

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

THE STAFF OF THE MISSOURI  
PUBLIC SERVICE COMMISSION,

Complainant,

v.

MISSOURI AMERICAN WATER COMPANY  
727 Craig Road  
St. Louis, MO 64802

Registered Agent:  
CT Corporation System  
120 S. Central Ave.  
St. Louis, MO 63105

**CERTIFIED MAIL**

Respondent.

**File No. WC-2010-0037**

## NOTICE OF COMPLAINT AND ORDER TO FILE ANSWER

Issue Date: July 27, 2009

Effective Date: July 27, 2009

The Missouri Public Service Commission is giving notice of a complaint and setting a deadline for filing an answer.

On July 24, 2009, the Missouri Public Service Commission's staff filed a complaint. A copy of such complaint accompanies this notice and order. The Commission will set a deadline for filing an answer to the complaint.

The Commission's regulation on discovery is 4 CSR 240-2.090. As an alternative to the formal evidentiary hearing procedure, the Commission offers mediation, a voluntary process in which a neutral person assists the parties in exploring opportunities

for settlement. Upon a request for mediation, the Commission may suspend the filing date set forth in this order.

**THE COMMISSION ORDERS THAT:**

1. Missouri American Water Company shall file an answer to the complaint no later than August 27, 2009.
2. This order is effective when issued.

( S E A L )

**BY THE COMMISSION**



Steven C. Reed  
Secretary

Dated at Jefferson City, Missouri,  
on this 27<sup>th</sup> day of July 2009.

Jordan, Regulatory Law Judge