

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Application of)
Confluence Rivers Utility Operating)
Company, Inc., to Acquire Certain Water) File Nos. WM-2020-0282
and Sewer Assets, and For Certificates)
of Convenience and Necessity)

EXAMPLE OF PUBLIC HEARING NOTICE

COMES NOW Confluence Rivers Utility Operating Company, Inc., (“Confluence Rivers” or “Company”) and, in response to the Missouri Public Service Commission’s (“Commission”) *Order Providing for Notice to Customers and Setting Virtual Public Hearing*, states as follows:


1. On July 30, 2020, the Commission issued its *Order Providing for Notice to Customers and Setting Virtual Public Hearing* (“Order”). The *Order*, among other things, directed that Confluence Rivers file no later than August 5, 2020, an example of the notice mailed to customers.

2. Attached hereto as **Appendix A** is an example of the notice mailed to customers.

WHEREFORE, Confluence Rivers Utility Operating Company, Inc., respectfully requests the Commission consider this filing to comply with its *Order*.

Respectfully submitted,

BRYDON, SWEARENGEN & ENGLAND P.C.




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**ATTORNEYS FOR CONFLUENCE RIVERS
UTILITY OPERATING COMPANY, INC.**

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was served by electronic mail on this 5th day of August, 2020 to all counsel of record.





CONFLUENCE RIVERS

Utility Operating Company

A CSWR Managed Utility

Dear Resident,

Confluence Rivers Utility Operating Company, Inc. (Confluence Rivers) has filed an application with the Missouri Public Service Commission seeking Commission authorization for Confluence Rivers to acquire the assets of Branson Cedars Resort Utility Company LLC (Branson Cedars) and its Certificates of Convenience and Necessity (CCNs); the issuance of new CCNs related to the acquisition of the currently unregulated systems of Fawn Lake Water Corp. (Fawn Lake), Freeman Hills Subdivision Assoc. (Freeman Hills), P.A.G. LLC, d/b/a Prairie Heights Water Company (Prairie Heights), and a sewer system located in DeGuire Subdivision (DeGuire); and, the expansion of its current Villa Ridge service territory.

Existing rates are proposed to be adopted, with future rate changes possible after the completion of plant improvements. After completing the proposed acquisition, Confluence Rivers plans to construct numerous improvements to address degradation due to age and environmental compliance issues.

As a result of precautions associated with the COVID-19 virus, the associated restrictions on public gatherings, and other recommended social distancing measures, a virtual public hearing is scheduled to begin at 5:30 p.m. on August 13, 2020 via the internet-based video and teleconferencing service, WebEx. The Commission's Public Policy and Outreach Department shall conduct a question-and-answer session at the beginning of the public hearing.

Customers who wish to provide comments on the record to the Commission during the public hearing must register before 5 p.m. on August 11, 2020. To register, please send an email to confluencecomments@psc.mo.gov with your first and last name, and whether you will connect to the public hearing via internet or by phone. If you register to connect via internet, you will receive an email invitation with access information by no later than 5 p.m. on August 12, 2020. Those who register to participate by phone will receive dial-in information when registration is confirmed. A live audio web stream of the public hearing will also be available at the PSC's website, www.psc.mo.gov, for those who are not registered to participate in the public hearing.

Customers are also invited to submit written comments to the Public Service Commission Staff and/or the Office of the Public Counsel, which represents the public in matters before the Commission regarding the proposed sale of the water and sewer systems. Your comments should include a reference to Case Number WM-2020-0282. The Commission Staff and the Public Counsel will review all customer comments submitted in response to this notice. All comments will also be filed in the official case file for review by the Commissioners.



CONFLUENCE RIVERS

Utility Operating Company

A CSWR Managed Utility

Public Service
Commission
Attn: Water/Sewer Dept.
P.O. Box 360
Jefferson City, MO 65102
Phone: 800-392-4211
Fax: 573-751-1847
E-Mail: watersewercomments@psc.mo.gov

Office of the Public
Counsel
P.O. Box 2230
Jefferson City, MO 65102
Phone: 866-922-2959
Fax: 573-751-1847
E-Mail: mopco@opc.mo.gov

To submit your comments via the Commission's Website:

- 1.) Go to <http://www.psc.mo.gov>
- 2.) Click on the Submit Comments box under the "How Do I..." heading on the right top of the page
- 3.) From this page click on the "submit comment" link found under "Submit Comments in Writing"
- 4.) Fill out the submit the Public Comments form, including the case number shown above. If you want to attach a document, before clicking the "Submit" button, click the "Attach" button. There are instructions on that page for attaching the document and returning to the previous screen.
- 5.) Click the "Submit" button at the bottom of the page.

Case documents may be accessed by entering the case number, WM-2020-0282, at the "Docket Sheet" link, located on the "Submit Comments" page of the Commission's website (https://psc.mo.gov/General/Submit_Comments).

If you have questions, please contact Confluence Rivers at 314-736-4672 or any of the above public offices.

Josiah Cox,
Confluence Rivers Utility Operating Company, Inc.