

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

|   |   |                      |
|---|---|----------------------|
| In the Matter of the Investigation of the | ) |                      |
| Quality of Service Provided by Osage      | ) |                      |
| Water Company to Its Customers            | ) | Case No. WO-2002-163 |

**THIRD STAFF REPORT**

COMES NOW the Staff of the Missouri Public Service Commission by and through counsel, and for its Third Staff Report states:

1. On September 18, 2002, the Commission directed the Staff to file a report by October 4, 2002, that addresses (at a minimum): A) a description of each of Osage Water's service areas, including the types and numbers of customers in each area; B) a description of Osage Water facilities, including where they are located and what areas they serve; and C) a description of Osage Water's organizational structure, including the names and basic job duties of all officers, managers, and employees.

2. Pursuant to the Commission's order, the Staff's Third Report is attached and labeled as *Appendix A*. In addition to the information required by the Commission, the Staff is also including information in this report regarding the following matters: (1) ownership of certain of the Company's facilities and the real estate upon which those facilities are located; (2) the Company's directors; (3) the Company's shareholders; and (4) the Company's current corporate status.

WHEREFORE, the Staff submits Staff's Third Staff Report for the Commission's consideration in this case.

Respectfully submitted,

DANA K. JOYCE  
General Counsel

/s/ Victoria L. Kizito

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### **Certificate of Service**

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or e-mailed to all counsel of record this Friday, October 04, 2002.

/s/ Victoria L. Kizito