BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURI

Name: _Jonia B. Holmes_
             Complainant

)
)
)
vs.   )   Case No. _____
)
Company Name: _KCP&L_   )
                  Respondent   )
)

COMPLAINT

Complainant resides at ___8618 Corrington Ave.___
                                    (address of complainant)

___K.C. Mo, 64138___

1. Respondent, _Kansas Power + Light_
                        (company name)

of _K.C. Mo, 64131 P.O. Bx 219330_, is a public utility under the
      (location of company)

jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

I personally dont agree with KPL's finding.
why? Because I dont think I should
be liable for their error. Especially for
a defective meter. I also feel that some-
body wasnt doing their part, as far as
a meters reading wrong or not registering
I was home and present on the day they
changed a meter. The only thing the
Jack said was they had to change it
out. I figured they were updating them.
I would think that a new meter
would be monitored just to see if
it was working and registering properly.
They wait for a whole year and
send a bill for $1300°° + with paper
work. Then I filed a complaint (informal)

3. The Complainant has taken the following steps to present this complaint to
the Respondent:

and the paper work I recieved from the commission board (from KPL) doesn't match up with the paperwork that KPL sent me with the orig. bill. Why doesn't the paper work and dates don't match? KPL sent the same documents to me + the commission board. They're diff. Also they said they were going back 1 yr. to charge me for, those amounts don't even match the amount on the bill either.

WHEREFORE, Complainant now requests the following relief:

To be ~~sent~~ relieved of the year they're trying to charge me for. Also up to the month it got corrected. I just don't think its fair to charge for KPL's mistake.

12/13/09
Date

Signature of Complainant

Attach additional pages, as necessary.
Attach copies of any supporting documentation.