



Commissioners

ROBERT M. CLAYTON III
Chairman

JEFF DAVIS

TERRY M. JARRETT

KEVIN GUNN

ROBERT S. KENNEY

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
<http://www.psc.mo.gov>

WESS A. HENDERSON
Executive Director

DANA K. JOYCE
Director, Administration and
Regulatory Policy

ROBERT SCHALLENBERG
Director, Utility Services

NATELLE DIETRICH
Director, Utility Operations

STEVEN C. REED
Secretary/General Counsel

KEVIN A. THOMPSON
Chief Staff Counsel

July 30, 2010

Mike Medlin
1905 SW Sampson Road
Raytown, Missouri 64082

RE: WC-2010-0357 Mike Medlin v. Raytown Water Company

Dear Mr. Medlin

Attached to this letter is a reply form that will help us to process your complaint.

The reply form lists statements made by the respondent utility and the staff of the Missouri Public Service Commission ("PSC") who investigated your complaint. You may reply to the statements by checking a box or filling in a blank. Your reply will help the PSC move your complaint toward a decision by developing the issues.

If you do not reply to a statement, the PSC may assume that you believe that such statement is true. You must return the attached form to the PSC by the dated printed on it. If you do not return the form by that date, the PSC may assume that you are no longer pursuing your complaint.

Sincerely,

A handwritten signature in black ink, appearing to read "Daniel Jordan", is written over a circular stamp.

Daniel Jordan,
Regulatory Law Judge

Enclosures