

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Eric C. Larson,  
Complainant

v.

Woodland Manor Water Company, LLC,  
Respondent.

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**Case No. WC-2011-0409**

**STAFF'S STATUS REPORT ON PRE-HEARING CONFERENCE**

**COMES NOW** the Staff of the Missouri Public Service Commission (Staff), by and through the undersigned counsel, and submits to the Missouri Public Service Commission (Commission) the following *Status Report*:

1. On June 27, 2011, Eric C. Larson (Larson) filed a formal complaint with the Commission against Woodland Manor Water Company (Woodland Manor).
2. On August 30, 2011, the Commission held a pre-hearing conference, a portion of which was on-the-record, with representatives of Larson, Woodland Manor and Staff attending.
3. Staff was asked to provide a Status Report upon conclusion of the pre-hearing conference. This filing is meant to comply with that request.
4. Larson, Woodland Manor and Staff remained in conference to discuss this matter further outside the presence of the regulatory law judge.
5. The parties do not believe an agreement can be reached through mediation and intend to file a Joint Proposed Procedural Schedule in the near future which would set this matter for hearing in November 2011.

**WHEREFORE**, Staff respectfully submits this *Status Report* for the Commission's information and consideration.

Respectfully submitted,

/s/ Rachel M. Lewis

Rachel M. Lewis  
Deputy Counsel  
Missouri Bar No. 56073

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Missouri Public Service Commission  
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**CERTIFICATE OF SERVICE**

I hereby certify that copies of the foregoing have been mailed or hand-delivered, transmitted by facsimile or by electronic mail to all counsel of record and the complainant on this 30th day of August, 2011.

/s/ Rachel M. Lewis