

Glen Jones,  
Complainant,  
v.  
Missouri American Water Company,  
Respondent

2. Glen Jones shall file the statement required in ordered paragraph 1 no later than August 10, 2012.

3. This order shall become effective upon issuance.

**BY THE COMMISSION**



Steven C. Reed  
Secretary

( S E A L )

Kennard L. Jones, Senior Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 30th day of July, 2012.