

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Glen Jones,)	
)	
Complainant,)	
v.)	<u>File No. WC-2012-0203</u>
)	
Missouri American Water Company,)	
)	
Respondent)	

**ORDER DISMISSING COMPLAINT
FOR FAILURE TO RESPOND TO COMMISSION ORDERS**

Issue Date: August 28, 2012

Effective Date: September 27, 2012

After receiving notice of this complaint, Missouri American Water Company filed a motion to dismiss with its answer. Complainant did not respond to the motion. On July 2, 2012, the Commission issued an order directing Complainant to respond to the company's motion no later than July 13. In the order, the Commission noted that this matter had been stalled to allow complainant an opportunity to secure representation. He did not do so. Also, the Commission informed Complainant that failure to respond may be result in this complaint being dismissed. Complainant did not respond.

On July 30, the Commission issued an order directing Complainant to file a statement as to his intent to proceed with this complaint. That statement was to have been filed on August 10. Complainant has not responded.

Commission rule 4 CSR 240-2.116(3) states that a party may be dismissed from a case for failure to comply with any order issued by the Commission. Because Complainant has failed to comply with the Commission's orders, the Commission will dismiss Complainant as a party to this case and consequently dismiss the complaint. Complainant

may re-file his complaint. If he does so, the Commission will open a docket and proceed accordingly.

THE COMMISSION ORDERS THAT:

1. Glen Jones is dismissed as a party to this complaint.
2. This complaint is dismissed.
3. This order shall become effective on September 27, 2012.
4. This case shall be closed on September 28, 2012.

(S E A L)

BY THE COMMISSION



Steven C. Reed
Secretary

Kennard L. Jones, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo.

Dated at Jefferson City, Missouri,
on this 28th day of August, 2012.