

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

City of O'Fallon, Missouri,)	
)	
Complainant,)	
v.)	<u>File No. WC-2010-0010</u>
)	
Missouri-American Water Company)	
and)	
Public Water Supply District No. 2 of)	
St. Charles County, Missouri,)	
)	
Respondents.)	

**NOTICE OF COMPLAINT AND
ORDER DIRECTING STAFF INVESTIGATION**

Issue Date: July 15, 2009

Effective Date: July 15, 2009

Missouri-American Water Company
727 Craig Road
St. Louis, Missouri 63141
Certified Mail

and

Public Water Supply District No. 2
of St. Charles County, Missouri
100 Water Drive
O'Fallon, Missouri 63366
Certified Mail

On July 8, 2009, the City of O'Fallon, Missouri filed the enclosed complaint with the Missouri Public Service Commission against Missouri-American Water Company and Public Water Supply District No. 2 of St. Charles County, Missouri. Pursuant to 4 CSR 240-2.070, Respondents shall have 30 days from the date of this notice to either file an answer or a notice that the complaint has been satisfied.

In the alternative, Respondents may file a written request that the complaint be referred to a neutral third-party mediator for voluntary mediation. Upon receipt by the Commission of such request, the 30-day time period by which the company must answer

shall be tolled while the Commission determines whether complainant is willing to mediate.

Additional information regarding the mediation process is enclosed.

All pleadings shall be mailed to:

Secretary of the Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102-0360

A copy shall be served upon the complainant at the complaint's address as listed in the complaint. A copy of this notice has been mailed to the complainant.

THE COMMISSION ORDERS THAT:

1. Missouri-American Water Company and Public Water Supply District No. 2 of St. Charles County, Missouri shall file no later than August 14, 2009, a response to this complaint.
2. The Staff of the Missouri Public Service Commission shall file its report and recommendation no later than 30 days after the respondents have filed their answer(s).
3. This order shall become effective upon issuance.

(S E A L)

Kennard L. Jones, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 15th day of July, 2009.

Copy to: Leland B. Curtis
Kevin M. O'Keefe
130 South Bemiston
Clayton, Missouri 63105
*Attorneys for Complainant,
City of O'Fallon, Missouri*

BY THE COMMISSION



Colleen M. Dale
Secretary