

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Charles Harter,)	
)	
Complainant,)	
v.)	<u>File No. WC-2013-0468</u>
)	
Missouri-American Water Company,)	
)	
Respondent)	

**ORDER DIRECTING STAFF TO INVESTIGATE
AND TO FILE A REPORT AND RECOMMENDATION**

Issue Date: June 20, 2013

Effective Date: June 20, 2013

The Commission will direct the Staff of the Commission to investigate the above-styled complaint and file a report and recommendation.

THE COMMISSION ORDERS THAT:

1. The Staff of the Commission shall review the above-styled complaint and file report and recommendation no later than July 12, 2013.
2. This order shall become effective upon issuance.

BY THE COMMISSION



Morris L. Woodruff
Secretary

Kennard L. Jones, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 20th day of June, 2013.