

3. The Commission will convene an evidentiary hearing on the merits of the complaint on September 1 and 2, 2011, at 9:00 A.M. in Room 310 of the Governor Office Building, 200 Madison Street, Jefferson City, Missouri.

4. The pre-hearing conference and evidentiary hearing will be held in a building that meets accessibility standards required by the Americans with Disabilities Act. Any person who needs additional accommodations to participate in the pre-hearing conference or evidentiary hearing shall contact the Commission not later than the day before such event. Such contact shall be through the Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711.

5. This order is effective immediately upon issuance.

BY THE COMMISSION



Steven C. Reed
Secretary

(S E A L)

Daniel Jordan, Senior Regulatory Law Judge,
by delegation of authority pursuant
to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 31st day of May, 2011.