## BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Glen Jones,	)	
Complainant,	)	
V.	)	File No. WC-2012-0203
	)	
Missouri American Water Company,	)	
	)	
Respondent	)	

## NOTICE OF COMPLAINT AND INFORMATION FOR COMPLAINANT

Issue Date: January 9, 2012 Effective Date: January 9, 2012

On January 3, 2012 the above-named Complainant filed the attached complaint with the Missouri Public Service Commission against Missouri American Water Company.

Under Commission rule 4 CSR 240-2.070(7), Missouri-American Water Company shall have 30 days from the date of this notice to file a response to the complaint. All pleadings shall be mailed to:

Secretary of the Missouri Public Service Commission P.O. Box 360
Jefferson City, Missouri 65102-0360

A copy shall be served upon the Complainant at his address: 705 Wiegel, Ferguson, Missouri 63135.

## **Information for Complainant**

If the Complainant wishes to have representation during this proceeding and cannot afford an attorney, the Law School at St. Louis University may be contacted at 314-977-2778. Such representation will be at the sole discretion of the law school and the

arrangement between the law school and the Complainant is not governed by the Commission.

If the law school reviews this complaint and is willing to represent Complainant, an amended complainant may be filed. If an amended complaint is filed, Missouri-American will be allowed additional time to respond.

## THE COMMISSION ORDERS THAT:

- 1. Missouri American Water Company shall file a response to this complaint no later than February 8, 2012.
  - 2. This order shall become effective upon issuance.

BY THE COMMISSION

Steven C. Reed Secretary

(SEAL)

Kennard L. Jones, Senior Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 9th day of January, 2012.