

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION**

At a session of the Public Service
Commission held at its office in
Jefferson City on the 1st day of
October, 2014.

Gene Koverman,)
Complainant,)
v.)
)
Missouri-American Water Company,)
)
Respondent)

File No. WC-2014-0358

ORDER DISMISSING COMPLAINT

Issue Date: October 1, 2014

Effective Date: October 11, 2014

On June 17, 2014, Gene Koverman filed a complaint with this Commission against Missouri-American Water Company alleging that the company over-charged him for water service.

Mr. Koverman is the sole owner of Gene's Properties, LLC. Gene's Properties is the relevant customer of Missouri-American. Not Mr. Koverman. Further, Mr. Koverman is not an attorney and therefore cannot represent Gene's Properties before the Commission. Based on the aforementioned, Missouri-American moved the Commission to dismiss this complaint. In order to facilitate its regulatory responsibility to oversee safe and adequate service and just and reasonable rates, the Commission denied the motion to dismiss and directed the Staff of the Commission to investigate and file a report.

Staff conducted an investigation and filed a recommendation on September 16, 2014. This recommendation indicates Staff does not intend to pursue the Complaint.

Accordingly, and because Mr. Koverman cannot prosecute this case on behalf of the company per Commission Rule 4 CSR 240-2.040(5) and Section 484.010 and 484.020, RSMo, the Commission concludes that there is good cause to dismiss this complaint.¹

THE COMMISSION ORDERS THAT:

1. This complaint is dismissed.
2. This order shall become effective on October 11, 2014.
3. This file shall be closed on October 12, 2014.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

R. Kenney, Chm., Stoll, W. Kenney,
Hall, and Rupp, CC., concur.

Jones, Senior Regulatory Law Judge

¹ Commission rule 4 CSR 240-2.116(4).