

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Application of MCC Telephony)
of Missouri, Inc., for Waiver of Compliance with) Case No. TE-2006-0415
the Requirements of 4 CSR 240-32.)

**LIST OF ISSUES, LIST OF WITNESSES, AND
ORDER OF CROSS-EXAMINATION**

COMES NOW the Staff of the Missouri Public Service Commission, on behalf of all parties to this case, and states as follows:

1. On September 20, 2006, the Commission issued an Order Adopting A Procedural Schedule directing, *inter alia*, the parties to file, no later than January 11, 2007, a List of Issues, List of Witnesses, and Order of Cross-Examination.

2. In this case, MCC requests that the Commission grant it a waiver from Commission rule 4 CSR 240-32.080 (5)(A)1, which requires:

Service objective – that ninety percent (90%) or more of [basic local telecommunications service] orders shall be installed, except for customer-caused delays, delays caused by a declared natural disaster or a specific exemption requested by a company and approved by the commission staff to address a unique situation or condition –

- A. Within five (5) working days after the customer ordered service; or
B. On or by the date requested if it is at least five (5) working days after the date the customer ordered service;

Pursuant to Commission rule 4 CSR 240-32.010(2), the Commission may grant, for good cause, a temporary or permanent exemption from the requirements of Chapter 32.

3. The parties propose the following issues:

Issue: Is there good cause for the Commission to grant MCC's request for a waiver of 4 CSR 240-32.080(5)(A)1?

Issue: Should the Commission conduct a rulemaking to revise the Commission's quality of service rules?

4. The parties propose the following list of witnesses and order of cross-examination:

<u>Date</u>	<u>Witness</u>	<u>Order of Cross-Examination</u>
January 25	Craib (MCC)	Staff, OPC, MITG
	Trefry (MCC)	Staff, OPC, MITG
	Liston (MCC)	Staff, OPC, MITG
	Henderson (Staff)	OPC, MITG, MCC
January 26	As needed	

WHEREFORE, the Staff proposes the above lists on behalf of all the parties to this case.

Respectfully submitted,

/s/ William K. Haas

William K. Haas

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Certificate of Service

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record this 11th day of January, 2007.

/s/ William K. Haas