

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Gene Koverman,)	
)	
Complainant,)	
v.)	<u>File No. WC-2014-0358</u>
)	
Missouri-American Water Company,)	
)	
Respondent)	

**ORDER GRANTING MOTION
TO REQUIRE COMPANY TO PRESERVE METER**

Issue Date: June 19, 2014

Effective Date: June 19, 2014

Gene Koverman filed a complaint against Missouri American Water Company alleging that the company billed him incorrectly as a result of a broken water meter. The meter has been replaced.

The Staff of the Commission now requests that the company be ordered to preserve the replaced meter because the condition of the meter is central to Staff's investigation. Staff requests expedited treatment of its motion.

Unless otherwise ordered, Commission rule¹ allows a 10-day response time to pleadings. The Commission finds that no benefit would enure by allowing the company to respond to the motion. The Commission will therefore grant Staff's request. However, the motion assumes that the company still has the meter in question. Therefore, the Commission will direct the company to file a statement informing the Commission of whether it has the meter and if not on what date the company sent the meter to salvage.

¹ 4 CSR 240-2.080 (13).

THE COMMISSION ORDERS THAT:

1. The Staff of the Commission's motion to order Missouri American Water Company to preserve the meter removed from 10952 Whitehall Manor, Bridgeton, Missouri, is granted.
2. Missouri American Water Company shall preserve the meter removed from 10952 Whitehall Manor, Bridgeton, Missouri.
3. Missouri American Water Company shall file, with its Answer to this complaint, a statement as described in the body of this order.
4. This order is effective on June 19, 2014.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Kennard L. Jones, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 19th day of June, 2014.