quite a lot of discussion among the current lot 16 owners, where's our fees going? 17 Now we did have a committee elected by 18 those lot owners, and I was on that committee, and 19 the representative from the company would be there 20 and/or the manager, I guess he would be, and we were 2.1 wasting our time. 2.2 We'd propose things, we'd ask 2.3 questions, and he would just kind of wave them off; 24 you know? So there was a lot of conflict with the 25 outside ownership of Lake Perry.

1 Well, 16 years ago the lot owners 2 turned over Lake Perry and its properties, I think 3 630 properties, and since then we've elected a board 4 of trustees, a very qualified board of trustees, by 5 the way, and there has been many improvements to the -- to the property and to the lake. 6 7 We've got a new gate entrance. We've 8 got a new office building. We've got asphalt roads. 9 We maintain our dam with thousands of tons of rock. 10 And we have a new maintenance building. We maintain 11 our swimming pool and the restaurant. And there's 12 many other improvements that we have made because we 13 have a proactive board. 14 I want to say this to the 15 PSC Committee, because I want you to know that we 16 are capable of purchasing and maintaining our own 17 water and sewer company. 18 We know bills will go up, but if we run 19 the company we know two things. One, our money will 20 be spent on us for us, not the problem of some other 2.1 systems that we -- I'm gonna lose my voice here in a 22 minute -- that we potentially get lumped into. 2.3 The second thing is, we will be paying 24 no interest, no money, to investors. We'll be 25 paying it to ourselves. Repairs and emergencies

- 1 will probably be handled locally, well, they would
- 2 be handled locally and probably more expeditiously
- 3 than an outside company or 800 number. We have a
- 4 sound business plan and sound financial options
- 5 backed by investors of our own community.
- In summary, if I can get that far, Lake
- 7 Perry has a proactive board who's made substantial
- 8 improvements since we took over the complex 16 years
- 9 ago. We want our money to go into our own system,
- 10 not into some other system a big conglomerate might
- 11 own and not to investors other than ourselves.
- We want local response time for repairs
- 13 and emergencies, and we have a sound business plan
- in place run by capable people we trust and that's a
- 15 not-for-profit to boot. It's a no-brainer.
- 16 It's in the best interest of the Lake
- 17 Perry community to have Lake Perry Service Company
- 18 own and run our water company and sewer company, and
- 19 we want to control the destiny of Lake Perry. Thank
- 20 you.
- JUDGE HATCHER: Any questions for Mr.
- 22 Pelker?
- MR. MITTEN: Mr. Pelker, good
- 24 afternoon. Were you asked to testify by anybody
- 25 from the Lake Perry Lot Owners' Association?

1	MR. PELKER: No.
2	MR. MITTEN: I couldn't help but notice
3	that you were reading a portion of your statement
4	off a typed document you have. Who provided you
5	that typed document?
6	MR. PELKER: My wife typed it, but I
7	provided her the information.
8	MR. MITTEN: Did anybody give you the
9	information that was put on that document?
10	MR. PELKER: Yes. I asked Rich Dewilde
11	before the meeting how many years have we owned this
12	property. I thought it was 13, but it's 16.
13	MR. MITTEN: And that was the only
14	input Mr. Dewilde had?
15	MR. PELKER: Right.
16	MR. MITTEN: Did anybody else have
17	input on that document other than you and your wife?
18	MR. PELKER: No.
19	MR. MITTEN: Thank you very much.
20	JUDGE HATCHER: Ms. Bretz?
21	MS. BRETZ: Do you receive water or
22	sewer service from Port Perry Service?
23	MR. PELKER: Both.
24	MS. BRETZ: Both. Okay. Thank you.
25	JUDGE HATCHER: Mr. Pelker, thank you

1 very much. 2 Gary Schumer. 3 Mr. Schumer, would you please raise 4 your right hand. Do you solemnly swear or affirm 5 that the testimony you are about to give is the 6 truth, the whole truth, and nothing but the truth? 7 MR. SCHUMER: Yes, sir. 8 JUDGE HATCHER: Please state your name 9 and spell your last name, sir. 10 MR. SCHUMER: My name is Gary Schumer, 11 S-c-h-u-m-e-r. 1.2 JUDGE HATCHER: Please go ahead. 13 MR. SCHUMER: We currently have a lot 14 and a cabin (Address given but the Judge asks for it 15 to be redacted) at Lake Perry. 16 We've been long members of Lake Perry. 17 My dad was in the plumping and heating and cooling business, and back in the '70's when the original 18 19 swimming pool was built, my father actually took a 20 lot in exchange for work that he had done at the 2.1 swimming pool. So we've had this lot since the 2.2 early '70's when the pool was built. 2.3 We camped on it for years and years, my 24 wife and I and family. We camped on it nearly every 25 year. A couple of years ago, though, we got tired

- 1 of camping so we decided to build our retirement
- 2 home. So my wife and I built a retirement home at
- 3 Lake Perry two years ago.
- 4 I'm retired now. I do not live out
- 5 there full-time yet. I'm still living in
- 6 Perryville, but our intention is to move out there.
- 7 We've got a couple of grandkids we're raising that
- 8 are still in high school, and we don't really want
- 9 them driving T Road every day.
- 10 As soon as they get out of high school,
- 11 we plan to sell our place in Perryville and become
- 12 permanent residents and join the family that we've
- 13 already got at Lake Perry. Lake Perry truly is like
- 14 a family.
- 15 I personally worked at Lake Perry with
- 16 my father since the early '70's on the sewer and
- 17 water lines. So I've been there through the whole
- 18 build of Lake Perry, through the good times and the
- 19 bad times, through the bankruptcies and everything
- 20 that went on.
- 21 We've currently built a very, very nice
- 22 community, and we have very good people out there.
- 23 And we put together a lot owners' association that
- 24 is very viable and has paved a lot of the roads and
- 25 knows how to take care of the place.

1 Most of the properties out there belong to working class families or small entrepreneurs. 2 3 The average home out there, I would venture to say, 4 the property is not worth over a couple hundred 5 thousand dollars. It's not a Lake of the Ozarks 6 where you have multimillion dollar homes. There's 7 probably not one property in the entire development 8 that's worth over a million dollars. 9 Most of these people are double income or double home families. A lot of them, some of 10 11 them live there, but a lot of them don't have any 12 extra income, so they're either on fixed income or 13 on a permanent, kind of a stationary income and 14 wouldn't have the money to pay for a big inflated 15 utility bill. 16 We have a proven track record of our 17 lot owners' association. We know how -- we feel 18 like we can do a very good job of running our sewer 19 and water system. We have engineers that live out 20 there. I personally have worked on the system since 2.1 the early '70's. 2.2 I also was an alderman for the City of 2.3 Perryville for 24 years and was chairman of the 24 public service or the public utility, Public Works 25 Company for the City of Perryville for almost all

- 1 those years.
- 2 So I'm very familiar with the way it
- 3 works, and I would be more than happy to help with
- 4 the running of this operation. I ask you to give us
- 5 the opportunity to run our own system in order to
- 6 keep our rates more affordable.
- 7 One of my major concerns and the
- 8 concerns of some of the other people here is the
- 9 fact that Confluence can pay a highly inflated price
- 10 for this system, and I don't blame the owners for
- 11 wanting to sell to them, but Confluence can take
- 12 that price and put it in with the whole cost of the
- operation, and then we end up paying that highly
- 14 inflated price through our increased rates.
- So I think if we can keep those rates
- 16 stable, I think we're gonna be -- it would be a lot
- 17 better to serve the public and serve the citizens of
- 18 Lake Perry if we were owned by our own
- 19 not-for-profit association. And we are more than
- 20 capable of running it, rather than an
- 21 investment-owned utility company that's for-profit.
- 22 Thank you.
- JUDGE HATCHER: Thank you, Mr. Schumer.
- 24 Mr. Mitten?
- MR. MITTEN: Mr. Schumer, did anyone

- 1 ask you to testify today as a spokesman for the Lake
- 2 Perry Lot Owner's Association?
- 3 MR. SCHUMER: I attended the other
- 4 meetings that the Lot Owners' Association had, and
- 5 they indirectly asked us.
- 6 But directly I was not asked, but as
- 7 soon as I was happy to hear that we were gonna have
- 8 a public service -- or Public Service Commission
- 9 Hearing today, I made my mind up that I was gonna
- 10 speak.
- 11 MR. MITTEN: Did anyone provide you
- 12 with talking points or otherwise assist you with
- 13 your testimony?
- MR. SCHUMER: No, they did not. Those
- 15 are all my own words.
- 16 MR. MITTEN: I have no further
- 17 questions. Thank you, Mr. Schumer.
- JUDGE HATCHER: Ms. Bretz?
- MS. BRETZ: Mr. Schumer, are you
- 20 familiar with the terms dry cabin and wet cabin?
- MR. SCHUMER: Well, we have a cabin
- 22 that has plumbing and all the utilities, and I don't
- 23 know what the difference is.
- MS. BRETZ: Okay. Well, you have a wet
- 25 cabin then.

1	MR. SCHUMER: I figured that was what
2	it was. Yeah, we have public we have water and
3	sewer in our cabin.
4	MS. BRETZ: And you receive service
5	from Port Perry?
6	MR. SCHUMER: Yes, ma'am.
7	MS. BRETZ: Okay; thanks.
8	JUDGE HATCHER: Thank you, Mr. Schumer.
9	MR. SCHUMER: Thank you.
10	JUDGE HATCHER: Janet Hadler.
11	Ms. Hadler, would you please raise your
12	right hand. Do you solemnly swear or affirm that
13	the testimony you are about to give is the truth,
14	the whole truth, and nothing but the truth?
15	MS. HADLER: I do.
16	JUDGE HATCHER: Would you please state
17	your name and spell your last name?
18	MS. HADLER: Janet Hadler, H-a-d-l-e-r.
19	JUDGE HATCHER: Okay. Please go ahead.
20	MS. HADLER: I'm going to read it. My
21	memory isn't very long at this age. My name is
22	Janet Hadler. My husband, Elbert, and I have owned
23	property at Lake Perry since October 1973 and look
24	forward to spending more years enjoying the
25	development.

1 In the not too distant future, we plan 2 to pass this property on to our family as they are 3 nearing retirement. We have been retired for over 4 20 years and do not see an increase coming to our 5 fixed income. Our family plans to build a cabin and 6 make other improvements to our lot. 7 We would like to see expenses at Port 8 Perry as near as possible to what they are at 9 present, not only to help us and our family, but to 10 help other newcomers. 11 It has been explained, to our 12 understanding, if Confluence Rivers is permitted to 13 purchase Lake Perry Service Company, the cost to 14 property owners could possibly be greatly increased. 15 Since Confluence Rivers is not a local company, they 16 may not have the best interest of the community in 17 their plans. Thank you. 18 JUDGE HATCHER: Thank you, Ms. Hadler. 19 Mr. Mitten? 20 MR. MITTEN: Ms. Hadler, were you asked 2.1 to testify today as a spokesperson for the Lake 2.2 Perry Lot Owners' Association? 2.3 MS. HADLER: Not directly. I was at 24 the other two meetings and given the opportunity if I wanted to volunteer. 25

1	MR. MITTEN: But no one specifically
2	asked you to testify? Did anybody give you talking
3	points or otherwise assist you with your testimony?
4	MS. HADLER: There were just
5	suggestions made.
6	MR. MITTEN: And who made those
7	suggestions?
8	MS. HADLER: Rich Dewilde and the
9	other I don't know the lady's name that was
10	handling our meeting.
11	MR. MITTEN: Peggy Ladd, does that
12	MS. HADLER: Yes.
13	MR. MITTEN: And do you know who Ms.
14	Ladd is?
15	MS. HADLER: I do.
16	MR. MITTEN: Who is she?
17	MS. HADLER: She worked at one time for
18	our public service. I'm not sure where she worked.
19	MR. MITTEN: But in the context of this
20	case, she was hired by the Lake Perry Lot owners'
21	Association as a consultant; is that correct?
22	MS. HADLER: I think so.
23	MR. MITTEN: And Mr. Dewilde is the
24	president of the Lot owners' Association?
25	MS. HADLER: Yes.

1	MR. MITTEN: I have no further
2	questions. Thank you.
3	MR. LINTON: Yes, ma'am. David Linton.
4	Did anybody force you to come up and comment today?
5	MS. HADLER: No.
6	MR. LINTON: Are those your thoughts
7	that you spoke?
8	MS. HADLER: Those are my thoughts.
9	MR. LINTON: And you agree with those
10	thoughts?
11	MS. HADLER: I agree with them.
12	MR. LINTON: Thank you.
13	MS. BRETZ: Do you receive water or
14	sewer service from Port Perry currently?
15	A We do not. We always I didn't want
16	to have two homes to take care of, so we bought a
17	motor home and we take it out there.
18	MS. BRETZ: Okay.
19	MS. HADLER: We take our water and we
20	take our sewer.
21	MS. BRETZ: Okay. So you bring your
22	water in and take your sewer out?
23	MS. HADLER: Yes.
24	MS. BRETZ: Okay; thank you.
25	JUDGE HATCHER: Thank you, Ms. Hadler.

1 Ruth Harmon, please. Ms. Harmon, please raise your right hand. Do you solemnly swear 2 3 or affirm that the testimony you are about to give is the truth, the whole truth, and nothing but the 5 truth? MS. HARMON: I do. 6 7 JUDGE HATCHER: Thank you. And please 8 state and spell your last name. 9 MS. HARMON: My name is Ruth Harmon, 10 H-a-r-m-o-n. 11 JUDGE HATCHER: Please go ahead and 12 give us your comments. 13 MS. HARMON: Well, I first want to say 14 that I concur with the previous statements. We have 15 been lot owners since 1984, and we don't currently 16 have water and sewer on our lot. 17 Our big concern is the price increase. 18 We're retired. My husband lost his job a couple 19 years ago and, so, we are concerned about increased 20 costs. And had hopefully thought maybe we would 2.1 retire down there someday, but if the costs are 22 outrageous, we won't be able to do that. 2.3 The other thing is our lot, due to the 24 association's takeover of Port Perry, has 25 appreciated guite a bit, and it's part of our

- 1 retirement savings. And, so, if it comes to a point
- 2 where people don't want to buy there or don't want
- 3 to build there, our lot value will decrease, and
- 4 that's another big concern we have.
- 5 And we've been very, very pleased with
- 6 our lot owners' association. I didn't realize it's
- 7 been 16 years. But since they've taken over, the
- 8 whole community has just developed into a really,
- 9 really nice place to be.
- 10 We've always enjoyed going to the lake,
- and they've taken so much better care. We've gotten
- 12 paved roads. We've gotten shower houses -- that's
- 13 what we use when we're down there -- that are much
- 14 better taken care of than they had ever been before.
- 15 And the pool is much nicer, much
- 16 clearer, than it had been previous with our lot
- 17 owners' association. They've been great stewards of
- 18 our community.
- 19 And we really feel like if they have
- 20 the opportunity to set up a not-for-profit board to
- 21 run our utilities, I know they will do a wonderful
- job. They've proven that over and over again the
- 23 last 16 years.
- I really think this is a question of
- 25 self-determination, and we would like to have that

1	opportunity. Thank you.
2	JUDGE HATCHER: Thank you, Ms. Hadler.
3	MS. HARMON: Harmon.
4	JUDGE HATCHER: Oh, I'm sorry.
5	MR. MITTEN: Ms. Hadler
6	MS. HARMON: It's Harmon.
7	JUDGE HATCHER: Harmon.
8	MR. MITTEN: Ms. Harmon, excuse me.
9	Did anyone from the Lake Perry Lot Owners'
10	Association ask or encourage you to testify today?
11	MS. HARMON: I was at the meetings and
12	they had mentioned that it would be a good idea if
13	we had an opinion that we should state it, and they
14	said either way, if you were for it or against this
15	sale.
16	MR. MITTEN: Did anyone from the Lot
17	owners' Association provide you talking points or
18	otherwise assist you with the content
19	MS. HARMON: No, they did not.
20	MR. MITTEN: of your testimony?
21	MS. HARMON: They they said if we
22	were interested that we could talk to them. But,
23	no, I mean, I have my own opinions.
24	MR. MITTEN: Thank you very much. No
25	further questions.

1	MS. HARMON: Thank you.
2	JUDGE HATCHER: Thank you, Ms. Harmon.
3	Mr. David Harmon, please. Please raise
4	your right hand. Do you solemnly swear or affirm
5	that the testimony you are about to give is the
6	truth, the whole truth, and nothing but the truth?
7	MR. HARMON: Yes, I do.
8	JUDGE HATCHER: Thank you. Please
9	state your name and spell your last name.
10	MR. HARMON: It's David Harmon,
11	H-a-r-m-o-n.
12	JUDGE HATCHER: Mr. Harmon, please go
13	ahead with your comments.
14	MR. HARMON: Just want to say that I've
15	been an owner since the early '80's with my wife,
16	and we're at (Address given, but the Judge asks
17	for it to be redacted) right on the lake.
18	And we bought that lot, because to me,
19	lakefront property never goes down in value. This
20	issue might have the concern to us that it could
21	cause it to go down in value, and we are both
22	retired, and that would be part of our savings is
23	that lake lot.
24	I feel like a nonprofit running it
25	would be much better than a for-profit. I think

- 1 they'll hold the prices lower. And with the control
- of the nonprofit being local lot owners, to a vast
- 3 majority, I can say is a great benefit to everyone
- 4 at the lake. We don't have to worry about concerns
- 5 from other parts of the country.
- 6 Confluence Rivers seems to have a
- 7 history of incredible price increases, and based on
- 8 their expenses, which they can create whatever kind
- 9 of expense they want, whether it be interest or
- 10 capital expenditures, with no oversight from the
- 11 local owners.
- 12 I would like to thank the Lake
- 13 Association that took over the operation, and I
- 14 think they would do a good job taking over the water
- 15 and sewer as well. They have done a fantastic job
- 16 over the decades to manage and improve the whole
- 17 community.
- The vast majority of the audience are
- 19 wearing red shirts in opposition to Confluence
- 20 Rivers. I just want it stated for the record, that
- 21 a vast majority are wearing red shirts. And second
- 22 of all, I think land values will definitely go down
- 23 if our rates go up substantially. Thank you.
- JUDGE HATCHER: Mr. Harmon, if you
- 25 could hold on for just a second.

1 MR. MITTEN: Mr. Harmon, just a few 2 questions. Did anyone from the Lake Perry Lot 3 Owners' Association ask or encourage you to testify 4 today as a spokesperson? 5 MR. HARMON: No. I attended the 6 meetings, and I was informed there would be a 7 meeting. 8 MR. MITTEN: Did they provide you any 9 talking points or otherwise assist you with your 10 testimony? 11 MR. HARMON: No, they did not. 12 MR. MITTEN: The information that you 13 have about rate increases for other Central States 14 Affiliated Companies, is that -- did they come from 15 the information that you received from the Lot 16 Owners' Association? 17 MR. HARMON: I have that document and I 18 have seen it, but I got most of my information from 19 complaints on the Web. 20 MR. MITTEN: Did you review any of the 2.1 Commission Orders regarding those rate increases? 2.2 MR. HARMON: No. 2.3 MR. MITTEN: So you don't have any idea 24 what went into the Commission's decision to allow 25 rates to increase in any of those communities?

1 MR. HARMON: No, only comments from people at those communities about how the rates 2 3 increased by sometimes five and six times what they 4 were. 5 MR. MITTEN: Do you know the Commission 6 is legally required to set rates that are fair and 7 reasonable, not only for customers but also for the 8 utilities that provide service? 9 MR. HARMON: I think they set rates 10 based on the information they are given. 11 MR. MITTEN: And you don't --12 MR. HARMON: Not necessarily what is 1.3 fair. 14 MR. MITTEN: And you don't think they 15 got good information in any of those cases? 16 MR. HARMON: I cannot say. 17 MR. MITTEN: Thank you. 18 MR. HARMON: And I take great offense 19 to being asked who I talked to and who I haven't 20 talked to. 21 JUDGE HATCHER: Thank you, Mr. Harmon. 2.2 Kathleen Haden, if you could come to 2.3 the microphone. Ms. Haden, if you would please 24 raise your right hand. Do you solemnly swear or 25 affirm that the testimony you are about to give is

1 the truth, the whole truth, and nothing but the 2 truth? 3 MS. HAYDEN: I do. 4 JUDGE HATCHER: Thank you. Please go 5 ahead and give us your comments. 6 MS. HAYDEN: Okay. Do I need --7 JUDGE HATCHER: Oh, I'm sorry. Give us 8 your name and spell your last name, please. 9 MS. HAYDEN: It's -- well, my first 10 name's Kathleen with a K, K-a-t-h-l-e-e-n, last name 11 is Hayden, H-a-y-d-e-n. 12 So I'm here as a lot owner at Lake 1.3 Perry. We built a home out there 13 years ago, a 14 second home. We made the decision that we would 15 sell our home out there and sell our 42 year old 16 home here and downsize to move out there. 17 We bought three lots as investments for 18 our retirement, and we're at retirement age now, but 19 we sold our house in July and we put it on hold to 20 build because we are afraid of what is going to 2.1 happen with this increase and how it's gonna be 2.2 taken care of. 2.3 And we happen to be lucky that we were 2.4 in the middle and have not started our home, so we 25 could put it on hold. It breaks my heart; I love it

- 1 out there. But going into retirement, it's a little
- 2 hard when you're trying to work on a fixed budget as
- 3 to you don't know what the rates are gonna be.
- I'm not naive that I don't understand
- 5 that even if Lake Perry has the opportunity to buy
- 6 this, that there won't be rate increases. However,
- 7 I believe and trust in the people who will be part
- 8 of that community that will make decisions for what
- 9 those rate increases are.
- 10 I also understand that there's
- 11 infrastructure and things that need to be done, but
- there's a difference in using pipes with gold
- 13 linings versus something that will do the same job.
- So, yes, I understand the Commission
- does set those rates, but I also know they have to
- 16 get their information. So I can tell you this is
- 17 what it costs me, this is how much I have to pay my
- 18 investors, and that's what I need to recoup. That
- 19 goes into it.
- 20 So that's my opinion. I would like for
- 21 Lake Perry Lot Owners to have the opportunity to buy
- 22 this. I would like for Confluence to be taken out
- 23 of the running. Thank you.
- JUDGE HATCHER: Thank you, Ms. Hayden.
- 25 Any questions, Mr. Mitten?

1 MR. MITTEN: Ms. Hayden, did anyone 2 from the Port Perry Lot Owners' Association ask you 3 to testify today as a spokesperson? 4 MS. HAYDEN: No, sir, I'm my own 5 I make those decisions. person. 6 MR. MITTEN: Did they provide you any 7 talking points? 8 MS. HAYDEN: They did not. 9 MR. MITTEN: Are you aware that when 10 the Commission considers a proposed rate increase 11 they review investments that the utility makes to 12 make sure that they're not putting in gold plated 13 pipes? 14 MS. HAYDEN: I also -- yes, I am aware 15 of that. But I also know there are places where 16 maybe something else could have been used, maybe 17 there's -- you still have to have decisions made at 18 a company level; right? 19 So they don't have time to go out and 20 inspect every single pipe to see what we use or not. 2.1 I'm just using that as -- saying that it can be 22 influenced that way. 2.3 Or investors, the investors could be 24 paid more than a not-for-profit organization would 25 be.

1	MR. MITTEN: No further questions,
2	thank you.
3	JUDGE HATCHER: Thank you. Any other
4	questions? Ms. Bretz?
5	MS. BRETZ: Thank you. Just to make
6	sure, you are not a Port Perry Service Company water
7	or sewer customer?
8	MS. HAYDEN: Not since the end of July
9	since we sold our home. We do have three lots out
10	there that we can hook up at any time
11	MS. BRETZ: Okay. But currently
12	MS. HAYDEN: and will. But
13	currently I am not.
14	MS. BRETZ: Okay.
15	MS. HAYDEN: Just as of the end of
16	July.
17	MS. BRETZ: Okay; thanks.
18	JUDGE HATCHER: Thank you, Ms. Hayden.
19	Linda Logan, please come to the
20	microphone. Ms. Logan, please raise your right
21	hand. Do you solemnly swear or affirm that the
22	testimony you are about to give is the truth, the
23	whole truth, and nothing but the truth?
24	MS. LOGAN: I do.
25	JUDGE HATCHER: Please state and spell

1 your last name, please. 2 MS. LOGAN: Logan, L-o-g-a-n. 3 JUDGE HATCHER: Please go ahead with 4 your comments. 5 MS. LOGAN: We -- my husband and I bought a lot out here in 1985, and then expanded it 6 again a couple years later, so that we live on the 7 lake. We built a home in 2002. 9 At the time we were working, both of 10 us, in Cape Girardeau, and traveled back and forth 11 for several years, but meant for this to be our 12 retirement home. We have since retired and live out 13 here full-time on the lake. 14 During that period of time, I'm 15 reiterating things that I've already heard and agree 16 with as far as our Lake Perry Association, our 17 Board, they have provided excellent leadership. Both Bill and I are very well pleased 18 19 with what they've done around the lake, and we feel, 20 believe, that this type of representation will continue if we, as Lake Association, will be able to 2.1 22 purchase the sewer and water rights. 2.3 The second thing, as other people have 24 said, that we are on a fixed income now. We no 25 longer work. And any increases are felt on a

1 monthly basis, and we are very concerned that the rates may increase considerably and that we may not 2 3 be able to afford that any longer, which would disappoint us if we were not able to continue to be 5 here. That's it. 6 JUDGE HATCHER: Thank you very much, 7 Ms. Logan. Any questions? Mr. Mitten? MR. MITTEN: Just a couple. Ms. Logan, 8 9 were you asked to appear today --10 MS. LOGAN: No. 11 MR. MITTEN: -- as a spokesperson? 12 MS. LOGAN: No. 13 MR. MITTEN: And were you given any 14 talking points? 15 MS. LOGAN: No, sir, I was not. 16 MR. MITTEN: No further questions. 17 Thank you. 18 JUDGE HATCHER: Ms. Bretz? 19 MR. MITTEN: Do you receive water and sewer service from --20 21 MS. LOGAN: Full-time. 2.2 MS. BRETZ: You receive it; okay. 2.3 MS. LOGAN: Thank you. 2.4 MS. BRETZ: Thank you. 25 JUDGE HATCHER: Thank you, Ms. Logan.

- 1 If Lori Courtney could please come to the
- 2 microphone, please? Thank you.
- 3 Please raise your right hand. Do you
- 4 solemnly swear or affirm that the testimony you are
- 5 about to give is the truth, the whole truth, and
- 6 nothing but the truth?
- 7 MS. COURTNEY: I do.
- JUDGE HATCHER: Thank you. Please
- 9 state your name and spell your last name.
- 10 MS. COURTNEY: My name is Lori
- 11 Courtney. My last name, C-o-u-r-t-n-e-y.
- 12 My husband and I are much involved in
- 13 Lake Perry. We live in St. Louis but have a weekend
- 14 home that we built in 1996, and we have future plans
- 15 to retire and expand our lake house.
- We love the community of Lake Perry and
- 17 thanks for taking time today to hear our concerns.
- 18 Tom and I would like to see the success of Lake
- 19 Perry continue. It is unique.
- We are a business type of small city in
- 21 operation, it seems like. We are run by a Board
- 22 very well. We have a very balanced budget and roads
- 23 have been paved and paid for, mostly.
- Improvements are too many to name, but
- 25 like Bob and Gary had mentioned, some other benefits

- 1 that we have improved on. We are a lake community
- 2 that is thriving where many lake communities in the
- 3 past currently are not.
- 4 So I know we can run a water/sewer
- 5 system. We have a good water/sewer system already,
- 6 and we have a good business plan in the works, ready
- 7 for this emergency of being bought out and owned by
- 8 Confluence.
- 9 We have contracting options in
- 10 Perryville and local areas to hire to lend their
- 11 professional help, and I trust our Board of Trustees
- 12 and their mission.
- Many of us don't trust Confluence from
- 14 their past actions, and we totally expect them to
- raise our rates, profit from us, and use our money
- 16 to help the failing distressed communities that
- 17 they're involved in otherwise.
- 18 So Tom and I don't like what we see
- 19 online either when we researched Confluence. I know
- 20 Missouri has challenges to solve small community
- 21 water and sewer systems. They need a lot of help
- 22 and that costs money and needs good plans and
- 23 leadership.
- 24 If self-interest seeking for-profit
- 25 companies easily get to acquire Missouri

communities, regardless of their own abilities and

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- their own community's best interest, it seems to set 2 3 a precedent for future plans and problem solving and 4 options in Missouri. So I ask that, you know, you 5 please help Missouri as we all hurdle these 6 challenges in the future. 7 We have neighbors in St. Louis who own 8 a house in Cuba or Indian Hills Lake, and they have 9 told us, as we discussed, when all of this came up, you know, how many of the residents have had to 10
- And the costs have really gone up, and they weren't really happy about this. And they've

resort to even digging their own wells and that they

- 15 kind of watched a lot of houses for sale kind of
- 16 happen out there too.

have had boil water notices.

- Our neighbor at Lake Perry is a widow
- 18 too that we have on our street. She's 86 years old
- 19 and on a limited income. And she, like many, you
- 20 know, is a full-time resident also for, like, 23
- 21 years, and she's concerned about her monthly bills.
- So I see that Confluence would not be
- 23 in the best interest of Lake Perry unless they
- 24 really change their business model for us. Thank
- 25 you.

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1 JUDGE HATCHER: Thank you, Ms. 2 Courtney. Any questions, Mr. Mitten? 3 Ms. Courtney, were you MR. MITTEN: 4 asked to testify today as a spokesperson for the 5 Lake Perry Lot Owners' Association? 6 MS. COURTNEY: No, not directly. 7 MR. MITTEN: Were you asked indirectly? 8 MS. COURTNEY: Indirectly when the 9 meetings were offered and I listened in, I wanted to 10 help, Tom and I, our opinions felt like we, you 11 know, could help out that way, so we looked into the 12 matters more, yeah. 13 MR. MITTEN: And did anybody provide 14 you talking points or otherwise assist you with what 15 you provided in your testimony today? 16 MS. COURTNEY: Yes. I had an 17 opportunity to talk to Rich and Peggy Ladd this morning, Rich Dewilde. 18 19 I had written this all up beforehand, and I kind of showed them and to make sure it was 20 2.1 accurate. And he confirmed, yeah, that, you know, 2.2 in the meetings too, the business plan that we have 2.3 and contracting options in Perryville. And Peggy 24 said that we are a unique community and I added 25 unique in there.

1 MR. MITTEN: You talked about the Board 2 of Directors of the Lot Owners' Association having a 3 balanced budget and providing money for improvements 4 in the area. 5 Do you have any idea how much the Lot 6 Owners' Association Board has spent on its 7 intervention in this case? MS. COURTNEY: Intervention? Can 9 you --10 MR. MITTEN: Being involved in this 11 case. 12 MS. COURTNEY: In the past? 13 MR. MITTEN: No, in this particular 14 case that we're involved in today. 15 MS. COURTNEY: I know that we've had to 16 hire some help to -- long-term benefits that we, as 17 a community, we've had to hire on some help, like attorneys and things, I would assume. I don't know 18 19 how much though. 20 MR. MITTEN: Well, speaking 2.1 hypothetically, if you had spent in excess of 2.2 \$100,000 on your --2.3 MS. COURTNEY: Personally? 2.4 MR. MITTEN: -- on your -- no, if the 25 Lot Owners' Association had spent in excess of

1 \$100,000 on its intervention in this case, would 2 that be of concern to you? 3 MS. COURTNEY: I'd have to know more 4 about it. 5 MR. MITTEN: Do you have any idea how 6 they might recoup that money? 7 MS. COURTNEY: No. Well, I'd have to 8 know more about it. 9 MR. MITTEN: Thank you. 10 MS. COURTNEY: Uh-huh. 11 JUDGE HATCHER: Ms. Bretz? 12 MS. BRETZ: So you receive water and 13 sewer service from Port Perry currently? 14 MS. COURTNEY: Currently, yes. 15 MS. BRETZ: Okay; thank you. 16 JUDGE HATCHER: Thank you, Ms. 17 Courtney. Oh, we have one question if you could 18 remain. 19 MR. CLIZER: You mentioned that you had 20 typed up your comments --21 MS. COURTNEY: No, I handwrote them 2.2 this morning. 2.3 MR. CLIZER: I'm sorry. You had 24 handwritten them before coming, before speaking to Mr. Dewilde and the other one? 25

1 MS. COURTNEY: Peggy, uh-huh. 2 MR. CLIZER: Peggy; yes. Okay. Thank 3 you. 4 COURT REPORTER: I'm sorry, Lori, is it 5 L-o-r-i or L-a-u-r-i-e? MR. CLIZER: L-o-r-i. 6 7 COURT REPORTER: Thank you. MS. COURTNEY: Uh-huh. 9 JUDGE HATCHER: Ed Jantosik, Jr., and I 10 do apologize. I'm pretty sure I messed that up. 11 MR. JANTOSIK, JR.: It's been butchered 12 worse. 13 JUDGE HATCHER: We will start with the 14 swearing in first. 15 Do you solemnly swear or affirm that 16 the testimony you are about to give is the truth, 17 the whole truth, and nothing but the truth? 18 MR. JANTOSIK, JR.: Yes. 19 JUDGE HATCHER: Thank you. Please state your name and spell your last name. 20 MR. JANTOSIK, JR.: Okay. Ed Jantosik, 2.1 2.2 Jr., J-a-n-t-o-s-i-k. 2.3 I would like to thank the Missouri Public 24 Service Commission for granting a Public Hearing for 25 Lake Perry Lot Owners. My wife and I are a Lake

1 Perry lot owner. We built a home in Lake Perry and are connected to the Port Perry Service Company 2 3 Water and Sewer Services. Our preference is for the 4 Missouri PSC to deny Confluence Rivers from 5 purchasing/operating the sewer and water assets from Port Perry Service Company. 6 Our preference is for the Lake Perry 7 8 Service Company, which is locally owned and a 9 nonprofit to purchase the assets and operate the 10 sewer and water systems. 11 We feel that Lake Perry Service Company 12 operating as a nonprofit will be able to provide 13 more affordable rates, secure more affordable 14 financing, provide transparency, affordably 15 maintain/upgrade the systems as needed to comply 16 with the Missouri Department of Natural Resources 17 regulations and provide more timely service utilizing local contractors. 18 19 While we have been connected to the 20 sewer and water systems, Port Perry Service Company 2.1 has maintained affordable rates for both services as 2.2 well as keeping both systems operating in compliance 2.3 with Missouri Department of Natural Resources 24 regulations. 25 To our knowledge, our system is not a

1 distressed system. Confluence Rivers is part of a larger Central States Water Resources, which is an 2 3 investor owned company. Our concern with Confluence 4 Rivers is transparency, ability to secure financing 5 for this and other recent acquisitions, charge 6 affordable rates, maintain systems in a timely manner without local contractors, and a possibility 7 of lower property values if they are successful in 9 acquiring Port Perry's Service Company's assets, which in our opinion is detrimental to the public, 10 11 which in our case is Lake Perry Lot Owners. 1.2 In a Post Dispatch 6/13/2016 article, 13 Cox says he's providing a service no one else will, 14 and that acquiring more systems will allow it to 15 spread the cost to fix them up or from more 16 customers. 17 Does this mean that they will utilize 18 operating income from Lake Perry's sewer and water 19 customers to fix other construction systems? 20 In the same article Sidney Mayfield, 2.1 Deputy Counsel for the Office of Public Counsel 2.2 states that this has not been a very transparent or 2.3 cooperative relationship so far, referring to Cox 2.4 and Central States. 25 Thank you again for granting the

1 Hearing, and please do not allow the sale of the 2 aforementioned assets to Confluence Rivers, as we 3 feel it is detrimental to the community or the 4 public, which in our case is Lake Perry. 5 JUDGE HATCHER: Thank you. Any 6 questions for Mr. Jantosik? 7 MR. MITTEN: Mr. Jantosik, were you asked to appear here today as a spokesperson for the 9 Lake Perry Lot Owners' Association? MR. JANTOSIK, JR.: I was not asked. 10 11 It was encouraged at the meeting last week if we 12 wanted to speak we could. 13 MR. MITTEN: Were you provided talking 14 points or otherwise assisted in your testimony? 15 MR. JANTOSIK, JR.: No. Everything 16 here is from my research, my wife's research. 17 MR. MITTEN: Did anyone review your 18 testimony before you read it this morning? 19 MR. JANTOSIK, JR.: Yes. 20 MR. MITTEN: Who? 21 MR. JANTOSIK, JR.: Peggy Ladd. 2.2 MR. MITTEN: Did she offer any 2.3 suggestions? 2.4 MR. JANTOSIK, JR.: No. 25 MR. MITTEN: No further questions.

- 1 Thank you.
- JUDGE HATCHER: Thank you. No other
- 3 questions, we'll go ahead.
- 4 Dorothy Jantosik, please come forward.
- 5 Please raise your right hand. Do you solemnly swear
- 6 or affirm that the testimony you are about to give
- 7 is the truth, the whole truth, and nothing but the
- 8 truth?
- 9 MS. JANTOSIK: I do.
- 10 JUDGE HATCHER: And please state your
- 11 name and spell your last name.
- MS. JANTOSIK: Dorothy J-a-n-t-o-s-i-k,
- 13 Jantosik.
- JUDGE HATCHER: Please go ahead.
- 15 MS. JANTOSIK: I come before the
- 16 Commission because I want to thank you first for
- 17 giving us this Hearing because we had to write a lot
- 18 of comments to get this.
- 19 Unfortunately, it's at noon versus
- 20 6:00. I wish we would have had more people, but
- 21 nonetheless.
- My husband and I, the statement that he
- 23 just read, I want for the record to state I concur
- 24 with everything that he had stated, and I agree with
- 25 it so I will not repeat it, because he and I worked

- 1 on it together.
- 2 Because a lot of this information about
- 3 Confluence and rates is out on the Internet, and you
- 4 can also read the direct testimony with the public,
- 5 that's not confidential information with the public
- 6 on the PSC website, you know, follow it from day one
- 7 from when this proceeding started.
- And now it is raising red flags to me
- 9 that the rate increases are going to be out of
- 10 control. We've only had our home for two years, and
- 11 I worry about the budget in the future and will I be
- 12 able to maintain a lot at Lake Perry or a home
- 13 there? We do have water and sewer.
- I was at lunch today in line, and a
- 15 gentleman said, are you going to the Cardinal game,
- 16 and I said, no, I'm going to the Hearing, the Public
- 17 Service Hearing for Lake Perry. And he said, oh, I
- 18 thought it was at 6:00 tonight.
- And he said, I'm a lot owner, but a
- 20 camping lot. He said, I was just going to call and
- 21 get my sewer and water hooked up, but I'm not going
- 22 to do it, he said, because I don't know what the
- 23 rates are gonna be.
- 24 And I said, come to the meeting. He
- 25 said, I have a prior engagement. And I am concerned

1 now, today, this thought at lunch just came to my mind, if all of the camping lots at Lake Perry pull 2 out and disconnect their water and sewer for the 3 4 homeowners, what is that gonna do to our rates, 5 because then they will not be a customer. They will 6 own a lot, but they will not be paying for water and 7 sewer, and we are going to then have to bear the 8 brunt of that. 9 That's all I have to say. 10 JUDGE HATCHER: Thank you. Any 11 questions? 12 MR. MITTEN: No questions. 13 JUDGE HATCHER: Thank you. 14 Kris Mable. 15 MS. MABIE: It's actually Mabie. JUDGE HATCHER: I didn't know if that 16 17 was an I or not. Thank you. I'm so sorry. 18 Please raise your right hand. Do you 19 solemnly swear or affirm that the testimony you are 20 about to give is the truth, the whole truth, and 2.1 nothing but the truth? 2.2 MS. MABIE: I do. 2.3 JUDGE HATCHER: Thank you. Ms. Mabie, 24 please state your name and spell your last name, 25 please.

1 MS. MABIE: Kris, K-r-i-s, Mabie, 2. M-a-b-i-e. 3 JUDGE HATCHER: Please go ahead. 4 MS. MABIE: We have been homeowners at 5 Lake Perry since 2005. My permanent residence is in 6 Arnold, Missouri, and I thank you first for coming today and letting us speak our piece about this. 7 8 This was brought to our attention and 9 we have all been very alarmed about it since we've been talking about it a lot. And I know you have to 10 11 ask everybody who's been talking about it indirectly 12 and directly. We have been talking about it ad 13 nauseam, in a box, with a fox, every minute we're 14 talking about this, because we are so concerned. 15 I am actually originally from 16 Steelville, Missouri, and that's six miles from Cuba where Indian Hills is, and I have friends that live 17 18 there, and they have told me some horror stories. 19 And one of the persons is Anita Brooks, 20 and she is a homeowner there, and she wrote a letter 2.1 to me, and I asked if she could -- if I could share 2.2 it on our unofficial Lake Perry Facebook page, and 2.3 she said yes, because we wanted to get this 2.4 information out there for our residents and so 25 everybody would know what's going on with another

- 1 community that is similar to ours.
- 2 Like Lori stated before, they know
- 3 people there. I'm sure a lot of people here do know
- 4 people there, and they are -- some people, she told
- 5 me, have been putting their house up for sale and
- 6 moving to Lake of the Ozarks.
- 7 Some people are drilling their own
- 8 wells, and we don't have that option here, to drill
- 9 our wells. We have a rule against that, so many
- 10 feet within the shore, so that's not an option for
- 11 us.
- 12 So if Confluence does take over, we
- 13 already know our rates are gonna go up, just like
- 14 theirs did. One person, the homeowner there, sent
- 15 me their rates before and after, and they were ten
- 16 times their original amount.
- 17 So I want to read her letter. To whom
- 18 it may concern, my husband --
- MR. MITTEN: Your Honor, I'm gonna
- 20 object to reading the letter about a property that's
- 21 not involved in this case.
- MS. MABIE: It's a Confluence property.
- 23 MR. MITTEN: But it's not involved in
- 24 the Port Perry case.
- JUDGE HATCHER: Mr. Linton?

1 MR. LINTON: May I respond? 2 It's completely appropriate evidence. 3 This is a Local Public Hearing, and she's expressing 4 her concerns and she's expressing the reason she has 5 those concerns, so it's completely appropriate. 6 MR. MITTEN: I think she already 7 expressed the reason she had concerns. She talked to her friend. But reading a letter about issues in 9 another system, which may or may not be genuine, and 10 the witness is not here to ask questions about it, 11 would be inappropriate. 12 MS. MABIE: She would have been here 13 today, I asked her if she would come, but she owns a 14 business, and she is in Florida this whole week, or 15 she would have been here herself. 16 JUDGE HATCHER: I'm sorry, I'm not 17 gonna allow the letter reading in, just because it is a different case and because she's not here to 18 19 give her own thoughts. 20 MS. MABIE: It's not really a case. 2.1 She's a customer. 2.2 JUDGE HATCHER: It's been brought to my 2.3 attention. You can file that on the Public Comment 24 Section of the Public Service Commission Website. 25 MS. MABIE: Okay, I will do that.

1 Also, I have a copy of one resident's 2 bills from when -- before Confluence took over and after. His lowest bill was \$10.81. His highest, 3 4 after they took over, was \$106.44. And this is a 5 person who lives there permanently in a home. 6 As someone who is from a small town, I like to keep things local, if at all possible. 7 like to deal with local people. I like a local 9 business that's gonna sponsor the local Boy Scouts, 10 Girl Scouts, 4H, church, whatever. 11 I like to keep the money local. And I 12 want to call a local person. I want to call Joe 13 Blow, Jeff down the street, hey, who do you call to 14 get this fixed or that fixed? I don't know anyone 15 at Confluence. I don't want to call St. Ann, which 16 is farther away than my Arnold residence, to get 17 help at my weekend place here in Perryville. 18 As you can see, there are many red 19 shirts here. There would have been many more had it 20 been able to have been -- the meeting in the evening 2.1 time. So that's my talking points today. Thank you 2.2 very much for your time. 2.3 JUDGE HATCHER: Thank you. Are there 24 any questions for Ms. Mabie? Mr. Mitten? 25 MR. MITTEN: Were you asked to appear

1 today as a spokesperson for the Port Perry Lot 2 Owners' Association? 3 MS. MABIE: No. 4 MR. MITTEN: Were you provided any 5 talking points? 6 MS. MABIE: No. I have been provided 7 points from residents from Indian Hills and other people, and we as lot owners talk amongst ourselves 9 about this all the time. We're like a big family out here. And like families, we talk. 10 11 MR. MITTEN: Did you discuss your 12 testimony with Mr. Dewilde or Ms. Ladd before you --13 MS. MABIE: I --14 MR. MITTEN: -- gave it today? 15 MS. MABIE: I discussed what I was 16 going to say. 17 MR. MITTEN: No further questions. MS. MABIE: And I put this out on our 18 19 unofficial Lake Perry site, the billings from the 20 Indian Hills resident and the letter so the Lake 2.1 Perry people who are on that would be aware of it, 2.2 so it's public record there too. 2.3 MR. MITTEN: No further questions. 24 Thank you. 25 MS. MABIE: Thank you.

1	JUDGE HATCHER: Okay. Ms. Mabie, just
2	a second
3	MS. MABIE: And I do have water and
4	sewer both.
5	MS. BRETZ: At Port Perry?
6	MS. MABIE: Yes.
7	MS. BRETZ: Okay. Thank you.
8	JUDGE HATCHER: I'm sorry, Mr. Clizer.
9	MR. CLIZER: You mentioned there would
10	be many more red shirts here today, something to
11	that effect. I noticed the red shirt thing had been
12	mentioned by another speaker, but just briefly, what
13	are you referring to with the red shirts?
14	MS. MABIE: That we want to be show
15	a form of solidarity that we wore our red shirts,
16	that we're all lot owners here. And there would
17	have been many more people here had the meeting been
18	able to be held at, like, 6:00 after people got off
19	work.
20	MR. CLIZER: So you're claiming that
21	those wearing red shirts are indicating they do not
22	support the acquisition by Confluence?
23	MS. MABIE: Right.
24	MR. CLIZER: Okay.
25	MS. MABIE: Correct.

- 1 And some people took vacation days to
- 2 be here today. Other people wished they could have
- 3 been here today, but they could not take off from
- 4 work. Thank you.
- JUDGE HATCHER: Thank you, Ms. Mabie.
- 6 Glenn Mabie, please.
- 7 Please raise your right hand. Do you
- 8 solemnly swear or affirm that the testimony you are
- 9 about to give is the truth, the whole truth, and
- 10 nothing but the truth?
- MR. MABIE: I do.
- JUDGE HATCHER: Please state your name
- 13 and spell your last name.
- MR. MABIE: Glenn Mabie, M-a-b-i-e.
- JUDGE HATCHER: And please go ahead and
- 16 give us your comments.
- MR. MABIE: A lot of this is just more
- 18 or less enforcing what everybody else has said so
- 19 far.
- 20 Thank you to the Commission for letting
- 21 us speak today. I think that's very important. As
- 22 my wife said, we have our permanent residence in
- 23 Arnold, Missouri.
- We've had a place out here at Lake
- 25 Perry 14 years. We have a house. We have sewer and

- 1 water. We get out here pretty much every weekend.
- 2 We really like it out here, so we're out here quite
- 3 a bit.
- 4 All the activities, like everybody
- 5 reinforced, we are like a big family out here.
- 6 We've made lots of friends out here, and we really
- 7 enjoy being out here.
- 8 If you go to the Confluence Website and
- 9 right off the bat they say they buy underserved
- 10 systems, or distressed, I've heard. I would say our
- 11 system out here is not underserved or distressed.
- We haven't had any issue at all since
- 13 we've been out here. We've -- you know, it's been
- 14 fine. I think it's in good working order. I'm not
- 15 gonna say it won't need some updating. I know it's
- 16 an older system.
- But I think the fact a lot of people
- 18 have rehashed, personally don't want a large company
- 19 overseeing our system with, you know, out of town,
- 20 800 numbers, the talk of the bank, the borrowing of
- 21 the money, higher interest rate, foreign investors.
- 22 My wife and I own a small business in
- 23 St. Louis. It's been a family business for 64
- 24 years. We're used to operating on a smaller level,
- 25 and we do big companies -- I should say we do work

- 1 with big companies, but we enjoy working with
- 2 smaller companies.
- I think you get the local feel talking
- 4 with the people, you get to know the people you're
- 5 dealing with, like everybody else has said. And I
- 6 just want to reinforce that.
- 7 We really -- we've heard -- we've seen
- 8 the paperwork. We've seen it for the Lake Perry
- 9 not-for-profit proposed entity to run it. As far as
- 10 the Board goes and everybody running it, I think
- 11 we'd be in great shape.
- I think we'd have a way better chance
- 13 to handle the rate increases if we ran it ourselves
- 14 as opposed to Confluence and the rates, as my wife
- 15 just mentioned at Indian Hills and places like that.
- 16 That's pretty much it.
- JUDGE HATCHER: Thank you, Mr. Mabie.
- 18 Any questions?
- MR. MITTEN: No questions.
- JUDGE HATCHER: No questions. Thank
- 21 you, Mr. Mabie. You may be excused.
- Next I have Diane Murry. And we are
- 23 getting to the end of the list, and, so, just to let
- 24 everyone know, I will call for additional witnesses
- 25 once we get to the end of the list, just in case you

- 1 have not signed up and you would like to testify.
- 2 Ms. Murray, please raise your right
- 3 hand. Do you solemnly swear or affirm that the
- 4 testimony you are about to give is the truth, the
- 5 whole truth, and nothing but the truth?
- 6 MS. MURRAY: I do.
- JUDGE HATCHER: Please state your name
- 8 and spell your last name.
- 9 MS. MURRAY: Diane Murray, that's
- 10 D-i-a-n-e, M-u-r-r-a-y.
- 11 JUDGE HATCHER: And please go ahead
- 12 with your comments.
- MS. MURRAY: So because people talked
- 14 before me, I've got a lot of changes. Sorry.
- 15 Current lot owner, current resident
- 16 since 2002. We've owned our lot since 1994. My
- 17 husband has owned property at the lake since the
- 18 beginning. It was called Port Perry, not Lake
- 19 Perry.
- 20 Since the inception of the Lot Owners'
- 21 Association, I've been the secretary/treasurer all
- 22 but one of the years. I also test the water daily
- 23 for the chlorine levels for Port Perry Service
- 24 Company.
- 25 And like Mr. Mabie said, in doing my

- 1 own research I came across the Central States
- 2 Website that states, our Company strives to
- 3 effectively address the challenges of providing
- 4 proper water and wastewater management facilities
- 5 for underserved communities.
- I thought, what's an underserved
- 7 community? So I look up the definition. An
- 8 underserved community is one that is characterized
- 9 by poverty and a lack of access to resources.
- 10 Most people in an underserved community
- 11 live below the poverty line, belong to minority
- 12 demographic, and suffer from increased risk of
- 13 serious medical conditions.
- 14 I'm fairly certain most of the people
- 15 here with me today agree that Lake Perry is not
- 16 underserved.
- 17 It concerns me that our system could be
- 18 combined with other systems in the state to fund
- 19 their improvements.
- 20 And the seasonal rate increase idea
- 21 also concerns me because I'm a full-time resident.
- 22 And as you've heard from many other residents, they
- 23 can all attest that since the Lot Owners'
- 24 Association took over there have been numerous
- 25 improvements, like you've heard, at the paved roads,

- 1 better common grounds, maintenance of our common
- 2 areas, enforcement of restrictions as they're
- 3 written.
- 4 The Lake Perry Services Company set up
- 5 as a not-for-profit and being run by our own
- 6 community members, I feel it would better serve our
- 7 residents in the long run. History has proven that.
- 8 Thank you for your time.
- JUDGE HATCHER: Thank you, Ms. Murray.
- 10 Any questions?
- MR. MITTEN: Just a few. Ms. Murray,
- 12 so the record's clear, you're on the Board of
- 13 Trustees of the Lake Perry Lot owners' Association;
- 14 is that correct?
- MS. MURRAY: Yes, I am.
- MR. MITTEN: And you're also on the
- 17 Board of Directors of the Lake Perry Service
- 18 Company, which is the company that would like to buy
- 19 the utility assets at issue in this company; is that
- 20 correct?
- MS. MURRAY: At this time, yes.
- MR. MITTEN: And the Lake Perry Service
- 23 Company, if it's successful in acquiring those
- 24 assets, has offered you a compensation paying job;
- 25 is that correct?

1	MS. MURRAY: No, sir.
2	MR. MITTEN: That's not correct?
3	MS. MURRAY: No.
4	MR. MITTEN: That's not in
5	Mr. Dewilde's testimony that's been filed in this
6	case?
7	MS. MURRAY: No, sir.
8	MR. MITTEN: No further questions;
9	thank you.
10	MS. MURRAY: Don't you want to ask me
11	if anybody helped me?
12	MR. MITTEN: Sure, did anybody help you
13	with your testimony?
14	MS. MURRAY: My dog at 2:00 this
15	morning.
16	MS. BRETZ: I'm sorry, I'm hesitant to
17	ask you anything, but
18	MS. MURRAY: And, yes, he uses the
19	water and sewer too.
20	MS. BRETZ: Which you receive from Port
21	Perry?
22	MS. MURRAY: Yes.
23	MS. BRETZ: Okay; great. Thank you.
24	JUDGE HATCHER: Thank you, Ms. Murray.
25	Michael Summers, please come to the

- 1 microphone. Please raise your right hand. Do you
- 2 solemnly swear or affirm that the testimony you are
- 3 about to give is the truth, the whole truth, and
- 4 nothing but the truth?
- 5 MR. SUMMERS: I do.
- JUDGE HATCHER: Please state your name
- 7 and spell your last name, please.
- 8 MR. SUMMERS: Michael Summers,
- 9 S-u-m-m-e-r-s.
- 10 My wife and I have been lot owners at
- 11 Lake Perry for about 15 years, and having spent most
- of my life in corporate America and reading the
- 13 Confluence information provided both on the websites
- 14 and by the Lake Perry Lot Owners' Association, it
- 15 seems like Confluence is overkill for a community
- 16 our size.
- 17 They're going to not add a lot of value
- 18 to what we're doing. We're not distressed right
- 19 now. We manage our own resources fairly well. And
- 20 to have a company come in with the layers of
- 21 bureaucracy that they have now and will continue to
- 22 add as they grow.
- I've worked in IT all my life, and when
- 24 you start calling 1-800 numbers and you start
- 25 bleeding through level one, level two, level three

- 1 before you get to someone that can actually help
- 2 you, I just see that impacting the community's
- 3 ability to grow in the space of the water and sewers
- 4 and also solve problems quickly.
- 5 We'll also lose the ability to
- 6 influence our own direction. There's many ways to
- 7 repair a problem mandated by the government. Some
- 8 of them might have gold pipes, some of them might
- 9 not. But the Public Commission, I'm sure, is not
- 10 there to see that the competitive bids are done with
- 11 due diligence.
- 12 They're not there to make sure that
- 13 everybody's looked and found the lowest cost of
- 14 everything that provides the value that you need to
- 15 fix a problem, rather than this was the easiest way
- 16 for us to get the problem fixed.
- So just reiterating, I recommend we do
- 18 not allow Confluence to buy the sewer and water
- 19 services of Lake Perry. Thank you.
- JUDGE HATCHER: Thank you, Mr. Summers.
- 21 Any questions?
- MR. MITTEN: Just a couple. Were you
- 23 asked to testify today as a spokesperson for the
- 24 Lake Perry Lot Owners?
- MR. SUMMERS: I was, yes, sir.

1	MR. MITTEN: And who asked you?
2	MR. SUMMERS: Rich Dewilde did.
3	MR. MITTEN: Did anyone help you with
4	your testimony, including any pets early this
5	morning?
6	MR. SUMMERS: There were not clues
7	there were words passed around. These are mine. I
8	did review with Peggy Ladd this morning.
9	MR. MITTEN: Did she offer any
10	suggestions to your testimony?
11	MR. SUMMERS: No, she said they looked
12	good.
13	MR. MITTEN: No further questions;
14	thank you.
15	MR. SUMMERS: And we do get sewer and
16	water; I'm sorry.
17	MS. BRETZ: From Port Perry?
18	MR. SUMMERS: Yes, we do.
19	MS. BRETZ: Thank you.
20	JUDGE HATCHER: Thank you, Mr. Summers.
21	You may return to your seat.
22	Rick Bunton.
23	MR. BURTON: Burton.
24	JUDGE HATCHER: Mr. Burton, please come
25	up to the microphone. Please raise your right hand.

- 1 Do you solemnly swear or affirm that the testimony
- 2 you are about to give is the truth, the whole truth,
- 3 and nothing but the truth?
- 4 MR. BURTON: I do.
- 5 JUDGE HATCHER: Thank you. Please
- 6 state your name and spell your last name.
- 7 MR. BURTON: Rick Burton, B-u-r-t-o-n.
- 8 I've been a lot owner for a little over
- 9 five years. We've got a camping lot. We have both
- 10 sewer and water on it. And we're planning, I'm
- 11 gonna retire hopefully in the next three years, and
- 12 I'm planning to build a permanent residence out
- 13 there.
- We're right on the lake. So that's
- 15 what we've been working for and that's what we've
- 16 looked for all our lives.
- 17 I'm against the purchase by Confluence
- 18 Rivers. I think it could severely impact the value
- 19 of the properties and the future growth of the area
- 20 out there.
- I feel like a local company could do
- the job better, a nonprofit company could do the job
- 23 better, keep the rates lower, keep the property
- 24 values up, and just help the community.
- I believe in local, doing stuff local.

- 1 I want my money to stay here. I want it to better
- 2 the community. I want it to better the businesses
- 3 that are here, not St. Louis, not Arkansas or
- 4 wherever. I want to keep it here.
- 5 Confluence has a reputation of buying
- 6 distressed systems, and there's nothing wrong with
- 7 that. You know, ours is not distressed. Yes, it
- 8 needs some upgrades. Yes, our rates will go up even
- 9 if somebody else gets it.
- 10 But I feel a nonprofit organization,
- 11 like we've tried to set up here or we're trying to
- 12 set up here, will save everybody money, benefit the
- 13 community, keep the money local, and we can do just
- 14 as good a job if not better than what Confluence is
- 15 doing.
- These people that are gonna do this are
- 17 gonna have a vested interest in it because they're
- 18 gonna be part of it. It's not gonna be like they're
- in St. Louis or wherever, and they're going to come
- 20 back and say, well, we've got to make money, you
- 21 know, so we're just gonna -- you know, we're just
- 22 gonna go ahead and do this and we're gonna get that
- 23 14% interest or that 10% interest.
- Nonprofit's gonna do it as cheap as
- 25 they can. They've still got to make a profit, but

- 1 that's why I feel we can do a better job than what
- 2 they can.
- 3 Let me look at my notes here. I
- 4 believe everything that everybody's said. I believe
- 5 in it. I concur to it there.
- I think it will hurt the future growth,
- 7 I really do, because I've got friends in these other
- 8 areas, Hillcrest and -- I've got one that's been
- 9 trying to sell his house now for about three years.
- 10 He can't. It's got a bad reputation. The water
- 11 system's got a bad reputation down there; you know?
- I feel like we can do as good a job if
- 13 not better, keep the money local, grow the local
- 14 community, and the lot owners will own it. They'll
- 15 have a vested interest in it, and they're gonna make
- 16 sure it's run right and it's run correctly. That's
- 17 basically all I've got.
- JUDGE HATCHER: Thank you, Mr. Burton.
- 19 Any questions, Mr. Mitten?
- MR. MITTEN: Mr. Burton, were you asked
- 21 to appear today as a spokesperson?
- MR. BURTON: No, I volunteered.
- 23 MR. MITTEN: Did you receive any help
- 24 from the Lot Owners' Association with your
- 25 testimony?

1 MR. BURTON: No. I got a handout and I looked at that, but I already had my notes wrote up. 2 3 My wife and my secretary wrote these up for me, so I 4 used what I had. I didn't use anything they had. 5 MR. MITTEN: There were a series of 6 town hall meetings held to prepare the Lot Owners' 7 Association members for this Public Hearing; is that 8 correct? 9 MR. BURTON: Yes. 10 MR. MITTEN: And at those town hall 11 meetings, was the issue of effects on property value 12 discussed? 13 MR. BURTON: I can't really say. Ι 14 can't remember, but I'm sure it probably was, 15 because that's a major issue between everybody 16 that's out there. 17 We want to make sure -- it's a growing 18 community, it's a growing area, and we want it to 19 continue. There's some nice houses out there, and 20 there's people wanting to buy out there. 2.1 And you know, if they feel like the 2.2 property values are gonna drop, then they're gonna 2.3 shy away from it. 24 MR. MITTEN: Was anybody from 25 Confluence Rivers invited to participate in those

- 1 town hall meetings to address concerns about
- 2 property values or other aspects of this proposed --
- 3 MR. BURTON: No, it was just open to
- 4 the lot owners only.
- 5 MR. MITTEN: Do you know why no one
- 6 from Confluence Rivers was invited?
- 7 MR. BURTON: I don't know. All I can
- 8 speak of is, you know, we wanted to talk, we wanted
- 9 to get our point of view.
- 10 There was a lot of information that was
- 11 shared that was on Confluence. And they do what
- 12 they say they are going to do. We have no doubt in
- 13 our mind.
- 14 They do what they say they're going to
- do, but they do it at a higher cost than what we
- 16 feel like we can do it as, as lot owners, with this
- 17 nonprofit organization and we're trying to, you
- 18 know -- if we get it, that's what we would like to
- 19 do if we can buy it.
- But we feel like we can control the
- 21 rates better. You know, they're gonna go up. No
- 22 matter what happens, they're gonna go up. But we
- 23 feel like a nonprofit organization may have to make
- 24 3-4% where Confluence is gonna be at that 10, 15 --
- 25 34 seconds, I'm gonna get there, you know, I was

- 1 trying to make that.
- 2 But like I say, I think we can control
- 3 our rates better. We can be -- you know, we've
- 4 still got to make money as a group, but we don't
- 5 have to make 14% to pay all the stockholders and the
- 6 other people. We are the stockholders if we get it.
- 7 MR. MITTEN: Would it have been helpful
- 8 to hear from Confluence Rivers at any of those town
- 9 hall meetings?
- 10 MR. BURTON: I've talked to -- I've
- 11 read a lot, and I've talked to the owner, Mike, and
- 12 he shared some information with me. And a lot of
- 13 things he says are information -- we know more now
- 14 than we did when we started.
- 15 MR. MITTEN: But you haven't actually
- 16 talked to anybody from Confluence Rivers?
- 17 MR. BURTON: No. I would love to sit
- down and hear what they've got to say, but we've
- 19 heard what they said here.
- 20 And I researched as much as I could. I
- 21 talked to people who have had the water system, and
- 22 that was a bad system down there. And I won't
- 23 get -- you know, and they've came in and done some
- improvements, but they've still got a long way to
- 25 go.

1 Something will happen, you know, and it takes a long time to get somebody to get it fixed 2 3 down there. That's my concern too. If something 4 breaks, how fast are they gonna get on to fix it; 5 you know? 6 MR. MITTEN: I have no further 7 questions; thank you. 8 JUDGE HATCHER: Mr. Linton? 9 MR. LINTON: Yes. Mr. Burton, has 10 Confluence Rivers ever invited you to an open house 11 to -- for an opportunity to talk about what they're 12 doing? 13 MR. BURTON: No, they have not. 14 MR. LINTON: It sounds like you've been 15 involved in this process a long, long time? 16 MR. BURTON: Yeah, I'm a board member 17 and I've been in it from the very beginning. 18 MR. LINTON: So you've had a long time 19 to discuss this? 20 MR. BURTON: Yes. And I've talked to 2.1 numerous people out at the lake out there. I'm open 2.2 to hear anything. I want to know what's best for 2.3 the community. 2.4 When we started, I basically said, are 25 we sure this is the way we want to go? If we win do

- 1 we really win? And I feel now if we win, we've got
- 2 control of it, we actually win.
- Before I wasn't sure, but I'm sure now.
- 4 If we win and we get it and go in that direction, we
- 5 can do what needs to be done to make sure that we
- 6 control it and we've got the best water system
- 7 possible at a good rate.
- 8 MR. LINTON: So as a board member, you
- 9 have a sense that you -- have you engaged a lot of
- 10 the association members?
- 11 MR. BURTON: Sure. Yeah, we talk about
- 12 this. We discuss -- we didn't take this lightly at
- 13 all, because we knew it was gonna be a big
- 14 investment, and it's gonna be a big chore.
- 15 We think we can handle it. We've done
- 16 everything else, and we think we can do this too and
- 17 we can do it right.
- MR. LINTON: So your thoughts here
- 19 today are given on the basis of your vast
- 20 conversations and investigations; is that correct?
- 21 MR. BURTON: Sure. Research, research,
- 22 and research, and just talking to people, like I
- 23 say.
- Because, you know, I wasn't totally for
- 25 it at the beginning. I had to be convinced. I've

1 talked to Mike a lot, you know, and we have nothing against Mike. We have nothing against Confluence. 2 3 We just think we can do a better job on our own at a 4 better rate by being a nonprofit organization and 5 keep it local. 6 MR. LINTON: Has Confluence Rivers ever 7 rebuffed a request for you to talk to them about 8 this application? 9 MR. BURTON: No. I have never -- no. 10 MR. LINTON: But they haven't invited 11 you? 12 MR. BURTON: No, they haven't invited 13 me either. I never requested one. 14 MR. LINTON: Thank you. I have no 15 further questions. 16 JUDGE HATCHER: Ms. Bretz? 17 MS. BRETZ: Just a quick clarification. 18 Do you receive water and sewer service currently --19 MR. BURTON: Yes, I do. 20 MS. BRETZ: -- from Port Perry? 21 Okay; thank you. 2.2 JUDGE HATCHER: Thank you, Mr. Burton. 2.3 John Bey, if you could come to the 24 microphone, please. 25 Mr. Bey, please raise your right hand.

- 1 Do you solemnly swear or affirm that the testimony
- 2 you are about to give is the truth, the whole truth,
- 3 and nothing but the truth?
- 4 MR. BEY: I do.
- 5 JUDGE HATCHER: Thank you. Please
- 6 state your name and spell your last name.
- 7 MR. BEY: John Bey. Last name is
- 8 spelled B-e-y.
- JUDGE HATCHER: Please go ahead.
- 10 MR. BEY: Thank you. I can't think of
- one single bullet point that has not been already
- 12 addressed numerous times. So I want the record to
- 13 show that I am in complete agreement with all of the
- 14 points that have been raised thus far.
- A little bit of history on my wife and
- 16 myself. We have had a family presence at Lake Perry
- 17 since 1972. Do the math, 47 years.
- 18 Eleven years ago my wife and I built a
- 19 weekend cabin, physical address (Address given but
- 20 the Judge asks for it to be redacted.)
- JUDGE HATCHER: I'm gonna ask you not
- 22 to give that out. If we could strike that. And
- 23 there was an earlier address someone had mentioned.
- 24 If we can make sure that those are stricken from the
- 25 record. We just want to protect confidentiality.

1	MR. BEY: Okay.
2	At our current location, which is a
3	weekend facility, we do currently receive water and
4	sewer services from the existing utility provider.
5	Lake Perry has been a very
6	family-oriented, family-friendly environment at,
7	thus far, affordable rates. My wife and I have
8	aspirations, one of our daughters or both may come
9	back to this area, assume ownership of the lake
10	property, and enjoy everything that we have enjoyed
11	for all these years.
12	It is my understanding that the primary
13	focus of the Public Service Commission is to do what
14	is best for the public. I think that is a true
15	statement. I know you can't answer.
16	But in this particular situation, we,
17	the lot owners, we are the public. We believe that
18	the not-for-profit proposal is the most efficient
19	cost-effective solution for the future.
20	I think we have a sound business plan.
21	We have a sound financial plan in place. I am a
22	proponent of small town company independent control.
23	I think we have a better chance of controlling our
24	rates and services long-term. I think locally our
25	contractors would be more responsive than a toll

- 1 free number, all right, that is my guess.
- 2 It was mentioned before we have red
- 3 shirts; of course. It is a show of our solidarity.
- 4 I want the record to show that we have approximately
- 5 55, maybe 60, present here, since that was not going
- 6 to go into the record.
- 7 I think Mr. Flentge may have a list of
- 8 many other people who would like to be here today
- 9 but could not due to their job, the timing of the
- 10 meeting. I think we -- I'm guessing, we may have
- 11 been able to double our presence. Don't know that
- 12 for a fact.
- 13 Again, I have to concur with all the
- 14 points that were presented previously by Mr. Pelker,
- 15 Mr. Schumer, Mr. Dyer, Ms. Courtney, Ms. Logan, the
- 16 Jantosiks, the Mabies, Ms. Murray, Mr. Summers, and
- 17 Mr. Burton. I don't want to review all of those,
- 18 but again, let the record show I concur with their
- 19 remarks and oppose the sale to Confluence.
- 20 Ouestions?
- JUDGE HATCHER: Thank you, Mr. Bey.
- 22 Mr. Mitten?
- MR. MITTEN: Mr. Bey, did the Lot
- 24 Owners' Association ask you to appear today as a
- 25 spokesperson?

1 MR. BEY: They did not. I knew that 2 there would be an opportunity to address, and I came 3 of my own accord. 4 MR. MITTEN: Did anyone from the Lot 5 Owners' Association provide you talking points or 6 otherwise assist you with the testimony you've given 7 today? 8 MR. BEY: They did not. 9 MR. MITTEN: No further questions; 10 thank you. 11 JUDGE HATCHER: Thank you, Mr. Bey. 12 Brian Flentge. 13 MR. FLENTGE: Close. 14 JUDGE HATCHER: If you could please 15 raise your --16 (Incident with man and chair in 17 audience.) 18 JUDGE HATCHER: If you could raise your 19 right hand, sir. Do you solemnly swear or affirm 20 that the testimony you are about to give is the truth, the whole truth, and nothing but the truth? 2.1 2.2 MR. FLENTGE: Yes. 2.3 JUDGE HATCHER: Thank you. Could you 24 please state your name, spell your last name, and 25 pronounce it.

- 1 MR. FLENTGE: Brian Flentge, 2
- F-1-e-n-t-q-e.
- 3 JUDGE HATCHER: Thank you. Please go
- 4 ahead.
- 5 MR. FLENTGE: Since we're at the Public
- Service Committee here, what I have is actually all 6
- the written stuff for everybody that's there. 7
- this is, like, the public itself representing
- 9 everybody that's there.
- 10 We have 253 signed Petitions here, and
- 11 then out of that, 201 are actually sewer and water
- 12 customers. And then we have -- there's actually 328
- 13 sewer and water customers, give or take a little
- 14 bit, on that.
- 15 And, yes, Mr. Mitten, I was given this
- 16 by Mr. Dewilde. And, yes, some were mailed to my
- 17 house, so that's how that's gonna go.
- 18 I, in the beginning, like Mr. Burton
- 19 was stating, thought it was a big overtake for us to
- 20 do. And then after reading, doing a little
- 2.1 research, and then the people that actually take
- 2.2 care of it now, which is Earth First out of
- 2.3 Perryville.
- 2.4 They take care of all the hookups and
- 25 anything that has to do with water treatments out

- 1 there, or the water part and sewer part. They would
- 2 actually be, as we see fit, the same people to do
- 3 that work. No out-of-town people. We don't need
- 4 it. We have that.
- 5 That's a good company right there.
- 6 They do work for the city. They do work for
- 7 individuals. So they're a good company to have to
- 8 do what we have now.
- 9 And then payroll, payroll services that
- 10 do the water metering and they do the billing and
- 11 everything, they would be in place too. So there's
- 12 really no change of hands on the work that's being
- 13 done right now.
- 14 Say if somebody else bought it, then
- 15 we -- why do we have to pay for a whole new company
- 16 to come in, set up billing, set up maintenance, set
- 17 up everything when it's already in place.
- The only thing we're doing is having a
- 19 nonprofit company come in and run the thing that's
- 20 already being ran the way it is now. There would
- 21 basically be no interruption of anything.
- 22 So that's all I have to say about that,
- 23 and here is the Petitions. This is a lot better to
- 24 have than an e-mail, if you've got something
- 25 physical to hold.

1 (Handing Judge document.) 2 JUDGE HATCHER: All right; thank you. 3 I believe that we can take these as submitted 4 written comments. MR. FLENTGE: Well, if you've got to 5 6 carry them around, you can't lose them and it's more 7 physical, and I think that's better for you guys to 8 have. 9 JUDGE HATCHER: Except that everything, 10 by rule, has to be submitted to our electronic 11 filing system, but I can make sure that that 12 happens. 13 MR. FLENTGE: Okay. 14 JUDGE HATCHER: Don't go anywhere. Are 15 there any questions? 16 MR. MITTEN: Just a few. 17 JUDGE HATCHER: Mr. Mitten. 18 MR. MITTEN: Mr. Flentge, just so the record is clear on this, you're a member of the 19 Board of Trustees --20 21 MR. FLENTGE: Yes, sir. 2.2 MR. MITTEN: -- of the Lot Owners' 2.3 Association; is that correct? 2.4 MR. FLENTGE: And I have two lots out 25 there, uh-huh.

1 MR. MITTEN: And you're also on the 2 Board of Directors of Port Perry Service Company; is 3 that correct? 4 MR. FLENTGE: Yes. 5 MR. MITTEN: And according to Mr. Dewilde's testimony, you've made a commitment to 6 7 work for the Port Perry Service Company if it's given the opportunity to buy the assets at issue in 9 this case? 10 MR. FLENTGE: No, there won't be any --11 repeat the question again. 1.2 MR. MITTEN: According to Mr. Dewilde's 13 testimony that's been filed in the case, you've made 14 a commitment to work for the Port Perry Service 15 Company if it's given the opportunity to acquire the 16 assets at issue in this case? 17 MR. FLENTGE: The only commitment I 18 gave is I would go and get my water license to help 19 out, and that would be it. 20 MR. MITTEN: Were you asked to appear 2.1 today as a spokesperson for the Lot Owners' 2.2 Association? 2.3 MR. FLENTGE: No, not directly. 24 Indirectly, like everybody else at the other 25 meetings that we had, the town hall, I thought,

- 1 well, I could maybe help out.
- I was in Rich's office today going over
- 3 some personal stuff, because I had to be here by
- 4 noon, so I took off work a little bit. And then I
- 5 seen the Petitions there and I said, give me those,
- 6 I'm gonna do something with these, and that's how
- 7 that came about.
- 8 MR. MITTEN: And did you have any other
- 9 discussions with Mr. Dewilde regarding your
- 10 testimony?
- 11 MR. FLENTGE: Personally, just tax
- 12 things, that was it, at the office.
- 13 MR. MITTEN: I have no further
- 14 questions; thank you.
- 15 JUDGE HATCHER: Thank you. Ms. Bretz?
- MS. BRETZ: Do you receive water and
- 17 sewer service at your lots?
- MR. FLENTGE: No. No, ma'am, not at
- 19 this time.
- MS. BRETZ: Okay.
- JUDGE HATCHER: Mr. Clizer?
- MR. CLIZER: Not necessarily a question
- 23 but mostly a clarification.
- He has handed you a list of documents.
- 25 Is the Commission's intention that those documents

- 1 be recorded as written for admission electronically?
- 2 Is that the ruling currently?
- JUDGE HATCHER: Yes.
- 4 MR. CLIZER: Okay. I wanted to clarify
- 5 that; thank you.
- JUDGE HATCHER: All right. Thank you,
- 7 Mr. Flentge.
- 8 Alan Frentzel. Please raise your right
- 9 hand. Do you solemnly swear or affirm that the
- 10 testimony you are about to give is the truth, the
- 11 whole truth, and nothing but the truth?
- MR. FRENTZEL: I do.
- JUDGE HATCHER: Thank you. Please
- 14 state your name and spell your last name.
- 15 MR. FRENTZEL: Alan Frentzel. That's
- 16 F-r-e-n-t-z-e-l.
- 17 JUDGE HATCHER: Thank you. Please go
- 18 ahead.
- 19 MR. FRENTZEL: All right. I am a
- 20 full-time resident at Lake Perry. We've been there
- 21 about 25 years, my wife and I. I am also a member
- 22 of the Board of Trustees and a real estate agent.
- 23 And from the testimony I heard, I may
- 24 have to start looking for a new job, because it's
- 25 kind of up in the air about who wants to buy and

1 sell at the lake anymore. 2 But we did discuss three town hall 3 meetings that we had that there were approximately 4 200 people there. I have a list of another 30 people they have indicated that they would like to 5 6 be here. However, the Tuesday at noon did not work 7 into their work schedule, so if I could present that 8 to you, I would do that just --9 (Handing Judge document.) 10 JUDGE HATCHER: Thank you. 11 MR. FRENTZEL: Thank you. 12 The testimony that's been given today, 13 I can't disagree with it. I would agree with the 14 testimony that I've heard. I think that everybody is 15 in agreement that Confluence is not the best program 16 for us, so I would agree with that as well. 17 Not that we're the best. There is 18 probably other sources that we could consider. 19 distressed systems, I think the gentleman talked 20 about that we do have to have somebody to come in 2.1 and take care of those programs or those distressed 22 systems, I would agree with that. 2.3 I think we're okay. I think we can 2.4 handle what we've done. We have taken on bigger 25 projects than this and we succeeded with them. Let

1 some other company be handled by them. I think 2 we're okay. 3 I have really nothing else other than 4 agreeing with the testimony that has been presented 5 today. 6 JUDGE HATCHER: Thank you, sir. Any 7 questions? 8 MR. MITTEN: No questions. 9 MR. FRENTZEL: And I do have water and 10 sewer from --11 MS. BRETZ: Okay. 12 MR. FRENTZEL: -- Port Perry. 13 MS. BRETZ: Thank you. 14 COURT REPORTER: I'm sorry, Alan, 15 A-1-a-n, or A-1-1-e-n? 16 MR. FRENTZEL: A-1-a-n, yes. 17 COURT REPORTER: A-1-a-n; thank you. 18 JUDGE HATCHER: And the last witness I 19 have on the list is Ann Kelly, and again, if anyone 20 else would like to testify after Ms. Kelly, I will 2.1 be calling for one last call before we end the 2.2 Hearing. 2.3 Ms. Kelly, please raise your right 24 hand. Do you solemnly swear or affirm that the testimony you are about to give is the truth, the 25

1 whole truth, and nothing but the truth? 2 MS. KELLY: Yes. 3 JUDGE HATCHER: Thank you. Please 4 state your name and spell your last name. 5 MS. KELLY: It's Ann Kelly, A-n-n, 6 K-e-l-l-y. 7 JUDGE HATCHER: Thank you. Please go 8 ahead. 9 MS. KELLY: Yeah, I, as lake owner, I 10 was kayaking this morning and I found out that we 11 should be wearing red shirts. I have a pink shirt, 12 so I'm the only one with no Cardinal red, but I 13 oppose the sale to Confluence as do the rest of the 14 folks here at the meeting. 15 I'm a nine year seasonal homeowner. We 16 do receive water and sewer from Port Perry. 17 kind of three concerns that I have is just, first 18 concern would be the quality and service that 19 Confluence would be providing to us, based on 20 information that I've gathered from the fellow 2.1 community members as well as I did attend a town 22 hall meeting. 2.3 I've never really given much thought to 24 water and sewer, other than you turn the tap on, the 25 water pours. So I have been giving more thought to

it as of late. 1 2 Certainly increased cost is a concern 3 for me as well, both kind of at monthly utility 4 bills as well as if there's any potential impact on 5 the value of home ownership in the community. 6 And I think, you know, local ownership 7 is very important, to have a nonprofit and to have control of our own destiny. As others have 9 mentioned, kind of it's in the community's best 10 interest that you don't approve the sale and 11 understanding that if you don't approve the sale 12 that doesn't mean that the nonprofit will 13 automatically have that opportunity, but we 14 certainly would love to have that opportunity to 15 take that next step. 16 You know, very -- I -- my full-time 17 residence is in St. Louis, so I can't imagine really 18 to be part of a community that could come together 19 and say, hey, we want to, you know, manage and take 20 care of this sewer and water, and this is in our 2.1 best interest, so I applaud the community for doing 2.2 t.hat.. 2.3 And, you know, from what I hear and 24 from all those Petitions that you've received, and 25 certainly based on the -- you know, the majority do

- 1 not want this sale. So if you guys were to put it
- 2 to a community vote, the vote says please don't
- 3 sell.
- 4 And I wrote my comments this morning
- 5 while I was sitting in the meeting. And as
- 6 mentioned, I attended town hall and did, you know,
- 7 receive information, but nobody has asked me to come
- 8 and speak here, and I appreciate your time here
- 9 today, and I hope you guys will support us.
- 10 JUDGE HATCHER: Thank you, Ms. Kelly.
- 11 Any questions?
- MR. MITTEN: No questions, Your Honor.
- JUDGE HATCHER: Thank you, Ms. Kelly.
- 14 And as promised, we are at the end of the list. The
- 15 Hearing will be over in just a few minutes. I do
- 16 want to ask if anyone else -- please come forward,
- 17 sir.
- 18 If anyone else after this would like to
- 19 testify, please come forward right after this, and
- 20 I'll make sure and hold that open for you.
- 21 Thank you. Do you solemnly swear or
- 22 affirm that the testimony you are about to give is
- 23 the truth, the whole truth, and nothing but the
- 24 truth?
- MR. JOHNSON: I do, Your Honor.

- 1 JUDGE HATCHER: Thank you. And please
- 2 tell us your name and spell your last name.
- 3 MR. JOHNSON: My name is Robert
- 4 Johnson, J-o-h-n-s-o-n.
- JUDGE HATCHER: Thank you, Mr. Johnson.
- 6 Go ahead.
- 7 MR. JOHNSON: Okay. I have two lots in
- 8 Tanglewood Trails, which is on the east end of the
- 9 lake. It's a camping community, all trailers.
- 10 There's probably 100 residents that have camping
- 11 lots there. We use very little water.
- 12 Out of that hundred people, a majority
- of us live in St. Louis, so they are unable to take
- off and be here at noon. I think me and Vince, who
- 15 was up here earlier, are the only ones from these
- 16 hundred people being represented right now.
- I pay for water on two different lots.
- 18 I have a fifth-wheel on one and a parking lot on the
- 19 other. I use, probably, 100 gallons of water a
- 20 month, three months a year, so I'm paying, over 12
- 21 months, over \$2 a gallon for each gallon of water I
- 22 use.
- By looking at the rates of what's gonna
- 24 happen here, if it's like what everything else on
- 25 this chart is, my bill is gonna go from 30 on each

- 1  $\,$  meter to close to 100. So \$200 a month, that's
- 2 almost, well, \$2,400 a year, using that number, for
- 3 300 gallons of water. That's awful expensive.
- 4 Like they mentioned, one of the
- 5 full-time residents, a lot of the campers have the
- 6 option of probably not hooking up to water and
- 7 sewer, hauling in water and hauling out sewer.
- 8 Which then you're losing 100 customers,
- 9 or probably not all are on water and sewer there,
- 10 but you're losing a large percentage of everyone
- 11 over there who will find rain barrels or something,
- 12 because we don't drink and cook with the water, we
- 13 flush the toilet.
- 14 So that's going to cause more strain on
- 15 the people who have houses out there, that less
- 16 people are paying into it, so rates might go up even
- more for them.
- 18 And I've looked at this information.
- 19 I've researched the Internet on the company that's
- 20 wanting to buy it, and I'm not seeing nothing
- 21 positive.
- 22 I've been a lot owner out there for 15
- 23 years. Mr. Dewilde has been the President of the
- 24 Association the whole time I've been out there. I
- 25 don't always agree with everything he's done, but he

- 1 has the best interest of the whole community in
- 2 mind. And I realize when he makes those decisions,
- 3 it's not just me and him personally, it's for the
- 4 whole area.
- In the 15 years we've been there,
- 6 almost all the roads are blacktopped. Ours --
- 7 hopefully they won't spend too much money on this
- 8 case where we don't get ours blacktopped, but all
- 9 that's been improved.
- 10 The pool's been improved. The
- 11 restaurant has been improved. The common grounds
- 12 have been improved. The playground's been improved,
- 13 the bathrooms, everything. It's 100% better than it
- 14 was 15 years ago.
- 15 So when I have issues, the beach
- 16 washing out, or it needs a new rope around the beach
- or something like that, if I e-mail and say, please,
- 18 President, usually within a week I get a response
- 19 from him, and he has the maintenance guy come over
- 20 and it's taken care of.
- It's someone local that you're asking
- 22 this from, and they are also the same people who are
- 23 wanting to be in charge of our water. So it's
- 24 someone that I can pick up the phone or send an
- 25 e-mail to that I've met and I know, and I know I'll

1 get a positive response, because they're looking out 2 for the best for the whole community. 3 Where everything I've read about the 4 company wanting to take over, I've not read a lot of positive things, so I'd rather go with someone I 5 know. 6 7 JUDGE HATCHER: All right. Thank you, 8 Mr. Johnson. Are there any questions? 9 MR. MITTEN: No questions. JUDGE HATCHER: Ms. Bretz? 10 11 MR. JOHNSON: I have sewer and water I 12 pay for on two different lots. 13 MR. MITTEN: Okay, great. Thanks. 14 JUDGE HATCHER: All right. Thank you, 15 Mr. Johnson. We had one other hand raised? 16 Please raise your right hand. Do you 17 solemnly swear or affirm that the testimony you are 18 about to give is the truth, the whole truth, and 19 nothing but the truth?

24 last name is spelled S-c-h-o-m-m-e-r.

MR. SCHOMMER: I do.

JUDGE HATCHER: Please state your name

MR. SCHOMMER: Patrick Schommer.

JUDGE HATCHER: Please go ahead.

and spell your last.

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1 MR. SCHOMMER: Okay. Commissioner Rupp 2 and Judge Hatcher, I appreciate the opportunity to 3 speak and for you to have this Hearing here to hear 4 the concerns of the Port Perry Lot Owners' 5 Association. 6 And I speak in support of their 7 position, even though I don't wear a red shirt. 8 here in support of the Board and their proposal to 9 operate a nonprofit to run the water and sewer 10 treatment. 11 I'm reluctant to wear red because I'm a 12 retired jail superintendent where signifying red is 13 a gang affiliation, so I apologize. I think that 14 the desire to operate and keep local the sewer and 15 water treatment plant is emblematic of Port Perry 16 and the Perryville community where Perryville also 17 operates their own water and sewer company. 18 And they have a very robust economic 19 development system here where they actually buy into 20 companies that move here. They actually buy their 2.1 stock, and that's very unusual for a community, and 2.2 that demonstrates the caliber of people that live in 2.3 Perryville and the leadership that's here and 24 available to run such a company. 25 So that's all that I have to say.

1 JUDGE HATCHER: Thank you, Mr. Schommer. Any questions? 2 3 MR. MITTEN: No questions. 4 MS. BRETZ: Do you receive water and 5 sewer service currently? MR. SCHOMMER: Yes, I do. I'm a wet 6 7 lot. Not a house, just the lot. 8 MS. BRETZ: Okay, great. Thank you. 9 MR. SCHOMMER: Anyone else? 10 JUDGE HATCHER: Thank you, 11 Mr. Schommer. All right. Last call. Are there any 12 other witnesses? Please come forward. 13 Please raise your right hand. Do you 14 solemnly swear or affirm that the testimony you are 15 about to give is the truth, the whole truth, and 16 nothing but the truth? 17 MR. ROZIER: Yes, sir. 18 JUDGE HATCHER: Please state your name 19 and spell your last name. 20 MR. ROZIER: Stephen Rozier, 2.1 R-o-z-i-e-r. 2.2 JUDGE HATCHER: Please go ahead. 2.3 MR. ROZIER: Okay. My thing is, I 24 think it's better to have a vested interest with our 25 local control instead of having a private entity,

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1	and I agree with everything that's been said here
2	today.
3	So basically I moved out there five
4	years ago, and I use the water and sewer. And, so,
5	I think the vested interest of local control, we
6	have a vested interest where we can decide our owner
7	matters and where we can go. Any questions?
8	JUDGE HATCHER: Thank you, Mr. Rozier.
9	MR. ROZIER: Thank you.
10	JUDGE HATCHER: I would like to thank
11	all the participants today for their testimony. If
12	you do have any additional comments or someone who
13	could not be present would like to comment, you may
14	make written comments by contacting the Office of
15	the Public Counsel by going to the Public Service
16	Commission's web page, which is PSC.MO.GOV. This
17	Hearing is now adjourned, and we are off the record.
18	(This is the conclusion of the Local
19	Public Hearing.)
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1	CERTIFICATE OF REPORTER
2	
3	I, KIM BRUHN, RPR, CSR (IL), CCR (MO), do
4	hereby certify that the testimony appearing in the
5	foregoing Hearing was taken by me to the best of my
6	ability and thereafter reduced to typewriting under
7	my direction; that I am not related to nor employed
8	by any of the parties to the action in which this
9	Hearing was taken, and further that I am not a
10	relative or employee of anyone employed by the
11	parties thereto, nor financially or otherwise
12	interested in the outcome of the action.
13	Dated this 10th day of August 2 9.
14	
15	Dur Durper
16	KIM BRUHN, RPR, CSR (IL), CCR (MO)
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