

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Beverly Roberson,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>File No. EC-2010-0258</u></b>
	)	
The Empire District Electric Company,	)	
	)	
Respondent.	)	

**ORDER TO SHOW CAUSE**

Issue Date: May 18, 2010

Effective Date: May 18, 2010

On March 15, 2010<sup>1</sup>, Beverly Roberson (hereafter “Ms. Roberson”) filed a complaint against The Empire District Electric Company (hereafter “Empire”). Empire filed its Answer on April 5, and also requested a Staff Investigation into the complaint. The Commission ordered its Staff to investigate the above-referenced complaint, and to file a report. Staff filed its Investigation and Recommendation on May 6.

Staff states that it finds Empire’s billing to Ms. Roberson was appropriate. Staff further notes that it has tried several times to contact Ms. Roberson to gather more information, but that Ms. Roberson has failed to communicate with Staff. Thus, Staff asks the Commission to issue an order to Ms. Roberson directing her to show cause why her complaint should not be dismissed within ten days of the order.

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<sup>1</sup> All calendar references are to 2010 unless otherwise noted.

Commission Rule 4 CSR 240-2.080(15) allows parties ten days to respond to pleadings. No party has objected to Staff's request. Accordingly, the Commission will grant Staff's request.

**THE COMMISSION ORDERS THAT:**

1. No later than May 28, 2010, Beverly Roberson shall show cause why the Commission should not dismiss her complaint.
2. This order shall become effective immediately on issuance.

**BY THE COMMISSION**



Steven C. Reed  
Secretary

( S E A L )

Ronald D. Pridgin, Senior Regulatory Law  
Judge, by delegation of authority pursuant to  
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 18<sup>th</sup> day of May, 2010.