

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

TAMMIE LYNN POWELL,	)
	)
Complainant,	)
	)
v.	)
	)
THE EMPIRE DISTRICT	)
ELECTRIC CO.	)
P.O. Box 127	)
Joplin, MO 64802	)
<b>CERTIFIED MAIL</b>	)
	)
Respondent.	)

**File No. EC-2009-0449**

**NOTICE OF COMPLAINT AND ORDER DIRECTING FILING**

Issue Date: June 26, 2009

Effective Date: June 26, 2009

On June 26, 2009, Tammie Lynn Powell filed a complaint. A copy of such complaint accompanies this notice and order. The Commission's regulation on discovery is 4 CSR 240-2.090. As an alternative to the formal evidentiary hearing procedure, the Commission offers mediation. Mediation is a voluntary process in which a neutral person assists the parties in exploring opportunities for settlement. Upon a request for mediation, the Commission may suspend the schedule set forth in this order.

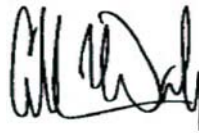
**THE COMMISSION ORDERS THAT:**

1. The Empire District Electric Co. shall file an answer to the complaint no later than July 27, 2009.

2. The Commission's Staff ("Staff") shall conduct an investigation as to the cause of the complaint and shall file a report of its findings no later than August 17, 2009.

3. This order is effective when issued.

**BY THE COMMISSION**

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a horizontal line.

Colleen M. Dale  
Secretary

( S E A L )

Dated at Jefferson City, Missouri,  
on this 26<sup>th</sup> day of June 2009.

Jordan, Regulatory Law Judge