

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Emma J. McFarlin,	)	
Complainant,	)	
	)	
v.	)	File No. EC-2013-0024
	)	
Kansas City Power & Light,	)	
	)	
Respondent.	)	

## ORDER DIRECTING EXPEDITED FILING OF PRELIMINARY REPORT

Issue Date: July 20, 2012

Effective Date: July 20, 2012

The Commission is directing Staff to file a preliminary report as to the background of the complaint.<sup>1</sup>

The complaint alleges that the complainant's electricity was disconnected ten days ago, that complainant has paid certain amounts, and that the complainant resides in Kansas City, Missouri. The Commission takes notice of the current heat wave in Kansas City, Missouri. The complaint also displays a number C201300099, which suggests that an informal complaint is pending. Those circumstances suggest that expedited relief is due.

The complaint also mentions charges of tampering and unpaid bills and cites a temporary residence. The complaint also mentions a temporary residence. Therefore, the Commission will order an expedited report as follows.

### THE COMMISSION ORDERS THAT:

1. The Commission's staff ("Staff") shall assemble a preliminary report of any facts showing that the disconnection cited in the complaint is contrary to statute, regulation, tariff,

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<sup>1</sup> Filed on July 20, 2012.

or Commission order. The report shall include any facts currently within Staff's knowledge. At Staff's option, Staff may also investigate other matters relevant to the report's subject matter, and include the results in the report.

2. The report is due on July 25, 2012.
3. This order is effective immediately upon issuance.

( S E A L )

**BY THE COMMISSION**



Steven C. Reed  
Secretary

Daniel Jordan, Senior Regulatory Law Judge,  
by delegation of authority pursuant  
to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 20<sup>th</sup> day of July, 2012.