

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Marcia Eason,)	
)	
Complainant,)	
v.)	<u>File No. WC-2013-0010</u>
)	
Missouri-American Water Company,)	
)	
Respondent.)	

STAFF'S STATUS REPORT

COMES NOW the Staff of the Missouri Public Service Commission ("Staff"), by and through its undersigned counsel, and files *Staff's Status Report* with the Missouri Public Service Commission ("Commission"), respectfully stating the following in support thereof:

1. On July 6, 2012, Marcia Eason ("Complainant") filed a complaint against Missouri-American Water Company ("MAWC").
2. On August 8, 2012, MAWC filed its *Answer and Affirmative Defenses*.
3. On August 13, 2012, the Commission issued an *Order Directing Staff Status Update* ("Order"), directing Staff to file a pleading no later than August 22, 2012, stating when Staff anticipates filing its recommendation. This filing complies with that *Order*.
4. Staff is investigating this matter and intends to file its recommendation or to provide a status report to the Commission within forty-five (45) days, on Friday, October 5, 2012.

WHEREFORE, Staff respectfully submits *Staff's Status Report* to the Commission and requests that the Commission allow Staff until Friday, October 5, 2012, to file its recommendation or to provide a status report to the Commission and any other relief it deems just.

Respectfully submitted,

/s/ Tanya K. Alm

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CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile, or electronically mailed to all counsel of record this 21st day of August, 2012.

/s/ Tanya K. Alm