

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Application of)
Confluence Rivers Utility Operating)
Company, Inc., to Acquire Certain) **File No. WM-2020-0403**¹
Water and Sewer Assets of Terre Du)
Lac Utilities Corporation)

ORDER SETTING PROCEDURES FOR LOCAL PUBLIC HEARING

Issue Date: November 13, 2020

Effective Date: November 13, 2020

On November 4, 2020,² the Commission issued its Order Setting Local Public Hearing and Directing Filing. It set this case for a local public hearing on December 15, 2020, at 7:00 p.m. and ordered the Commission Staff (Staff) and parties to consult and file a proposed procedure for (a) providing notice and participation instructions to utility customers; (b) identifying and registering persons wishing to testify in the hearing; (c) the Commission's receiving written comments; (d) facilitating a question and answer session prior to the hearing; and (e) facilitating testimony during the hearing. On November 12, the Staff filed a Proposal for Conducting Virtual Public Hearing on behalf of all parties. The Commission has reviewed the proposal and will issue an order setting procedures for local public hearing.

THE COMMISSION ORDERS THAT:

1. A local public hearing in this case is scheduled for December 15, 2020, commencing at 7:00 p.m.
2. The local public hearing shall be conducted virtually by Webex.

¹ WM-2020-0403 and SM-2020-0404 were consolidated by order of July 6, 2020.

² All date citations shall be to 2020, unless otherwise stated.

3. The following procedures are adopted and shall be implemented by the parties in consultation:

Notice and Registration

- Confluence Rivers Utility Operating Company (Confluence) shall send a public notice out to all Terre Du Lac customers (Customer Notice), detailing how to register in advance to provide testimony at the local public hearing.
- Registration shall occur using the email address confluencecomments@psc.mo.gov.³ Confluence's Customer Notice of the virtual hearing shall provide this email address to customers with instructions for customers to contact the Commission, ask questions, and/or received an invite to the virtual public hearing.
- Confluence shall provide the Customer Notice to customers no fewer than 15 days prior to the December 15, 2020, hearing.
- The Customer Notice shall include instructions for how to submit written, telephone, or electronic comments to the Commission and how to view the live stream of the hearing on the Commission's website.
- The Customer Notice shall summarize the companies' requests, potential effects on the customers and generally where the case is procedurally. If the parties wish to include hand-outs, outlining their positions, the hand-outs shall be provided to Confluence and sent out with the Customer Notice.
- The Customer Notice shall instruct customers as to how to view the electronic filings made in the docket for this case.

³ Sic. The accuracy of this email address should be verified.

- The Staff shall ensure that a copy of the public notice is filed in the docket for this case.
- The participant roster of those participants who pre-register, including full names and email addresses, shall be submitted to the regulatory law judge at Jackie.Keely@psc.mo.gov and the Commission's Public Policy and Outreach Department no later than three (3) days prior to the virtual hearing. Any registrations received after this point shall be forwarded to the regulatory law judge as they are received.
- The regulatory law judge will email invitations to those participants who pre-register upon receipt of the participant roster from the parties.

Hearing Procedures

- The Commission's Public Policy and Outreach Department shall conduct a question-and-answer session at the beginning of the public hearing.
- Confluence Rivers, Terre Du Lac, the Office of Public Counsel, and Staff shall each make a representative available to address substantive issues during the question-and-answer session.
- The hearing shall include an open portion in which any customer may testify who has not pre-registered to provide testimony.
- The Commission's Public Information Officer shall send this Order to the county Commissions of Saint Louis and Washington Counties, Missouri, and publish this Order in media serving those counties.

4. Any person who needs additional accommodation to participate in the hearings should call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the hearings.

5. This Order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Paul T. Graham, Regulatory Law Judge,
by delegation of authority under
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 13th day of November, 2020.