

**BEFORE THE PUBLIC SERVICE COMMISSION**  
**OF THE STATE OF MISSOURI**

In the Matter of the Investigation of the     )  
Quality of Service Provided by Osage     )  
Water Company to Its Customers.     )     **Case No. WO-2002-163**

**NOTICE CLOSING CASE**

Issue Date: September 8, 2005

This case was opened on September 28, 2001, in order to receive a quality-of-service-monitoring report that the Commission had directed its Staff to prepare in Case No. WR-2000-557, a rate case in which Osage Water Company was granted a rate increase. On January 18, 2002, the Commission directed its Staff to prepare and file a second quality-of-service-monitoring report. Staff complied on April 8, 2002. Each of these reports pointed out certain areas where Osage Water had improved its quality of service and others where further improvement was desirable. Neither report contained any recommendations for further Commission action.

On September 18, 2002, the Commission directed Staff to prepare and file a third report, this one describing Osage Water's facilities and customer base by service area and detailing the corporate structure and the identities of the corporate officers. Staff complied on October 4, 2002. This report also contained no recommendations for further Commission action.

Nothing is pending in this case and further activity is not expected. Therefore,  
it may now be closed.

**BY THE COMMISSION**

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a horizontal line.

Colleen M. Dale  
Secretary

( S E A L )

Dated at Jefferson City, Missouri,  
on this 8<sup>th</sup> day of September, 2005.

Thompson, Deputy Chief Regulatory Law Judge