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March 24, 2011

RECEIVED

APR 07 2011

Mr. Jimmie E. Small
606 West Highway #2
Milton, Iowa 52570

CUSTOMER SERVICES
PUBLIC SERVICE COMMISSION

RE: File No. EC-2011-0247 Jimmie E. Small vs. Union Electric Company d/b/a
Ameren Missouri

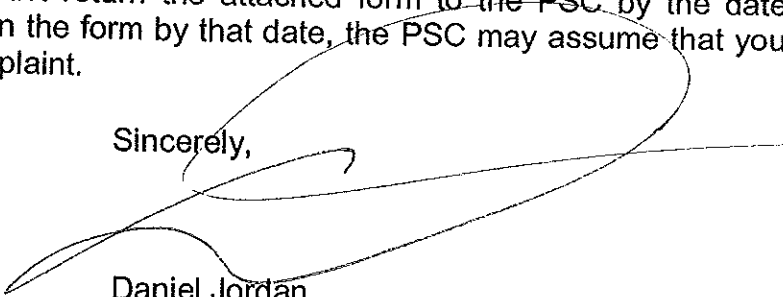
Dear Mr. Small,

Attached to this letter is a reply form that will help us to process your complaint.

The reply form lists statements made by the respondent utility and the staff of the Missouri Public Service Commission ("PSC") who investigated your complaint. You may reply to the statements by checking a box or filling in a blank. Your reply will help the PSC move your complaint toward a decision by developing the issues.

If you do not reply to a statement, the PSC may assume that you believe that such statement is true. You must return the attached form to the PSC by the date printed on it. If you do not return the form by that date, the PSC may assume that you are no longer pursuing your complaint.

Sincerely,


Daniel Jordan,
Senior Regulatory Law Judge

Enclosures

" Complainant Statement Response
04/03/2011 continued on reverse side of
Sheet 11
JES.

04/03/2011

FACTS

1. Inconsistent statements provided by AM UG.
to PSC, JAY FRED Admit that account
payment records for 12/09/2007 thru 04/14/2008
alleges disconnect do not exist, as requested by
PSC. See Staff Recommendation Records which
show substantial evidence of inconsistent
account records including \$846. due in
04--/2008, including some 5000. KWH
alleges to be used when the meter account
measuring was secured disconnected in
2006, by A Red Seal- lock, which foreclose
use of KWH, (5000) 12--07- thru 04/14/2008
time period claimed on false account records
in effort to deny, deprive ADA complainant
due process and equal protection under
Federal and State discrimination laws,
Records falsified by AM Mo. after
complainant Anna exercised his rights
to file written complaints with Mo. Human
Rights Commission. PSC, Adams County
Sheriff's department including illegal trespass.
In fact female investigator for Mo Human
Rights took photo of AM Mo. meter Seal-
security lock in 2011 And AM Mo. do not
deny but "admit" a disconnect Service
O-R-D-E-R back in 2006 -
Not 04/14/2008 time period.
Respectfully Jimmy D. E. Small