

# Withdrawal of Agreement to Request for Mediation

April 11 2023  
File No. WC-2023-0273

On April 5 2023 I, Cyndi Nealon (Complainant) received an Order Directing Response to Request for Mediation. This request was filed by Missouri American Water Company (Respondent) on April 3 2023. On April 10 2023 I submitted my agreement to this request.

This morning, in a phone conversation with Attorney Paul Graham, I learned that once mediation is agreed upon, the investigation into my claim/complaint against MAWC currently being conducted by the Public Service Commission staff will be halted, I was previously unaware of this fact. I do not believe halting this investigation is in my best interests at this time, therefore today I ask (apologetically) that my Agreement to Request for Mediation be Withdrawn.

As well Mr. Graham informed me that though I decline mediation at this time, I may request mediation at a later date if I so choose.

Thank You,  
Cyndi Nealon