

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Charles Harter,)	
)	
Complainant,)	
v.)	<u>File No. WC-2013-0468</u>
)	
Missouri American Water Company,)	
)	
Respondent)	

**NOTICE OF COMPLAINT
AND INFORMATION FOR COMPLAINANT**

Issue Date: April 25, 2013

Effective Date: April 25, 2013

On April 25, 2013, the above-named Complainant filed the attached complaint with the Missouri Public Service Commission against Missouri American Water Company.

Under Commission rule 4 CSR 240-2.070(7), Missouri American shall have 30 days from the date of this notice to file a response to the complaint. All pleadings shall be mailed to:

Secretary of the Missouri Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102-0360

A copy shall be served upon the Complainant at his address: 827 S. Sappington, St. Louis, Missouri 63126.

Information for Complainant

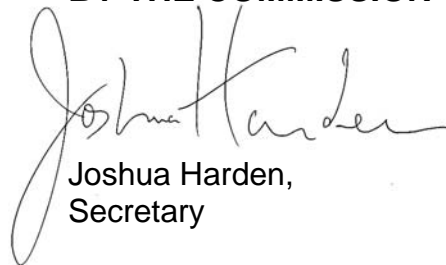
If the Complainant wishes to have representation during this proceeding and cannot afford an attorney, the Law School at St. Louis University may be contacted at 314-977-2796. Such representation will be at the sole discretion of the law school and the

arrangement between the law school and the Complainant is not governed by the Commission.

THE COMMISSION ORDERS THAT:

1. Missouri American Water Company shall file a response to this complaint no later than May 27, 2013.
2. This order shall become effective upon issuance.

BY THE COMMISSION



Joshua Harden,
Secretary

Kennard L. Jones, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 25th day of April, 2013.