BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

AG/CP Crestwood Retail Owner, LLC,)
Complainant,)
V.) <u>File No. WC-2011-0162</u>
Missouri-American Water Company, 727 Craig Road St. Louis, MO 64141 CERTIFIED MAIL))))
Respondent)

NOTICE OF CONTESTED CASE

Issue Date: December 9, 2010

The Commission is giving notice of the commencement of a contested case. On December 7, 2010, the complainant filed the complaint, a copy of which accompanies this notice. Such filing vested the right to a pre-decision evidentiary hearing in the respondent, 1 so that filing instituted a contested case. 2

A contested case is a formal hearing procedure, but it allows for waiver of procedural formalities and a decision without a hearing,3 including by stipulation and agreement.4 Provisions governing discovery are at the Commission's regulation 4 CSR 240-2.090. The Commission's regulations⁵ require the filing of an answer not later than January 10, 2011.

¹ Section 386.390.5, RSMo 2000; *Jamison v. Dept. of Soc. Servs*, 218 S.W.3d 399, 408-09 (Mo. banc 2007); Mathews v. Eldridge, 424 U.S. 319, 332 (1976).

³ Sections 536.063(1), RSMo 2000; Section 536.010(4), RSMo Supp. 2009. ⁴ *Id.* and 4 CSR 240-2.115.

⁵ 4 CSR 240-2.070(7) and (8).

As an alternative to the formal evidentiary hearing procedure, the Commission offers mediation. Mediation is a voluntary process in which a neutral person assists the parties in exploring opportunities for settlement. Upon a request for mediation, the Commission may suspend the filing date set forth in this order.

BY THE COMMISSION

(SEAL)

Steven C. Reed Secretary

Dated at Jefferson City, Missouri, on this 9th day of December 2010.

Jordan, Senior Regulatory Law Judge