

Andrew G. Smith,
Complainant,
v.
Missouri-American Water Company,
Respondent.

File No. WC-2012-0189

ORDER DIRECTING FILING

Issue Date: January 20, 2012

Effective Date: January 20, 2012

Missouri-American Water Company filed a Request for Mediation on January 19, 2012. The Commission will set a filing time for responding to the Request for Mediation.

THE COMMISSION ORDERS THAT:

1. Andrew G. Smith shall respond to Missouri-American Water Company's Request for Mediation no later than January 30, 2012, by filing a pleading either agreeing or refusing to mediate.

2. This order is effective immediately on issuance.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'S. Reed', is positioned above the printed name and title.

Steven C. Reed
Secretary

(SEAL)

Michael Bushmann, Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri
on this 20th day of January, 2012.